MAHA Mission: The MAHA Mission is to provide guidance and education to its member hospitals and their communities thus enabling each institution to maintain its highest standards in health care.
Well, I cannot believe that it is time for the April/May addition of MAHA Highlights magazine and I was hopeful that spring would be showing a little up here in the Upper Peninsula of Michigan...but I am now sitting here looking out the window and it is snowing! Looks like another snow storm for tonight and tomorrow and about 6 – 9 inches of snow predicted. March came in like a lamb in the UP this year and it certainly left with a big “roar” like a lion! This has put a crimp in my idea of a start of this letter .... but will go with it anyway.

I was thinking that before spring, summer and fall vacation plans absorb all our thoughts, four educational opportunities will be available to Michigan auxiliaries and volunteers this year. Also, this time of the year is a time to reflect, take stock of the year past, and plan for the year ahead. As you know this is a year of change for MAHA, as I had previously stated, some will like the proposed changes and some not. We as your MAHA Board of Directors have tried to implement changes that would benefit the MAHA organization and the districts and local organizations. We have gone with many of your recommendations through the surveys over the last couple years with the changing times within our own organizations. It provides all of us with some challenges and with many opportunities.

The first opportunity is the upcoming MAHA May District Meetings. These meetings are personal to each district because of the intricacies of each district and their hospitals and auxiliary/volunteer organizations. During these meetings, discussions ensue pertaining to items of interest to the MAHA organization and how they pertain to your district and hospitals. Also, you have an opportunity, as a representative of your hospital, to network with others regarding questions you might have on a state, district and/or local levels. There is always a lot of networking going on at these meetings and many good ideas are spun from these gatherings. Many of the upcoming proposed changes will be discussed and this is a great opportunity to discuss them with others and then bring this information back to your districts and in turn to the local organizations.

The MAHA President and President Elect attend the spring district meetings during the month of May and participate in the installation of the new district officers. This is the time to take advantage and talk with these officers regarding questions you might have on a state, district and/or local levels. There is always a lot of networking going on at these meetings and many good ideas are spun from these gatherings. Many of the upcoming proposed changes will be discussed and this is a great opportunity to discuss them with others and then bring this information back to your districts and in turn to the local organizations.

The second one is our upcoming 69th MAHA Annual Meeting in June at the beautiful Crystal Mountain Resort in Thompsonville, Michigan. MHA Chief Executive Officer, Brian Peters will be giving the welcome and MHA Executive Vice-President and Chief Operating Officer, David Seaman, will be doing the installation of the new MAHA Board of Directors. This is always an excellent opportunity to hear some outstanding speakers and all who attend will have an opportunity to do so. The outline for the conference has changed to accommodate the suggestions of the membership. Information regarding the conference is in this Highlights publication, so be sure to look for that.

(continued on page 3)
The third one is the MAHA Fall District Meetings in September.... the newly installed President and the President Elect will be attending these meetings and networking with all the attendees. At this meeting discussions will take place regarding the thoughts, comments and suggestions of the MAHA annual meeting and the upcoming MAHA Fall Conference in October. As usual there are speakers and lots and lots of networking.

The fourth one is the MAHA Fall Conference, which will be at the Bavarian Inn Lodge & Conference Center in Frankenmuth, Michigan. This event is in October and what a beautiful time of year and place to hold a fall function. It has been well received and I am sure that you will again enjoy time spent with your fellow MAHA members.

Your MAHA Board has worked very hard this year to reevaluate the ins and outs of the MAHA organization along with looking at its district’s membership in the organization. With the many hospitals consolidating, some going for profit and some just reorganizing their own protocols regarding auxiliaries and volunteers, so must MAHA along with the great cooperation from its parent organization MHA.

On a personal note, I would like to say that none of our achievements would have been possible without the selfless commitment, dedication, and enthusiasm of the MAHA members who volunteer their time to serve on the MAHA Board of Directors, committees, district committees, and event volunteers. To all of you who have graciously served MAHA this past year I extend my heartfelt note of deepest thanks.

As June approaches, we end a very full 69th year as an organization and I am looking forward to our 70th year under the leadership of President, Anne Lorentzen and the 2018-2019 MAHA Board of Directors. Exciting possibilities await us in the next year of MAHA and I hope you will take an active part in the future of MAHA.

It has been a pleasure to have served on the MAHA Board over the last years and encourage all to take a step forward to join the MAHA Board in the future.

Carol D’Alberto,  
MAHA President

PLEASE Like US ON FACEBOOK!  
In Facebook, search for Michigan Association of Healthcare Advocates.

Michigan Association of Healthcare Advocates

Post your information on hospital activities planned or events held; add pictures and share with your auxiliaries, volunteers, hospitals and friends.

Suggestion? Please contact: Anne Lorentzen, President-Elect at amlorentzen5803@charter.net or 989-792-6002
A new venue for the Annual Meeting awaits us at Crystal Mountain Resort in Thompsonville this June. Along with a new site, we are also “changing up” the Educational Speaker platform. Last year, many attendees voiced the desire to hear ALL the speakers and not have to “pick and choose” which session to attend. We heard you and we listened. This year you will have the opportunity to hear all speakers and stay in one room for the day, with the elimination of breakout workshop sessions.

Monday, June 4th, registration starts at 12:00 pm until 3:45 pm in the Conference Hall 2nd floor, the Northern Lights Lobby (yes, there are elevators). At 4:00 pm we will all meet in the Northwest Territory Room (same floor as registration) for the MAHA Opening General session with “Welcome” from President, Carol D’Alberto, including the business meeting. Counselor, Mary Lu Cramer will present the slate of officers and election. To finalize logistics, President-elect, Anne Lorentzen, will lead us in the Opening Prayer and the Pledge of Allegiance; VP of Education, Bobbi Bruckman, will provide a conference overview and the Conference Coordinator, Janet Barker, will give the hotel orientation.

Also, in the Northwest Territory Room, prior to dinner we will hear our Opening Speaker, Nancy Radcliff, RN. Nancy is from Bronson Hospital in Kalamazoo and her topic is “Customer Service”. Dinner is served in the same location at 6:30 pm. Next on the agenda, the six District Presidents will host one After Glow Reception in Cottage 308. This is a very short distance across the parking lot from where dinner is served and right across the street from the resort registration building. If walking is a problem, ask for a driver and cart to get you to and from each location.

Tuesday, June 5th, is a very busy day (lots of breaks are scheduled throughout the day), with breakfast at 7:30 am to 8:30 am in the James Bay Room. Everyone should be back in the Northwest Territory Room by 1:30 pm to hear speaker, Jeff Hauk, Director of Public Safety and Public Authority Memorial Healthcare Owosso presenting on “Hospital Safety for Volunteers and Staff”. After a brief afternoon break, the last speaker for the day is Diana Brookens, Manager of Volunteer Services, Midland her topic is “How Volunteers Impact your Patient Satisfaction Scores and Employee Morale”.

After a long day (from 4:00 pm to 6:00 pm) you will have free time to explore, eat ice cream, catch up with friends or rest in preparation for a Reception at 6:00 pm hosted by MHA in the Northern Lights Lobby. At 7:00 pm, in the Northwest Territory Room, we will come together for the Annual Banquet and Installation of Officers. A President’s Reception in the Northern Lights Lobby follows dinner. Be ready to eat, drink and be merry!

Wednesday morning, June 6th you will have breakfast in the Hudson Bay Room, upper level of the Conference Hall from 7:30 am to 9:00 am. At 9:15 am, be ready for some laughter and a good message when you hear the closing speaker, T. Marni Vos. She is a motivational speaker and her topic is “People, Purpose, Passion… Optimism that reflects a belief in themselves, as well as the possibilities of the future”. President Carol D’Alberto will conclude the 69th Annual Meeting for 2018.

Mark your calendars; the MAHA Board is already in the initial planning phase for the MAHA 70th Fall Conference. We look forward to seeing everyone again in Frankenmuth, Michigan for this event beginning on Wednesday October 17, 18, 19, 2018. Have a safe trip home and we’ll see you in October.

Bobbi Bruckman, VP of Education
MAHA 69TH ANNUAL MEETING AND EDUCATIONAL INSTITUTE – SPEAKERS

T. MARNI VOS

Voted “Artist of the Year” in Nebraska, this award-winning speaker, former stand-up comedian and educator, now performs Keynote Speeches from New York to L.A. and every state in between. She has presented her inspiring, motivating and hilarious Keynotes to over 10,000 people, in 46 states and Canada. She is a Master Speaker with a wealth of knowledge who is rich in experience and abundant in humor.

“I believe laughter is one of the graces granted to us all. It is a powerful tool that we were given the moment we took our first breath—because we would need it all our days.”—T. Marni Vos

T. Marni Vos became one of only seven women in 20 years to be one of the 5 finalists in the prestigious San Francisco International Standup Comedy Competition, where over 400 comics compete each year. She has performed on Life Time's “Girls Night Out” as well as the Norwegian Cruise Lines.

MATTHEW KEMPF

Matthew Kempf has worked in health care for over twenty-five years as a “front line” emergency staff member and then transitioning to management of a department in one of the nation's top preforming hospital systems.

Matt is married to Lisa and has one daughter, Jocelyn, who is in the GVSU nursing school and his second daughter, Felicia, is married to Maverick Stitt USMC attending college in North Carolina.

Matt volunteers at the Newaygo county fair, where he is the president of the NCAFA association and member of many committees. Matt has won numerous awards both locally and aboard. Most recently, he has won the Shared Vision Award from the Michigan Eye Bank, two Synergy Awards for collaboration and sustainability, the community Action Award from Fremont Chamber of Commerce, Leader of the year to Newaygo county 4-H programs, and Volunteer of the year to MAFE.

Matt and his family run a small hobby farm in Muskegon County where they enjoy agriculture and promote 4-H and FFA to youth in the area. Matt's personal mission statement: “Making the best better, through positive encouragement, and support to all those you meet and interact with every day”.

JEFFREY D. HAUK MSA, CPP, PEM, CAS

Jeff Hauk is the Director, Public Safety and Police Authority Services at Memorial Healthcare, in Owosso, where he is responsible for providing leadership, strategic planning, and administrative direction for all protective related functions.

Prior to Memorial Healthcare, Hauk served as the Chief Security Officer for the El Paso Water Utilities, located in El Paso, Texas, as well as for Emergent BioSolutions, a multinational biopharmaceutical company, headquartered in Rockville, Maryland.

Hauk is a graduate of Central Michigan University (BS; 1994 and MSA; 2016) and R.L. Oatman and Associates (2007). In 2008, he was recognized by Security Director's News as one of the top security risk leaders in their inaugural “20 under 40” list of up and coming security leaders. Most recently (2017), he was awarded Campus Safety Magazine's “Security Director of the Year” award.

Hauk is an active member of many security organizations such as, American Society for Industrial Security (ASIS), Risk and Insurance Management Society (RIMS), International Association for Counterterrorism and Security Professionals, among others.

Outside of work, Jeff enjoys spending as much quality time with his wife (Julie) and their three boys (Casey, Cory and CJ).

(continued on page 6)
Exceptional Customer Service . . . What does it mean and how do we do it . . . every time?

The experience is in the eyes of the customer, patient, client or family member.

We can't meet customer expectations if we are not aware of them and we surely can't exceed expectations without knowing them.

Nancy Radcliff, is the current Director of the “Bronson Experience” at the Bronson Healthcare Group in Kalamazoo and she resides in Portage. Nancy has also worked at Bronson Healthcare in the capacity of Director of Customer Service, Ombudsperson and Quality Education Coordinator.

Ms. Radcliff earned her Nursing degree from Kalamazoo Valley Community College and Grand Rapids Junior College and a Bachelor of Arts degree in Management of Human Resources at Spring Arbor College. Nancy worked at CareFlite, Inc. as Chief Flight Nurse and Director of Operations.

Ms. Radcliff has many certifications in the nursing field of medicine currently, including Myers-Brigg Personality Type Trainer. Nancy has been a member of many Professional Organizations and Activities throughout her career and currently continues as Coach/Shadow Healthcare Professionals in the area of Customer Service and Change throughout the United States; Speaker on… Working in a Changing Environment; Customer Services; Dealing with Difficult People; Teamwork. Nancy also has numerous publications to her credit.

Volunteers: Role in helping your medical center achieve excellent patient satisfaction scores

How can the role of volunteer help your medical center achieve the patient satisfaction scores they are working towards? Volunteer programs can provide much more towards these scores than first looked at. Exploring each program and strategic initiatives can help assist your programs. Volunteer programs have always been designed with the patient at the forefront, but how can you make sure you are involved and how can you measure your impact.

Diana Brookens, MS has worked for MidMichigan Health for just a little over 20 years. The past 6 years have been as the Manager of Volunteers. Spending many years as a community educator and working in various aspects of the medical center the role of volunteer manager was a natural fit.

Volunteerism has always been a way of life for Diana and her family. From school volunteering to coaching and team assistance for her 3 boys, the family has lived a life of giving back. Presently, Diana serves as the President of a local board of directors for a mental health agency and serves in her church.

Her goal has to been to advocate, embrace and position the volunteers of MidMichigan Health to be the best they can be. Teamwork and servant leadership are important, and no volunteer role has been passed along without Diana giving it a test drive and thumbs up herself.

Michigan Health and Hospital Association Representatives

Chris Mitchell
Brian Peters
David Seaman
MONDAY, JUNE 4, 2018
12:00 pm - 3:45 pm
Registration (Northern Lights Lobby)

4:00 pm
Rooms Available for Registrants

4:00 pm - 5:00 pm
MAHA ANNUAL MEETING
General Session
(Northwest Territory Room)
Welcome
Carol D’Alberto, MAHA President
Opening Prayer & Pledge of Allegiance
Anne Lorentzen, President Elect
Conference Orientation
Bobbi Bruckman, VP Education
Hotel Orientation
Janet Barker, Conference Coordinator
Business Meeting
Carol D’Alberto, President
Election of Officers
Mary Lu Cramer, Counselor

5:00 pm - 6:00 pm
OPENING SPEAKER (Northwest Territory Room)
Nancy Radcliff, RN Bronson Hospital, Kalamazoo, MI
Topic “Customer Service”

6:00 pm - 6:30 pm
BREAK

6:30 pm- 8:15 pm
DINNER

8:30 pm- 9:30 pm
District’s After Glow Reception (Cottage 308)

9:45 pm
MAHA “Current Board” Meeting (Cottage 308)

TUESDAY, JUNE 5, 2018
7:30 am-8:30 am
BREAKFAST (James Bay Room)

All DAY PROGRAM SPEAKERS (no breakout sessions)

8:45 am
Opening/Introductions (Northwest Territory Room)

9:00 am-10:15 am
LEGISLATIVE & HOSPITAL ISSUES TODAY
(Northwest Territory Room)
MHA Representatives, Chris Mitchell

10:15 am-10:30 am
BREAK

10:30 am-11:45 am
(Matthew Kempf, Medical examiner Investigator-Newaygo and Ottawa Counties- Presenting “How to Run a Meeting- Roberts Rules”

12:00 pm- 1:30 pm
LUNCHEON (James Bay Room)

1:30 pm-2:45 pm
(Northwest Territory Room)
Jeff Hauk, Director of Public Safety and Public Authority, Memorial Healthcare, Owosso, MI
Topic “Hospital Safety for Volunteers and Staff”

2:45 pm-3:00 pm
BREAK

3:00 pm-4:00pm
(Northwest Territory Room)
Diana Brookens, Manager of Volunteer Services, Midland, MI
Topic “How Volunteers Impact your Patient Satisfaction Scores and Employee Morale”

4:00 pm-5:00 pm
FREE TIME

5:30 pm
New MAHA Board Photo (Arctic Bay Room)

6:00 pm-7:00 pm
Reception hosted by MHA (Northern Lights Lobby)

7:00 pm-9:00 pm
BANQUET and Installation of Officers
(Northwest Territory Room)

9:30 pm-10:30 pm (or Immediately following Installation)
President’s Reception (Northern Lights Lobby)

WEDNESDAY, JUNE 6, 2018
7:30 am-9:00 am
BREAKFAST (Hudson Bay Room)

9:15 am-9:45 am
CLOSING SESSION (Hudson Bay Room)
MAHA Remarks Carol D’Alberto, MAHA President

9:45 am-11:15 am
CLOSING SPEAKER (Hudson Bay Room)
T. Marni Voss, Humorist, Motivational Speaker, Topic “People, Purpose, Passion…Optimism that reflects a belief in themselves as well as the possibilities of the future”

THANK YOU AND FALL CONFERENCE INVITE
Bavarian Inn, Frankenmuth | October 17-19, 2018

MAHA Mission:
The Michigan Association of Healthcare Advocate’s Mission is to provide guidance and education to its member hospitals and their communities, thus enabling each institution to maintain the highest standards in health care.
DID YOU KNOW?

Did you know you are allowed 30 hours for attending the MAHA Fall Conference and Annual Meeting? Just report back to your hospital after you attended the meetings and have your total hours served as a volunteer updated. These meetings are held for your benefit as a volunteer. The information presented is intended to help you become better at the things you do for your hospital. Claim the hours and boost your total volunteer hours.

CELEBRATION CORNER

Do you have a celebration to share? Please submit all your events to MAHAonline.org

69TH ANNUAL MEETING & EDUCATIONAL CONFERENCE

June 4-6, 2018

Crystal Mountain Information/Registration

Please go to: MAHAonline.org
Pigeon Scheurer Hospital Auxiliary began in 1945 with a group of forty-seven charter member auxiliaries. Those outstanding women showed vigor, foresight and dedication to create an organization that has continued its support and contributions whenever possible through the years. Their first donations to the hospital were pillows and baby rattles.

The Auxiliary has seventy-two members now and its objective is to support the hospital administration through public relations and financial contributions. The Auxiliary Board includes a President, President Elect, Vice President, Secretary, Treasurer, and Hospital Liaison.

Dr. Clarence Scheurer started a medical clinic in Pigeon in 1934, located in western Huron County and, in 1945 a hospital was constructed. In 1972 a new hospital opened completely debt-free due to the tremendous generosity of the people of that area. Significant growth and services have been added over the years, not only to the people of Pigeon, but to Caseville, Sebewaing, and Elkton. Elder care, a vision center, pharmacies and wellness centers are a few of their programs of support offered.

Financial contributions have come from yearly fundraisers of a Membership Drive, two Fashion Shows each year at the Luncheons, a Golf Outing, a $5 Jewelry Sale, the Holly Berry Fair Candy Sale, Healthercise, and Lights of Love. They also sell popcorn every Friday morning for the hospital to any visitor for twenty-five cents. Money raised is used for anything listed on the hospital’s “Wish List.”

Their Auxiliary supports the hospital, its administration, and the Board of Trustees. They raise money for the hospital and take time at each meeting held between April and December to stimulate awareness of the extensive operations involved in conducting a healthcare business. Scheurer Hospital Auxiliary and its hospital have upheld their timeless principles since the beginning, in helping their loyal customers.

Special thanks go to Paulette Mancuso and Jeannette Smith for collecting and creating this submission.
MAHA FOCUS GROUP UPDATE

It is with much excitement that we share updates with you on the future of MAHA.

At the July 2017 MAHA Board Meeting, President Carol D’Alberto appointed President Elect Anne Lorentzen as chairman of a Focus Group with a mission of, “Improvements that the MAHA Board can implement to attract and grow attendance at MAHA meetings”. Ms. Lorentzen selected VP of Education Bobbi Bruckman, District President Jeannette Smith and Counselor Mary Lu Cramer to be on the committee.

The MAHA Board, along with the support of MHA hired The Non-Profit Network Consulting firm in Jackson. The Focus Group met with Consultant Sharon Castle and a plan was developed to obtain information regarding your concerns and your thoughts for the future direction of MAHA.

Surveys were sent to the membership and Sharon met many of you at the ECD Fall meeting and the Fall Conference. Together we reviewed survey results and this information helped the Focus Group committee work on future planning for the direction of MAHA.

The Focus Group decided on three objectives to explore and present to the Board in April:
1. Committee restructuring
2. An Annual Conference that contained all activities normally held in the two conferences
3. Communication options to keep the membership involved

It was quickly learned that you cannot look at committee restructuring without also looking at the MAHA Bylaws and MAHA Policies and Procedures. The Focus Group worked with MHA on completing this task.

At the April Board meeting, the committee presented all the information they had put together and it appeared, that it was time to develop a workable timeline to implement the changes. As you recall, over the last few years “change” has been a main topic of discussion facing MAHA. Over the past couple of years, MHA has significantly changed its governance structure and sought increased financial efficiency and has continued to support MAHA as we make similar efforts to change our organization.

This is an exciting time for the MAHA organization as we look to the future and implementation of many of your suggestions. We will keep you posted as changes are adopted.

VENDORS WANTED

If you know of a vendor who would like to come to our 2018 Fall Conference and Vendor Show in Frankenmuth, please contact MAHA Vendor Coordinator, Sheryl Russo at russosheryl@yahoo.com to give her the contact information.
INFORMATION SERIES FOR ADULTS

3 Important Reasons For Adults to Get Vaccinated

You may not realize that you need vaccines throughout your adult life. Vaccines are still important to your health and here are just three reasons why.

1. **You may be at risk for serious diseases that are still common in the U.S.**

   Each year thousands of adults in the United States get sick from diseases that could be prevented by vaccines — some people are hospitalized, and some even die.

   Even if you got all your vaccines as a child, the protection from some vaccines can wear off over time. You may also be at risk for other diseases due to your age, job, lifestyle, travel, or health conditions.

2. **You can’t afford to risk getting sick.**

   Even healthy people can get sick enough to miss work or school. If you're sick, you may not be able to take care of your family or other responsibilities.

3. **You can protect your health and the health of those around you by getting the recommended vaccines.**

   **Vaccines lower your chance of getting sick.**

   Vaccines work with your body’s natural defense to lower the chances of getting certain diseases as well as suffering complications from these diseases.

   **Vaccines lower your chance of spreading certain diseases.**

   There are many things you want to pass on to your loved ones; a vaccine preventable disease is not one of them. Infants, older adults, and people with weakened immune systems (like those undergoing cancer treatment) are especially vulnerable to vaccine preventable diseases.

   **Vaccines are one of the safest ways to protect your health.**

   Vaccine side effects are usually mild and go away on their own. Severe side effects are very rare.

### Getting Vaccinated

Adults can get vaccines at doctors’ offices, pharmacies, workplaces, community health clinics, health departments, and other locations. To find a vaccine provider near you, go to vaccine.healthmap.org.

Most health insurance plans cover the cost of recommended vaccines. Check with your insurance provider for details and for a list of vaccine providers. If you do not have health insurance, visit www.healthcare.gov to learn more about health coverage options.

Source: https://www.cdc.gov/Features/AdultImmunizations/
The MAHA 2017 Nominations Committee met February 1, 2018 and March 19, 2018 to propose a slate of officers for the 2018-2019 MAHA Board. Election of officers will be held at the 69th MAHA Annual Meeting and Educational Institute June 4-6, 2018 at Crystal Mountain Resort in Thompsonville.

**THE PROPOSED MAHA OFFICERS FOR 2018 – 2019:**
- Vice President Education: Jeannette Smith (East Central District)
- Secretary: Lois Castle (North Central District)
- Treasurer: Patricia Johnson (Southwest District)
- Legislative Advocacy Director: Judith Dawson (East Central District)
- Membership Director: Shelley Redman (Southwest District)
- Conference Coordinator: Janet Barker (East Central District)
- Communications Director: Sheryllynn Russo (East Central District)
- Vendor Coordinator: Sandra Reardon (East Central District)

**AUTOMATICALLY SUCCEEDING TO OFFICE:**
- President: Anne Lorentzen (East Central District)
- President Elect: Bobbi Bruckman (East Central District)
- Counselor: Carol D’Alberto (Upper Peninsula District)

As directed by MAHA Bylaws each nominee received a letter requesting written Confirmation of Acceptance of the Nomination. Signed letters have been returned and are on file with the Chair of the Committee on Nominations.

Article XI, Section 7 of the MAHA Bylaws provides that “additional nominations may be made by a petition of five (5) member auxiliaries/volunteer organizations of MAHA, with a written consent of the nominee, submitted to the MAHA Secretary at least fourteen (14) days prior to the Annual Meeting.”

**THE MAHA 2017 NOMINATING COMMITTEE:**
- Chair: Mary Lu Cramer, MAHA Counselor (South East District)
- Member: Carol D’Alberto, MAHA President (Upper Peninsula District)
- Member: Anne Lorentzen, MAHA President Elect (East Central District)
- Member: Trisha Eppler, WCD Treasurer
- Member: Monty Plough, NCD Legislation

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**DEADLINES FOR FUTURE HIGHLIGHTS ISSUES**

July 1 – September Issue | February 1 – April Issue

I wish to thank everyone who sent articles and photos for this April issue in a timely manner.

**REMEMBER: ELECTRONIC SUBMISSION IS PREFERABLE AND ENCOURAGED.**

If you do not have a computer, your DVS or someone at the hospital may let you use theirs. Remember to send your hospital articles and pictures to your District President so they may make a synopsis of the district to Highlights.

Please limit your articles to 100 words or less.
AROUND THE STATE

EAST CENTRAL DISTRICT (ECD)
Jeannette Smith, President-East Central District

MCLAREN CARO REGION HOSPITAL
Suzanne Reed, President

As of January 1st, Caro Community Hospital became McLaren Caro Region! The Auxiliary members are excited at this change and cannot wait to begin selling “logo” items in the Heartfelt Gift Shop.

It was a busy fall with the Auxiliary sponsoring jewelry, uniform and book sales. Our Lighted Tree of Love project was a success and the choirs that sang and the cookies that were served impressed those attending the ceremony.

Plans are underway for our annual Spring Tea that honors Auxiliary members. The Auxiliary continues to partner with the Foundation to purchase stuffed bears for children that are patients in the ER and at Caro Quick Care.

We were honored that at the MAHA Fall Conference our CEO, Marc Ausgburger, was one of the featured speakers.

Senior Life Solutions, which provides counseling for seniors opened in the fall.

Our very own volunteer, Beth Greene, will become ECD President in May at the spring ECD meeting.

MIDMICHIGAN MEDICAL CENTER-Clare
Ann Rowe, Volunteer President

We are excited about the 2018 events scheduled for the year. Our events (sales) include a Book and Gift sale, Linen sale and Logo sale and again our yearly Bake Sale at Jay’s Sporting Goods. As a small hospital we are always looking for new and different fundraisers. We look forward to learning from other state hospitals which fundraisers work best for them.

We look forward to our spring luncheon when most of our snowbirds will have returned and the warming weather.

The latest purchases our volunteers made for MidMichigan Medical Center-Clare have been three STAXI wheelchairs. The ER, Med Surgery and Radiology departments each received one of the wheelchairs. We hear that they absolutely love them.

MIDMICHIGAN MEDICAL CENTER-Midland
Paula Nilles, President

The volunteers from 6 medical centers throughout the MidMichigan Health System convened for an update on January 24 at MidMichigan Medical Center – Midland - Midland. We were glad to see the weather cooperated and that MidMichigan Medical Center – Alpena was able to join us. All of our subsidiaries were represented, with a total of 20 in attendance. It was a very informative meeting with our Gift Shop putting on a wonderful presentation, sharing their ideas and vendors with the gift shops in other locations.

As we plan for our next meeting of all the volunteers, we are excited to add MidMichigan Medical Center – West Branch to our family. We have met them at conferences and other events and are excited to get to know them better. We will be meeting up at MidMichigan Medical Center – Gratiot in May.

MIDMICHIGAN MEDICAL CENTER-Midland
Logowear

The volunteers completed another fantastic fundraiser, a logowear sale. The employees and physicians are always excited to have an opportunity to “try before they buy” samples of our new logo items. We enjoy seeing employees and volunteers on our campus sporting his or her new gear and supporting MidMichigan Health. The logowear sale will move throughout our medical centers before finishing another season.

ASCENSION-GENEYS-Grand Blanc
Karen VanCura, Director-Volunteer Services

(continued on page 14)
of Operations, with a check for $80,000. The volunteers donate funds to the hospital twice a year.

Proceeds from the Acorn Gift Shop, the EverGreen Greenhouse/Plant Cart and Atrium Fundraisers contribute to the semi-annual donations. The volunteers hosted several atrium fundraisers last fall, including Geneva Linens, His Hand Jewelry and Suzie’s Goodies, and look forward to hosting a candy sale, book sale, art sale and jewelry sale in the first half of 2018. Funds donated by the Genesys Volunteers have most recently supported the refurbishment of two Intensive Care Family Lounges. The hard work and dedication of our volunteers continues to have an incredible impact on our patients and families!

Our Snippers and Stitchers (formerly known as the sewing group) have added a new patient comfort item to their offerings! They are now making ‘twiddlemuffs’. A twiddlemuff is a knitted band that has trimming on both the outside and inside consisting of ribbons, fabric and knitted flowers. A patient can insert their hands into the muff and feel/play with the objects sewn into the band. Twiddlemuffs (also known as sensory bands) are used to promote stimulation and a sense of well-being and have proven useful for patients living with dementia. As a bonus, they keep your hands warm! Nursing management loved the first batch of twiddlemuffs. The muffs have now been added to the large list of items that the sewing ladies create regularly for our patients.

MEMORIAL HEALTHCARE HOSPITAL-Owosso
Ginny Brooks, President

The Memorial Healthcare Auxiliary had a busy fall. Several fundraisers included, a Books R Fun sale, Scrubs, and Linen sales, a $5.00 Jewelry sale, along with a Baubles and Bags and concluded the year with a Suzie’s Goodies sale. All these fund-raising events along with the Four Seasons Gift Shop proceeds helped the Auxiliary in providing $42,644 towards our five-year commitment of providing $150,000 toward The Hospital’s Foundation of $1.2 million for the renovation and redesign of the Emergency Department.

Projects are also important to members. They continue to contribute to the Community through the Hospital’s Make a Difference Day. They host blood drives throughout the year and contributed 125lbs of food and $167 during the Michigan Fall Harvest Campaign of canned goods or money, benefitting the needy. Many auxiliary members provide surgical pillows, knitted or crocheted baby blankets and quilts for patients in the cancer center every year.

Several auxiliary members attended the ECD District and MAHA Conference meetings throughout the year taking part in the educational opportunities and networking with other auxiliary members throughout the State.

December hospital activities included the Tree of Love Lighting. Doves and hearts were available to community members to place on the tree in the hospital lobby in memory or honor of loved ones.

The year ended with the Holiday Decorating Committee preparing the hospital for the holidays. A total of 21 trees were decorated and placed throughout the hospital, making the buildings festive and bright.

MCLAREN FLINT
Judy Dawson, President

In September 2017, we hosted the Fall ECD Conference in Saginaw, where we performed a skit called “Stuck” and the director of the McLaren Flint Stroke Network gave a presentation on stroke management.

At the Service Awards and Annual Reports luncheon held in December, our volunteers were awarded pins for the hours they contributed for the year, and our auxiliary presented a check to McLaren CEO, Chad Grant, for over
AROUND THE STATE

$67,000 towards the 3D Mammography equipment and the Art Therapy Program for cancer patients.

Our in-kind donations were nearly $29,000 for items made by the Comfort Sewers, including blankets, pillows, stuffed animals, chemo caps, and walker caddies for our patients in the hospital and at the Karmanos Cancer Institute.

In January, our President and Vice President attended the McLaren Corporate Meeting to learn about the achievements of 11 hospitals and additional subsidiaries in the organization.

In February, we prepared three gallons of chili for the Soup - r - Bowl event held in the auditorium for employees. Two years ago, we won the event with our chili recipe.

We have completed updating our manual, which includes job descriptions of all officers and outlines each of our 34 service areas. We are also in the process of finishing an update to our Bylaws.

Our Counselor is busy finding new officers, as we anticipate replacing possibly five positions on the Board of Directors. We look forward to the election of officers in June.

We have added two new vendors to our vendor sales, and we look forward to our vice president organizing a mega-sale where 2-4 vendors come together for a sale.

NORTH CENTRAL DISTRICT (NCD)
Patti Dawson, President-North Central District

MUNSON HEALTHCARE CHARLEVOIX HOSPITAL
Vivian Mettler, Guild President

Our hospital has gone through many changes in the past several months. We have become part of Munson Healthcare Group. Sharing ideas and learning to work together has been beneficial to everyone. Changes to Surgical, Physical Therapy, Laboratory, Radiology, Cardiac Rehab and Admitting Departments has involved enlarging, remodeling or moving these departments.

We are enjoying working with and getting to know our new President, Joanne Schroeder, who came to us from South Haven.

The continuing growth has kept our volunteers on their toes and very busy.

As with most volunteer groups these days we are very understaffed. However, the hard working, dedicated group of volunteers continually amaze us with what we have accomplished.

Our visitors and employees have been responsible for making our gift shop a thriving business.

We recently purchased a Burnisher for the Housekeeping Department. The amount of this gift was $6,530. After learning of our purchase, several of the Housekeeping employees stopped in the gift shop to thank us. Our next purchase was a needed piece of equipment for the Surgical Department. The price of the Minerva System was $8,289. These gifts may not seem great, however, we are proud of what we can do for our hospital.

We are looking forward to a Linen Sale in May, which is a huge fundraiser undertaking for us.

MIDMICHIGAN MEDICAL CENTER-Alpena
Amanda Timm, Manager of Volunteer Services

Scholarships

Applications are open for the Volunteer Services Department’s Thelma Orr scholarships. They are offering two $1,500 scholarships to students pursuing an education in a human medicine-related field with their primary residency in Alcona, Alpena, Iosco, Montmorency, Oscoda and Presque Isle Counties.

The Thelma Orr Memorial scholarship is named in honor of Thelma Orr, R.N., director of nursing, and later was a founding Auxiliary member as part of Volunteer Services Department at the Medical Center in Alpena. The scholarship may be used to attend any accredited Michigan college and applicants must be in their second year or more working toward their degree.

Scholarship winners will be recognized at the annual Volunteer Banquet in May. Last year's recipients were Morgan Hall (left) and Riley Appelgren (right), pictured with Judy Jewell, chair of the MidMichigan Medical Center – Alpena Volunteer Scholarship Committee.

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AROUND THE STATE

Fundraising

Fundraising efforts continue to produce impressive results. Volunteers hosted a MidMichigan Health Logowear Sale in February for employees and the general public. A March Madness sale in the Gift Corner brought in community members. Volunteers also partnered with local business North Country Candy and Gifts for a two-day sale of handmade candies and caramel corn in the main lobby to great success, as shoppers were happy to have an opportunity to find Easter basket goodies. In April, the second annual Baubles and Bags sale will take place followed by Mother’s Days sales in May. Monthly used books sales are ongoing.

Students

The local Boys and Girls Club Volunteer Youth Corps continues to volunteer monthly to help assemble registration and surgical informational packets. A number of students from both Alpena High School’s Great Start Program and National Honor Society – Alpena Chapter volunteer in various positions at the Medical Center earning credits and valuable experience.

SOUTHEAST DISTRICT (SED)
Carol Ann Towne, President-Southeast District
ST. JOHN RIVER DISTRICT HOSPITAL-East China
Carol Ann Towne, Auxiliary Director

St. John River District Hospital Auxiliary, in conjunction with Woman’s Life Chapter 883 and Church of Christ Piece to Peace Quilters, have completed nearly 50 fidget blankets for our Alzheimer and bedridden patients. The Auxiliary is also knitting and crocheting mini prayer shawls for patients and visitors. We have also expanded the contents of our Comfort Cart. We held successful fundraising events with Collective Goods, held a basket raffle and attended a fashion event at a local boutique.

Lake Huron Medical Center
Nancy LePla, Recording Secretary
Lake Huron Foundation Volunteer Council

In December we had a very successful fundraiser. Christmas bells were sold and used to decorate the hospital tree. The money raised benefits women’s health services.

A holiday dinner was held to thank our volunteers and install our new leadership to the Board.

Planning for 2018 began during our first meeting in February. We anticipate another successful year of service to our hospital and community.

Our Annual Lights of Love program honored members of the auxiliary who had passed away during the year. The hospital provided a luncheon for the Auxiliary after the event.

LAKE HURON MEDICAL CENTER
Nancy LePla, Recording Secretary
Lake Huron Foundation Volunteer Council

In December we had a very successful fundraiser. Christmas bells were sold and used to decorate the hospital tree. The money raised benefits women’s health services.

A holiday dinner was held to thank our volunteers and install our new leadership to the Board.

Planning for 2018 began during our first meeting in February. We anticipate another successful year of service to our hospital and community.

(continued on page 17)
AROUND THE STATE

MCLAREN PORT HURON
Sharron Ferguson, Auxiliary President

McLaren Port Huron Auxiliary participated in the Annual Christmas Angel Project. Over 140 individuals and a few families were adopted for Christmas by the staff and volunteers. These individuals were from nursing home facilities in the local area. These homes were astounded by the generosity of the staff and volunteers who ensured all their patients had a happy Christmas.

Our sewing room ladies are now making little super capes for our small patients, and it is going over well. The Auxiliary donated $30,000 to pay off their pledge for the Karmanos Cancer Center and now have pledged another $50,000 to “Rising to New Heights” construction. We also awarded six scholarships of $1,500 each.

HENRY FORD HOSPITAL – MAIN CAMPUS-Detroit
Pamela Jackson-Walters, Volunteer Services

Currently we have 220 active volunteers within the Main Campus hospital. We support every volunteer’s endeavors to serve in areas of their interest and of course our needs. Our books and magazines cart go out twice a week to every patient’s floor and room and they enjoy the friendliness of our volunteer, Tracy’s, conversations.

Of course, our canine friends are actively involved with our patients and visitors. They are so cute and wear Henry Ford ID badges with their picture. During our Christmas season, volunteers prepared by decorating the tree in the main campus beautifully. Every year, our employees get together to sing Christmas Carols and this volunteer sang right along with them.

Every month we have fundraisers by different vendors. Events for Feb. – April:

• February 23 & 24 Silvique Jewelry
• March 15 & 16 Books for Fun
• April 2 – 4 our $5 sale
• April 7 Creations by Cindy
• April 25 & 26 our $6 sale.

We always enjoy our Volunteer Appreciation Week in April.

Our 18th annual celebration of Martin Luther King, Jr. was held on January 15. It is broadcast to every HFHS site across the State. Our keynote speaker was Dr. Barbara Ross-Lee, Dean, Proposed Minnesota College of Osteopathic Medicine, First African-American woman to serve as dean of a United States medical school (Ohio University Heritage College of Osteopathic Medicine, 1993 -2001) and the proud sister of Diana Ross.

We are looking forward to visiting Ben Carson High School of Science and Medicine. Sixteen years-old students will volunteer in the following departments: MICU, Hospice, Observation, Dialysis and Emergency Medicine. Orientated on Wednesday, January 24. The students started in their assigned departments on Thursday, February 8th with an end date Thursday, May 10. We are so proud to have them here.

HENRY FORD WYANDOTTE HOSPITAL
Joyce Nielsen, Auxiliary President

Henry Ford Wyandotte Hospital is in the process of getting two refurbished security vehicles put into service at our Wyandotte and Brownstown locations.

The fundraising events have been very successful this past year. We look forward to another good season as we are actively recruiting new volunteers.

PROMEDICA MONROE REGIONAL HOSPITAL
Jean Castiglione, Auxiliary Co-President

The ProMedica Monroe Regional Hospital Auxiliary Gift Shop featured a lighted canvas picture event in October, which was a tremendous success. Ninety pictures sold the first day and 88 the second day. The gift shop is instrumental in creating new ideas each year for giving
donations to less fortunate children in the Monroe area at Christmas time. This year our visitors purchased gift bags filled with hats, gloves, panties and socks. One hundred bags were sold and then donated to the Mercy’s Angels organization for their distribution to 100 children in the area.

The theme of the December Membership Meeting was a Holiday Hat Tea Party. Members were asked to dress festively and come wearing their tea party hats. Each Auxiliary Board Member was responsible for decorating and being hostess at tables for eight, making tea sandwiches and cookies.

PROVIDENCE-PROVIDENCE PARK HOSPITAL-Novi Campus
Carole Pavelich, President
St. John Providence Park Hospital League
The St. John Providence Park Hospital League Volunteers, along with the Philosophy of Service Committee, donated funds to purchase clothing, books and toys to more than 1,300 children in 2017. We presented the Foundation with a check for $40,000. We also worked on a poinsettia sale, which added to our profits. Therapy Dog calendars were back again, and we sold squares for the Puppy Bowl held on Super Bowl Sunday. We sold and delivered Valentine candy-grams to both patients and employees throughout the hospital with personal messages.

ST. JOHN MACOMB HOSPITAL-Oakland
Sallie Hock, Auxiliary President
As you all know, St. John Macomb Hospital is in the midst of a very disruptive and involved renovation project. Entire Departments are now being relocated to other areas of the facility. Ultimately, the renovation will result in the Hospital being in a position to offer many more private rooms to our patients and drastically cut down on the room waiting time, both in the ER and Surgical Recovery. Currently, Hospital Management is dealing with challenges on a daily basis.

Our “Hospital Fair” resulted in a profit of approximately $600, which was donated to our Cancer Center in the form of Meijer gift cards. The Center distributes the $50 gift cards to patients who have needs. We will be making changes to next year’s Fair to help it run smoother, including eliminating “purses” from the sale and making the Auxiliary’s contribution a “baked goods” sale.

ST. JOSEPH MERCY HOSPITAL-Chelsea
Nola Klink, President Elect
We held our Auxiliary annual Christmas party on December 5 with approximately 150 members attending. Entertainment was by the Chelsea House Orchestra, which was amazing. Our CEO was presented with a check

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for $20,000, which was the last payment from us for the Cancer Center.

In November, we held a uniform sale by NYE Uniforms. Our Tree of Life over the Christmas Holiday was filled with love. Many loved ones were remembered and helped benefit the auxiliary in their special way.

We are looking forward to an eventful and well-funded year.

SOUTHWEST DISTRICT (SWD)
Connie Garlitz, President-Southwest District
HILLSDALE HOSPITAL
Sally Eckhardt, Auxiliary President

The Hillsdale Hospital Auxiliary added a new area for our volunteers. This new group is called “Fundraisers and Projects”. At Christmas time a few members from this group helped decorate the Christmas tree in the hospital lobby. We also welcomed their support for our Vera Bradley and Suzie’s Goodies fundraising events. With their help, these sales were well received by staff and visitors from the community. The Vera Bradley sale brought bright colors and high-quality Christmas Gifts for all shoppers. Our Suzie’s Goodies Sale was just in time for Valentine’s Day gourmet chocolates, salsas and coffee cakes.

The Hospital Gift Shop had its best year ever in December sales. There were a variety of beautiful and fun gifts for everyone’s shopping list. It was “the” place to shop in Hillsdale County.

We are looking forward to another great year as volunteers, helping and caring for staff, patients, and visitors to our hospital.

UPPER PENINSULA DISTRICT (UPD)
Chris Ainslie, President-Upper Peninsula District

In spring we will finalize our new fundraising project and goals. We are going to change our focus and concentrate on one large (perhaps multi-year) project. We will report on progress in the next issue.

ASPIRUS IRON RIVER
Abby Miller, DVS

Aspirus Iron River Volunteer Services is looking forward to the grand opening of their new clinic expansion. The volunteers are funding the community photo contest artwork project for the clinic. Community members provided over 150 submissions for patient rooms, hallways, and offices. We’re happy to be able to have the community represented in this great new facility.

The volunteers have continued to support the hospital’s women outreach program, “Aspiring Women”, with an event in February called “Broken Heart Syndrome”. This focused on the medical condition called Takotsubo Syndrome. These events have been consistently bringing in over 150 women.

The addition of boutique items made in Michigan has greatly boosted Gift Shop sales.

Volunteers continue to work on the patient/family experience travel bags for those leaving our facility during an emergency transfer to a tertiary care center. The bags include travel instructions to their destination, and such items as granola bars, water bottles, lip balm, tissues, etc. Volunteers also assemble our Patient Care Binders that hold specific information for individuals’ diagnosis, medications, after-care instructions and more.

UPPER PENINSULA HEALTH SYSTEM- Ishpeming
Deb Bussone, Bell Auxiliary President

The loyal support from our hospital, community and volunteers have enabled the Auxiliary to be able to give $70,000 to our community for the needs of seniors, youth and patients at UPHS Bell.

Our fundraisers include Lifeline services, Bell Gift Shop, Bell Coffee OCart and various others.

Due to our non-profit status, we are able to donate to our hospital for patient comfort. We purchased Quietpaks for patients, Snugglies for our newborns, and wheelchairs with ergonomic handles for transportation within the hospital. We gave $4,000 in scholarships. We also purchased a Cuddle Cot for the OB unit for parents to be able to be with their newborns that have passed longer than the few hours as in the past for grieving purposes.

(continued on page 20)
With the community’s support, we have been able to mentor our youth in learning the sport of mountain biking and working in the community garden. We have given much needed money to the Salvation Army for heating assistance for seniors. Every month the Bell Auxiliary provides a free lunch and bingo at the senior center, which creates well-being for our seniors. We have helped the schools promote their wellness programs and their weekend lunch program. Our goal is to make a better environment for youth and seniors living in the west end of Marquette County.

MUNISING MEMORIAL HOSPITAL-Munising
Deidre Tyner, Human Resources Coordinator

Here at MMH, our volunteer program is taking off. In November, we held a food drive for our local food pantry and were able to get quite a bit of food donated as well as $100 cash. In December, we had a fundraiser for new telemedicine equipment for our hospital and we raised over $500. We held a meeting on January 17 to discuss our program and vision and have invited the community.

SCHOOLCRAFT MEMORIAL HOSPITAL-Manistique
Phyllis Burge, SMH Highlights Editor

Our December focus was the Love Lite Tree ceremony with the reading of honored and memorialized names, as well as those in the armed services. Christmas music and refreshments followed the ceremony. The donations benefit our hospital and community.

After Ishpeming football coach, Jeff Olson, showed the documentary, “Do It for Daniel” at the Spring UPD meeting, our auxiliary decided to sponsor the film in Manistique. In January, Coach Olson showed the film to middle and high school students during the day and a community presentation took place in the evening. The film centers on depression and suicide. It was well received.

WAR MEMORIAL HOSPITAL-Sault Ste. Marie
Joyce Hendrickson, Auxiliary President

The War Memorial Hospital Gift Shop sponsored two sales from vendors that we met at the MAHA Fall Conference. These vendors were very easy to work with as they do all of the work! They made specific flyers and we just posted them. They set up and sold and we made money.

Masquerade Jewelry came in August with their jewelry and accessories that sell for $5 each. We made over $900 during the eight-hour sale.

Outside the Box Shoes came in May and again in November. These sales ran during all employee shifts, allowing everyone a chance to purchase the merchandise.

Over $4,000 was made from these 2 sales. Not bad for an 85-bed hospital!

The Gift Shop had raffles at our general membership meetings. This is a good way to introduce the membership to new items in the Gift Shop and we raised about $80 per meeting.

We have begun selling items from Alpine Chocolate Haus in Gaylord, which have boosted our daily sales nicely. The Gift Shop gave the Auxiliary $3,200 in 2017.

2018 LEGISLATIVE UPDATE

ELECTIONS, ELECTIONS, ELECTIONS

In 2018 there are two midterm elections, a Primary and a General Election. In addition, there may be local or special elections specific to your respective jurisdictions.

I do not plan on going into the details of the candidates or proposals on the ballots because this is not yet finalized and outside the scope of this report. However, I want to share key dates and websites with you that you may want to reference for official information. This is an important year for elections and your vote is important.

Significant dates for Michigan elections are as follows:

- Primary Registration Ends.................................July 9
- Party Primary .................................................August 7
- General Registration Ends.................................October 9
- General Election.............................................November 6

For more information please visit:

- General Election Information
  http://www.michigan.gov/sos/0,8611,7-127-1633---,00.html
- Election Sample Ballot Information
  https://webapps.sos.state.mi.us/MVIC/
- Voter Guide Video
  https://www.youtube.com/watch?v=eHp_adqcETw
- Candidate Information
  http://www.vote411.org/ballot

Sandy Reardon, Communications Director
### 2017 HOURS AND DOLLARS REPORT
— Shelley Redman, Membership Director

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### HOURS AND DOLLARS FIVE-YEAR TOTALS COMPARISON

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Thank you to all hospital Directors of Volunteer Services and District Membership Chairs: Beth Greene, Lois Castle, Margaret Nizza, Shelley Redman, Marilyn Koski, Linda Hall, and Cathy Crimmins for your assistance.
As volunteers, we should consider donating to Health PAC. It is up to you. The MAHA Board is supportive of the efforts at MHA and Health PAC. If you would like more information or want to learn how to contribute, visit www.mhahealthpac.org or contact Stacy Dowdy at sdowdy@mha.org or 517-703-8601.

**A REMINDER**

Please keep our mailing list current by sending address changes or corrections to your District Vice President of Membership. This will ensure that the publications will be delivered promptly.

**EAST CENTRAL DISTRICT (ECD)**
Nancy Royster
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**SOUTHEAST DISTRICT (SED)**
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5174 Sapphire Cir, East Lansing, MI 48823
Email: jsprn1@aol.com
Sparrow Hospital
517-351-5168

**UPPER PENINSULA DISTRICT (UPD)**
Cathy Crimmins
422 East Michigan, Marquette, MI 49855
Email: ccrcrimmins@charter.net
UPH Systems Marquette
906-228-8752

**WEST CENTRAL DISTRICT (WCD)**
Linda Hall
15054 Tess Ct., Apt. 127, Grand Haven, MI 49417
Email: lindalou1263@yahoo.com
North Ottawa Community Health System
616-638-1658

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**MAHA 2018 CALENDAR**

Information current as of March 28, 2018.
Prepared by Ann Lorentzen, MAHA President-Elect.

- May 7, 2018
  - MAHA Executive Board Conference Call 2pm
- May 8-9, 2018**
  - UPD Spring Installation Meeting | Schoolcraft Memorial, Manistique
- May 11, 2018**
  - NCD Spring Installation Meeting | West Branch
- May 15, 2018 **
  - SED Spring Installation | Villa Penna, Sterling Heights
- May 16, 2018**
  - WCD Spring Installation | Spectrum Blodgett Hospital, Grand Rapids
- May 17, 2018 **
  - SWD Spring Installation | Pro Medica Coldwater Regional Hospital
- May 23, 2018**
  - ECD Spring Installation Meeting | Horizon Center, Saginaw
- May 24, 2018*
  - MHA Legislative Policy Panel Meeting, 9:30 – 11:30am | Lansing
- June 4-6, 2018
  - MHA Annual Meeting & Educational Institute
  - Crystal Mountain, Thompsonville
- June 27-29, 2018*
  - MHA Annual Membership Meeting | Grand Hotel, Mackinaw Island
- June 27, 2018*
  - MHA Board of Trustees Meeting 9am – noon
  - Grand Hotel, Mackinaw Island
- July 17-19, 2018
  - MAHA Committee & Board Meeting | Quality Inn Suites, Lansing
- September, 5-7, 2018
  - MAHA Committee & Board Meeting | Quality Inn Suites, Lansing
- September, 2018**
  - NCD Fall Meeting | TBD
- September, 2018**
  - WCD Fall Meeting | Spectrum Zeeland Hospital
- September 12-13, 2018**
  - UPD Fall Meeting | Portage Health, Houghton/Hancock
- September 20, 2018**
  - SED Fall Meeting | TBD
- September 25, 2018**
  - WCD Fall Meeting | North Ottawa Community Hospital
- September 26, 2018**
  - ECD Fall Meeting | Horizon Center, Saginaw
- September 27, 2018**
  - SWD Fall Meeting | Win Schuler’s, Marshall
- September 28-October 2, 2018*
  - SAL Joint Meeting | Chicago
- October 17-19, 2018
  - MAHA Fall Conference | Bavarian Conference Center, Frankenmuth

* Attended by MAHA President
** Attended by MAHA President and MAHA President-Elect

Please notify the MAHA President or President-Elect as soon as you know of a new meeting date or meeting change so we can keep the calendar accurate and up to date. Thank You!