MAHA Mission: The MAHA Mission is to provide guidance and education to its member hospitals and their communities thus enabling each institution to maintain its highest standards in health care.
As we all get older I am sure one or more of us in our lifetime has said the words “where has the time gone”! As you read those couple words your own mind said the same thing…… and many thoughts popped into your own head then. Whether it was your family, your work or the hours you have volunteered. I think we all wonder …. Where did it go!

The last six plus months as MAHA President have been interesting and informative. I have had the opportunity to meet many of our MAHA volunteers, attending many of your meetings and of course ate way too much excellent food at the local, District and State meetings.

I had the great pleasure of traveling with the MAHA President Elect, Anne Lorentzen and we had my husband traveling with us to try to keep us in line…not to sure he succeeded at that. This past September we traveled over 1,600 miles in all for the District meetings and what a great time it was. Sometimes tiring, but all well worth it.

It is amazing how different we all are in our meeting formats, but we are all working towards the same goal…how do we maintain our presence at our hospitals and in turn help our communities. I wonder at this time if we are all meeting our goals for our individual organizations as we probably all are facing the same in regards to keeping retention of our membership and having our volunteers kept abreast of all that is going on within MAHA and MHA. None of this is possible without those dedicated volunteers that serve on auxiliary and volunteer boards, guilds, raise funds and volunteer in places where they are needed in their own hospitals.

In my travels I have found that many of the current volunteers today not only volunteer in some way in their hospitals but many serve on other volunteer boards and volunteer in many private ways as in their churches and schools in their own community.

As I stated in the September Highlights that MAHA was forming a Focus Group to address the goals mentioned earlier and how we were going to face them in the coming year. Under the leadership of Anne Lorentzen and her group they have been diligently working to format some strategies for the upcoming MAHA 2018-19 fiscal year to accomplish those goals. Some of us might agree and some of us might not agree but …there will probably have to be some changes made to accomplish what is needed to keep MAHA a viable avenue to

(continued on page 3)
all our hospitals. Recommendations will be forthcoming in the next few months from Anne and her committee to keep the MAHA membership fully informed.

Look forward to seeing and talking with our membership at the upcoming MAHA District spring meetings in May and have a request to make of the membership. If there is something that your district would like to discuss please let us know and we will hopefully be able to discuss it at your district meeting. There will be discussion on Focus group results and also information on the June conference at Crystal Mountain.

In looking at the history of Michigan hospitals I ran across an article with the title “1809-1930 History of Hospitals in Michigan” which listed how some of the hospitals got their start. You will not be surprised to learn that many started with the little country doctor, usually without a nurse, but his wife and/or a local preacher’s wife would go along to help with the patients as needed especially in childbirth. Most of the hospitals were started, of course, out of need and with the help of the wealthy in town. But no matter how small, big, poor or wealthy there were always volunteers!

That seems to be the same in our day and age. Volunteers are always needed in hospitals, civic and social organizations to help those organizations and the community in turn.

As the saying goes, “A pessimist sees the glass of water as being half empty; an optimist sees the same glass as half full. However, a giving person sees a glass of water and starts looking for someone who might be thirsty.”

Take care, travel safe...see you in May!

Carol D’Alberto
MAHA President

Michigan Association of Healthcare Advocates

Post your information on hospital activities planned or events held; add pictures and share with your auxiliaries, volunteers, hospitals and friends.

Suggestion? Please contact:
Anne Lorentzen, President-Elect
at amlorentzen5803@charter.net
or 989-792-6002
The 69th Michigan Association of Healthcare Advocates (MAHA) Fall Conference-Vendor Show was held at the Bavarian Inn Lodge in Frankenmuth, October 18-20, 2017. “Prisms of Possibilities” was the 2017 theme. Attendance from the six Districts totaled 121 with 22 being “First Timers”.

2017/2018 is a year of re-evaluating many aspects of the MAHA. The Vendor Show was smaller this year, as we did not share the event with the Michigan Hospital Gift Shop Managers’ Association (MHGSMA) from 2016. Smaller in size, brought both negative and positive feedback from attendees and vendors.

On Wednesday, October 18th, opening Speaker, Ron Culberson, MSW, CSP, CPAE presented “Do It Well-Make It Fun”. His presentation was “one of the best we’ve ever had” seemed to be the consensus from the attendees! On Thursday, October 19th, Brian Peters, CEO Michigan Hospital Association (MHA) presented an update on changes at the MHA level. Chris Mitchell MHA Representative presented a legislative update. Marc Augsburger, CEO Caro Hospital followed with a presentation on small and rural hospitals.

The conference continued with three repeat Workshops on October 19th. One workshop, “Creative Fundraising” was presented by Kristyn Ireland, CAVS, Manager Volunteer Services from Grand Haven. Erin Hojnacki, MPH, CHES Contract and Grants Specialist Office of Philanthropy and Volunteer Services from Pontiac, presented, “Trends in Volunteerism/How to Change with the Times”. The third workshop speaker was Victor Jurkowski, MA, LPC, State Trooper from Bridgeport, presenting on “Human Trafficking Across Michigan”. Overall, the three workshop presenters received good to excellent reviews. Following the Banquet on Thursday evening, MAHA Fall Conference attendees were entertained by, “Me and The Boys” a folk music trio.

Friday, October 20th, closing speaker, Kathy Dollard, Director - Behavioral Health, MidMichigan Health, presented on “Opioid Addiction: Impacts to Individuals, Hospitals and Legislation”. This was followed by President Carol D’Alberto’s closing remarks and a conference favorite, the District Baskets Giveaway.

The Fall Conference did present two very tough and emotional topics, Human Trafficking and the Opioid epidemic in Michigan. Comments were varied, while difficult to hear, the importance of learning about “what’s going on” was also noted. Based on the overall comments from the evaluations, attendees favored another return visit to the Bavarian Inn Lodge in 2018. Another change based on the evaluations, MAHA will be hosting all speakers/presenters at an “all-day” event versus the traditional breakout workshop style at the 2018 Annual Meeting in June at Crystal Mountain.

As noted and discussed throughout the Fall Conference, MAHA will undergo many changes in the next few years as we move forward to meet the needs of our Volunteers and Hospitals. “Change is growth, without change, we fail to exist”.

Bobbi Bruckman
MAHA VP of Education
AT THE MAHA FALL CONFERENCE NEARLY 300 POUNDS OF FOOD AND $910 WAS GENEROUSLY DONATED BY THE ATTENDEES AND DELIVERED TO THE DANSVILLE FOOD AND CLOTHING BANK.
Thirty women of the River District area formed the first Auxiliary Board June 15, 1965. This Board was formed three months prior to the hospital’s incorporation! The hospital’s first baby was born on September 15, 1965. The new baby girl was named Samantha Jean and weighed in at 7 pounds and 6 ounces. Samantha attended the 50th Anniversary celebration held at the hospital in 2015. In January 1966, the River District Hospital Auxiliary Board voted to donate $400.00 to the hospital for needed equipment. The Auxiliary at this time had $591.24 in the treasury. It was also reported that the Auxiliary had 847 members. Today the St John River District Hospital Auxiliary has 65 active members to serve the hospital’s 68-bed acute care patients, emergency room, maternal child health, outpatient surgery, rehabilitation, information desk, spiritual care, pet therapy and gift shop departments. The Auxiliary is led by five Directors, a Secretary and a Treasurer, all who are elected by the membership for a two-year term. The Auxiliary’s current commitment to the hospital is for $36,000 to provide new televisions to the patients in all areas of care. St John River District Hospital is a part of the St John Providence/Ascension health care team. St John River District Hospital Volunteers Mission Statement is, “to provide outstanding and compassionate service to all who seek our support. Exceptional Service, without exception”.

**IN THE SPOTLIGHT**

**ST JOHN RIVER DISTRICT HOSPITAL – EAST CHINA**

South East District (SED)

“Their mission is to provide outstanding and compassionate service to all who seek our support. Exceptional service, without exception”

Thirty women of the River District area formed the first Auxiliary Board June 15, 1965. This Board was formed three months prior to the hospital’s incorporation! The hospital’s first baby was born on September 15, 1965. The new baby girl was named Samantha Jean and weighed in at 7 pounds and 6 ounces. Samantha attended the 50th Anniversary celebration held at the hospital in 2015. In January 1966, the River District Hospital Auxiliary Board voted to donate $400.00 to the hospital for needed equipment. The Auxiliary at this time had $591.24 in the treasury. It was also reported that the Auxiliary had 847 members. Today the St John River District Hospital Auxiliary has 65 active members to serve the hospital’s 68-bed acute care patients, emergency room, maternal child health, outpatient surgery, rehabilitation, information desk, spiritual care, pet therapy and gift shop departments. The Auxiliary is led by five Directors, a Secretary and a Treasurer, all who are elected by the membership for a two-year term. The Auxiliary’s current commitment to the hospital is for $36,000 to provide new televisions to the patients in all areas of care. St John River District Hospital is a part of the St John Providence/Ascension health care team. St John River District Hospital Volunteers Mission Statement is, “to provide outstanding and compassionate service to all who seek our support. Exceptional Service, without exception”.

**MEMBERSHIP UPDATE**

Shelley Redman, Membership Director

The number of attendees at the Fall Conference in Frankenmuth was down a little from last year. Total registered attendees for the conference was 121. The following numbers for each district included:

- ECD .................................................. 35
- NCD .................................................. 5
- SED .................................................. 35
- SWD .................................................. 21
- UDP .................................................. 14
- WCD .................................................. 11

**DID YOU KNOW?**

Did you know you are allowed 30 hours for attending the MAHA Fall Conference and Annual Meeting? Just report back to your hospital after you attended the meetings and have your total hours served as a volunteer updated. These meetings are held for your benefit as a volunteer. The information presented is intended to help you become better at the things you do for your hospital. Claim the hours and boost your total volunteer hours.
FOR IMMEDIATE RELEASE

Marlette Hospital Auxiliary Earns Statewide Recognition

Marlette Regional Hospital is pleased to announce that its Auxiliary volunteers have received statewide recognition for the Group Volunteer of the Year Award by LeadingAge Michigan.

The Marlette Hospital Auxiliary is the hospital’s longest-standing group of community volunteers and throughout the years they have played a vital role in the delivery of health care services in the Thumb Area. In addition to managing the hospital’s gift shop and greeter program, they undertake a number of special events and fundraisers throughout the year to help support patient care units and are especially passionate about supporting residents residing in the long-term care unit (nursing home).

Since 1993, these dedicated Auxiliary volunteers have donated $65,000 to purchase items that enhance patient comfort and care in the long-term care unit. Some of these purchases included things like cardiac monitors, wheelchairs, a handicap-accessible van for resident transport, vital signs monitors, ice makers, blanket warmers, resident courtyard improvements, furnishings, and, most recently, 39 oak dressers for all of the resident rooms.

“The Auxiliary deserves this award because they volunteer their time, money, resources and talent, and it’s all to help people out of the goodness of their heart,” remarks Marlette Regional Hospital’s CEO Dan Babcock.

The LeadingAge Michigan Group Volunteer of the Year Award recognizes a volunteer group, auxiliary, or organization working within a member community that has provided extraordinary service to seniors. A total of 65 nominations were received by LeadingAge Michigan, and the Marlette Hospital Auxiliary was one of seventeen award recipients recognized in various categories at the LeadingAge Michigan annual conference in May. To view the Auxiliary’s award video, search “Marlette hospital auxiliary award” on Youtube.

Please join Marlette Regional Hospital in celebrating and congratulating this exceptional group of volunteers for their support and dedication to Thumb Area residents!
PREVENTING THE FLU: GOOD HEALTH HABITS CAN HELP STOP GERMS

The single best way to prevent seasonal flu is to get **VACCINATED** each year, but good health habits like covering your cough and washing your hands often can help stop the spread of germs and prevent respiratory illnesses like the flu. There also are **FLU ANTIVIRAL DRUGS** that can be used to treat and prevent flu.

1. **Avoid close contact.**
   Avoid close contact with people who are sick. When you are sick, keep your distance from others to protect them from getting sick too.

2. **Stay home when you are sick.**
   If possible, stay home from work, school, and errands when you are sick. This will help prevent spreading your illness to others.

3. **Cover your mouth and nose.**
   Cover your mouth and nose with a tissue when coughing or sneezing. It may prevent those around you from getting sick.

4. **Clean your hands.**
   Washing your hands often will help protect you from germs. If soap and water are not available, use an alcohol-based hand rub.

5. **Avoid touching your eyes, nose or mouth.**
   Germs are often spread when a person touches something that is contaminated with germs and then touches his or her eyes, nose, or mouth.

6. **Practice other good health habits.**
   Clean and disinfect frequently touched surfaces at home, work or school, especially when someone is ill. Get plenty of sleep, be physically active, manage your stress, drink plenty of fluids, and eat nutritious food.
Several volunteer members attended the Fall MAHA (Michigan Association of Healthcare Advocates) Conference. It was a highly educational and fun event. We all had the opportunity to hear several very good speakers and network with a many people from around the state. As you can see from our picture, a couple of us were the lucky recipients of beautiful fall baskets.

The closing speaker at the conference was Katherine Dollard, MidMichigan Health Director of Behavioral Medicine. We were fortunate to hear Kathy speak on the Opioid Epidemic. We thank her for the presentation and look forward to having more speakers from MidMichigan Health.

COVENANT HEALTHCARE-Saginaw
Sarah Knochel, Front Desk & Volunteer Services Manager

On May 30, 2017, Covenant HealthCare launched its Veteran Recognition Program. Patients that have communicated that they are veterans are given an American flag sticker on their hospital room whiteboard. Nursing staff and the care team are encouraged to thank them for their service and elicit conversations regarding their branch, years and locations of service.

Should a veteran pass away within our facility and the family permits, a “Final Salute” ceremony is performed. Code Honor is paged over the hospital intercom to alert staff, visitors and volunteers that the ceremony is occurring and in which unit.

The patient’s gurney is draped with a flag and a brief blessing is performed at the bedside. As the deceased passes from the room to the elevator, personnel wishing to participate quietly line the hall placing their hand over their heart. If they are a veteran, they may salute. The family is presented with the folded flag and a certificate commemorating their loved one’s service to our country.

To learn more about the final salute: https://youtu.be/v-8EU6SF-JI or go to YouTube and search Covenant HealthCare Veteran Recognition.
In honor of Veteran’s day, a flag raising ceremony will be performed to honor those employees and volunteers who served our country. After the ceremony, veterans and volunteers delivered knitted and crocheted lap blankets to patients who are veterans. Over 100 blankets were knitted and crocheted by our volunteers for this project. The hospital gave the veterans at the ceremony a lapel flag to wear.

CARO COMMUNITY HOSPITAL
Suzanne Reed, President

The CCH Auxiliary had a busy fall. Three members attended the Fall ECD conference and two members attended the Fall State conference in Frankenmuth. The CEO of the Caro Community Hospital, Marc Augsburger, gave a presentation on rural hospitals at the conference. We sponsored a jewelry sale, book sale and uniform sale. We assisted with the annual Craft Bazaar at the Hospital. Our Lighted Tree of Love Ceremony was held on December 3rd, with music provided by the Caro A Capella Singers and the Sacred Heart Men’s Choir.

The Auxiliary, along with the CCH Endowment Foundation continued to provide stuffed bears to children who are patients in the ER and the newly opened (July 2017) walk-in clinic.

Spring will be here soon and we are already planning for our annual Spring Tea and installation of officers in April. One of our members, Beth Greene, will be installed in May as ECD President.

MARLETTE REGIONAL HOSPITAL
Rosann Clark, President

The Marlette Regional Hospital Ladies Auxiliary has spent the last couple of years thinking outside of the box for fundraisers. Two years ago we went with a comedian show compliments of “Evelyn Smallbladder”. This show was presented to us at the MAHA conference and we enjoyed it so much we hired her to entertain our community. The following year we went with Frank Sinatra and Dean Martin impersonators. In 2017 we did a “Harvest Hoedown” with dinner, cash bar and a live country western band. We had baskets, a 50-50 raffle and an auction of large items. We raffled off a fishing trip on Lark Huron for four people, a designer purse and a Christmas quilt.

At the same time, we also held the traditional fundraisers like our jewelry sales, sheet sales and a vendor-craft day. We have some very hard workers in our organization. As you can see from the award earned and highlighted in Celebration Corner, for a small hospital our patient care focus has received statewide attention.

MEMORIAL HEALTHCARE-Owosso
Janice Andersen, President

My year as President is winding down with only two membership meetings left. It has been a wonderful and challenging year with many, many accomplishments.

I am proud to announce that the Auxiliary took in an estimated $40,000+ for the 2017 calendar year. That includes funds from our Auxiliary Gift Shop and fund raising funds from eleven different events held in 2017.

Other events we accomplished throughout the year included: surgical pillows for patients, baby hats and blankets for the newborns, a pizza party for the Long Term Care Unit, a food drive for the local food pantries, gloves, mittens, coats and scarves for those in need and numerous volunteer hours of service to the patients within the Memorial Healthcare Hospital.

At the end of December, I welcomed the new Memorial Healthcare Auxiliary Officers for 2018. They are MHC Auxiliary President Ginny Brooks, Vice President Jan Mengel, Advisor Janice Andersen, Auxiliary's Board of Trustee Representative Jackie Hurd, Secretary Elaine Bendis, Treasurer Peggy Gulick, Program Vice Presidents Elaine Kuchar and Joyce Bowles, and Fund Raising Vice Presidents Joni Aue and Peggy Schnepps. Standing Committee Chairpersons were selected by the 2018 incoming President after the November Membership Meeting when the election of the 2018 Officers took place. The Installation Ceremony occurred at the December membership meeting.

ASCENSION-ST. MARY’S-Saginaw
Kathe Lombard, President
Rachel Rosas, Volunteer Services Coordinator

St. Mary’s of Michigan Volunteer Alliance had a successful year supporting our hospital. Partnering with our hospital Foundation, we helped purchase a Breast Tomosynthesis...
AROUND THE STATE

System for digital mammography at our Towne Centre location. The Volunteer Alliance contributed $125,000 towards the purchase of this important piece of medical technology. We also recently committed $25,000 towards renovation of Cath Lab I at our main hospital. We held a $5 Jewelry vendor sale, which is a favorite among our staff and community. Our volunteers also provided five baskets for the hospital’s annual thanksgiving basket drive to support families in our community. Plans are in the works for our 3rd Annual Cabin Fever Basket Raffle taking place in February 2018. We are utilizing funds raised to support Center of HOPE, our hospital’s community center. Lastly, we sent board members to the ECD & MAHA Fall conferences this year and greatly enjoyed participating.

MCLAREN FLINT
Judy Dawson, President

Highlights in September included the Installation of Officers Luncheon and the Fall ECD conference in Saginaw. McLaren Flint Auxiliary Volunteers hosted this event. We replaced our Vice President after a vacancy of more than three months. Several volunteers helped as needed to keep things running smoothly.

During the fiscal year, starting October 1, 2016 and ending September 30, 2017, we held 28 vendor sales and helped with many McLaren Foundation and Hospitality House events. These included, Doctors Day, Selling Cookies on a Stick, Girls Night In, the Art Therapy event for Karmanos Cancer Institute and a Euchre tournament, to name a few.

Our Director of Volunteers, Penny McCormick, attended 6 meetings of our volunteer groups led by their chairperson. These meetings have helped us see how each service area functions and allowed us to understand their concerns.

Penny began the “Volunteer of the Quarter” program and recognized three volunteers so far. We held our Annual Holiday Awards Luncheon on December 12, 2017.

NORTH CENTRAL DISTRICT (NCD)
Patti Dawson, President-North Central District

MIDMICHIGAN MEDICAL CENTER-Alpena
Amanda Timm, Manager Volunteer Services

It has been a season of tradition – both new and old – for the Auxiliary Volunteers at MidMichigan Medical Center-Alpena. In the past months, volunteers have kicked off the holiday season with the annual Angel Pinning, the start of the longstanding Koeze Nut Sale Fundraiser and participated in the Love Light Tree celebration – a system wide tradition that made its debut in Alpena this year.

In October, a 42-year tradition was continued when Joan Burt pinned the 2017 angel pin on the lapel of Karmon Bjella, the medical center’s president. Each year the volunteers sell angel pins in the hospital gift shop and in the community. Customers return year after year to obtain the new pin design.

November 13th started the Koeze Nut Sale Fundraiser, another longstanding tradition of the Auxiliary volunteers. This sale was held from mid-November until late December and beautiful trays of sweets. In addition to the sale of these items, raffle tickets were sold for a large assorted basket valued at $400.00. This year a committee of volunteers was formed to ensure that the sale was run efficiently. It is a huge undertaking for the volunteers and the sale was staffed from 8:30 am until 3:30 pm, Monday through Friday for the duration.

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The Love Light Trees celebration made its debut in Alpena on December 5th. It has been a tradition at MidMichigan Health for over 30 years, wherein the medical center presidents kick off the holiday season. Volunteers supported the event by organizing the refreshments and raffle prizes. One of our volunteers, Dennis Artley, provided holiday music along with his musical group Bifocal Brass. The gathering attendees included community members, employees, board members, volunteers and, of course, Santa Claus!

**ST. JOHN RIVER DISTRICT HOSPITAL-East China**

Carol Ann Towne, Auxiliary President

St. John River District Hospital Auxiliary held two successful fundraising events. The Gift Shop Manager held a pre-season lobby sale to make room for holiday merchandise. Four Auxiliary members attended the MAHA Fall conference and appreciated the wealth of information that was shared. None of the attendees won a basket, but there will be another chance next year.

We continue to search for new fundraising ideas.

**HENRY FORD MACOMB HOSPITAL-Charter Twp. Of Clinton**

Beverly Hartman, Volunteer Liaison

What a busy fall! The volunteers participated in HELP (Hospital Elder Life Program). It was very rewarding to sit with elderly patients – feed them; talk with them; assist them as needed.

Trunk or Treat for hospital employees and volunteers and their families was a huge success. The cool, crisp evening was a plus for the event. Prizes were awarded for the best trunks. There were games, activities, food and, of course, candy for all.

The holidays were celebrated with an open house that included, snacks and gifts for volunteers. The gift shop also sponsored several fundraising events: Dave’s Sweet Tooth Toffee sale, Baubles and Bags, Linen, Books R Fun and His Hand jewelry sale.

**PROMEDICA MONROE REGIONAL HOSPITAL**

Jean Castiglione, Auxiliary Co-President

ProMedica Monroe Regional Hospital Auxiliary had a busy holiday season. A new initiative was the presentation of an Angel Tree in the lobby. Buyers could purchase an angel ornament at $10 each and designate it in memory or honor of a loved one. Angel ornaments were sold beginning November 10. The Auxiliary Board decorated the 15’ Christmas tree in the lobby and another tree that was placed on display in the Monroe County Historical Museum.

The December Membership meeting featured a tea party theme. Members were asked to wear a festive hat for the party.

We were fortunate that our current Auxiliary officers accepted their positions for another year.

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HENRY FORD WYANDOTTE HOSPITAL
Joyce Nielsen, Auxiliary President

SAVE THE DATE: April 25, 2018 you are invited to join us in celebrating our 60th anniversary as an Auxiliary. We are holding the event in conjunction with our Awards Ceremony during Volunteer Week at Silver Shores Banquet Hall near the hospital. The committee is working very hard to make this a special occasion.

The two police cars that were purchased for the Wyandotte and Brownstown facilities are just about finished being refurbished and soon will be delivered to both locations. We are excited and will take photos for the upcoming newspaper and other publicity venues.

We continue to look for new vendors and ideas for the fundraising events for the Hospital Auxiliary. The fidget blankets and shawls with arms in them have been a big hit with the patients.

ST. JOSEPH MERCY-Chelsea
Nola Klink, President Elect

It is with great sadness and a heavy heart we share with you the passing of our longtime volunteer and friend, Elaine Pastor. Elaine had been a volunteer at St. Joseph Mercy Chelsea since May 2, 1991. After a positive experience as a patient, Elaine became a volunteer to give back to the hospital and future patients. Over the past 26 years, Elaine served in several Volunteer Auxiliary leadership roles, including president, and president of the Southeast District of the Michigan Association of Hospital Auxiliaries. Elaine volunteered at the information desk, surgery center waiting room, gift shop and volunteer office. In addition, Elaine was vital to many of the Auxiliary fundraising events, including the Tree of Love, bake sales and the former flea market. Elaine’s kindness, listening ear and calming presence will be missed.

ST. JOSEPH MERCY OAKLAND HOSPITAL – Pontiac
Michele Dunaj, Council President

St. Joe’s volunteers currently have four “Hospitality Carts” throughout the campus. One cart located at ASC, Cancer Resource and two in the Volunteer Services for volunteers to use throughout the hospital. The cart is supplied with lap blankets, lip balm, hairbrushes and combs, word puzzles, adult coloring books, playing cards, pen and paper, children’s book, and games, teddy bears and many other items. Our patients and guests are so happy and surprised that these items are free of charge and may take them home with them. We are bringing the “Hospitality” back to the hospital.

We began to share volunteer information, hospital updates, volunteer photos and volunteer hours and recognitions in our monthly volunteer newsletter named “Volunteer Voices”. Volunteers love to be informed of updates and read about fellow volunteers.

Four “first timers” volunteers and one staff member attended the MAHA Fall Conference in Frankenmuth. We enjoyed all of the speakers and were educated about different topics. Topics will be shared with our fellow volunteers in our monthly newsletter. The MAHA Conference was entertaining and enjoyable!

ST. JOHN MACOMB-OAKLAND HOSPITALS
Sallie Hock, Auxiliary President

There have been many things going on at St. John Macomb-Oakland Hospitals. The biggest project is the addition of three floors to our shortest tower at the Macomb Campus, which will allow our Macomb Campus to offer a larger number of private rooms to our patients. In addition, the wait time for Emergency Room patients will be greatly reduced. We are adding a “Kindred” operation at our Oakland Campus in order to offer a facility for patients who do not have to remain in a standard Hospital setting, but are too ill to return to their own residence. Renovations at our Madison Heights Campus will soon be underway.

AROUND THE STATE

(continued on page 14)
AROUND THE STATE

We had a mum sale in September and a poinsettia sale in December at our Macomb Campus. On October 23 the Auxiliary sponsored a Holiday Fair in conjunction with the Hospital Associates at this Campus. The Auxiliary had a table of handmade items and slightly used purses. In 2016-2017, our fundraising activities raised almost $90,000 for our hospital, and we hope to do even better during the 2017-2018 fiscal year.

PROVIDENCE HOSPITAL & MEDICAL CENTER-Southfield
Jim Hynes, President

We had a busy summer starting with recognizing our teen volunteers with a variety of recognitions, celebrating our founding anniversary by distributing flowers to our patients and installing a new set of officers.

We regularly have fellowship events where we gather to make blankets, cards or information packets for the hospital. We continue to support our gift shop and with fundraisers that contribute to emerging needs and capital projects at the hospital.

We look forward to continuing support of our patients through our volunteer hours and financial contributions.

SOUTHWEST DISTRICT (SWD)
Connie Garlitz, President-Southwest District

HILSDALE HOSPITAL
Sally Eckhardt, Auxiliary President

The Hillsdale Hospital Auxiliary has had a busy last few months. Our Gift Shop continues to have phenomenal sales and our fundraisers have been well received by staff and the community. Vera Bradley sales are always a favorite with the hospital staff. Our Uniform Sale was a huge success with our new vendor, Scrubs on Wheels.

Our Fall General Meeting was held on the campus of Hillsdale College in the Dow Conference Center. Mr. Duke Anderson, President and CEO of Hillsdale Hospital, gave us a very positive year in review of our hospital. The Auxilians then proudly presented him with a check for $10,000 for renovations of the third floor walls and hallways. We also successfully collected non-perishable food items for the Salvation Army. All enjoyed the evening dinner and meeting.

We are looking forward to serving our hospital in 2018 with fundraisers and projects, but more importantly, doing what we do best – helping the staff, patients, and visitors with care and smiles.

HENRY FORD ALLEGIANCE HEALTH-Jackson
Cheryl Simonetti, President/Volunteer Secretary

Henry Ford Allegiance Health will be celebrating our Centennial Anniversary in 2018. There are events planned every month for the entire year. Our Annual Ball, which is held in April, will be “The Centennial Ball” and we are actively working on the planning for that event. The evening will be a formal black-tie event with big band music and a variety of entertainment.

When we affiliated with the Henry Ford Health System there were some differences in our fiscal structure that we needed to adjust. Allegiance was operating on a July 1 to June 30 fiscal year while Henry Ford operates on a January 1 to December 31 fiscal year. Over the past two years we have made adjustments in our operating and financial schedules to fall in line with the Henry Ford system. This change requires us to change our elections so that our terms of office begin on January 1. With this change, we proposed to move our annual meeting to the fourth quarter of the year so elections can take place prior to January 1. Our vision is to merge the annual meeting with the holiday party in early December. We will still hold a spring event in line with Volunteer Week. Our next elections will be December 2018.

COMMUNITY HEALTH CENTER OF BRANCH COUNTY-Coldwater
Courtney Bean, Marketing Specialist

We have had a very busy year at the Community Health Center of Branch County (CHC). Our big summer project was the restoration/renewal of our Memorial Garden and Garden of Hope under the supervision of Christine Lewis. The Memorial Garden opened about 15 years ago. Major work needed to be done. We now have a current diagram of both gardens, which includes the sprinkler system and all current plants.
AROUND THE STATE

The CHC Volunteers completed a BIG fundraiser, our Purse Bingo, in October. It was a sell-out crowd and we made a profit of over $4,000.00. Many workers made this fundraiser a fun project. We will repeat this next year with a few minor changes.

November was busy with Books are Fun Sale, our Thanksgiving Bake Sale, and then in December we held our annual Celebration of Lights. This is also a very important program that we have been doing at CHC for almost 20 years. The 2017-year has certainly gone quickly and 2018 brings old and new projects for our Volunteers who continue to support CHC.

SPARROW CLINTON HOSPITAL-St Johns
Kim Kellogg and Briana Hardaker, Co-Presidents

Our biggest fundraiser of the year, which is known as Bingo and Bags was held in the fall of 2017. We featured free food, door prizes, a fifty-fifty raffle and designer purses culminating in a grand prize purse from Sparrow Clinton Hospital retailing at $500. This annual event is so popular that we were able to sell all 200 tickets in about an hour. We wouldn’t be able to do this without the wonderful support we receive from our community.

November brought our annual Linen Sale, which has become a community favorite.

Even though Michigan is in the deep freeze, our hearts here at Sparrow Clinton have been warm.

As a way of showing appreciation to the wonderful staff at our local hospital, we have been showering them with special treats every other month. We call it Care for the Caregivers. Every other month we provide treats for each department, which thus far has been a great hit. First up, donuts and fresh apples from our local orchard followed by individual packets of gourmet-flavored popcorn. Stay tuned for future surprises!

Monies raised from past fundraisers helped us pay off our $100,000 pledge towards the new Emergency Department 2 years early. We are now looking to assist individual departments on their wish lists. We have done this in the past and always enjoyed being able to assist with badly needed items that improve services for our local community.

Future fundraisers include our annual spring flower sale and a new idea…a pasties sale. We have a team of ladies donating their time and talents to making pasties, selling them locally.

Hayes Green Beach, Charlotte

Our Auxiliary at Hayes Green Beach Hospital continued to be on fire for our Community Hospital. We recently held a Jewelry Sale, a Gift Shop Sale, headed up the GALA, The Woman’s Health Event at AL!VE. Additionally, we planned a Bake sale, a Grab Bag Sale, Tree of Love and a Christmas Raffle. We are AL!VE.

We have exciting news; our Gift Shop has been going through extensive updating. It will be a little larger with all new furnishings. Our Gift Shop Committee has worked tirelessly on this project and is appreciated by the hospital.

Do you have a celebration, a positive story or an update to share? Please submit all your events to Highlights Editor: Sandy Reardon at reardonsandy@charter.net.
AROUND THE STATE

BRONSON BATTLE CREEK HOSPITAL
Gino Ughetti, President

The BBC group had a wonderful time at the conference in Frankenmuth. It was nice to see so many old friends, and also make some new ones. Thanks to the MAHA for putting on this conference.

Things are progressing here at Bronson Battle Creek. The new helipad, which was one of our major projects from last year, should begin construction very soon. It will be a great addition to the hospital! We have also chosen our project for this year, which is a diagnostic tool that will cut wait times down in the ED considerably.

We had a wonderful holiday season at BBC, including our very successful Trees of Love fundraiser, which raised over $16,000 for the new project!

WEST CENTRAL DISTRICT (WCD)
Maurine Sneathen, President-West Central District

NORTH OTTAWA COMMUNITY HEALTH SYSTEM-Grand Haven
Jackie Thoroughman, Auxiliary President

Greetings from North Ottawa Hospital Auxiliary! We are small (80 beds), but mighty auxiliary (287 volunteers) and have had an exciting 2017. We created a new brochure that describes our organization and gives people the opportunity to receive information about volunteering, joining or making a donation to support the auxiliary. We wanted to provide an opportunity for anyone in the community to support our hospital without actually joining anything. The brochure has been very helpful to spread the word about our auxiliary.

Our Fall Luncheon in September (provided by North Ottawa Community Health System as a thank-you to our volunteers) was a great success. We focused on our fantastic location in west Michigan and our proximity to the fruit growers in the area, so our theme was “Apples”. We had a wonderful speaker from Dunneback & Girls Farm, a delicious meal with an apple theme and great door prizes. We are planning our next luncheon for our annual meeting in May.

Our fundraising committee has been amazingly creative over the past few years and last May we were able to present a gift of $70,000 to the hospital. We have identified a goal for this year and are on track with our fundraisers to reach that goal. Our Holiday Kick-Off was a relaxing evening event with dessert, coffee and musical entertainment by the Grand Haven High School Choral Ensemble. It was a delightful way to get into the Holiday spirit. And of course, we continued with those easy fundraisers of collecting D & W receipts and encouraging everyone to use smile.amazon.com when placing orders.

The Auxiliary Board of Directors had begun the task of revising our outdated position descriptions and policies and procedures. At every meeting we review and update a few of the items so that by the end of our fiscal year, we will have documents that are accurate and updated. We began to look at our 100-year anniversary event that will happen in 2019. We are excited about the event, but even more, thrilled about researching our history and our founders.
Our Hospital Gift Shop continued to thrive with an annual sale scheduled for November 27 through December 1st. We are fortunate to have such a great gift shop under the auspices of the auxiliary and to have dedicated volunteers to do the buying, organizing and staffing. Many in our community now think the Hospital Gift Shop is a great place to shop.

Last, but by no means least, is the recognition of our esteemed Manager of Volunteer Services, Kristyn Ireland. In September, Kristyn was inducted as President of the Association for Healthcare Volunteer Resources Professional (AVHRP) at their annual conference in Phoenix, Arizona. This is a highly recognized position at the national level and quite an honor for Kristyn. It is wonderful to have her recognized for all her hard work and the many successes she has facilitated during her 22 years working with volunteers and the auxiliary at NOCHS. We would like to think that this recognition rubs off on our Auxiliary and our hospital. We are very proud to have her lead our team.

SPARROW CARSON HOSPITAL-Carson City
Nancy Seals, Auxiliary Vice-President

Sparrow Carson Hospital Auxiliary began its 35th year of service on September 6th, 2017. We have had a successful Collective Goods sale in October and we held fall fundraisers, including a $5 Jewelry Sale and Suzie’s Goodies. This winter we will have a Uniform and Shoe sale, which is always popular with our staff. We had three members attend the Fall Conference, and they felt this was an excellent learning opportunity. We purchased equipment and supplies for various departments throughout the hospital during our 2016-17 fiscal year, which will continue in 2017-18.

AROUND THE STATE

SPARROW IONIA HOSPITAL
Elaine Caswell, Volunteer Co-Chair

Sparrow-Ionia Hospital has been busy with fundraising events in 2017. Our volunteers were involved in:

- A Las Vegas themed Charity Ball was enjoyed by many, with games of chance and dancing to a great band.
- Bus trip to Indiana Amish country with a tour of quilt designed gardens.
- First Aid booth at the Ionia Free Fair was another success this year.
- Collective Goods in-hospital sale (a new event for us) was successful this past November.
- Home dinner for cash donations, enjoying friends and relaxing conversation.
- Our volunteers continued to give their time to the Gift Shop, which is open Monday through Friday from 9am-4:30pm and to the sale of memory bricks for the Garden of Gratitude at the hospital.
- We are involved with Michigan Harvest Gathering.
- We make tray favors and assist in the hospital in many different ways.
- The Angel Tree project was December 5 and was a success as always.

Volunteers attended the MAHA Fall conference in Frankenmuth and found it very interesting with informative speakers and ideas.

Our focus is to complete our pledge to the hospital named for SIH Advocates.

Each guild has their own schedule for meetings, but they all attend the general meetings twice a year, April and October, which include speakers of interest and our CEO gives us a hospital update.

(continued on page 18)
With the unexpected passing last October of Helen Van Wesep DeVos, 90, for whom the Helen DeVos Children’s Hospital at Spectrum Health was named. Thousands of mourners throughout Michigan and beyond expressed heartfelt sympathy, respect and gratitude to her husband Rich and their family, including 16 grandchildren and six great-grandchildren. Helen, a former teacher, devoted her life to her faith, family, friends and communities through her service, leadership and inspirational philanthropy. Members of the Butterworth Auxiliary made a gift to the Helen DeVos Children’s Hospital Foundation in her honor and memory to help fund the Helen DeVos Children’s Hospital School Teacher Program. More than 200 Spectrum Health guild members from Blodgett and Butterworth hospitals gathered at the Thousand Oaks Country Club in October. They heard Brian L. Brasser describe Nexus, the new, large-scale, multiyear initiative taking place throughout Spectrum Health that will have a positive impact on care delivery at every location, in every aspect, in every service provided to patients, families and our communities. The benefits of this new system include improved communication across care settings and create seamless, coordinated and consistent care.

Our annual Lights of Love took place in December. The community had an opportunity to memorialize or honor family members and friends for a donation of $5 or more. After the lighting ceremony, a mini brunch was served. All money earned goes to medical career scholarships in our area. A Thrivent Grant and other fund raising events cover the expenses. Last year, ten-$1,000 scholarships were awarded.

The auxiliary does not include the Guilded Rose Gift Shop volunteers or the other hospital volunteers although some of our members do serve in that capacity. We are excited that our membership has risen to 30.

**WAR MEMORIAL HOSPITAL-Sault Ste. Marie**

Joyce Henderson, Auxiliary President

During the fall of 2017, the auxiliary at War Memorial Hospital had their first general meeting in October and the speaker was a WMH employee, Sherri Pavloski, Patient Experience Coordinator. This was a very informative and enlightening presentation.

Our fall fundraisers were a linen sale and a clothing sale.

We are proud that our members take service very seriously and have 2 members serving on the District Board and one on the state board.

**ASPIRUS IRON RIVER HOSPITAL**

Abby Miller, DVS

The hospital started the Aspirus Iron River Clinic project. It will be a 24,000 square foot two story addition to our campus. The volunteers have granted funds to be used for the artwork in all of the patient exam rooms. There will be a community photo contest for some of the artwork.

The volunteers co-fund the annual Aspiring Women in the Outdoors event, which had nearly 200 women in attendance this year.

Exciting news for the Gift Shop volunteers! The new Point of Sale system will soon be up and running and fully automated with a payroll deduction option for the employees.

We will be trying a new fundraiser: scrubs and footwear. We will report our success.

Helen DeVos Children’s Hospital, Grand Rapids, MI

UPPER PENINSULA DISTRICT (UPD)

Chris Ainslie, President-Upper Peninsula District

UP HEALTH SYSTEM Portage-Houghton

Barb Worrall, Auxiliary President

Portage Health Auxiliary just finished our second grant period of the year. We awarded $24,000 to non-profit groups in our 4-county area. Grants ranged from Omega House (hospice) and 31 Backpacks (feeding school children) to HOSA (health career explorations for high school juniors and seniors) and autism materials for schools.
AROUND THE STATE

SCHOOLCRAFT MEMORIAL HOSPITAL-Manistique
Phyllis Burge, SMH Auxiliary Highlights Editor

Successful fundraisers during the summer included, a Brown Bag Auction and our annual Flower Show and Tea, which was open to the community. Proceeds from the Flower Show were given to Northwoods AirLifeline, whose volunteer pilots donate their time and aircrafts to transport patients from the Upper Peninsula to major medical centers when time is of the essence.

We volunteered at the SH Health Fair, sewed 110 comfort and mastectomy pillows and are collecting items for Comfort Kits to be given to our chemotherapy patients. We are a small auxiliary and hospital, but we are very active and productive.

ASPIRUS IRONWOOD HOSPITAL
Chris Ainslie, Auxiliary Secretary/Counselor

The AIH Auxiliary spent the fall gearing up to be host of the UP District Fall Meeting. We had a Wednesday evening meal, executive board meeting, and hospital tour. Thursday morning started with a breakfast buffet, local speakers included, Dr Pogliano (Michigan Family Practice Doctor of the Year, 2017), Julie Thies, NP, who spoke on Bone Density and Women’s Health, and Edna McCarthy, OT, who addressed Chair Yoga and Tai Chi. Networking and discussion, finished the afternoon.

Because travel downstate is a major expense from the UP, we have an on-going District fundraiser to aid in sending members to functions. In the past we have sold donated cookbooks and at this meeting we kicked off the sale of donated, “gently used” jewelry. Our host membership and members of district auxiliaries raided their jewelry boxes and donations were displayed on several tables and a basket placed in the middle. People picked what they just “had” to have and placed their donation in the basket. We earned just under $200 this first time.

Our Auxiliary fundraisers ranged from a sheet sale, book sale, nut and candy sale and our Tree of Love and Celebration Tree programs.

MUNISING MEMORIAL HOSPITAL
Deidre Tyner, Director of Volunteer Services

Munising Memorial Hospital launched our new volunteer program at our annual Health Fair September 16, 2017. Here at MMH, our volunteer program is starting to take off. In November, we held a food drive for our local food pantry and were able to get quite a bit of food donated, as well as $100 cash. In December we had a fundraiser for new telemedicine equipment for our hospital and we raised over $500. A meeting on January 17th was held to discuss our program and our vision and anyone from our community could attend. Marilyn Beverley, our Volunteer Coordinator and I are very excited to see what our bright new future holds.

A REMINDER

Please keep our mailing list current by sending address changes or corrections to your District Vice President of Membership. This will ensure that the publications will be delivered promptly.

EAST CENTRAL DISTRICT (ECD)
Nancy Royster
6106 Peachtree Cir. Midland, MI 48642
Email: nancy.royster@gmail.com
Mid-Michigan Medical Center-Midland
989-488-3082

NORTH CENTRAL DISTRICT (NCD)
Lois Castle
10603 S. Dalzell Rd. – Traverse City, MI 49684
Email: lcvett77@aol.com
Munson Medical Center – Traverse City
517-881-2590

SOUTHEAST DISTRICT (SED)
Pam Demeulenaere
6437 Lindsey Rd., China Twp. MI 48054
Email: pamdemeul@gmail.com
St. John River District Hospital
810-956-4463

SOUTHWEST DISTRICT (SWD)
Jean Paull
5174 Sapphire Cir, East Lansing, MI 48823
Email: jsprn1@aol.com
Sparrow Hospital
517-351-5161

UPPER PENINSULA DISTRICT (UPD)
Cathy Crimmins
422 East Michigan, Marquette, MI 49855
Email: crcrimmins@charter.net
UPH Systems Marquette
906-228-8752

WEST CENTRAL DISTRICT (WCD)
Linda Hall
15054 Tess Ct., Apt. 127, Grand Haven, MI 49417
Email: lindalou1263@yahoo.com
North Ottawa Community Health System
616-638-1658
Do you understand these healthcare industry names? Could you explain their functions to others in our volunteer organizations? It is important to understand them because without them, Michigan Association of Healthcare Advocates (MAHA) would not exist.

To begin, MAHA serves as a link between its member auxiliaries and the Michigan Health & Hospital Association (MHA) and the six districts of the MAHA. The relationships make it possible for the MAHA to serve its member auxiliaries with the maximum efficiency.

MHA is the statewide leader representing all community hospitals in Michigan. Established in 1919, the MHA represents the interests of its member hospitals and health systems in both the legislative and regulatory arenas on key issues and supports their efforts to provide quality, cost-effective and accessible care.

Their mission is to advance the health of individuals and communities. Their vision is fulfilled through their leadership and support of hospitals, health systems and the full care continuum. They are committed to achieving better care for individuals, better health for populations and lower per-capita costs.

This is where the MHA Health Political Action Committee’s (Health PAC) comes in. Their mission is to promote and protect access to quality healthcare throughout the state by supporting state and federal candidates who are supportive of Michigan’s hospitals and healthcare systems.

Health PAC is a nonpartisan, independent political action committee administered by a group of MHA-member hospital representatives. The committee helps ensure that every dollar contributed to Health PAC supports qualified candidates based on recommendations from the local hospital community and the candidate’s stance on issues impacting Michigan hospitals and patients.

Every year there is a Health PAC campaign, which sets a goal for raising funds to support their efforts outlined above. In 2017 more than 1,200 individuals contributed, reaching an all-time high for fundraising. They raised $417,000. These contributions are instrumental in helping Michigan hospitals speak with one voice when advocating for the patients and communities they serve.

As volunteers, we too have been asked to consider donating to Health PAC. It is up to you. The MAHA Board is supportive of the efforts at MHA and Health PAC. If you would like more information or want to learn how to contribute, visit www.mhahealthpac.org or contact Stacy Dowdy at sdowdy@mha.org or 517-703-8601.
HOURS AND DOLLARS REPORT UPDATE

WHY WE ASK YOU FOR YOUR HOSPITAL’S HOURS AND DOLLARS

Every autumn we ask you to assist us by supplying your volunteer and auxiliaries hours volunteered and dollars donated. We appreciate this can be a time consuming task for you. So we wanted to explain what these numbers are used for, if you don’t know.

After you give your hospital’s totals to us in January, we accumulate them and report the totals to MHA. We also place them in our Highlights in the spring. MHA, in turn, report these numbers to their Board of Trustees, use them in social media posts, and they are used by CEO Brian Peters in videos. The numbers are also shared with the American Hospital Association to highlight volunteer activities in Michigan if requested. It is also typical for the MAHA President to highlight the numbers when thanking the MHA Board of Trustees for its financial support at the end of our program year. We never fail to get applause from the CEOs’ and Administrative staff in recognizing the magnitude of what we do.

We are part of the Michigan hospital community; these numbers are a tangible representation of our contribution. So we hope you understand the importance of participating and making them accurate, and get them in if you haven’t already.

ANNUAL MEETING COST COMPARISON

MEMBER COST DIFFERENCE BETWEEN 2017 ANNUAL MEETING AND 2018 ANNUAL MEETING

As you are probably aware the MAHA Board elected in 2017 to move away from the Grand Hotel for the 2018 Annual Meeting. Many of you are disappointed, we know. We will all miss the grandeur and uniqueness of the Grand Hotel. However, the MAHA Board could not keep ignoring the many comments from members over the years, that the Grand was too expensive for them to send their members. This was true, in light of falling conference attendance. We know there are various reasons some of you are not attending, but the cost to you was something the MAHA Board could do something about by moving the location.

We knew there would be questions about the costs. So, this article is designed to answer the major ones. First, a little background: At the Grand Hotel, costs of your meals were incorporated in the room fee you paid. At the Fall Conferences and the upcoming 2018 Annual Meeting, you will pay for your food in the registration fee. Because of this, the past $75 registration fee has to change in order to accommodate your included meal costs (two dinners, one lunch and two breakfasts).

We want to clarify; your registration fee covers mostly your food. Other conference costs, including speakers’ fees, audio/video equipment rental, printing costs and the cost of the MAHA Board accommodations are covered from the MAHA operating monies. The budget cannot absorb food costs for members as well.

Lastly, please see the cost comparison on the next page. It covers all the costs to the members except transportation. You will see the difference between the costs based on the standard room rate for one conference attendee is $128.06 or $256.12 for two attendees.

(continued on page 22)
## ANNUAL MEETING COST COMPARISON

(continued from page 21)

### $128.06 IN SAVINGS

### ANNUAL MEETING COST COMPARISON

<table>
<thead>
<tr>
<th>CATEGORY</th>
<th>GRAND HOTEL</th>
<th>CRYSTAL MOUNTAIN</th>
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<tbody>
<tr>
<td>Room Charge</td>
<td>$195.00</td>
<td>$124.00</td>
</tr>
<tr>
<td>Hotel added Charge 19.5%</td>
<td>$38.03</td>
<td>$11.16</td>
</tr>
<tr>
<td>State Sales Tax 6%</td>
<td>$13.98</td>
<td>$8.11</td>
</tr>
<tr>
<td>Assessment 2%</td>
<td>$4.66</td>
<td>$2.87</td>
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<tr>
<td>Total Room Charge</td>
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<td>$146.14</td>
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<tr>
<td>Total Two Night Charge</td>
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<td>$292.28</td>
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<tr>
<td>Baggage Handling</td>
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<td>$0</td>
</tr>
<tr>
<td>Ferry</td>
<td>$19.00</td>
<td>$0</td>
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<tr>
<td>Full Registration</td>
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<tr>
<td><strong>GRAND TOTAL</strong></td>
<td><strong>$605.34</strong></td>
<td><strong>$477.28</strong></td>
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- SAVE THE DATE -

MAHA Annual Meeting

June 4-6, 2018 • Crystal Mountain, Thompsonville, MI
The Vendor Show was smaller than usual, but still well received. We had 11 vendors in attendance with 21 tables. Our membership seemed to enjoy visiting the vendors, placing orders and shopping the many items for sale. Thanks to all who came and supported the show and for all your valuable feedback regarding what types of vendors you would like to see in the future. This is so important since the primary purpose is to introduce our hospitals to new fund raising and gift shop possibilities.

**VENDORS WHO PARTICIPATED**

Consider contacting any of these vendors should you be interested in carrying their line of products.

<table>
<thead>
<tr>
<th>Vendor Name</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HIS HAND JEWELRY</td>
<td>Contact: Patrick McFarland 83 Bay Shore Drive Bay City, MI 48706 810-338-9291 <a href="mailto:PjMcfarland52@gmail.com">PjMcfarland52@gmail.com</a></td>
<td>Unique custom made Christian, memorial, keepsake and cremation jewelry.</td>
</tr>
<tr>
<td>GENEVA DISTRIBUTING, INC.</td>
<td>Contact: Amanda Smith 16340 S. US 27 Lansing, MI 48906 517-575-5511 <a href="mailto:Geneva.distributing@gmail.com">Geneva.distributing@gmail.com</a></td>
<td>Super-soft, high quality linen products. Family-owned and operated business for over 30 years.</td>
</tr>
<tr>
<td>MADGE &amp; GERT</td>
<td>Contact: Heidi Seman 8461 Belle Bluff Drive Grand Blanc, MI 48439 248-240-2918 <a href="mailto:gert@madgeandgert.com">gert@madgeandgert.com</a></td>
<td>All natural soy candles and spa products, hand made in Michigan.</td>
</tr>
<tr>
<td>SCRUBS &amp; BEYOND</td>
<td>Contact: Reid Harpster 314-971-5186 <a href="mailto:rharpster@scrubsandbeyond.com">rharpster@scrubsandbeyond.com</a></td>
<td>Known for fashion forward scrubs. Scrubs &amp; Beyond are a one-stop destination for uniforms, lab coats, shoes and accessories.</td>
</tr>
<tr>
<td>SILVIQUE LLC</td>
<td>Contact: Nancy Adams P.O. Box 252552 West Bloomfield, MI 48325 248-207-3501 <a href="mailto:Silvique1@yahoo.com">Silvique1@yahoo.com</a></td>
<td>Silvique carries an extensive line of sterling silver jewelry, including many pieces with semi-precious stones, lab-created opals and CZ's.</td>
</tr>
<tr>
<td>OUTSIDE THE BOX SHOES</td>
<td>Contact: Lauren Marsack 8861 Dixie Hwy. Fair Haven, MI 48023 586-263-7170</td>
<td>We provide comfort, workforce and seasonal footwear for every budget. We also provide personalized service to help find you perfect fit.</td>
</tr>
<tr>
<td>DYNAMIC SHOPPING</td>
<td>Contact: Mark Lamparella 3939 Royal Drive, NW, Ste.232 Kennesaw, GA 30144 770-426-7222 <a href="mailto:Mark.lamparella@dynamicshopping.com">Mark.lamparella@dynamicshopping.com</a></td>
<td>Dynamic Shopping is a fundraising event company. Cookware, housewares, apparel, footwear, electronics, fragrances and more!</td>
</tr>
<tr>
<td>J RYAN &amp; ASSOCIATES</td>
<td>Contact: Jason McDonald 844-445-7926 <a href="mailto:Jason@jryanonline.com">Jason@jryanonline.com</a></td>
<td>On-site logo sales for fundraising events, gifts shop supplier for wearable purposes and gifts.</td>
</tr>
</tbody>
</table>

Michigan Association of Healthcare Advocates | 23
MAHA 2018 CALENDAR

Information current as of December 2017.
Prepared by Ann Lorentzen, MAHA President-Elect.

- March 15, 2018*
  MHA Legislative Policy Panel Meeting | Lansing
- March 21, 2018
  SED Spring Workshop Meeting | The Gazebo Banquet Center, Warren
- April 3-5, 2018
  MAHA Committee & Board Meeting | Quality Inn Suites, Lansing
- April 8-10, 2018
  Society of Healthcare Volunteer Leaders (SHVL) | Lexington, Kentucky
- April 11, 2018*
  MHA Board of Trustees Meeting | MHA Headquarters, Okemos
- May 7, 2018
  MAHA Executive Board Conference Call 2pm
- May 8-9, 2018**
  UPD Spring Installation Meeting | Schoolcraft Memorial, Manistique
- May 11, 2018**
  NCD Spring Installation Meeting | West Branch
- May 15, 2018 **
  SED Spring Installation | Villa Penna, Sterling Heights
- May 16, 2018**
  WCD Spring Installation | Spectrum Blodgett Hospital, Grand Rapids
- May 17, 2018**
  SWD Spring Installation | TBD
- May 23, 2018**
  ECD Spring Installation Meeting | Horizon Center, Saginaw
- May 24, 2018*
  MHA Legislative Policy Panel Meeting | Lansing
- June 4-6, 2018
  MAHA Annual Meeting & Educational Institute Crystal Mountain, Thompsonville
- June 27-29, 2018*
  MHA Annual Membership Meeting | Grand Hotel, Mackinaw Island
- June 27, 2018*
  MHA Board of Trustees Meeting 9am – noon Grand Hotel, Mackinaw Island
- July 17-19, 2018
  MAHA Committee & Board Meeting | Quality Inn Suites, Lansing
- September 5-7, 2018
  MAHA Committee & Board Meeting | Quality Inn Suites, Lansing
- September 12-13, 2018**
  NCD Fall Meeting | TBD
- September 20, 2018**
  SED Fall Meeting | TBD
- September 26, 2018**
  ECD Fall Meeting | Horizon Center, Saginaw
- September 28-October 2, 2018*
  SAL Joint Meeting | Chicago
- October 17-19, 2018
  MAHA Fall Conference | Bavarian Conference Center, Frankenmuth

* Attended by MAHA President
** Attended by MAHA President and MAHA President-Elect

Please notify the MAHA President or President-Elect as soon as you know of a new meeting date or meeting change so we can keep the calendar accurate and up to date. Thank You!