

THE CHRONICLE

Spring/May 2017

Carol Crane, Counselor/Editor



EAST CENTRAL DISTRICT



MAHA

CALENDAR OF EVENTS

MAHA Annual Conference
Grand Hotel, Mackinac Island
June 13 – 15, 2017

ECD Fall Meeting
Horizon Center, Saginaw
September 27, 2017

MAHA Fall Conference
Bavarian Inn Lodge, Frankenmuth
October 18 – 20, 2017

RAMBLINGS FROM YOUR PRESIDENT

“Technology has taken over the world, and is here to stay. It will continue to evolve during our lifetimes, but it will never go away”!

In today’s world things can happen very quickly, with simply the click of a button; scanning up, down, sideways, and/or using a touch screen, medical personnel can obtain vital information needed to assist them in reaching a diagnosis. The medical records of their patients are also just a click away.

In our personal world, away from medical mishaps, we can still use a touch screen or the click of a mouse to reach out to friends, family, and colleagues. We can keep up with everyone and what they are doing as well as what is going on in the world, just that fast. We would like to think of life as an open road full of turns, slower speeds, and wonderful experiences.

Life can also be full of challenges. We must accept each one and resolve every issue. How fast we move is the component in any situation that becomes very personal. We move at our own pace. “Therein lies the rub.” When working in a successful partnership with other group members we must agree on a “group” pace to complete the activity or accomplish the goal.

I am honored to have been your East Central District President for 2016-2017 and have appreciated the opportunity. I would like to think we had a successful partnership this year. The Fall Conference in September was well received with thirteen (13) of our twenty-one (21) hospitals represented. Mid-Michigan hospital group (Clare, Gladwin, Gratiot/Alma, & Midland) hosted with a western theme. There were three presentations given. As a result of a unanimous vote by the delegates, ECD dues were increased to help with our ever escalating costs.

The sharing and collaboration we enjoyed with many of you during the day was overwhelming. We walked away with wonderful ideas, and found out that a lot of us were already doing some of the same things. That says you are doing very well!

I thank you for taking the time to fill out the evaluation forms. As an ECD Board, we look them over at our meeting immediately after the conference. They are then tabulated, all comments are noted and we review them again more closely to guide us in bettering our service and support to you, our ECD members.

Planning never ends, whether at your local hospitals, at the District (ECD) level, or at the state (MAHA and MHA) level. We are always thinking about and asking the question, "What has never been done that would be so cool to try next?"

HINT: As you are brainstorming, sometimes the ideas are right on the edge, but not quite at the conscious level. Keep a small note pad with you at all times.... purse, car, office, garden shed, by your bed, beach, pool, golf course, etc. As those ideas pour forth: **SAY IT! SET IT DOWN ON PAPER! SHARE IT! And SHOW IT!**

Be proud of your volunteers, your hospital, your Auxiliary, your Guild, and all they stand for. Thank you for your dedication and support. You truly do made a world of difference at your local hospitals, in the ECD District and at MAHA. Let's continue making our world a better place, proceeding at whatever pace is needed to reach our goals.

Jeannette Smith,
East Central District President



“Volunteering” is the policy or practice of giving one's time or talents for charitable, educational, or other worthwhile activities, especially in one's community!”

ECD OFFICERS 2017/2018

<i>President:</i>	<i>Jeannette Smith, Memorial Healthcare, Owosso</i>
<i>President-Elect:</i>	<i>Beth Greene, Caro Community Hospital, Caro</i>
<i>Secretary:</i>	<i>Judy Dawson, McLaren, Flint</i>
<i>Treasurer:</i>	<i>Kathy Hayes, Hurley Medical Center, Flint</i>
<i>VP Membership:</i>	
<i>VP Historian/PR:</i>	<i>Lillian Connors, MidMichigan Medical Center, Gratiot/Alma</i>
<i>Counselor:</i>	<i>Carol Crane, McLaren, Flint</i>

NEWS FROM OUR MEMBERS!

ASCENSION ST. JOSEPH - Tawas City Dawn Knapp, DVS

Our volunteers launched the newly named "Treasure Cart" on January 26 of 2017. The cart's name was chosen from 25 entries in a contest held by the SJHS associates and volunteers. Nichole Pelton, Radiology, suggested the winning name and earned a \$10 gift certificate to the Volunteer Gift Boutique. Volunteer, Jennifer Fritz, took the newly decorated cart out for its first spin around the hospital. The cart travels to waiting rooms, patient rooms and ground floor departments, selling various gift shop goodies and candies.

During 2016 the SJHS volunteers have donated: a bladder scanner, an ice machine for post-surgical orthopedic cases, \$5000 for community needs and \$3,495 in local scholarships.

It has been a busy and fun filled year!!

**CARO COMMUNITY HOSPITAL
Suzanne Reed, President**

Caro Community Hospital Auxiliary has been busy. A bazaar at the hospital was a success with proceeds from table rentals going to the Auxiliary. Our annual raffle was also a success and we had happy winners! Everyone enjoyed the Tree of Love again, with a record setting turnout for the evening's program.

We sponsored a uniform sale and a book sale in March. Our annual Volunteer Tea is planned for April. Additional activities included the Auxiliary purchasing curtains for patient rooms, as well as new doors. In conjunction with the Endowment Fund, we were able to purchase stuffed bears to give to the children who are patients in the emergency rooms.

MCLAREN - FLINT
Judy Dawson, Volunteer President

Three new Board officers were installed at the September installation luncheon, President, Judy Dawson, Vice-President, Beverly King and Counselor, Ginny Livingston. Four Board members attended the fall MAHA conference in Frankenmuth. Several Auxilians participated in hospital fundraisers and events including the Euchre Tournament held at the Hospitality House in November, Trivia Night, the Soup and Chili Cook-Off in February, and the annual meeting for McLaren Corporation in January.

The Auxiliary Board approved four goals to accomplish in the coming months to help focus our efforts. We continue to work on the challenges of operating our Point of Sale System for the gift shop and on vendor sales. We usually sponsor two vendor sales per month.

During our December Service Awards and Annual Report luncheon, a check for \$80,843.64 was given to the hospital for the Karmanos Cancer Institute Healing through Art Program and for 3D Mammogram equipment. In-kind donations were \$22,297.52. Our total contribution of \$103,141.16 was given for fiscal year 2015-16. Additionally during the fiscal year of 2015-16, our nearly 300 volunteers worked 41,453.5 hours. We are very proud of these numbers.

We have updated our offices, cleared out old files, and developed more efficient systems to track volunteer hours. We have also secured professional help to assist in our efforts to archive historical documents.

MCLAREN - Lapeer
Sarah Barnes, DVS

On April 26th 2017 McLaren Lapeer Region will be hosting its Annual Volunteer Appreciation Luncheon to show recognition and appreciation for all our volunteer staff. Volunteers will receive a gift and have a wonderful lunch of prime rib and shrimp!

McLaren Lapeer Region volunteers have been very busy hosting several fundraisers throughout the year. In 2016 volunteer services helped raise over \$14,087.99 for the McLaren Lapeer Region Foundation and donated over 18,000 volunteer hours.

Through the years McLaren Lapeer Region has transformed from a community hospital to a regional destination for quality healthcare. Most notable is the hospital's verification as a Level II Trauma Center, making it the only verified center in the Thumb region. The organization's affiliation with Karmanos Cancer Institute has increased our patient's access to advanced cancer care close to home. Karmanos Cancer Institute is one of only 47 National Cancer Institute-designated comprehensive cancer centers in the U.S.

McLaren Lapeer Region offers a comprehensive range of specialties and services to meet the healthcare needs of our community. Our exceptional team of medical professionals consists of more than 150 primary and specialty care physicians.

MIDMICHIGAN MEDICAL CENTER-Clare
Ann Rowe, Volunteer President

We held our annual Christmas luncheon in December. It is always nice to catch up with the other volunteers that we don't see on a regular basis.

We hosted the MidMichigan Affiliate meeting/lunch at our hospital in Clare on February 16th. We benefited from sharing ideas with each of the hospitals. There will be several fundraisers scheduled throughout the summer and fall. We are all looking forward to spring's arrival!

MIDMICHIGAN MEDICAL CENTER-Gladwin
Beth Daniels, Volunteer President

The month of January brought a slow-down of activities for the Gladwin volunteers. Many have gone south and those left behind are inside staying warm.

February found us doing a candy sale so everyone could be ready for Valentine's Day. We also had a "Breakfast with the President". President, Ray Stover, had an informal discussion and gave an update on MidMichigan Health and our partnership with University of Michigan. In March we held a uniform sale so everyone could look good for spring. In April we will be busy with a Logo Wear sale and Tot Tours. Tot Tours is a time when kindergarten and 1st grade students become acquainted with the hospital.

By this time our snowbirds will have returned and spring will have arrived. Happy Easter!

MIDMICHIGAN MEDICAL CENTER-Midland
Ginny Fox, Volunteer President

We recently invited our membership to a meeting to discuss innovative approaches to finding board members for our organization. It was well attended. It was determined that the membership wanted to keep the board active and wants only one president. We had contemplated the idea of having a co-chaired Presidency.

In an effort to attract new volunteers, we had a "Coffee Talk". This was advertised in the newspaper and through our Pulse volunteer newsletter. Six new potential volunteers attended this event and 4 have submitted volunteer applications. This seems to be a good way for us to recruit new volunteers.

The MidMichigan Medical Center volunteer affiliates (Clare, Gladwin, Gratiot, Midland), met and video conferenced our Alpena volunteers into the meeting. This was a first for the affiliates and a great way to see that all 5 hospitals were included in the meeting. We share ideas and news reports at these meetings. It was a wonderful opportunity for the volunteers from all 5-hospital systems to work as a team.

We had a Logo wear sale and were pleasantly surprised by the number of items ordered by MidMichigan Healthcare employees. In December, we participated in the Love Light Trees, a community fund raising event, as well as a celebration of the lighting of our therapy Medical Center's holiday trees.

MEMORIAL HEALTHCARE - Owosso
Janice Andersen, Auxiliary President

Let's hope spring is here to stay!! Our Auxiliary has had a wonderful start to the New Year - 2017. This year is going to be very energizing and challenging with over nineteen fundraising events scheduled. This will help us achieve our \$30,000 commitment towards the hospital's Emergency Department renovations. This was a project the Owosso Memorial Healthcare Foundation took on to raise over \$1.2 million. Through intense campaign efforts this was achieved and the Auxiliary committed \$150,000 towards it over a five-year period. We are very fortunate that the Phase III construction renovations for the Emergency Department were on time and completed at the end of February 2017.

The Auxiliary Gift Shop is thriving and we appreciate all the volunteers and shoppers. Our Popcorn Committee is busy with popcorn sales every other week, our Membership Committee

has been overjoyed with all the new members we are getting, and the Blood Drives started up again in February.

In December we had one of our own Auxiliary Members, Ann Bentley, achieve the hospital's prestigious Humanitarian Award. Ann volunteers many hours in all areas of the hospital, donates generous amounts of money and serves not only as an Auxiliary member, but as a Foundation member and a Memorial Healthcare Board of Trustees member as well. Congratulations, Ann! We are very proud of you.

This will be Memorial Healthcare Auxiliary's 98th year of existence and we have much to be thankful for. It is amazing what we have accomplished, not only for the hospital, but also for the community. Our Auxiliary is blessed with many talented members and the mission of the group remains the same, "To serve Memorial Healthcare and its patients and to assist in promoting good relations in the community".

ST. MARY'S OF MICHIGAN - Saginaw
Janie Gugino, Volunteer President

We have had several great events and projects happen at St. Mary's hospital this winter. Our gift shop has a new name and logo, "Happy Hearts Boutique". The Timeless Treasures Thrift Shop has also had a very good year. Both shops and our fundraisers have enabled us to contribute generously to the hospital. We were able to purchase a Breast Tomosynthesis machine for mammography's, Interventional Radiology Special Procedures Suite and 3-D Cardiac Ultrasound Equipment.

Our volunteers supported the annual "Food Baskets for Families" at Thanksgiving and the purchasing of clothing and toys for families at Christmas. We held our second annual "Cabin Fever Basket Raffle". It was a success last year and everyone who entered the raffle this year hoped to win the themed-basket. It has a Detroit Tiger theme and is filled with fun and valuable items for the lucky winner.

Our Hearts and hopes are now turned toward spring. Our annual volunteer recognition program and new Board installations will occur in May.

MAHA President, Mary Lu Cramer, provided the following timely information in a report to MHA and we would like to share it with you.

MAHA acquired information from our members by electronic survey this year. This is being used to assist us in improving our programs. MAHA also has been meeting with potential new members and continuing to update items in our traditional program. We have completed and published our third revitalized newsletter - the

Highlights - in April. It has been very well received. We are now preparing for our second set of visits to our six Districts and for our Annual Meeting in June, which includes preparing to adopt Bylaw changes and installing our new MAHA Board. It is always an honor for the MAHA President to report on our members' Hours and Dollars contribution to their respective hospitals for the calendar year (2016). The good news is that the number of MAHA member hospitals has stabilized over the last few years. The actual number of volunteers reported at these hospitals, however, clearly shows that we are losing volunteers and they are not being replaced. We know this is a trend that many traditional volunteer organizations have been experiencing for some time now. Additional good news, however, is that the average number of hours worked by our 18,000 MAHA volunteers went up slightly (5%), to a total of 1.6 million hours! At 88 hours per volunteer for the year, it is clearly much higher than the national average of 25.8 hours per volunteer as reported by the US Department of Labor for 2015. The total hours worked for 2016, if dollarized using \$23.54 per hour (from the Corporation for National and Community Services) equals a contribution of over \$37 million in valued added service to our hospitals. In addition, our Auxiliaries and Volunteer fund raising groups contributed \$4.2 million to their respective hospitals and community programs.

MAHA BOARD 2017/2018

<i>President:</i>	<i>Carol D'Alberto</i>	<i>UPD</i>
<i>President Elect:</i>	<i>Anne Lorentzen</i>	<i>ECD</i>
<i>Vice President Education:</i>	<i>Bobbi Bruckman</i>	<i>ECD</i>
<i>Secretary:</i>	<i>Lois Castle</i>	<i>NCD</i>
<i>Treasurer:</i>	<i>Deborah Northrup</i>	<i>UPD</i>
<i>Counselor:</i>	<i>Mary Lu Cramer</i>	<i>SED</i>

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