MAHA Mission: To provide guidance and education to its member hospitals and their communities, thus enabling each institution to maintain its highest standards in healthcare.
President’s Message – Happy 2017!

I hope your holidays were joyous, with family, food, festivities, and fun.

We decided to use the MAHA District map as our cover for this edition. Hopefully, you will find it informative if you have not seen it before. Hopefully, it reminds all of us that we are an organization that binds together Michigan’s hospital volunteers in their efforts to contribute much to their patients and communities.

It is hard to believe we have concluded the first half of our program year. It was very gratifying to see so many of you at the District Meetings and at the Bavarian Inn for our 68th Fall Conference. We are happy to report attendance was up. Some of you liked sharing the vendors with the Michigan Hospital Gift Shop Manager Association and some of you did not. Most of you were positive about the Bavarian Inn so we will be returning there next fall. We will be working with the Bavarian Inn to get your rooms closer to the elevators as well. We have elected not to partner with the gift shop managers again. You, our members, did not see enough benefit from the type of additional vendors this joint venture attracted to warrant the additional work it entailed. So, we will once again focus on bringing you the best vendors we can that meet your needs and our education program. This year’s program was well received. Also well received was our September Highlights. Comments were positive about the color, the pictures, and the new articles. The only negative was about the length, so this edition is shorter.

I would like to update you on the possibility of changing our name. We introduced the idea at the Annual Meeting last year. We wanted to change it to something more inclusive and identifiable to the entire hospital community and to the general public. If you are a member of MAHA, you know what MAHA stands for. If you use the title Michigan Association of Healthcare Advocates (MAHA) when speaking with many hospital employees, some volunteers, CEO’s and members of the public, they usually do not. Additionally, to survive and thrive as an organization, we must make those who are not Auxiliaries and are “Volunteer-only” members and potential members, feel included. We have spent time talking with you about the change at the Fall Conference and District Meetings, but ultimately we realized that asking you directly about changing the name would be a more beneficial approach. We did so in December through our “Survey Program.” We would like to say “thank you” once more to those that participated. We will share the results with you by April. Please contact us if you want to discuss the topic further.

In January, we will be using our survey program to ask you about your opinion on a number of additional topics relating to our programs. The information will then be used to evaluate what you, our members, find valuable in our programs and what can be improved upon or deleted. A summary of those results will be published in the April Highlights.

Lastly, I ask for your help in getting your hospital’s Dollars and Hours Report submitted if you haven’t already done so. This information, which is shared throughout the hospital community through the MHA, shows what a valuable contribution we all make to the people of the State of Michigan and to our respective communities.

I hope this winter is not cruel to us. We look forward to talking with you in the spring.

In the interim -- Stay Warm!

Mary Lu Cramer, MAHA President
On October 9 – 12, 2016, Michigan Association of Healthcare Advocates (MAHA) and Michigan Hospital Gift Shop Managers’ Association (MHGSMA) held a joint Fall Conference at the Bavarian Inn, Frankenmuth, Michigan. The shared vendor show on MHGSMA’s second day and MAHA’s first day expanded the vendors available both in numbers and types of merchandise available to the membership for the hospital gift shops and fund raisers for the volunteers. The two organizations also shared the opening speaker, workshops and meals, giving us an opportunity to explore our mutual interests. “Everyone Can Be a Superstar” was an excellent statement for this conference with representation from hospitals throughout the state of Michigan.

Monday night the opening speaker was Ken Culp, III, Ph.D., Keynote Speaker & Consultant in Volunteerism. His presentation was “Life Beyond the Rainbow.” Using the American classic “The Wizard of Oz”, the audience was to identify the four basic subconscious lessons taught throughout the story by each of the four principal characters. Dorothy, the Scarecrow, the Tin Man and the Cowardly Lion, each symbolized four basic types of volunteers. Like Glinda, the Good Witch, The Wicked Witch of the West or the Wizard of Oz, volunteers can learn to solve problems and overcome obstacles with the help of a volunteer administrator. Tuesday morning Chris Mitchell, MHA Sr. Vice President for Advocacy, spoke on the upcoming election, both federal and state, and how it may affect legislation pertinent to Michigan hospitals now and in the future.

The day continued with three morning workshops: “Getting Extraordinary Results from Ordinary People” – Tom Shay, CSP; “Multiple Sclerosis – Neurological Care” – Rany Aburashed, MD; and “Making the Connection – Two Organizations One Goal “ – Lynette Freeman, DVS. In the afternoon Dr. Rany and Ms. Freeman repeated their workshops and Tom Shay’s afternoon workshop, was “Masters of Legendary Service.”

The Networking Session was well attended and information was shared from Auxiliaries and/or Volunteer Programs in hospitals throughout the state. It was obvious from the discussions that working for our hospitals in whatever role was of the utmost importance to everyone.

The banquet was Wednesday evening and all in attendance walked the red carpet and placed their name plate on the wall where “Everyone was a Superstar.” The evening entertainment was the Covenant Which Doctors, a group of four who performed blues, rock and other selections.

The closing speaker on Wednesday morning was Jan McInnis, Comedian, who presented “Finding the Fun in Change.” It was a great way to end a conference as she did elicit a great deal of laughter from the audience while giving clues on how to bring about change. If everyone took only one thing from her words of wisdom it was “get the elephant out of the room” at the beginning of a meeting so everyone can move forward and accomplish something to make the desired changes.

MAHA is always looking ahead so get out your calendars and fill in the dates for the 68th ANNUAL MEETING AND EDUCATIONAL INSTITUTE, June 13 – 15, 2017. We will be at the Grand Hotel, Mackinac Island. Additional information will be coming in the spring edition of Highlights and during the visits of the MAHA Officers.

The closing of the fall conference was the wonderful basket giveaway. We want to say a BIG thank you to the hospitals for their donations: ECD: Caro Community Hospital, Hurley Medical Center, Lake Huron Foundation, McLaren Flint, Memorial Healthcare, MidMichigan Medical Center Gladwin, MidMichigan Medical Center Midland, MidMichigan Medical Center Gratiot, St. Joseph Health System Tawas City. NCD: Munson Healthcare Charlevoix Hospital, West Branch Regional Memorial Center. SED: St. John Macomb, Henry Ford Wyandotte Hospital, McLaren Port Huron, ProMedical Monroe Regional Hospital, Providence Hospital & Medical Center, St. Joseph Health System-Chelsea. SWD: Bronson Battle Creek, Henry Ford Allegiance Health, WCD: Spectrum Health Blodgett Hospital, Holland Hospital, North Ottawa Community Hospital, Oakland Hospital, Spectrum Butterworth Hospital. UPD: Aspirus Ironwood Hospital & Clinics, Schoolcraft Memorial Hospital, War Memorial Hospital.

Anne Lorentzen Vice-President Education
Participating vendors and descriptions of their product overview can be seen later in this issue. (See pages 20-22.)
New Appointment

It is with great excitement we announce that Nancy Viele, current MAHA Counselor, MAHA Past President, Past ECD President and holder of many other well-earned titles/positions has been appointed to the American Hospital Association Committee on Volunteers. The Committee on Volunteers is a specialty committee of the AHA Board, which concerns itself with the roles, responsibilities, and services of organized volunteers and Auxiliars, as well as providing a community perspective for the health care field. Nancy will also serve as a member of the HAVE (Hospital Awards for Volunteer Excellence) selection committee. The appointment is for three years. Congratulations, Nancy!

90-year-old Volunteer Honored at Governor’s Award Ceremony

(as paraphrased from The Saginaw News Sept. 1, 2016)

Service and self-sacrifice were the focus of an awards ceremony held at downtown Saginaw’s historic Temple Theatre in August of 2016. Gov. Rick Snyder visited the venue to hand out 30 awards for commitment to community service and volunteerism throughout our state. Our very own Doris Jacques, 90, ECD volunteer received the most prestigious of the awards given out by Snyder.

The Governor shook hands with and hugged Jacques on stage in front of hundreds of attendees, presenting her with the Gov. George Romney Lifetime Achievement Award.

The Saginaw woman, known as the “Energizer Bunny” by some she volunteers beside, was recognized for her decades of service with local hospital St. Mary’s of Michigan. It is estimated by staff there that she has served for more than 60 years, put in more than 55,000 hours of volunteering, been part of more than $3.5 million in fundraising and touched countless lives.

Jacques explains the motivation behind her work as a volunteer. “It’s very rewarding,” she said. “I’ve enjoyed so much, I just keep going.”

She has set the standard for the rest of the group. Doris’s dedication to the hospital is so deep and ingrained it has left an impression on the rest of the volunteers to continue that legacy within the community of healthcare and within the community of St. Mary’s of Michigan.

2015-2016 MAHA Annual Report

Anne Lorentzen completed and President, Mary Lu Cramer, released this report. Have a look at it by connecting to our website, www.mahaonline.org. We are happy to share the hard-earned, compassionate, committed volunteer statistics in a clean and succinct format. Please share this as necessary.

Do you have a celebration to share? Please submit all your events to Highlights Editor: Sandy Reardon at reardonsandy@charter.net.
Did you know that volunteering makes you healthier and happier by?

- Reducing stress
- Combating depression
- Putting you in contact with other people
- Providing a sense of purpose
- Lowering mortality rates
- Causing you to walk more
- Lessening chronic pain
- Increasing self confidence
- Improving thinking skills
- Making friends

Tips to Make You a Better Volunteer

You may have heard that your hospital is very concerned about patient satisfaction. Why? Satisfied patients are necessary for a hospital’s long-term financial viability and also because your hospital wants its patients well taken care of – the purpose it exists. So hospitals are now trying harder to provide people focused care.

If you are asking yourself what this has to do with you, as a volunteer, we suggest a great deal! You can help make your patients feel more welcome and create a generally positive impression for your hospital!

It starts with a genuine smile. It can show you care about them, care about what you do, are comfortable in your role and have things under control. A genuine smile can break down barriers to communication. A smile can even be heard over the telephone! Conversely, the lack of a smile, ignoring patients and not offering to help, can be interpreted as unfriendly and not caring. So, whenever you are in the hospital make eye contact with people and smile. As we all know, smiling creates fewer wrinkles than frowning!

Membership Update

Margaret Ohryn, Membership Director

As conference registrar for the fall conference in Frankenmuth, I can proudly report that the number of attendees increased from previous years. Total registered attendees for the fall conference reached 168. The following numbers for each district included:

- ECD = 52
- NCD = 14
- SED = 38
- SWD = 33
- UPD = 12
- WCD = 19
EAST CENTRAL DISTRICT
Jeannette Smith, President-East Central District (ECD)

HURLEY MEDICAL CENTER – Flint
Thelma Watson, President

Hurley Lobby Shop is selling quite a number of recycled articles. We have recycled purses made from water bottles, which is very appropriate for the City of Flint. We have another set of purses that are made from recycled tents and a third set from screen.

We have recycled aprons and bibs-so-cute made from men’s shirts. We also carry many items made in Michigan. Our employees are enjoying these items very much.

Hurley Auxiliary Employee Vendor Sale was scheduled on July 29, 2016 in the West Lobby from 8 to 4 p.m. This event was held by popular demand. The sale not only provides revenue, but a chance for our employees to show their wears and talents. We always look forward to this day of socializing and a spirit of community with our staff, employees and visitors.

MCLAREN FLINT
Judy Dawson, President

In the month of September five volunteers attended the fall ECD conference and four volunteers attended the Fall MAHA conference.

Our fall vendor sales included linens, shoes, jewelry, books, and an electronics sale. Our sales through December included the $6.00 sale, uniform sale, nut sale, and chocolate sale. Our Auxiliary Annie’s group held their sale of handmade items on November 3-4, and our Gift Shop also had a sale.

Several of our volunteers helped the McLaren Flint Foundation with their Euchre Tournament and Trivia Night.

In October, some of our volunteers and McLaren Flint employees walked in the “Strides Against Cancer” event. Planning had begun for the fourth annual Girls Night Inn, a fundraiser for the Hospitality House.

Our Director of Volunteers, Penny McCormick, developed a survey asking volunteers how they perceive the Auxiliary in terms of communications, availability of office staff, and social functions. She received many positive responses. She also designed a process for nominating and recognizing the Volunteer of the Quarter.

Our December Service Awards and Annual Reports Luncheon were held on December 13.

MEMORIAL HEALTHCARE – Owosso
Janice Andersen, President

We held our Fall Fashion Show at our first Auxiliary Membership Meeting in 2016. Several members and guests were in attendance. Everyone had a spectacular time and bought lots of the new fashions in the gift shop at a 20% discount after the event. The Auxiliary held our Fall Harvest Gathering at our luncheon November 1st. We then proceeded on to the Holiday Hospital Decorating November 28 & 29, with a Tree Lighting Ceremony Wednesday, November 30 at 6pm. We began our holiday season in a meaningful way by remembering and honoring those who are close to us through our fundraiser, “The Tree of Love”. All proceeds from these events helped us with our $150,000 (five-year) commitment to the hospital that will be used toward the renovation of Memorial’s Emergency Department. Our December Membership meeting was celebrated with our Silver Tea theme along with a fabulous program. Peace, health and happiness wishes were sent to counterparts through the holiday season.

ST. MARY’S OF MICHIGAN – Saginaw
Janie Gugino, President

As is usual for our Alliance, autumn was very busy. We had our annual Fall Dinner early October, with a delightful demonstration of Origami. We supported the annual Thanksgiving Basket event with other departments from the hospital. Our signature black tie fundraiser for the SMOM Foundation, Cornette Ball, was held on November 19 of 2016. The recipient was Dr. Ernie Balcueva. Our Alliance had generously donated towards the purchase of a Tomosynthesis Digital Mammography Machine, this year’s foundation goal purchase for the hospital. Our gift shop did extremely well with sales. Our merchandise was in high demand by customers who shop and enjoy the experience. We held a contest for renaming the gift shop.
Around the State

This completes our report to date. You will hear more from SMOMVA in 2017. The Board of Directors has more wonderful and generous ideas.

MIDMICHIGAN MEDICAL CENTER – Gratiot
Alice Patterson, President

We have had a very busy fall season! Twelve Auxiliary members attended the Fall ECD Conference at the Horizons Center. Six members attended the MAHA & MHGSMA Conference in Frankenmuth.

We have had several fundraisers; a Scrub Sale, $5.00 Jewelry Sale, Craft Sale and New Book and Gift Sale. The Tuesday before Thanksgiving, a Bake Sale was hosted.

December brought a Linen Sale and of course, the Lights of Love program on December 8. The proceeds go to the Breast Health Program. Additionally, for this program we have been making pouches for their ice packs.

We also make comfort and neck pillows. Several of our members donate lap robes, either knitted or quilted, to the Rehab Center.

In the future, we hope to start several new projects with our Stitch and Stuff group.

MIDMICHIGAN MEDICAL CENTER – Gladwin
Beth Daniels, President

Our fall season turned into a very busy time for all the volunteers. Two of our Gift Closet volunteers, Cyndi Adamec and Jean Christiansen attended the MAHA Fall conference in October. We had a two-day book sale, which was attended by employees, volunteers, and the public. Six people from our group attended an affiliate meeting, October 18 at MidMichigan-Gratiot, which was helpful for planning future events.

On October 19, we held our Annual Fall General meeting, which was attended by 38 volunteers. Our speakers were: Glenn King, Vice-President who gave a MidMichigan update and Jenna Onweller, a new Nurse Practitioner, who started work in MidMichigan Physician’s Group at the end of December.

The last week of October was busy getting ready for our biggest moneymaker, Bra-La-La, which was led by chair, Cyndi Adamec. Cyndi always does a fabulous job for this event. We had 84 decorated bras modeled by men in the community followed by a live auction. The money goes to MidMichigan-Gladwin’s Breast Health Program.

November 15 was our annual Gift Closet Christmas and Bake Sale. We had each of our volunteers bake some-things and everyone had fun getting ready for the Holidays. In December, we held our Love Light Trees through mail-in donations. Later in December, we had many Christmas parties, plus a retirement party for a physician who had served the Gladwin community for many years. We sent hope and wishes to everyone for a successful 2016 closing and a great Holiday Season.

MIDMICHIGAN MEDICAL CENTER – Midland
Ginny Fox, President

As a representative of our volunteers, I was invited to MidMichigan Health’s Governance meeting. This comprised all 5 of our subsidiaries-Alpena, Clare, Gladwin, Gratiot and Midland in a strategic planning meeting. It was a group of hospital administrators, various board members, community leaders and representatives of the subsidiary volunteer groups. We were encouraged to use innovation to change how we look at our health system and where we want to be in 2020 and beyond.

The Gift Shop pledged $140,851 in 2016 for many items needed in various departments throughout the medical center. Examples include a Vein Light and Bladder Scanner for Medical Oncology, EKG (2) for Cardiovascular Services and the Bravo System for the Riecker Surgery Center. The Popcorn service had pledged $10,000 for other equipment.

The Board, on behalf of all the Midland Volunteers, had started a pledge drive challenge, with up to $10,000 in matching funds. This effort was assisting with fundraising for the purchase of a UroNav Fusion Biopsy System, a

Highlights

Deadlines for future issues:
February 1, 2017 for the April 2017 Issue

I wish to thank everyone who sent articles for the January 2017 issue in a timely manner.

Remember:
ELECTRONIC SUBMISSION IS PREFERABLE AND IS ENCOURAGED.
If you do not have a computer, your DVS or someone at the hospital may let you use theirs.
Remember to send your hospital articles to your District President so they may make a synopsis of the district to Highlights.

Please limit your articles to 100 words or less.
A Reminder
Please help keep our mailing list current by sending address changes or corrections to your District Vice President of Membership. This will ensure that the publications will be delivered promptly.

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Around the State

state-of-the-art piece of equipment, that combines MRI and Ultrasound technology to aid in prostate biopsies. The fundraising campaign was promoted on various social media platforms.

MIDMICHIGAN MEDICAL CENTER – Clare
Ann Rowe, President
It was fun co-hosting the Fall ECD meeting with the other MidMichigan Health hospitals. Additionally, we have had two very successful fundraisers, the $5.00 Jewelry Sale and Uniform Sale in the fall of 2016. Our final fundraiser was a bake sale at Jay’s Sporting Goods in November.

We enjoyed our annual Christmas luncheon. It was a great time for us all to be together and catch up with what was happening throughout the hospital and in our personal lives.

The snowbirds had already started heading to warmer locations…we wished them safe travels, but could not wait for their return!

HILLS AND DALES GENERAL HOSPITAL – Cass City

Article from Cass City Chronicle, Nov. 2, 2016

Pictured from left to right: Geri Perry, Co-Secretary; Ruth Whittaker, President; Kerry Brown, hospital social worker; and Marilyn Peters, Vice-President

The Hills and Dales General Hospital Auxiliary installed a slate of new officers, with Ruth Whittaker accepting the position of president. She was installed during the group’s monthly meeting October 24, 2016 along with fellow officers. The Hills and Dales Auxiliary boasts more than 45 members. The volunteer organization raises funds to assist the Cass City hospital with new and updated equipment, updated technology, projects and more.
Auxiliary members also manage the hospital’s gift shop, deliver departmental mail, sell popcorn, conduct numerous fundraisers throughout the year, organize blood drives and give of their time endlessly to help Hills and Dales.

Our volunteers are the heart and soul of Hills and Dales. They are truly incredible. They are appreciated for everything they do for the hospital.

**SOUTHEAST DISTRICT**

Connie Ulrich, President-Southeast District (SED)

HENRY FORD MACOMB HOSPITAL – Charter Twp. of Clinton
Beverly Hartman, Volunteer Liaison

Henry Ford Macomb Hospital volunteers profited from several very successful lobby sales. They included the Out of the Box Shoe Sale, the $5.00 Jewelry Sale and Baubles & Bags sale. Lots of new items had decorated the Gift Shop for the holiday season. The volunteers always look forward to their holiday celebration as a group and truly appreciate the generosity of the volunteer department.

MCLAREN PORT HURON HOSPITAL
Lavenia Dean Billings, President

Fall is over, winter has begun. We hope everyone had a great holiday. There has been a lot going on at McLaren Port Huron and we are excited about the changes. There have been three phases to the building project. Phase I – the Karamanos Cancer Center has been opened; Phase II – the South Tower is well underway; and Phase III – renovation of patient rooms into private rooms is slated to begin in 2019.

Events over the holiday season included a Holiday Bazaar on November 4, the Coughlin Sale on November 16 & 17 and the Tree of Peace November 28 through December 2.

We hope everyone enjoyed the holidays!

ST. JOHN MACOMB – Oakland
Marilyn Kay, President

We continued to have a great response to our flower sale and this fall we sold 300 mum plants between our two sites. We held a poinsettia sale before Christmas. We found our sales at Christmas to be most successful.

Baubles and Bags had a 20% increase in sales in 2016. Our holiday activities included Cookies with Santa and “The Christmas Store.” The Christmas Store was an opportunity to adopt a neighborhood family and buy gifts for them.

We bought socks and other necessities and distributed them at the event.

ST. JOSEPH MERCY – Chelsea
Carol Blotter, President-Elect

The auxiliary of St. Joseph Mercy Chelsea greeted the change of weather with their typical enthusiasm and commitment to service. Seven representatives attended the MAHA fall conference in October. Thanks to MAHA for a great meeting. We had several fundraisers planned in the fourth quarter of 2016. There was a bake sale near the new front entrance. We supplemented the sale with some coffee cakes and sweets from one of our vendors.

There was also a uniform sale. This time we reached out to the doctor’s offices in an effort to increase our market.

Every December, SJMCH Auxiliary erects a Tree of Love. Five dollars puts a beautiful paper angel on the tree in the foyer of the hospital in honor of or in memory of a loved one. It's a touching and meaningful way to honor family members, mentors or others who have touched you in some way.

SJM Chelsea honored the auxiliary and volunteers with a lovely Christmas dinner on December 13th. We recognized the contributions from our current board. We heard from Nancy Graebner, President and CEO of Chelsea Hospital, and listened to some beautiful melodies played by the Friends in Melody performance group.

In January, SED President-Elect and SJMCH auxiliary Past-President, Elaine Pastor, will officiate at the installation of our new officers for 2017.

WEST CENTRAL DISTRICT

Maurine Sneathen, President-West Central District (WCD)

SPARROW IONIA HOSPITAL
Peg Fell, Ionia Sparrow Advocates Communication VP

The Sparrow Ionia Healthcare Advocates held their annual fall meeting October 20, 2016. Our special guest speaker was Dr. Vishal Saini, M.D., Board Certified Family and Sleep Medicine. He shared information on the benefits of quality sleep and some of the myths associated with sleep. REM is not a more restful sleep as many think. Sleep apnea is life threatening and needs treatment because it can cause heart attacks, strokes, diabetes, kidney failure, high blood pressure and obesity. His advice was that if you go to bed and cannot sleep, get up and do something boring until you are sleepy and then go back to bed again.

Mr. Roesser, CEO, reported that our hospital is the first in Ionia County to receive LEED Certification and the 1st in Michigan under Health Care Certification. This is because
the efficiency-designed hospital has reduced costs by $200,000. There are many good things happening for Sparrow Ionia at present and planned for the future. Bricks from the old hospital were sold as a fundraiser and it was a fun activity. Guild activities were as follows: Lafayette Guild had a successful experience during Ionia Free Fair time and was generously rewarded by the Fair Board. Members planned the annual Angel Tree event held on December 1. Cart ‘n Lobby Guild has enjoyed their new location and are doing well financially. ExLibris Guild members enjoyed their moneymaking meeting, which included a delicious dinner and an evening of relaxing conversation. Yellow Rose Guild sponsored another successful fundraising Amish Country bus tour, which was thoroughly enjoyed by all participants. Work has continued on our new Memorial Garden. And finally, it was reported that three Ionia Sparrow advocates attended and enjoyed the WCD meeting this fall.

SOUTH HAVEN HEALTH SYSTEM
Jeff Melvin, Auxiliary Coordinator

The 38th annual Auxiliary Awards luncheon was held on Wednesday, April 20. Service awards were given out to several volunteers and the South Haven High School Jazz Band provided the entertainment. The auxiliary presented their annual donation to the hospital. A check for $15,500 was given to assist in the purchase of a trans-esophageal echocardiogram.

The auxiliary also presented three $1,000 scholarships to area graduates from the class of 2016 who will be pursuing degrees in the health care field; one senior from Bloomingdale High School and two seniors from South Haven High School earned the awards.

The auxiliary hosted a table and assisted with the coordination of the annual South Haven Health System Health Fair during National Blueberry Festival on Friday, August 12. Hundreds of people came through the exhibit.

SOUTHWEST DISTRICT
Marlene Sebastian, President-Southwest District (SWD)

The Bronson Battle Creek Volunteers had a very busy fall season. For the 2016-17 calendar we have had a fundraising event scheduled every month except January and July. During the fall, the sales included Suzie’s Good-
ies, Geneva Distributers Linens and BBC’s own Purse Bingo. Additional sales included Books Are Fun, BBC’s Craft Fair, Magde and Gert’s Candles and Spa Products and one of the most popular sales, the $5 Jewelry Sale. The 15th Annual and Final Bronson Battle Creek Golf Outing occurred in the fall, in addition to the Annual Fall Recognition Luncheon for the volunteers. The luncheon recognized the Red Cross volunteers hours and years of service. The annual Trees of Love Campaign took place in December and concluded with the Lighting Ceremony on December 7.

HENRY FORD ALLEGIANCE HEALTH – Jackson
Cheryl Simonetti, Auxiliary President

The Volunteers of Henry Ford Allegiance Health prepared for a lot of changes on the campus in 2016. Two major construction projects were happening simultaneously.
We moved forward with our partnership with Henry Ford and our vision of creating a hospital with all private rooms. Plans include the construction of a new patient tower above the cardiac tower housing 60 private in-patient rooms. Additional plans include converting existing rooms, one unit at a time, to all private rooms.

On September 28, the Volunteers participated in and were featured as a major donor in the groundbreaking ceremony for our new Center for Health Innovation & Education. The Center is a hub for forward-thinking medical residents, experienced physicians, nurses, technicians and students to expand their knowledge and perfect their skills.

The Center is the ideal environment for:
• Training future health care providers
• Continuing the education of experienced physicians and clinicians
• Supporting community education programs
• Training EMS, fire and rescue teams and other first responders

The new, two-story addition to the Charles Anderson Building will house virtual examination rooms, classrooms, meeting spaces and offices. Most importantly, the Center will feature a technologically advanced simulation laboratory (SIM Lab) that looks and feels like actual inpatient and outpatient settings. Computerized mannequins in the SIM Lab will be programmed to simulate simple to highly complex medical issues and respond to treatment as a human patient would. This allows learners to gain experience diagnosing and treating a virtually limitless range of diseases and conditions.

We have been a little dusty, but in the end, we will be advancing service and care to our community!

HILLSDALE HOSPITAL
Sally Eckhardt, Auxiliary President

Our Gift Shop continued to be one of the best places in town to buy unique items for you and also for gift giving.
In June, our Gift Shop had a successful Garden Decor sale. In July, we honored our beautiful state of Michigan by merchandising Michigan made necklaces, mugs and handmade soap and candles. A fantastic Vera Bradley sale was also held in July. In August, the Annual End of Summer Sale helped clear the shelves and made room for the holiday items.

Fall brought an over-the-top Uniform sale and the volunteers helped man the tees at the Hospital’s Annual Golf Classic. There were some great golf scores and many prizes were given out.

We are ever grateful to our members who knitted infant hats for our O.B. Department. Keeping busy, two of our members attended the MAHA Fall Conference in Frankenmuth while two additional members attended the MHGSHA meeting. All of our members found the time spent at the conferences very rewarding and informative.

COMMUNITY HEALTH CENTER OF BRANCH COUNTY – Coldwater
Ron Sampsel, Auxiliary President

August saw the annual Used Book Sale. In September, we held Purse Bingo, which was a great success. This was followed by a Jewelry Sale in October supported by our local jeweler, Kiess Jewelers.

For the first time, our organization sent two people to the MAHA Fall Conference. They were very impressed and hope that our participation will continue.

OAKLAWN HOSPITAL – Marshall
Coleen Westerhof, Auxiliary Co-President

The Fundraising Committee held a “Books Are Fun” sale in September. The profits from this sale are always good and the variety of things available to purchase was phenomenal. In October, we held our Fall Bunco Night. This is one of our favorite fundraisers. It allows us to connect with the community on a lighter note and was a fun-filled, action-packed night with lots of prizes for everyone.

We hosted our Annual Auxiliary Holiday Bazaar and Bake sale in November, which our hospital staff always looks forward to. We continued with our “Tree of Memories” ornament sale, which is a lovely way to honor someone who has passed or is receiving treatment.
So many of us approach the holiday season with feelings toward others that need to be expressed, and the “Tree of Memories” is always a very moving way to do this. The lighting ceremony was held in December and all hospital staff, patients, visitors and members of our community were welcomed to join us in remembering their loved ones. This is a non-profit service that the auxiliary provides; the cost of the ornament was participant’s only expense.

We have been busy people, with busy schedules and so we appreciate all that our volunteers do by committing their time and efforts, love and energy to our Auxiliary.

PROMEDICA HERRICK MEDICAL CENTER – Tecumseh
Brenda J. Jacobs, Auxiliary President

Promedica Herrick Medical Center Auxiliary has been very busy in 2016 with spring and fall fundraisers. Our spring plant sale in May was very successful as was our Uniform Sale in April. We ran a Farmers Market in the summer that went very well. In September, we had a Linen Sale, a Uniform Sale, a Book Fair in October and a Germack Nut and Candy Sale in November.

Ground breaking for the new hospital, located at Mission Pointe, is supposed to occur in the fall of 2017. We enjoyed a happy and prosperous New Year with many changes ongoing at Herrick.

SPARROW HOSPITAL WOMEN’S BOARD OF MANAGERS – Lansing
Dottie Spousta

The Sparrow Women’s Board of Managers continued to honor its legacy, which consists of 114 Lansing women who in 1896 saw the need for healthcare and took it upon themselves to form the Women’s Hospital Association. They had $400 and used it to rent a house, calling it the Lansing City Hospital. In 1906, Mrs. Edward Wheeler Sparrow joined the Board of Women Managers, and through her husband’s generosity, the doors of the Sparrow Hospital opened in 1912.

Today’s 23 Women Board of Managers continue to work on one of the three major committees to support the Sparrow Way mission: Archives, Volunteer Services, and House, as well as on two additional sub committees, meeting once a month for the board meeting.

More than 1,600 men and women serve on Boards and as Sparrow Volunteers (under the leadership of Volunteer Director, Melissa Sherry). They contribute their time and talents in 37 auxiliary, league, and varied volunteer groups. Although varied in scope and size, all share the same goal, which is that the needs of Sparrow patients must always come first.

Sparrow Hospital has grown and expanded to include healthcare at Sparrow Carson, Sparrow Clinton, Sparrow Ionia, and a new affiliation with Hayes Green Beach Memorial Hospital Charlotte. Affiliate volunteer leaders joined WBM and SWD President, Marlene Sebastian, for lunch at the November 16th Board Meeting. Our hopes are that this continues to be an opportunity for sharing ideas and also an ongoing partnership to support collaborative regional approaches to better community health.

SPARROW-CLINTON HOSPITAL – St. Johns
Auxiliary Member

We started our Fall 2016 events with our “Collective Goods.” Set up in the hallway of the hospital, we tantalized the public and caregivers to start their Christmas shopping. Our Gift Therapy Shop had a “Trick or Treat” jar for the Halloween season. The trick was paying a dollar to guess the number of candy pieces in the jar. The treat for the winner was receiving a 50 percent-off certificate for the shop and of course, walking away with the jar of candy!

November was fun packed with our SOLD OUT 2nd Annual “Bingo and Bags” event. Then we ended the year on a snuggly note with a Linen sale at the hospital. The Auxiliary capped off the season with our 3rd trip to the Windy City of Chicago for holiday shopping. All in all, it has been a very busy three months. All our proceeds go to our pledge of $100,000 for the hospital’s new Emergency Department.

SPECTRUM HEALTH PENNOCK – Hastings
Janine Dalman, Director
Spectrum Health Pennock Foundation

The Pediatric Guild began in 1972. It was founded by five members, one of whom, Sandra Forbush, is still an active member today. Since then, the guild has increased in number to as many as thirty-six women. The Pediatric Guild now has a total of eleven members who stay faithful to their efforts in providing generous donations to Spectrum Health Pennock.

In their forty-four years as a guild they have donated a total of $30,000 to Pennock. The Pediatric Guild is able to provide these generous donations through the coordination of bake sales, craft shows, and various other fundraisers. They host two bakes sales each year at Spectrum Health Pennock that typically cause a stir with their delicious pies, baked goods, and popular kitchen utensils. Ruth Hokanson, Guild President, stated, “Janet Demott was a guild member who will always be remembered as she

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made the most delicious strawberry rhubarb pies. Colleagues would place their orders beforehand just so they wouldn’t miss out.” Janet Demott was a treasured guild member that recently passed. Guild members and colleagues at Spectrum Health Pennock will always remember her for her magical touch with baked goods.

The donations provided by the Pediatric Guild have filled the hearts of even the littlest patients’ at Spectrum Health Pennock. Their most recent donation was to supply the Family Birthing Center with two brand new digital baby scales, which replaced the original digital scales that they purchased in 1987. The donations have provided the Family Birthing Center with many needed items for the mothers and babies. A few of the items are educational videos, rocking chairs, feeding spoons, strollers, toys, baby socks, mittens, and much more. They donate 365 pairs of socks each year so each infant born at Pennock receives a pair. The Pediatric Guild also provided a generous donation of $3,500 and the OB was able to purchase a Gaumard Simulator. The simulator is used in the department to educate and train nurses and staff on the birthing process. The Pediatric Guild also donates to the blood bank and the second grade student tours that take place every summer at the hospital.

The Pediatric Guild members include: Ruth Casler, Wendy Cisler, Renee Collins, Virginia DeLong, Sandy Forbush, Nancy Herzel, Ruth Hokanson, Rosie Lake, Deb Lustey, Jan McCaul, Pattie Oakland, and Diane Williams. The guild sincerely appreciates all of the support they have received through their journey from their colleagues at Spectrum Health Pennock, as well as the community. The Pediatric Guild has truly made an impact within the community of Barry County.

NORTH CENTRAL DISTRICT
Vivian Mettler, President-North Central District (NCD)

MUNSON MEDICAL CENTER – Traverse City
Cathi Consolino, DVS Secretary

July 1st began a new fiscal year for Munson Medical Center Volunteer Services and Gift Shop. Fiscal year 2016 brought changes that included the reorganization of the Volunteer Board to a Volunteer Advisory Committee and it has been a smooth transition. This committee employs the experience of the volunteers to improve patient satisfaction and provides feedback to Munson management about what is working and what is not. The result of this reorganization has decreased the number of meetings, added more representation to diverse volunteer areas and improved the two-way dialogue between the volunteers and Munson Management.

FY2016 fund raising efforts produced $160,000+ and were put toward the newly opened Cowell Family Cancer Center software. MMC Volunteers contributed over 38,000 hours in FY2016, and we are now looking ahead to explore new opportunities to support Munson Medical Center.

MUNSON HEALTHCARE CHARLEVOIX HOSPITAL
Cathy Fischl, Public Relations

We were officially integrated into a large healthcare system, Munson Healthcare, as of December 1, 2015. It’s been a year now and the hospital is growing.

We added Behavioral Health and Internal Medicine professionals to our staff in both Charlevoix and Boyne City...
and have added two primary care doctors in Charlevoix. We continued to expand the specialties we offer right here, close to home. Our Wellness Workshop continues to thrive, having been a tremendous addition to downtown Charlevoix, especially during the summer months when the city bursts with tourists.

Our Surgery and Laboratory expansion project is on schedule and the expected completion is near. That meant the addition of a third operating room and the ability to add another 500 outpatient surgeries to our already busy surgery department. Our Guild has been busy raising funds for this project, holding a geranium sale, linen sale and a book sale - all three of which were very successful.

Our gift shop continues to thrive with the Guild's hardworking volunteers. It has long been a big hit with staff and patients alike - and we hear all the time from the general public how much they enjoy stopping in to buy “something special” from our unique shop.

New doctors, new specialties, new programs and expanded staff - we’ve continued to grow and serve our local communities with the world-class healthcare and hometown caring they’ve come to expect.

MUNSON HEALTHCARE CADILLAC HOSPITAL
Kim Benz, Manager of Volunteer Services

Each year, the Munson Healthcare Cadillac Hospital volunteer program raises money from a variety of sales, and each year the volunteers donate the money back to the hospital to help fund ongoing projects. In 2016, they raised $28,500 to help fund physician recruitment efforts and the recent cardiac and pulmonary rehab renovations.

Volunteers raised money through our Peppermint Gift Shop and events like jewelry and flower sales, as well as a bake sale around Christmas.

Munson Cadillac Volunteer Services once again hosted the 4th Annual Power of the Purse. More than 300 people turned out to support our local hospital. The event featured hors d’oeuvres, cocktails, donated purses, a live auction, fashion show and a raffle. This successful event raised over $28,000 in 2016 with funds benefitting the Cadillac Hospital Breast Cancer fund and the Family Birth Center.

“The volunteers are invaluable to our hospital,” said Tonya Smith, President, of Munson Healthcare Cadillac Hospital. “They not only financially support the hospital, they give of their time and talents as well.” In 2015, more than 115 Cadillac hospital volunteers donated over 13,000 hours of their time to the hospital.
OTSEGO MEMORIAL HOSPITAL – Gaylord
Jerry Moran, President

Through the summer and fall months, we continued to provide many volunteer hours to the benefit of our hospital. We have also been busy with our fundraisers, which are doing quite well because of the efforts of many dedicated people.

We had a change in the management of our Gift Shop. We have been blessed to have had dedicated gift shop managers and staff over the years who have been vital to our commitments to the hospital. Wanda Basinski and her crew have been a real blessing to our auxiliary. Once again, we are blessed to have a new volunteer, Wendi Nelson, step forward to carry on the tradition of providing this great service to the hospital, staff, and visitors.

Otsego Memorial Hospital announced the undertaking of a Capital Campaign to upgrade and renovate their Emergency Department and Ambulatory Care unit. This is, of course, a major undertaking for the community, staff, and friends of OMH. Our Auxiliary members made a huge commitment to our hospital by pledging $45,000 in 2016. We will continue on this path with fundraising over the next three years to reach our total pledge of $180,000 for this major undertaking.

PAUL OLIVER MEMORIAL HOSPITAL – Frankfort
Mary Kay Stemple, President

After a very busy summer, the Paul Oliver Auxiliary hosted their final fundraiser of 2016…. PIANO WAR, which was held at Crystal Mountain Resort on November 5. We tried a new way of fundraising and hoped that we would be successful. This was our 4th fundraiser in 2016 and has already raised just over $30,000 to help fund the digitization of our remaining two radiology rooms.

After planning for the winter 2017 fundraisers, we started a new initiative for POMHA. The POMHA Board had started developing the selection process and criteria for an exciting new award to recognize an individual or organization that has clearly had a significant impact on improving our community’s health and well-being.

As an organization that demonstrates its dedication to the Paul Oliver Memorial Hospital and the community’s health through thousands of volunteer hours and over $1,000,000 in donated funds, it was appropriate that the POMHA recognize other individuals or organizations that support our mission and vision in an equally significant way.

We wanted to not only recognize the deserving individual or organization, but also encourage them. We have plans to select the individual or organization through nominations sponsored by Auxiliary members. The award will be presented in the spring at our Annual Meeting. We are excited about this new award and look forward to being able to present it to a deserving individual or organization.

WEST SHORE MEDICAL CENTER – Manistee
Linda Povilus, Auxiliary President

The West Shore Medical Center Auxiliary had been busy this past fall! The group held successful fundraisers on behalf of the hospital including a $5 jewelry and accessory sale and a scrubs sale. In November, the Auxiliary hosted Barnyard Bingo, a fun spin on the traditional game in which hospital VIPs call the numbers and winners go home with prizes of meat. In December, the Auxiliary hosted its annual Sleigh Bell Craft Show, Bake Sale, Bazaar and Raffle, held in conjunction with Manistee’s beloved Victorian Sleigh Bell Parade and Old Christmas Weekend. The show featured over 150 vendors selling a variety of items, including woodcrafts, jewelry, photography, candy, greenery, dolls and accessories, and knit goods. The craft show was the Auxiliary’s largest fundraiser of the year and a very popular event in Manistee.

In addition to hosting fundraisers, our more than 100 volunteers also continue to provide valuable support throughout the medical center. Auxiliary members work as lobby concierges, waiting room attendants, patient transporters, and clerical volunteers. Volunteers also manage and provide staffing to the Bits of Cheer Gift Shop in the hospital lobby. Auxilians provide handmade comfort items such as hug pillows, teddy bears, and baby caps to West Shore patients.

West Shore Medical Center continues to grow to serve the community. The hospital welcomed dermatologist Douglas Richley, DO, to its physician network. Dr. Richley has been quite busy since his practice opened in August. Also new to West Shore’s medical staff is oncology and hematology specialist Kristian Koller, DO, who practices in the hospital’s Cancer, Blood & Infusion Services department.

West Shore Medical Center and Munson Healthcare continue to work toward a closer affiliation. The Manistee County Board of Commissioners endorsed the integration agreement in July, which has allowed the hospital to transition from a municipal health facilities corporation to a private nonprofit corporation, a necessary step in the process. The transition is expected to be complete in early 2017, at which time West Shore Medical Center will become Munson Healthcare Manistee Hospital. The hospital continues to be overseen by a local board. For more information, visit westshoremedcenter.org/update.
MCLAREN NORTHERN MICHIGAN CHEBOYGAN CAMPUS
Brenda Butts, Guild President

In June, our Taste of Up North Charity auction was a great success! From the funds that were raised, we voted at our September meeting to give $15,000 toward the purchase of Cardiac Rehabilitation Telemetry Monitors at McLaren Northern Michigan Cheboygan Campus. This system eliminates the handwritten documentation currently being used in Cheboygan, as well as allowing more patients to be seen during the day. It also allows all reports and treatment plans to be easily accessible to the patient’s physician. This new technology will enable the rehab team to be a part of a national registry which tracks and helps the team improve the patient experience. We are excited to report that this system has been ordered!

In September, we held a luncheon card party. The luncheon was lovely, and attendees enjoyed playing bridge, euchre, and Mahjong. The event raised $1,000 toward our charitable causes.

Our next fundraiser was our Christmas Shopping Spree on Saturday, December 3 from 10 to 4 at the medical center. All proceeds from this event are used to purchase gas cards for patients who must travel for treatments and specialist appointments.

Our annual Tree of Lights memorial campaign kicked off in November and culminated with the lighting of the tree on December 7. In 2015 this project raised about $4,500 for our causes.

Plans are moving forward for another Power of the Purse event in the summer of 2017. Out first event in 2015 was very fun and profitable!

OSF ST. FRANCIS HOSPITAL AUXILIARY
Marilyn Trudgeon, President

Congratulations to our new Auxiliary Officers!
President - Marilyn Trudgeon
Vice President - Mary Hurley
Treasurer - Dianne Hoffman
Secretary - Sue Scheeneman

Many thanks to the former Officers, Marilyn Koski (President) and Phyllis Haglund (Treasurer) for their leadership and outstanding commitment and devotion to the Auxiliary.
Fundraisers our auxiliary found VERY SUCCESSFUL:

**Caramel Apple Sale**
A caramel apple sale was held outside the cafeteria in October and was a big success. The apples sold out in less than an hour. On October 28, pre-orders from the sale that day were picked up and additional apples were available for purchase. Over $300 was made during these two sales. All profits benefit the hospital auxiliary.

**Sayklly’s Candy Fundraiser Sale**
Thanks to the work of Auxiliary member Lois Boydston, the group voted to conduct a Sayklly’s candy fundraiser sale. Proceeds from the sale will be used to purchase new equipment for the hospital to benefit our patients and communities.

**Lights of Love**
Auxiliary members held their annual “Lights of Love” campaign. For just $3, people could purchase a light in recognition/memory of a friend or loved one. Lights are hung on the hospital Christmas trees along US Highway 41 and shine throughout the Christmas season. A list of all the names is displayed in the Daily Press in January 2017.

**ASPIRUS IRON RIVER HOSPITAL**
Abby Miller, Marketing Aspirus Iron River
Aspirus Iron River Volunteer Services has been keeping very busy in the Western UP and Iron County, and the group has steadily grown with some new recruits and is beginning to get re-energized as hospital resources and patient volumes grow.

The volunteers have continued to support the hospital’s women outreach program, “Aspiring Women” with another successful event in October about Breast Health. The event brought in over 150 women and was a great hit!

The volunteers have also worked together to redesign and redevelop our current Hospital Gift Shop. Unique, one-of-a-kind merchandise was purchased, and new volunteers have stepped up to make sure retail sales have been steady. And they have! Staff and the community are really enjoying the new inventory our volunteers have brought in.

The volunteers have formed an ED Patient Experience committee that will be focusing on the patient/family experience during an emergency transfer to a tertiary care center. In the coming week, volunteers will begin putting together transfer bags that include travel instructions to their destination, as well as items such as granola bars, water bottles, lip balm, tissue, etc. They're looking forward to being able to provide that extra personal touch to families experiencing anxiety in an emergency transfer.

**ASPIRUS IRONWOOD HOSPITAL**
Carol D’Alberto, Auxiliary President
Please note our new name, which became official on November 18, 2016. We have had a great fall over here on the west end of the U.P. Auxiliary has not had many fundraising events this past year due to the construction of the new wing of our hospital. Most of the space that we used in the past was taken up by the movement of offices during the construction.

On the 14th of November we had the ribbon cutting ceremony for the new wing and our beautiful new gift shop with Starbucks. Our auxiliary was very busy getting the new gift shop ready for the opening day and served Starbucks coffee and fresh baked cookies. Our Tree of Love and Celebration event in December went very well and we lit two new trees in our new landscaped area.

Plans for 2017 include a possible fashion show, along with something for the community called the “fairy and elves event” for the children of the area. Plans are in the works. This is something new we will be trying.

We held our regular Books Are Fun sale, Sheet sale and Terry Lind nut sale and all went well. Looking forward to a very productive first half of 2017.

**SCHOOLCRAFT MEMORIAL HOSPITAL – Manistique**
Phyllis Burge
Our hospital has a new CEO, Robert Crumb, who spoke to us at our October meeting about his background in health care and his vision for our future.

New officers were installed for 2017 by outgoing president, Darlene Pruess. The Brown Bag Auction in July raised funds for five to attend the UP District Fall Meeting in Sault Ste. Marie.

We participated in the Bulb Sale and the Harvest Gathering.
President-elect Donald Trump swept the rust belt, winning Pennsylvania, Ohio, Wisconsin and Michigan. His significant win in Michigan propelled the House of Representatives to another legislative session with a Republican majority, despite Democrats being expected to pick up several seats.

Republicans will maintain a 63-47 majority in the state House of Representatives for the 2017-2018 session. Rep. Bill LaVoy (D-Monroe) was the only incumbent who was not re-elected, losing to Joseph Bellino (R), a Monroe County Commissioner and small business owner. As expected, Ian Conyers (D-Detroit) won the state Senate seat vacated by former Sen. Virgil Smith, and he will begin serving immediately.

Michigan’s congressional delegation breakdown remains unchanged for the next session, with a 9-5 Republican advantage. Two political newcomers, retired Lt. Gen. Jack Bergman (R-Watersmeet) and former Ross Education CEO Paul Mitchell (R-Dryden), won in the 1st and 10th congressional districts, respectively.

Accomplishing one of the MHA Board of Trustees’ priorities, Republican-nominated Michigan Supreme Court Justices David Viviano and Joan Larsen won their re-election races. Results for the 2016 Michigan General Election are available online.

The state House filled leadership positions for the next session. For the Republican majority, Rep. Tom Leonard (R-DeWitt Twp.) was elected Speaker of the House, and Dan Lauwers (R-Brockway) will serve as House Majority Floor Leader. Rep. Sam Singh (D-East Lansing) was elected House Democratic Leader and Rep. Christine Greig (D-Farmington Hills) will be the House Democratic Floor Leader. Committee chairs and assignments will be formally appointed in 2017. Members can use the MHA Legislative Action Center to contact legislators electronically. For more information about the MHA’s Advocacy efforts, such as bill tracking or a brief advocacy overview visit the MHA website.

Healthcare is one of the most regulated industries in the world. State and federal laws determine when and where hospitals are built, what services are offered, who may perform certain medical procedures, what services can be performed, the cost of services and even how much information can be shared and with whom. In fact, our elected leaders make decisions every day that affect Michigan hospitals and patients.

Thus, it is important that the hospital community have a voice in public policy discussions and work together to ensure that these policies are in the best interest of Michigan hospitals. The Michigan Health & Hospital Association Health Political Action Committee (Health PAC) is the political voice for Michigan hospitals, health systems and their employees.

Please consider contributing to the Health PAC campaign and assisting MHA in keeping our issues and concerns on the political radar screen in Lansing and Washington. It is an extremely important tool that has contributed to the success of the MHA’s statewide advocacy efforts throughout the years. Help us continue this strong tradition.

An interesting fact is that if you put aside just ten cents a day starting in January, you will be able to contribute $10 to Health PAC at your district meeting this spring! Think what an impact MAHA would have on your healthcare legislation with support of this magnitude. Please set a goal for yourself and make a pledge to support Health PAC when the cards are distributed at your district meetings.
Fall Conference Vendor Show

The MAHA/MHGSMA Combined Vendor Show was a great success! With the help of Tim Schultz, MHGSMA Vendor Coordinator, we had 34 vendors in attendance with 56 tables. Our membership seemed to enjoy visiting the vendors, placing orders and shopping the many items for sale. Although some of the vendors for MHGSMA operated on an order-taking basis for gift shops only, many others offered items for immediate sale. Thanks to all who came and supported our show.

Vendors Who Participated

Consider contacting any of these vendors should you be interested in carrying their line of products.

Silvique LLC
Contact: Nancy Adams
P.O. Box 252552
West Bloomfield, MI 48325
248-207-3501
Silvique1@yahoo.com

Silvique carries an extensive line of sterling silver, tungsten and stainless steel jewelry for men, women and children, including designs with semi-precious stones, lab-created opals and CZ’s. Silvique jewelry is sold at 50% off retail prices at on-site sales, helping Michigan hospitals with their fundraising efforts since 2006.

Geneva Distributing Inc.
Contact: Amanda Smith
16340 S. US 27
Lansing, MI 48906
517-575-5511
Geneva.distributing@gmail.com

For over 30 years, Geneva Distributing has been a family owned and operated business. We are one of the leading linen suppliers for fundraising in over 20 states. With ultra comfort and luxury, we stand 100% behind our products and strive for customer satisfaction.

Key Sales and Distribution
Contact: Mike Paszek
144 Stratford Lane
Rochester Hills, MI 48309
586-917-7865
mike.keysales@gmail.com

Licensed Sports Products: Ball Caps, Jewelry, and Auto Accessories

Madge & Gert
Heidi Seman
8461 Belle Bluff Drive
Grand Blanc, MI 48439
248-240-2918
gert@madgeandgert.com

Soy Candles, Room sprays, Wax melts, Spa kits, Bath bombs, Loofahs, Lip balm

McDevitt & Associates
Contact: Pat McDevitt
43782 Park Grove Court
Northville, MI 48167
248-755-0640
patmcddevitt@comcast.net

Willie’s Wicks MI Candles, Leaning Tree-Sports, Puzzles, CG Publishing-texting dictionaries and Forgot Your Password books, Orange Sky Books, Words to the Rescue, Solid Press LLC: Smile and Succeed for Teens, Signature Tumblers, collegiate and everyday tumblers, Think Pray Gift-praying angels and color changing mugs

Scrub & Beyond/Life Uniform
Contact: Marisol Tirado
12969 Manchester Road
St. Louis, MO 63131
314-856-9142
mtirado@scrubsandbeyond.com

Known for its fashion forward scrubs for women and men, Scrubs & Beyond, Life Uniform and Uniform City is a one stop shopping destination for uniforms, lab coats, shoes, and accessories. Brands include: Cherokee, Dansko, Dickies, Grey’s Anatomy, Landau, Littmann, Urbane and WonderWink. Find a store near you at: Scrubsandbeyond.com and UniformCity.com.

DIA Custom Jewelry
Contact: Debbie Irvine
1315 Pine Drive
Ortonville, MI 48462
313-930-6994
dia5@sbcglobal.net

Beaded Jewelry (crystal, silver, gold-filled, pearls & semiprecious stones, beaded pens & silver-smithing jewelry, Bracelets, Rings, Earrings

Nellie’s Natural Soaps & More
Contact: Lisa Jackson
12370 Rynn Road
Emmett, MI 48022
810-650-0904
lisa56jac@yahoo.com

Full line of handmade goat’s milk soap, handmade diffusers, necklaces/ Essential oils

His Hand Jewelry
Contact: Patrick McFarland
83 Bay Shore Drive
Bay City, MI 48706
989-225-2961
PJMcFarland52@gmail.com

Cremation, Keepsake, and Christian jewelry

In Spirit Edge
Contact: Cheryl Bartos
31224 Columbia Drive
Novi, MI 48377
248-960-0927
Cba816@yahoo.com

Fashion jewelry and accessories
Vendors Who Participated

Randall Data System
Contact: Kimberly McNett
40000 Grand River Avenue, Ste. 504
Novi, MI 48375
734-453-9200
kmcnnett@randalldata.com
Volunteer Friendly Retail Point-of-Sale Solution designed specifically for hospital gift shops. Easy to learn... Easy to use for “Happy Volunteers”

Masquerade of Michigan
Contact: Jim Tripp
1496 Callaway Court
Howell, MI 48843
517-648-1931
jtripp1951@yahoo.com
$5.00 Jewelry and accessories

Independent Representative
Contact: Karen Ostin
23411 Hillview Court
Farmington, MI 48335
248-477-1665
Karen.ostin@gmail.com
Angel star, Alexa’s Angels, Roman, STP (Michigan/Detroit Products), Cathedral Art, Davinci, Oatmeal Studio cards

Ty, Inc.
Contact: Matt Barrells/Amanda Townsend
39106 Rivercrest
Harrison Twp., MI 48045
586-945-5800
mbarrells@gmail.com
Plush stuffed animals, Beanie Boo’s, Beanie Babies, Pluffys, Classics, Teanie Ty and Peek A Boo’s

The Mountain Group
Contact: Larry Haughey
3316 Whitburn Court SE
Ada, MI 49301
616-299-9646
haughey@msn.com
Hatley, Little Blue House, The Mountain Shirts, Michigan Smiley Face

Angelic Soaps and Gifts
Contact: Dieshawn L. Holmes
1034 Briarcliffe Drive
Flint, MI 48532
810-449-6665
D1022@aol.com
Artisan crafted bath and body soaps, lotions, lip balms and salves

Baubles & Bags
Contact: Jim Mather & Jeanie Scharf
400 Inverness
Highland, MI 48357
248-770-4894
jimmatherr@hotmail.com
Purses, Jewelry, Scarves, Belts, Sunglasses & readers, Phone Accessories, Headphones, Fitness trackers

The Michigan Outfitter
Contact: Bryan Symansik
3737 Mill Lake Road
Lake Orion, MI 48360
248-830-1842
contact@themichiganoutfitter.com
Creative Michigan Themed Apparel and Gifts

Outside the Box Shoes
Contact: Gregg Reo
8861 Dixie Hwy.
Fair Haven, MI 48023
586-260-6615
Gregg@outsidethebox.com
We carry a large variety of shoes from boots to sandals. We also provide a full line of socks and insoles. Our inventory is neatly displayed on rolling carts. We hold the fundraising record at every hospital we attend. There is no reason we should not be on your calendar for 2017.

Susie’s Goodies
Contact: Jeff Eldridge
4720 Sheri Lynn Drive SW
Wyoming, MI 49519
616-318-3964
susiesgoodies@yahoo.com
Dave’s Coffee Cakes, Southbend Gourmet Chocolates, Jose Madrid Salsas & Gift Items

Down Home Designs
Contact: Bill Down
110 West Grand River Avenue
Howell, MI 48443
517-404-4025
wdownhomeinc@aol.com
Silver Forest Jewelry, Takobia Jewelry, Just for Laughs (Happy Pill), Adult coloring books, San Francisco Soap Company & Simply Be Well Soap, Emoji Pillows, Pokemon Go

VI.A (Cordcutter)
Contact: Nick Iovieno
R.O. Box 5767
Destin, FL 32540
214-232-8222
Nick@vienoinc.com
Entertainment Electronics

Company of Kings
Contact: Brad King
23707 W. Springhill Lane
Plainfield, IL 60544
815-341-8825
bradking@companyofkings.com
Fashion Accessories, Plush, General Gifts

HSI Magazine Company
Contact: Kevin Armetta
35476 Mound Road
Sterling Heights, MI 48310
734-286-8088
Kjarmetta76@gmail.com
Magazines, Paperback Books, Puzzles, Adult Coloring Books
Fall Conference Vendor Show

Vendors Who Participated

Carol's Kids Boutique
Contact: Carol Reid
5128 N. Herrington Road
Webberville, MI 48892
989-627-1408
cmreid_us@yahoo.com
- Children’s Books, Maternity & get well soon topics

Connors, Inc.
Contact: Dennis Connors
21735 Lakeland
St. Clair Shores, MI 48081
800-482-1333
dennis@connors-inc.com
- Alotta Knitz, Camille Beckman, Crystal Keeps, Stays On Eyewear, D’Ears

Pretty Hunter
Contact: Penny Meadows
5097 Williams Lake Road
Waterford, MI 48329
517-898-3941
penny@prettyhunter.com
- Apparel & Unique Accessories, handcrafted with reclaimed bullets

P.S. Sales
Contact: Patti Rollo
P.O. Box 303
Sterling Heights, MI 48311
586-944-9022
- Slim wallets

Dynamic Shopping
Contact: Mark Lamparella
3939 Royal Drive, NW, Ste.232
Kennesaw, GA 30144
770-426-7222
Mark.lamparella@dynamicshopping.com
- Dynamic Shopping, Professional fundraising events. Over 20 years experience selling quality name-brand products. Schedule your Home Show or Apparel & Footwear Show with Dynamic Shopping today!

Jehnzen & Associates
Contact: Laura Jehnzen
8584 Lynwood
Mercosta, MI 49332
231-972-2294
jehnzens@centurytel.net
- Woodwick Candles, Pacific Silver Jewelry, Pictura Greeting Cards +

Theresa’s $5.00 Jewelry Sale
Contact: Theresa Lyson
P.O. Box 701752
Plymouth, MI 48107
313-350-8785
TheresaLyson@hotmail.com
- We carry an AMAZING selection of $5.00 merchandise. Our merchandise changes with the season. We have sundresses and scarves to leg warmers and pashminas, plus so much more! Quality, STYLE and selection. We have it all!

Alfa Travel Gear, Inc. /Alfa Bags
Contact: Kathi Kothe
634 Plymouth Ave. SE
Grand Rapids, MI 49506
Kathi.kothe@comcast.net
- Alfa Bags-fashion, novelty and classic bags at unbelievable prices. Novelty & basic wallets, “Rollies” rolling novelty luggage

Save the Dates:

Healthcare Advocacy Day
Tuesday, October 3, 2017
(More information to follow closer to the event date)

68th Annual Meeting and Educational Institute
June 13 - 15, 2017 • Grand Hotel, Mackinac Island
(Additional information will be coming in the spring.)
Fundraising Vendor Days

- Chic and sassy jewelry
- Purses, wallets and crossbody bags
- Bling belts, scarves and more

Baubles & Bags does all the work and pays you 25 - 30% of our total sales! You don’t have to lift a finger!

“Easiest fundraiser we ever had”
“Very professional”
“Beautiful Displays”

Last year our fundraisers generated over $40,000 for Michigan hospital auxiliaries!

For more information contact:
Jeanie Scharf, jeaniemather@msn.com
248-330-3155
Jim Mather, jimmather@hotmail.com
248-770-4894
**MAHA Calendar**

Information current as of December 6, 2016. Prepared by Carol D’Alberto, MAHA President-Elect.

<table>
<thead>
<tr>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>January 31-Feb 1, 2017</strong></td>
</tr>
<tr>
<td>MAHA Committee Meetings</td>
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<tr>
<td><strong>February 2, 2017</strong></td>
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<tr>
<td>MAHA Board Meeting</td>
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<tr>
<td><strong>March 19-21, 2017</strong></td>
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<tr>
<td>SHVL Conference</td>
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<tr>
<td><strong>April 4-5, 2017</strong></td>
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<tr>
<td>MAHA Committee Meetings</td>
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<tr>
<td><strong>April 6, 2017</strong></td>
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<tr>
<td>MAHA Board Meeting</td>
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<tr>
<td><strong>May 7-9, 2017</strong></td>
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<tr>
<td>AHA/SAL Conference</td>
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<tr>
<td><strong>May 10-11, 2017</strong></td>
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<tr>
<td>UPD Spring Meeting/Installation</td>
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<tr>
<td><strong>May 12, 2017</strong></td>
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<tr>
<td>NCD Installation Meeting</td>
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<tr>
<td><strong>May 17, 2017</strong></td>
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<tr>
<td>SED Spring Meeting/Installation</td>
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<tr>
<td><strong>May 18, 2017</strong></td>
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<tr>
<td>SWD Spring Meeting/Installation</td>
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<tr>
<td><strong>May 24, 2017</strong></td>
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<tr>
<td>ECD Spring Meeting/Installation</td>
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<tr>
<td><strong>June 13-15, 2017</strong></td>
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<tr>
<td>MAHA Annual Mtg &amp; Educational Institute</td>
</tr>
<tr>
<td><strong>July 11-13, 2017</strong></td>
</tr>
<tr>
<td>MAHA Committee &amp; Board Meeting</td>
</tr>
<tr>
<td><strong>September 8, 2017</strong></td>
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<tr>
<td>NCD Fall Meeting</td>
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<tr>
<td><strong>September 6-7, 2017</strong></td>
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<tr>
<td>UPD Fall Meeting</td>
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<tr>
<td><strong>September 20, 2017</strong></td>
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<tr>
<td>SED Fall Meeting</td>
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<tr>
<td><strong>September 21, 2017</strong></td>
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<tr>
<td>SWD Fall Meeting</td>
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<tr>
<td><strong>September 27, 2017</strong></td>
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<tr>
<td>ECD Fall Meeting</td>
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<tr>
<td><strong>October 3, 2017</strong></td>
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<tr>
<td>MHA Healthcare Advocacy Day</td>
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<tr>
<td><strong>October 17, 2017</strong></td>
</tr>
<tr>
<td>MAHA Fall Conference</td>
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</tbody>
</table>

* Attended by MAHA President
** Attended by MAHA President and MAHA President Elect (and/or VP Ed)
*** Attended by MAHA President, MAHA President Elect and MAHA Vice President of Education

*Please notify the MAHA President or President-Elect as soon as you know of a new meeting date or meeting change so we can keep the calendar accurate and up to date. Thank You!*