MAHA Mission: To provide guidance and education to its member hospitals and their communities, thus enabling each institution to maintain its highest standards in healthcare.
Welcome to the first issue of Highlights for our 2016/2017 Program Year! I always feel that starting our MAHA year in beautiful Michigan in September feels a little like going back to school — new teachers, new friends, new programs, and new goals. I hope you all enjoyed your summer, and are ready for this year. Why the quotes you see about change? Because MAHA is in the midst of a number of them. Why? Because our industry, state, and hospitals are changing and it’s affecting you our members. And we believe we need to make some changes to meet your needs as they are today. Additionally, we will be asking you directly about your needs during this year. The more you share, the more we can try to help.

I’ll start with the biggest change. We are proposing to change the name of MAHA from the Michigan Association of Healthcare Advocates, the name that we adopted in 2005, to **Auxiliaries and Volunteers Serving Michigan Healthcare**. Why? Because we feel as an organization we are better served by a name that clearly identifies who we are. Are we giving up our role as advocates for our hospitals in our communities and state? Absolutely not. But, that is just one of several roles we play. For further discussion about the name change, please see the article on the Bylaw change.

The next change is that our Fall Conference will be in Frankenmuth, at the Bavarian Inn and part of it will be held jointly with the Michigan Hospital Gift Shop Managers Association (MHGSMA). We are both very excited about this pairing and location. Their conference will start on Sunday, with vendors on Monday afternoon, and conclude on Tuesday around noon. Ours will begin on Monday with registration beginning in the morning and continuing to the afternoon. The vendor exhibit is on Monday afternoon, our education program is on Tuesday, and the conference concludes on Wednesday around noon. The exciting part is that this will bring more and different vendors to both groups. A conference fee of only $165.00 will allow both groups to attend both conferences with a slight charge for additional meals. So please carefully read the registration form and agenda, as extra meals must be prepaid with your registration, and cannot be bought on site.

We have launched a closed Facebook Group so that our members (and only our members at this time) can share ideas, programs, and problem solutions. There will be a sign-up sheet at all District Meetings so that new members can be added or email Carol D’Alberto at carol.d’alberto@aspirus.org directly to join. You must be a member of MAHA and have a personal Facebook account to take advantage of this group opportunity. If you plan to post pictures, remember, you must have the permission from everyone in the picture in advance of the posting.

(continued on page 3)
Bylaw Change

We will be asking you through your hospital’s designated delegate to vote for the proposed name change of our organization from the current name, Michigan Association of Healthcare Advocates (MAHA), to **Auxiliaries and Volunteers Serving Michigan Healthcare (AVSMH)**. The Bylaw change wording is listed below. This change has been approved by the MAHA Board of Directors, and ratified by the MHA CEO. We consulted with MHA prior to the Board approval, and they were supportive of the name change. In order to be adopted, the change must be approved by the membership.

**Why the Change?**

Our organization started out 68 years ago and used the name the Michigan Association of Hospital Auxiliaries for many years. In 2005 we changed our name to the Michigan Association of Healthcare Advocates using our role as advocates for our hospitals and communities as the unifying factor between auxiliaries and volunteers. However, it moved our name away from our main role as volunteers and auxilians, which presented problems in a number of ways over the intervening years. We have hospital CEOs’, DVS’, and hospital volunteers that do not realize we have volunteer, non-auxiliary groups as members. And third parties often asked, “Who are you”? Explaining who we are as hospital volunteers and auxilians doesn’t get you very quickly to our current name. Lastly, at no time over our history have we recognized volunteers in our name, and feel it is overdue. So, we are asking you to consider approving the name change. We feel it is simple, to the point, and inclusive. We still will be advocates for our hospitals in our communities, and will still assist MHA in advocating for our hospitals’ interests.

**New Wording in the Bylaws:***

“This organization, related to the Michigan Health and Hospital Association, hereafter referred to as MHA, shall be known as the Auxiliaries and Volunteers Serving Michigan Healthcare, and hereinafter referred to as AVSMH.”

President’s Message *(continued from page 2)*

Lastly, we will be having the June 2018 Annual Meeting somewhere different than the Grand Hotel on Mackinac Island. We have been hearing for some time, that in the current environment, it is too expensive at the Grand Hotel and limits your attendance. It will take one more year for us to meet certain obligations before we can leave. So, next June 2017 is the final year.

You will also notice some changes to the *Highlights* format and content in this issue and future ones. Please let us know what you like and what you don’t. If we can assist you in any way, please contact us. There are numerous ways to do that listed elsewhere in the *Highlights*. I hope it is a wonderful year for your hospital, volunteers, and auxilians. It certainly will fly by, just as our school years did!

**Mary Lu Cramer**

MAHA President

*“Change is the law of life. And those who look only to the past or present, are certain to miss the future.”*

by John F. Kennedy
We cordially invite you to the 68th MAHA Fall Conference! We cannot think of a better location than the Bavarian Inn in Frankenmuth during a colorful Michigan October for our event. And this year, our joint meeting with the Michigan Hospital Gift Shop Managers Association (MHGSMA) will provide you with greater vendor options. The vendor program, opening meeting, and dinner on Monday, and program on Tuesday morning will be held jointly. You also have the option of attending their meetings on Sunday evening without paying additional conference registration fees. However, if you join their dinner on Sunday, or breakfast and lunch on Monday, there is an additional charge that has to be prepaid when you register.

MAHA registration begins on Monday morning at 10 a.m. until 3:30 p.m. The vendor program starts at 11 a.m. and continues until 5 p.m., with the vendor drawing at 5:15 p.m. The Monday night dinner will be held jointly with MHGSMA. It will include our business meeting and the vote on the new name, and our Opening Speaker, Ken Culp III presenting his topic “Life Beyond the Rainbow” after dinner. The rest of the conference will proceed as we typically do with a MHA presentation on Tuesday morning, and three workshops presented in the late morning and repeated after lunch. Speaker Tom Shay, a multi-talented speaker, will present his “Getting Extraordinary Results from Ordinary People” during the morning session, and “Masters of Legendary Service” during the afternoon. Our other two workshop presenters are Dr. Rany Aburashed presenting “Multiple Sclerosis – Neurological Care” and Lynette Freeman presenting “Making the Connection – Two Organizations – One Goal.”

We will also be hosting a Networking session designed to let you talk to each other about common interests hosted by MAHA Officers. This will be followed by the evening banquet, awards, and entertainment. Wednesday morning will include our closing speaker Jan McInnis and her “Finding the Fun in Change” presentation followed by basket giveaways.

Please remember we will be collecting food and money for the Harvest Gathering also.

We are excited to see you soon and get your reaction to our efforts to put together a conference with many interesting offerings for our members.
MAHA 68th Fall Conference Agenda

SUNDAY, OCTOBER 9, 2016
3:00 p.m.
Registration – (MHGSMA)
Hotel Rooms Available – (MHGSMA)
5:00 p.m.
Opening Meeting – (MHGSMA)
6:00 p.m.
DINNER – (MHGSMA only+) (Cash Bar)
7:00 p.m.
Hospitality Hour – (MHGSMA)

MONDAY, OCTOBER 10, 2016
7:45 a.m.
BREAKFAST – (MHGSMA only+)
9:00 a.m.
WORKSHOP – What’s Hot and PPP – (MHGSMA)
10:00 a.m. – 3:30 p.m.
Conference Registration – (MAHA)
11:00 a.m. – 5:00 p.m.
Vendor Time – (MHGSMA/MAHA)
12:00 p.m.
LUNCH – (MHGSMA only+)
3:00 p.m.
Hotel Rooms Available – (MAHA)
5:15 p.m.
Vendor drawings – MHGSMA/MAHA)
(Must be present to win)
6:00 p.m.
WELCOME
• Mary Lu Cramer, MAHA President
• Lynda Waldron, MHGSMA President
Pledge of Allegiance
• Tim Schultz, MHGSMA Vice President
Prayer
• Carol D’Alberto, MAHA President-Elect
Conference Orientation
• Anne Lorentzen, MAHA VP Education
Hotel Orientation
• Bobbi Bruckman, MAHA Conference Coordinator
12:30 p.m.
Networking Session (MAHA)
1:30 p.m.
LUNCH – (MHGSMA only+)
2:30 p.m.
Break
3:30 p.m.
Vendor drawings – MHGSMA/MAHA)
(Must be present to win)
5:00 p.m.
WELCOME
• Mary Lu Cramer, MAHA President
• Lynda Waldron, MHGSMA President
Pledge of Allegiance
• Tim Schultz, MHGSMA Vice President
Prayer
• Carol D’Alberto, MAHA President-Elect
Conference Orientation
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Hotel Orientation
• Bobbi Bruckman, MAHA Conference Coordinator
12:30 p.m.
Networking Session (MAHA)
1:30 p.m.
LUNCH – (MHGSMA only+)
2:30 p.m.
Break
3:30 p.m.
Vendor drawings – MHGSMA/MAHA)
(Must be present to win)
5:00 p.m.
WORKSHOPS
1. “Getting Extraordinary Results from Ordinary People”
   Tom Shay, CSP
2. “Multiple Sclerosis – Neurological Care”
   Dr. Rany Aburashed
3. “Making the Connection – Two Organizations One Goal”
   Lynette Freeman
11:30 a.m. – 1:00 p.m.
LUNCH – (MAHA only++)
1:15 – 2:15 p.m.
WORKSHOPS REPEATED
1. “Masters of Legendary Service”
   Tom Shay, CSP
2. “Multiple Sclerosis – Neurological Care”
   Dr. Rany Aburashed
3. “Making the Connection – Two Organizations One Goal”
   Lynette Freeman
2:15 – 2:30 p.m.
Break
2:30 – 4:00 p.m.
NETWORKING SESSION (MAHA)
4:00 – 5:00 p.m.
Council of MAHA Past Presidents
6:00 p.m.
Cash Bar
6:30 p.m.
DINNER (MAHA only++)

TUESDAY, OCTOBER 11, 2016
7:45 – 8:45 a.m.
BREAKFAST – MAHA/MHGSMA
8:00 – 8:45 a.m.
One-day Registrations – (MAHA)
9:00 – 10:00 a.m.
MHA UPDATE – (MAHA/MHGSMA)
10:15 – 11:15 a.m.
WORKSHOPS
1. “Getting Extraordinary Results from Ordinary People”
   Tom Shay, CSP
2. “Multiple Sclerosis – Neurological Care”
   Dr. Rany Aburashed
3. “Making the Connection – Two Organizations One Goal”
   Lynette Freeman
11:30 a.m. – 1:00 p.m.
LUNCH – (MAHA only++)
1:15 – 2:15 p.m.
WORKSHOPS REPEATED
1. “Masters of Legendary Service”
   Tom Shay, CSP
2. “Multiple Sclerosis – Neurological Care”
   Dr. Rany Aburashed
3. “Making the Connection – Two Organizations One Goal”
   Lynette Freeman
2:15 – 2:30 p.m.
Break
2:30 – 4:00 p.m.
NETWORKING SESSION (MAHA)
4:00 – 5:00 p.m.
Council of MAHA Past Presidents
6:00 p.m.
Cash Bar
6:30 p.m.
DINNER (MAHA only++)

WEDNESDAY, OCTOBER 12, 2016
7:30 – 9:00 a.m.
BREAKFAST – (MAHA only++)
9:15 - 10:15 a.m.
CLOSING SPEAKER
“Finding the Fun in Change” – Jan McInnis
10:15 – 11:15 a.m.
MAHA CLOSING REMARKS
District Basket Giveaway

+MAHA members, this meal may be purchased at an extra charge when sending in your registration.
++MHGSMA members, this meal may be purchased at an extra charge when sending in your registration.
#Speakers could be changed due to circumstances beyond our control.
MAHA 68th Fall Conference Speakers

**OPENING SPEAKER**

KEN CULP, III, Ph.D.  
“Life Beyond the Rainbow”

Ken Culp, III, Ph.D. is Principal Extension Specialist for Volunteerism in the Department of 4-H Youth Development and Adjunct Associate Professor in the Department of Family Sciences at the University of Kentucky and the developer of UK’s Volunteer Administration Academy (VAA). He provides direct support to 4-H Agents, who in turn work with 24,000+ volunteers across the Commonwealth, impacting 233,000 4-H members. He is responsible for volunteer program development, education, staff development and research in volunteerism.

Ken received his B.S. and M.S. in Animal Sciences and his Ph.D. in Educational Foundations and administration, all from Purdue University.

Ken has 25 years of experience in volunteer and nonprofit administration and volunteer development, publishing 34 articles with professional journals. He frequently presents across the US and Canada as well as Japan and South Korea and working as a private consultant in volunteerism for non-profits.

Ken has served with both the Kentucky Commission of Community Volunteerism & Service as well as the Ohio Governor’s Community Service & Volunteerism Council. Ken and his wife Nancy are the proud parents of three beautiful daughters and show Chianina, Hereford and Maintainer cattle nationwide.

**CLOSING SPEAKER**

JAN McINNIS  
“Finding the Fun in Change”

Inspired by fifteen years as a Marketing Director in the 9 to 5 world, Jan has cornered the association and corporate convention market. Over the past 17+ years on the full-time speaking circuit, she has spoken at hundreds of conferences, training sessions, employee retreats and banquets held by such groups as Anthem Blue-Cross, Merrill Lynch, John Deere, the Federal Reserve, Women in Insurance & Financial Services and the Mayo Clinic. Jan was featured in the *Wall Street Journal* as one of the top convention comedians whose material is clean and in the *Washington Post* for her clean comedy writing.

Learning doesn’t have to be boring! Jan has a knack for humorous analysis, which enables her to keep her audiences laughing. having sold comedy material to just about everyone ... from the Tonight Show monologue, to greeting cards, hundreds of radio stations and even guests on the “Jerry Springer Show” (yes, some of it is staged). Jan now can tell anyone how to do it herself.

Jan is originally from Washington, D.C., and cut her comedy teeth by being responsible for “Joke of the Day” at her junior high school lunch table. She majored in communications at Virginia Tech, where she was a disk jockey for the local radio station.

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**DID YOU KNOW?**

Did you know you are allowed 30 hours for attending the MAHA Fall Conference and Annual Meeting? Just report back to your hospital after you attended the meetings and have your total hours served as a volunteer updated. These meetings are held for your benefit as a volunteer. The information presented is intended to help you become better at the things you do for your hospital. Claim the hours and boost your total volunteer hours.
MAHA 68th Fall Conference Speakers

WORKSHOP PRESENTERS

TOM SHAY, CSP
“Getting Extraordinary Results from Ordinary People” (1st workshop)
“Masters of Legendary Service” (2nd workshop)º

Tom Shay's experiences as a fourth generation small business owner provide him with the knowledge and background to present tried and proven ideas to assist owners, managers, and staff with the day to day operation of their business. During the 25 plus years that Tom was a part of the family business, the businesses were ongoing laboratories for the techniques that Tom shares.

He is a native of Fort Smith Arkansas. Tom started his first job working in his grandfather's general store. Tom moved to Florida to join his parents in the family operation they had purchased in 1971. Over the next 26 years, the Shay family owned and operated three businesses. In 1997, Tom sold the business to devote full time to the development of seminary and writing magazine columns and books.

Tom has authored twelve books on small business management and a college textbook on small business accounting. He has also been published in 75 plus trade publications.

As a speaker, Tom has earned the Certified Speaking Professional (CSP) distinction, an honor that has been earned by less than 8% of speakers worldwide. As a magazine columnist, Tom received multiple Jesse H. Neal award nominations.

LYNETTE FREEMAN, D.V.S.
“Making the Connection – Two Organizations – One Goal”

Lyn Freeman is a lifelong resident of Michigan. She began her career as a Travel Counselor and holds a degree in Travel Agency Management and at one time, even owned her own agency. The travel agency business changed dramatically with the onset of the Internet and led her to a complete career change at age 43. She began planning events for her local nonprofits, which led her to an event-planning job at a local gallery. In 2008, Lyn was hired to be the Event and Community Relations Coordinator for Memorial Healthcare in Owosso, Michigan. In 2012 she took over the volunteer department at Memorial Healthcare and is now the Volunteer/Community Relations and Event Coordinator.

Memorial Healthcare has approximately 201 Volunteers and was just given one of four Governor's Service awards for Best Volunteer Department in Michigan.

Lyn is an avid thespian and directs and performs at her local community theater. She is married to Greg who is a teacher in Owosso. Lyn has two children in college; Matt who is a senior at Northwood University majoring in Entrepreneurship and Sydney, who is a third year nursing student at Saginaw Valley State University. She lives with her husband on the family farm in Owosso.

DR. RANY ABURASHED
“Multiple Sclerosis – Neurological Care”

Dr. Rany, as his patients know him, is a nationally recognized neurologist specializing in Multiple Sclerosis. Dr. Rany is designated Partner in Multi Sclerosis Care-Neurological Care from the Michigan Chapter of the National Multiple Sclerosis Society.

Dr. Aburashed speaks on a national level about Multiple Sclerosis and feels strongly about providing extraordinary series to those in and around the greater Shiawassee county region. Dr. Rany's care philosophy is to integrate a family atmosphere in treating chronic diseases. He is very passionate about patient education and understanding for the disease process and is open to discuss available treatment options.

Dr. Rany received his DO degree from Michigan State University in 2006, and completed his residency at MSU and Sparrow Hospital. He became board certified in neurology in 2012. In addition to his practice with Memorial Healthcare Neurological Institute, Dr Rany owns and operates Temporal Neurology Consulting LLC in West Bloomfield, Michigan. He is also an Associate Professor at Michigan State University where he educates medical students in the field of neurology.
In the Spotlight

ASPIRUS GRAND VIEW HOSPITAL –
Upper Peninsula District (UPD)

Aspirus Grand View Hospital (MRH) is a critical access hospital located in the far Western Upper Peninsula of Michigan. Since our unique beginning as a tuberculosis sanatorium in 1923, Aspirus Grand View serves Michigan’s Gogebic County and Wisconsin’s Iron County, as well as surrounding areas. In 1957, tuberculosis became a “cured” illness, and Grand View became a community hospital. For the past 93 years, we have maintained our small town appeal as we have expanded to become a trusted health care provider for our communities.

Since joining the Aspirus system in 2010, Aspirus Grand View has continued to have great pride in our vast range of health services and state-of-the-art technologies, and takes further pride in our team of caring and compassionate staff that are dedicated to meeting and exceeding our patients’ expectations when it comes to service quality.

Aspirus Grand View employs more than 400 professionals from the community, and includes more than 60 credentialed physicians and mid-level providers across a wide range of health care specialties, including cardiology, mental health and eye care.

Aspirus Grand View Hospital was proudly named one of the top 20 highest ranked Critical Access Hospitals in the United States by the National Rural Health Association and iVantage Health Analytics in both 2014 and 2015. Impressively, Aspirus Grand View was the only CAH to make the top 20 lists consecutively in Michigan. As a top performing Critical Access Hospital, Aspirus Grand View is recognized as being one of the very best of the 1,300 of the best rural hospitals in the nation.

Aspirus Grand View recently completed a major renovation to the Emergency Department in 2014 and is in the process of constructing a 43,000 square foot outpatient clinic adjacent to the hospital. The facility, which will house family medicine, outpatient rehabilitation, oncology/infusion specialties and a new gift shop, is scheduled to open in November 2016.

The Aspirus Grand View Auxiliary continues to play a vital role in the delivery of health care services. In addition to managing the hospital’s gift shop, they undertake a number of special events and fundraisers throughout the year to help support patient care and community education. These events have included: vendor sales, raffles, jewelry sales, annual memorial tree lighting, book sales and craft fairs. Each year, the auxiliary awards numerous scholarships to graduating high school students and has donated thousands of dollars for special equipment purchases for the hospital.

David Sim
Marketing Relations
Aspirus Grand View Hospital
Ludwig Awards

Two MAHA Hospitals Win the MHA Ludwig Community Benefit Awards

We are very happy to recognize two of our member hospitals who are among three of the winners of this year’s Ludwig Community Benefit Award. Winners: the Southwest District’s Bronson Battle Creek and Hayes Green Beach Memorial Hospital, Charlotte.

The award is named in memory of Patric E. Ludwig, a former MHA president who championed investing in the Community’s overall health. The winner receives $3,000 to assist in its health improvement efforts.

Bronson Battle Creek Community Foundation partnered with a broad based community task force and designed a program to help combat obesity, which was identified as the number one health challenge in Calhoun County. Its program called “Operations Fit” put together a comprehensive program to focus on children to prevent adult obesity. Their goal was to increase physical activity, and to improve nutrition and the lunchtime environment utilizing policy changes, education, and communications with teachers and parents.

The program launched in two schools in September 2014, generating significant improvement in physical testing and eating behaviors, parent reported improved health, and teacher reported improved classroom performance and behavior.

Hayes Green Beach Memorial Hospital created its ALIVE program to remove barriers to healthy behaviors and improve individual wellbeing. Hayes Green Beach’s Board of Trustees, with community support, took an abandoned grocery store on 18 wooded acres and transformed it into a health park. The Park provides access to clinical services, health education, physical activity, relaxation spaces, children’s health space, recreational programing, conference space, and social opportunities. ALIVE now averages 200,000 visits per year.
Celebration Corner


Rhea Currie, MidMichigan Medical Center-Midland Volunteer (ECD), celebrated her 100th birthday on July 29. Volunteering since 1944, she’s still going strong serving as an escort two days a month.

Margaret Benson, from Munson Healthcare Charlevoix Hospital (NCD), has had to move away after 13 years of service, due to her husband’s failing health. This special Volunteer deserves our fondest best wishes in her new adventure. We could always count on Margaret; her dependability and kind heart served us well and we will miss her!

The Michigan Community Service Commission announced that Memorial Healthcare of Owosso (ECD) was one of the 26 winners of the 2016 Governor’s Service Award. Memorial Healthcare was honored for its “Outstanding Volunteer Program.”

War Memorial, Sault Ste. Marie Auxiliary (UPD) is pleased to announce that the hospital cafeteria has a new look as a result of funds provided from their Wish List. New tables, booths and chairs have arrived and add a new look to the cafeteria. The hospital joined in the project and partnered by adding new flooring, painting of the walls, wall hangings and some new equipment.

The Portage Health System Auxiliary of Portage (UPD) celebrates FY17 (July ’16-June ’17) as its first fiscal year of operation as a 501c3 organization! 501c3 status was approved last spring.

A new Auxiliary Gift Shop is planned to open in mid-November in the new wing of Aspirus Grand View Ironwood (UPD).

In April, MidMichigan Health was named one of the nation’s 15 Top Health Systems by Truven Health Analytics™. Every member in the hospital family is responsible for helping to achieve this award.

Do you have a celebration to share? Please submit all your events to Highlights Editor: Sandy Reardon at reardonsandy@charter.net.
Annual Conference Review – June 2016

Left to right-middle row: Pam Starkweather, Carol Crane, Marlene Sebastian, Connie Ulrich, Margaret Ohryn. Left to right-front row: Bobbi Bruckman, Maurine Sneathen, Anne Lorentzen, Mary Lu Cramer, Carol D’Alberto, Janet Barker, Sandy Reardon

MHA & MAHA Leaders
Left to right: Rob Casalou, Nancy Viele, Mary Lu Cramer, David Finkbeiner

Banquet guests
Annual Conference Review

MHA’s David Finkbeiner’s final MAHA Conference. Happy retirement!

Busy volunteers

One moment for a picture!

General session
The MAHA 67th Annual Meeting and Educational Institute, themed “Today’s Vision – Tomorrow’s Reality,” was held at the Grand Hotel on Mackinac Island, which was the perfect setting for our Conference. The flowers were in full bloom and the weather was beautiful most of the time. Our morning runners enjoyed the cool mornings and the beautiful sunrises.

MAHA President Nancy Viele called the meeting to order in the Theatre Room at the Grand Hotel. After welcoming everyone to the conference, President Viele introduced Mary Lu Cramer, MAHA President-Elect, who led the attendees in the Volunteer Prayer.

The Chapman-St. Onge-Dankoowski Post #299 of the American Legion of Mackinac Island honored us by presenting the Colors, after which all joined in for the Pledge of Allegiance and the singing of the National Anthem. The group graciously donated their services for our flag ceremony.

Our opening speaker, Jeanne Sexson, spoke on changing one’s focus to get new results. This included ways to break old habits, steps for avoiding self-sabotage, reasons why people resist change, why we sometimes feel overwhelmed and also, at times, less than confident. She continued the next day as one of our workshop presenters, with additional suggestions for achieving new results in both our personal lives and professional roles. She was very well received.

We held our District Receptions in the Milliken, Grand and Governor’s Suites, hosted by each district’s current and incoming presidents. This event is always well received by all members and also gives our many first timers a chance to meet attendees from other hospitals and districts.

Brian Peters, MHA CEO, was on hand to talk about hospital and legislative issues. David Finkbeiner, MHA Sr. Vice President for Advocacy, also offered his insight on current legislative issues.

The day continued with our three morning workshops: “Change Your Focus – a continuation,” “Aspiring Volunteers,” and “Volunteer Impact on Patient Satisfaction,” which were all very well attended. These workshops received excellent reviews, not only for the presenters but also for their topics. Many of the attendees expressed an interest in having these speakers back again at a later date.

Last year’s “Tea and Talk” networking session was a great success, so it was brought back again this year. Once again, it was a great success! The current and incoming MAHA VP’s hosted it and, as last year, networking was left unscripted and topics were left up to the attendees. Many ideas were exchanged and information gathered to take back to their districts and local hospitals. Sounds like it will be continued next year.

The closing speaker was Eleni Kelakos from Grand Rapids, who spoke and sang to us on a subject entitled “Touch the Sky.” Her bright and sparkling personality, along with her singing, gave us a fresh perspective on our personal attitudes and what tools one can use to bring out the best in ourselves (and others) on a daily basis.

Most of the surveys that were submitted at the end of the conference were very positive and validated its success. The attendees left with ample information to share with their fellow auxiliars and volunteers. We hope that as they share their experiences, those who were not able to attend will be encouraged to join us at the MAHA Fall Conference at the Bavarian Inn, Frankenmuth.

(continued on page 14)
Health Industry Articles

Did you know?

• That MHA is composed of 17 hospital systems made up of 98 campuses and 35 independent hospitals of which 83 hospitals are teaching hospitals and 36 are critical access?
• That nationwide 60% of all hospitals belong to a hospital system? And that nationwide there were 612 hospital mergers over the last five years?
• That nationwide 149 million people have multiple chronic health conditions (diabetes, high blood pressure, high cholesterol, and others) and cost 84% of all health care dollars in the US? This is expected to rise to 170 million by 2030?
• That the MHA Keystone center is working on an interactive map for the safe disposal of unused opioids?
• That pharmaceutical drug pricing is expected to be a national Presidential Campaign issue?
• That our goal last year was to talk to 500 of you, and we reached 460?

How can you as a Volunteer protect your Hospital’s Patients’ Right to Privacy?

• Protect your patient’s privacy
• Know your Hospital’s rules
• Make sure you have the right patient
• Only repeat patient information to someone directly involved with their care and who needs the information to do their job
• Only access information you need to know to do your job
• Do not repeat any information you overhear
• Do not tell stories to friends, family members or others
• If you are not sure, ASK
• If you have a concern - Let someone know
• If you accidently disclose personal information tell your supervisor.

Tips

• Turn the paper over
• Speak in a soft voice
• Do not discuss patient information in the elevator, cafeteria, etc.
• Properly discard confidential information
• Lock your computer screen and do not share your password
• Close and lock drawers and cabinets
Around the State

EAST CENTRAL DISTRICT
Pam Starkweather, President - East Central District (ECD)

Left to right, back row: Jeannette Smith, President-Elect; Lillian Connors, Historian; Kathy Hayes, Treasurer; Carol Crane, Advisor. Left to right, front row: Beth Greene, VP of Membership; Judy Dawson, Secretary; Pam Starkweather, President.

HURLEY MEDICAL CENTER – Flint
Thelma Watson, President

Hurley Lobby Shop is selling quite a number of recycled articles. We have recycled purses made from water bottles, which is very appropriate for the City of Flint. We have another set of purses that are made from recycled tents and a third set from screen.

We have recycled aprons and bibs-so-cute made from men’s shirts. We also carry many items made in Michigan. Our employees are enjoying these items very much.

Hurley Auxiliary Employee Vendor Sale is scheduled on July 29, 2016 in the West Lobby from 8:00 a.m. to 4:00 p.m. This event is held by popular demand. The sale not only provides revenue, but a chance for our employees to show their wears and talents. We are looking forward to this day of socializing and a spirit of community with our staff, employees and visitors.

CARO COMMUNITY HOSPITAL
Suzanne Reed, President

The Caro Community Hospital Auxiliary has had a busy spring. We held our annual Spring Dessert Tea in April to thank all of our volunteers and to recruit new members. In April we sponsored a jewelry sale and in May a book sale was held. We have begun selling tickets for our main fundraiser, the “Raffle” with great prizes – a 50” flat screen TV, Amazon Fire and a $100 gift card. We participated in the annual Cars and Crafts week-end and will participate in the Tuscola County Fair in July and the Pumpkin Festival in October.

GENESYS REGIONAL MEDICAL CENTER – Flint
Ron Thiel, President

Genesys Regional Medical Center currently has 502 awesome Volunteers, including the Gift Shop and Evergreen. Together, we donated 43,000 + volunteer service hours and presented Genesys with $165,000.00 in the past year for future projects. Also, a Special Thank You to all our volunteers who continue to pass out water supporting the Flint water crisis.

COVENANT HEALTHCARE – Saginaw
Nancy Doyle, Chair

Covenant HealthCare Volunteers were the lead sponsor of the Covenant Kids Telethon, hosted by the Covenant HealthCare Foundation. The volunteers contributed $10,000 to the telethon. All the money raised during this event goes directly to buying equipment to support our Pediatrics and the Regional NICU. Due to the generosity of many, over $130,000 was raised.

The volunteers hosted their annual Spring Fling Flower Sale. The volunteers raised $12,000 to support the needs of the Cancer Care Center.

Also, our new board was installed for the 2016-2017 year. Following are the newly installed Board: Nancy Doyle-Chair, Ray Scott-Vice Chair, Bob Farrand-Treasurer, Sue Lautzenhiser-Secretary and Brent Gaertner-Advisor.

On June 15th, several volunteers helped with the EAR (Drop Everything and Read) Program at the Saginaw Children’s Zoo. This consisted of passing out books to all children in attendance that day.

During this summer we are very fortunate to have 51 High School volunteers helping in different areas of the hospital, as well as special projects, such as the Wheel Chair Round Up and Cleaning.

MEMORIAL HEALTHCARE OWOSSO
Janice Andersen, President

Greetings. Memorial Healthcare Owosso recently co-hosted the ECD Spring Meeting on May 25, 2016 with the theme “Tea in the Garden.”

Our own Dr. Rany Aburashed, D.O. was the guest speaker presenting on Neurological Care, Brain and Memory. He was well received. The Auxiliary is enjoying their summer...
finally, and working on scheduling various fundraising events for the year. The Bylaws Committee is working on revising the Auxiliaries policies and procedures with plans to have them finalized by January 2017, and the membership committee is working diligently finalizing their Membership Guide for distribution at summer’s end.

The Hospital’s Foundation is very close to meeting their goal of $1.2 million in their “Going to a Higher Level” Campaign, which was established by the Memorial Healthcare Foundation for the renovation of the Emergency Department and the redesign of emergency medical services as planned and supported through the campaign. The Auxiliary made a decision and has agreed to a commitment of $150,000 to the Foundation, at a yearly amount of $30,000 for a five-year period in support of this Campaign. The auxiliary will also continue to support other requests made by the hospital, but at a lesser amount. This year will be a very busy and exciting one. Our motto this year is to: “Have fun, Respect others and Treat everyone with kindness.”

ST. JOSEPH HEALTH SYSTEM-TAWAS
Dawn Knapp, Volunteer Coordinator – Volunteer Services
The volunteers at SJHS have had a busy spring. In May they gave away $3,495 in scholarships to SJHS associates and community students. They purchased a new bladder scanner and cart for the health system. They held their annual Volunteer Celebration Dinner awarding 11 volunteers for their years of service ranging from 5 to 25 years. New, bright uniforms are coming in July.

The volunteers will be going paperless with their time sheets and using a touchscreen kiosk to login and out of the Volgistics system. The gift shop is upgrading to a new POS (Point of Sale) system.

MIDMICHIGAN MEDICAL CENTER - Clare
Ann Rowe, President
We held a gently used, Purse Sale that “took on a life of its own” and was a huge success. In the fall we look forward to a Uniform Sale, a Book & Gift Sale, a $5 Jewelry Sale and will end the year with a Bake Sale at Jay’s Sporting Goods. It is great to be a Volunteer.

MIDMICHIGAN MEDICAL CENTER - GLADWIN
Beth Daniels, President
The Volunteers have been enjoying a warm summer. The past two months we have been planning our annual Doe Day Golf Outing. The event was held August 3, 2016 at Gladwin Heights Golf Course. It included a continental breakfast, shotgun start at 9:00 a.m., which was an 18-hole golf scramble consisting of 18 four-women teams. This was followed by a wonderful luncheon where they announced the three top winning teams and held a silent auction and awarded door prizes. The 18 teams who entered came from around the area and they really enjoyed a very warm day. The funds received from this event will be used to purchase improved or up-to-date medical equipment and, to improve patient care and comfort. We had many donations from area golf courses and generous donations from local businesses.

It looks like our fall will be a busy one. Plans include a Scrubs-R-US sale, a book sale and BraLaLa. These are always big events for us. Nearer the holidays we will host a Gift Closet Christmas Sale and a Love Light Tea program.

As new President, I am learning many new aspects of Volunteering.

MIDMICHIGAN MEDICAL CENTER-GRATIOT
Alice Patterson, Auxiliary President
We have had a very busy spring and summer. We had 12 auxiliary members attend the ECD spring meeting. We were honored to have Lillian Connors installed as the new Historian for ECD.

Our Spring Luncheon and installation of officers was held in May. It was a great honor to have ECD president Carol Crane attend and install the new officers.

(continued on page 17)
Three members attended the MAHA conference at the Grand Hotel in June.

We have had several fundraisers this spring; A Scrub Sale, $5 Jewelry Sale, New Book and Gift Fair. July will be our Bakeless Bake Sale.

The auxiliary was able to donate funds to 3 hospital departments to purchase items not in their budget. In addition, we were able assist the new Breast Health Program. As of July 1, the Medical Center was able to open our new Medical Library. Funds were donated to support the purchase of books.

MIDMICHIGAN MEDICAL CENTER-Midland
Ginny Fox, President

It was a good year for MidMichigan Medical Center-Midland Volunteers. The Gift Shop met their pledge and bought $138,584.24 worth of equipment for the hospital, including Ventricular Assist Devices, an Accu Vein machine, 5 portable EMT carts, as well as a Stobe LED Stroboscopy Throat microphone. The Popcorn service raised $10,639.00, which is a lot of bags of popcorn! They purchased 2 portable Pulse Oximetry devices, Sign cards, 4 recliners for Joint camp, A Dexcom GCGM and tools for pediatric autism.

We are proud to help one of our active volunteers celebrate her 100th birthday. Rhea Currie is turning 100 years young and is our oldest, active Volunteer. Rhea started in May 1944 in the Women’s Auxiliary to Midland Hospital. The Auxiliary did many different activities with their main fundraiser being the Gift Shop counter where they sold candy and cigarettes. I believe their first purchase for the hospital was an Isolette for the Nursery. At different times during Rhea’s varied journey with the Auxiliary, she has headed the ECD Volunteer organization and she has also worked at the Surgical Lounge Reception Desk. Still today, Rhea can be seen escorting patients through the hospital twice a month. We plan to celebrate with cake throughout the medical center on July 25. Rhea is the embodiment of volunteerism: “Willingness of Spirit and Generosity of Heart.” Let’s wish Rhea the best on her century celebration.

We were happy to award a $2,000 scholarship to Robin Shisler, a student working on her Doctorate of Nursing. The Volunteers each year offer a scholarship to a student who is currently in a medical education program.

Our volunteers have assigned jobs, but often are asked to do extras such as a recent event for staff stroke education. The volunteers registered participants and acted as stroke victims. When such requests come up, it is great to see the willingness of our volunteers to serve.

A Reminder

Please help keep our mailing list current by sending address changes or corrections to your District Vice President of Membership. This will ensure that the publications will be delivered promptly.

ECD
Beth Stickney-Greene
928 W. Lincoln St. – Caro, MI 48723
Email: dubbler56@yahoo.com
Caro Community Hospital
989-673-5103

NCD
Lois Castle
10603 S. Dalzell Rd. – Traverse City, MI 49684
Email: lcvett77@aol.com
Munson Medical Center
517-881-2590

SED
Margaret Nizza
7207 Cardinal-Algonac, MI 48001
Email: rice7207@comcast.net
St John River District Hospital - East China
810-794-0228

SWD
Shelley Redman
1011 Randy Lane - St John’s, MI 48879
Email: shelleyredman54@gmail.com
Sparrow Clinton Hospital
517-331-0665

UPD
Marilyn Koski
2722 S. Hill Rd. – Gladstone, MI 49837
Email: mdkoski@charter.net
OSF St. Francis
906-428-3818

WCD
Linda Hall
15054 Tess Ct., Apt. 127
Grand Haven, MI 49417
Email: lindalou1263@yahoo.com
North Ottawa Community Hospital
616-638-1658
HENRY FORD MACOMB HOSPITAL
Beverly Hartman, Volunteer Liaison

Henry Ford Macomb Hospital congratulates Connie Ulrich, the 2016-2017 SED President. She will represent our hospital well. Lots of new items for the Gift Shop were purchased at the Atlanta Gift Show. There’s always a lot of anticipation when the new merchandise arrives. We welcomed many new college and high school volunteers over the summer as well as a large group of new adult volunteers. We look forward to having them on board. Also, a new group of Dakota High School seniors will be joining us in the fall as part of their Medical Careers Program. This is an excellent introduction for them to the hospital community as the majority of them are planning a career in healthcare.

HENRY FORD WYANDOTT HOSPITAL
Cynthia Jones, Auxiliary President

Celebrations continue as Henry Ford Wyandotte Hospital is marking their 90th birthday. On June 28th over 300 babies who were born at the hospital gathered on the front lawn to attend a special celebration. Prior to this event, Mary Ann Marsh was the very first baby born, on February 26, 1926, (at the time it was called Wyandotte General Hospital), just two days after the hospital opened and before they even had a maternity ward built. There was newspaper recognition and banners proudly displayed along Biddle Avenue to help mark this momentous occasion. The final event is planned in October at the Harvest Moon Ball where members of the community will be honored for their positive community impact.

MCLAREN PORT HURON HOSPITAL
Lavenia Billings, Auxiliary President

On June 22, 2016 the McLaren Port Huron Auxiliary Scholarships were presented to the following people: Donald Wilson of East China, Rachelle Donakowski of Columbus, Ashley Herrick of St. Clair and Dawn Rochon of Casco Township. Courtney Dusblon of Port Huron, who is a unit secretary in the EC department, received the Conference award for 2016.

On June 21, 2016 the auxiliary had a strawberry social for the employees of the hospital as a way of saying “Thank You” for all of their hard work over the last year. Also, on June 21 the Barbara Ann Karmaos Cancer Center dedicated its main lobby to James Rourck who passed away last year. There were about 200 people at the event. Coming up in July is the Out of the Box shoe fundraiser and on August 17 there will be a volunteer picnic to be attended by the therapy dogs.

PROVIDENCE PARK HOSPITAL AND MEDICAL CENTER
Douglas Drobnis, Auxiliary President, Providence Park League

Providence Park hospital is expanding dramatically. We have added a new dialysis building and a 189 apartment building, which includes assisted living all the way to memory care. It is under construction with plans for dental offices to be added to the campus and additional parking. The volunteers have been busy too. We have donated $98,150 to the hospital, given scholarships totaling $6,000 to student volunteers and have planned our second annual fashion show for September 29. The show this past year was the biggest internal fundraiser ever. Our gift shop has had an 8% increase over the last two years. Please call for tickets to the show.

We have just completed interviewing, processing and placing over 70 students in our Summer Youth Volunteer Program. This program helps them gain valuable experience in the healthcare field.

PROVIDENCE HOSPITAL AND MEDICAL CENTER - Southfield
Joyce Redmond, OLPL President

Our Lady of Providence League (OLPL), the Volunteer group at St. John Providence Hospital in Southfield held their annual meeting and luncheon in April. The Volunteers were honored with lunch as a thank you for their commitment and support to the hospital. Prior to the lunch, Board members were installed for the 2016 -2017
fiscal year. May was a busy month. The teen reception was held to honor Volunteers graduating from high school. Three teens received scholarship awards. On May 26, Volunteers delivered approximately 250 carnations tied with various colored ribbons to patients throughout the hospital.

**ST. JOHN MACOMB – OAKLAND HOSPITAL**  
Marilyn Kay, Auxiliary President

The Warren Campus of St. John Macomb-Oakland is celebrating its 50th anniversary this year. We have been joining in the festivities and were excited to see information from the auxiliary (50 years ago) contained in the time capsule, which was opened by our CEO.

We are trying a new candy vendor and a new uniform vendor this summer. Our strongest sales continue to be flowers and we are planning a mum sale in the fall. This summer we are sponsoring the placement of plants and pots of flowers to brighten the outdoor eating area for our associates.

We have recruited and trained 85 new volunteers during the past fiscal year, which ended on May 1st. We contributed $219,878.12 to the hospital from our combined campuses.

**ST. JOSEPH MERCY OAKLAND HOSPITAL – Pontiac**  
BG Gupta, President

The Mercy Volunteers held their annual meeting on June 15. The agenda consisted of the installation of their officers, and presenting awards to the Outstanding Service Award winners.

Mercy Dental Center celebrated five years of serving the community. The center provides a full range of dental services for patients who lack access to dental care due to medical, physical or financial reasons, while providing an outstanding educational experience for dental residents.

As part of its decade-long campus regeneration project, St. Joseph Mercy recently opened the Robin L. and James E. Henderson Reflection Garden, which is prominently located in the front of the hospital and is accessible from the main hallway near the new chapel. The serenity of the space is created with natural plants, music, a prayer grotto, labyrinth and outdoor seating.

**ST. JOHN RIVER DISTRICT HOSPITAL – East China**  
Carol Ann Towne, Auxiliary Director

The auxiliary held a successful right-brain painting and Gift Shop fundraising tent sale. They awarded four, $1,000 scholarships. The hospital honored their retired and active volunteers at an appreciation luncheon in April. It was held at the Golden Hawk Country Club.

(continued from page 18)
In May, a “Bee a Volunteer” luncheon was held to recruit new volunteers. As a result, fifteen new volunteers have signed on. On June 16, officers were installed and the 2016 – 2017 theme comes from the sitcom “Cheers,” Bronson Battle Creek: Where Everyone Knows Your Name.” Upcoming events are:

June 26: Leadership Retreat for New Executive Officers
June 28-30: New carpeting being installed in the Gift Shop
August 7: Volunteers, staff and friends go to see the Detroit Tigers vs. New York Mets
August 15-16: Fund Raiser with Susie’s Cookies
Sept. 12-13: Linen sale fundraiser with Geneva Distributing
October 6: Purse Bingo fundraiser
October 18: Fall Volunteer Recognition Luncheon

HENRY FORD ALLEGIANCE HEALTH, Jackson
Cheryl Simonetti, President

Henry Ford Health System and Allegiance Health have completed regulatory approvals and finalized a definitive agreement that officially brings the Jackson-based health system into Henry Ford. The announcement was made April 5, 2016 when the two organizations introduced the 475-bed health system’s new name – Henry Ford Allegiance Health.

We are proud to be known by our new name – Henry Ford Allegiance Health – because it represents a bright future for our health system and our community. We are eager to work alongside our new partner to expand and enhance the health care services across our region.

The Volunteers of Henry Ford Allegiance Health held the 80th annual Pink Ball on April 23 at the Country Club of Jackson. We had a record number of attendees, 350, and grossed the most money to date at $130,000. After expenses we expect to donate over $100,000 to the Simulation Lab, which will be part of the new Center for Health and Innovation! What a great job! We have a great team working on this event! Our vendor sales have been running every month with the most sales earning over $2,000. Our shoe sale in January earned $4,671 and Jewelry Plus earned $3,090. We have another shoe sale in June and a $5 dale in July.

This year the Volunteers have awarded three scholarships of $1,000 each to dependents of Henry Ford Allegiance Health employees who are seeking an undergraduate degree in a medically related field. This is such a wonderful benefit we are able to extend to our employees and we know it will come full circle to benefit us in the future.

The Board recently had the opportunity to tour the newly renovated Special Care Nursery and the Gayle M. Jacobs Cancer Center, both areas that we have helped fund over the past few years. How great to see the results of our labors at work.

HILLSDALE HOSPITAL, Hillsdale
Sally Eckhardt, President of Hillsdale Hospital Auxiliary

The Hillsdale Hospital Auxiliary has been busy in the past months. In March, we had a very successful Uniform Sale. Our hospital staff always looks forward to this sale. It has become one of their favorites and one of our biggest fundraisers. The MAHA April Newsletter noted that our Southwest District had the highest total number of volunteer hours at 535,299. We are looking forward to another year of significant volunteer hours. Our Gift Shop continues to enjoy a successful season. They are carrying new lines, like the lovely crinkle and pleated tops and candles made in Michigan. In May, we held our General Spring Meeting. We appreciated our informative meeting and enjoyed a delicious buffet dinner at Olivia’s in Jonesville. Our guest speaker was Hillsdale Hospital Director of Development, Judy Gabriele. She updated our Orientation Checklist with new hospital policies and reviewed procedures that were very helpful for all members attending. We congratulate Wendy Broesamle for being installed as Southwest District Treasurer. We wish her well in her new position while she remains an active member in our Auxiliary. Also in May, SWD president, Marlene Sebastian, visited with us and attended our Auxiliary Board Meeting. It was a pleasure to have her join us. We hope to have her back again.
SPARROW CLINTON HOSPITAL, St. Johns
Shelley Redman, President

Sparrow Clinton Hospital Auxiliary continues to be busy planning fundraisers to complete our $100,000 commitment to the new Emergency Department. We are closing in on our goal, with just $34,000 left to raise. We sponsored a casino trip, a flower sale and a wine and beer-tasting event featuring Michigan made beverages. Several local restaurants and the hospital cafeteria provided food for the event.

Several members attended the Healthcare Advocacy Day in April and we had our installation meeting in May. Thank you to all our members who have been willing to serve on the Executive Board. Carey Harris was named Auxilian of the Year for her dedicated service to both the Auxiliary and the Gift Shop.

Our Gift Shop is carrying many new items and we continue to increase our customer base as word gets out about the improvements that have been made in the product lines we carry.

We are already making plans for our Purse Bingo fundraiser, which will be held November 12, and our 3-day Chicago trip in December.

We have a great group of volunteers who work very hard to make sure our fundraisers and gift shop are a success!

SPARROW HOSPITAL, Lansing
Dottie Spousta, Sparrow Board of Women Managers

On May 19th the Sparrow Women’s Hospital Association held the 120th annual Meeting and Awards Luncheon at the Eagle Eye Banquet Center in East Lansing for over 400 volunteers. Awards were given to our volunteers, with Janet Hines receiving roses and gifts honoring her amazing 60 years of service. We also had 4 women honored for 50 years of service and 4 women who have served for 45 years. This stellar commitment to service and volunteering is a true testimony to all their peers.

The Sparrow Cancer Center hosted its 22nd Annual National Cancer Survivors Day celebration with a picnic, honoring patients/families and the many cancer survivors, on Sunday June 12th. The construction on the state of the art Herbert-Herman Cancer Center, adjacent to the Sparrow Professional Building, and directly across from the main Sparrow hospital, will be completed and opened in early 2017.

The Children’s Miracle Network Hospitals May Telethon highlighted Sparrow Hospital “miracle stories.” Fifty families shared their inspiring stories about life saving treatments by Sparrow caregivers. This telethon was shown on WILX channel 10.

The Sparrow Hospital has been named a Blue Distinction Center in three areas of specialty care: Knee and Hip Replacement, and Cardiac Care.

Sparrow’s new, modern and upscale dining area is, “The Gathering Space,” which opens on July 21, 2016. It is located on the main floor of the hospital with 4,000 sq. ft. of remodeled space and 20,000 sq. ft. additional space, for all who enter the hospital to enjoy an enhanced dining experience. The lower level cafeteria will be permanently closed on the same day.

UPPER PENINSULA DISTRICT
Bob D’Alberto, President – Upper Peninsula District (UPD)

Left to right: Deb Busone, Treasurer; Deborah Northrop, Counselor; Bob D’Alberto, President; Chris Ainslie, President-Elect; Julie Lukes, Secretary; Carol Kocsis, VP Legislative; Marilyn Koski, Membership.

ASPIRUS GRAND VIEW – Ironwood
Carol D’Alberto, Auxiliary President

As the new outpatient clinic approaches completion for Aspirus Grand View (and it is a little ahead of schedule!), the AGV Auxiliary is in full swing designing the new Gift Shop, which will be at the hub of the complex. There is great excitement about the addition of a coffee shop selling Starbucks products and offering expanded hours.

We were pleased to offer $7,000 in scholarships this year. Our scholarships are funded from the profits of vending machines that the Auxiliary has placed in the hospital. Our scholarships are awarded to hospital employees and families, Junior Volunteers, and Auxiliary members and families.

We continue to provide a newborn swaddle, Mom Gift Shop gift certificate and a light on our Celebration Tree for all of our newborns. We have 70 -100 births a year.

(continued on page 22)
We provide the File of Life forms for the community and these have been in high demand at all health fairs.

We continue to get Comfort Kits from Guideposts magazine and hand them out to youngsters coming in to our emergency room or for surgery. They go well with our updated Emergency Room in making our patients feel welcome and well cared for.

SCHOOLCRAFT MEMORIAL HOSPITAL – Manistique
Darlene Pruess, Auxiliary President

The Auxiliary participated in the Community Rummage Sale in June and the Brown Bag Auction will be part of the July luncheon meeting. The Annual Flower Show and Tea event is held in August and is a major fundraiser for their various projects. Two $500 scholarships were given to students entering college in healthcare or medical fields. Donations were given to the Hospital’s Healing Garden. New officers will be installed at the October meeting.

PORTAGE HEALTH - Hancock
Barb Worrall, Auxiliary President

The Portage Health Auxiliary has a new Grant Committee, which will review applications for requests of donations since they can no longer donate to the hospital. They have presented awards to non-profits in a 4-county area to fulfill their mission of improving the health and wellbeing of youth and the elderly. A total of $31,000 has been given to eleven different groups including senior meals, art and music lessons, books for third graders, and evacuation sleds for the hospice house. Their monies come mainly from their Gilded Rose Gift Shop and from fundraisers such as linen sales and book sales. This also includes a bake sale so volunteers that can’t work at the flea market can get some baking done. We raised nearly $19,000, which will go to the Hospital for needed equipment. We have another fundraiser coming in July, a linen sale, which has done well in the past. Members have been busy planning for the Fall U.P. District Conference September 14-15, 2016 at War Memorial.

WAR MEMORIAL HOSPITAL – Sault Ste. Marie
Cindy Hopper, Auxiliary President

The Auxiliary had another successful Annual Flea Market the first Saturday in June. This was the 34th annual Flea Market. It is a great event for the community and the Auxiliary. Preparation starts two weeks prior to the event and is a great way for Auxiliary members to get some volunteer hours. This also includes a bake sale so volunteers that can’t work at the flea market can get some baking done. We raised nearly $19,000, which will go to the Hospital for needed equipment. We have another fundraiser coming in July, a linen sale, which has done well in the past. Members have been busy planning for the Fall U.P. District Conference September 14-15, 2016 at War Memorial.

WEST CENTRAL DISTRICT
Maurine Sneathen, President – West Central District (WCD)

SPECTRUM HEALTH - Grand Rapids
Pam Daugavietis, Butterworth Auxiliary Chair

The Spectrum Health Gala of 2016 was held April 23, at DeVos Place. It raised nearly $900,000 to support pediatric pain management and palliative care at Helen DeVos Children’s Hospital.

The installation of new officers for the Butterworth Auxiliary took place on May 24. The following officers were installed:

President: Sharon Seys
President Elect: Joanne Monnier
Recording Secretary: Cindi Walker
Corresponding Secretary: Joan Buchanan
Treasurer: Darlene Braunschneider
Past President: Randy Kimball

In order to better serve patient families, staff and visitors, the Fireside Grille is considering extending Coffee Kiosk hours at Helen DeVos Children’s Hospital to include weekends.

Representatives of Butterworth Guilds met in the Guild Room on June 21 to sort through multiple boxes of old guild records, transferring historically significant records to the Spectrum Health Archival Department and recycling the rest.

(continued on page 23)
NORTH CENTRAL DISTRICT
Vivian Mettler, President – North Central District (NCD)

MCCLAREN NORTHERN MICHIGAN CHEBOYGAN CAMPUSS
Brenda Butts, Guild President

Members of the McClaren Northern Michigan Cheboygan Campus Guild have had a busy few months! Following a brief respite this winter, over fifty dedicated women met for a delicious lunch at the Thirsty Sturgeon near Wolverine. Our speaker was from Hospice House in Cheboygan. In May, we had our installation of officers at the Indian River Golf and Country Club. Our new officers are as follows: Brenda Butts, President; Cindy McPherson, Vice-President; Evie Kozleski, Secretary; Jenny Me Fadden, Money Manager; Kathie Nihls, Counselor.

Our first fundraiser of the year was a great success! On June 15 we had the Taste of Up North and “Chair-ity” Auction. Over two hundred attendees gathered at the Douglas Lake Steakhouse to sample the delicious fare of eight local restaurants. The food was absolutely out of this world! The “Chair-ity” Auction followed. Local artists had spent the winter painting and decorating twenty-six Adirondack chairs and several stools. The results were breathtaking! One chair was auctioned off at $650! Our total fundraising for this event was over $15,000.

We are looking forward to our next fundraising event, The Christmas Shopping Spree, on December 3 at the Health Center in Cheboygan. Last year we had sixty wonderful vendors for this event. Proceeds went to patient assistance.

PAUL OLIVER MEMORIAL HOSPITAL - Frankfort
Mary Kay Stemple, Auxiliary President

Summer is our busiest time in Frankfort, as this is when we do the majority of our fundraising. The funds we raise this year will go towards digitizing the last two radiology rooms at Paul Oliver Memorial Hospital. We need to raise $180,000 to fund this project. We were able to present a $40,000 check to Hospital President, Peter Marinoff, at our Annual Meeting, Luncheon and Fashion Show on June 7. Still a ways to go, but we will work hard to achieve this for our Hospital over the next 12 months.

We started our fundraising with our 21st Annual Golf Benefit on May 26, and had 92 golfers and many merchants that helped us raise close to $12,000. We had a beautiful day for golf and ended the day with a tasty BarBa at Crystal Mountain Resort and Spa.

On July 13 the POMH Auxiliary will be hosting its 1st Annual Power of the Purse at the Oliver Art Center in Frankfort. We are very excited about this new event and hope that it will be a great, fun fundraiser for us. At this Event we will also be selling raffle tickets for a beautiful quilt that was donated to the Auxiliary by the Trillium Piecemakers Quilt Guild.

On August 4th we will be hosting the Tour of Interesting Places, in and around Frankfort, Elberta and Beulah. This has been a popular event for over twenty years and a very successful fundraiser for us. Our out-of-town and out-of-state visitors always seem to enjoy seeing all the beautiful and unique homes and places in the area.

Our final Fundraising Event for 2016 will be held November 5th at Crystal Mountain Resort and Spa. Again, we are trying something new and unique for us. We will be hosting a Piano Wars, which is a different way of fundraising, and we are hoping will be a success.

After this event, things are pretty quiet around our little town and our worker bees will start quietly working on the fundraisers for 2017.

The POMH Auxiliary wishes you a very wonderful summer. Please come to visit Frankfort, our Auxiliary Gift Shop, or one of our fundraisers.

OTSEGO MEMORIAL HOSPITAL
Jerry Moran, Auxiliary President

In Gaylord, good things happen when Volunteers step forward and make things happen. Since our last update, Otsego’s Auxiliary has completed successful events and fundraisers that included a spring bake sale, a uniform sale, Books are Fun sale, and a Mother’s Day sale. We give many thanks to the volunteers who stepped forward to Chair these events.

Our Volunteers recorded over 11,350 hours, which equates to $267,000 in savings to our hospital. Christy Perdue, OMH Marketing Director mentioned this fact at the OMH Volunteer Appreciation Luncheon. Thanks to the efforts of Claudia Bryant and her committee, “The 53rd Cherry Pink Annual Dinner Dance” was held at the Soujourns Lakeside Resort with none other than “Elvis.” The theme was “Blue Hawaii,” and included singing, dancing and a Raffle. This is one of our major fundraising events.

(continued on page 24)
To wrap up this past years events, Jan Buckingham and her committee worked very hard to oversee our “Annual Scholarship Luncheon.” This year we presented four (4) scholarships. Since its inception in 1995, the Auxiliary has awarded 63 scholarships for a total of $31,500.

We have increased our pledge to $45,000 this coming year as Otsego Memorial Hospital continues to move forward to provide the best care possible to our community.

WEST SHORE MEDICAL CENTER - Manistee
Linda Povilus, Auxiliary President

The West Shore Medical Center Auxiliary installed its new slate of officers in late June at its annual meeting. Volunteers were recognized for their years of service. The group held a very successful community garage sale, raising several thousand dollars to support the Auxiliary’s pledge to purchase lifesaving devices for West Shore Medical Center’s ambulance fleet.

The Auxiliary has planned its fundraisers for the remainder of the year, which include an accessory sale, a scrub sale, and a book sale. Additionally, we are hosting another garage sale and the barnyard bingo, a fun take on bingo featuring meat prizes.

The first Saturday in December, the Auxiliary will host its biggest fundraiser, the annual Sleighbell Craft Show, Bake Sale, Bazaar and Raffle, held in conjunction with Manistee’s beloved Victorian Sleighbell Parade and Old Christmas Weekend. The show features over 150 vendors selling a variety of items, including woodcrafts, jewelry, photography, candy, greenery, dolls and accessories, and knit goods.

In addition to hosting fundraisers, our more than 100 volunteers also continue to provide valuable support throughout the Medical Center, as lobby concierges, waiting room attendants, patient transporters, and clerical volunteers, as well as managing and staffing the Gift Shop.

West Shore Medical Center continues to add physicians to its diverse provider network. A new diabetes educator has joined West Shore’s comprehensive diabetes team, expanding the important work combating this chronic disease in northern Michigan. A certified nurse midwife joined the obstetrics and gynecology practice in July, providing care for low to moderate risk pregnancies, from prenatal care through labor and delivery. This includes offering general health care to women of all ages. West Shore’s new dermatologist has started seeing patients in Manistee in August, offering general dermatology, as well as Mohs surgery, a precise treatment for skin cancer.

The West Shore Medical Center Board of Trustees continues to explore a closer affiliation with the Munson Healthcare System. West Shore and Munson representatives are performing due diligence. West Shore Medical Center has been an affiliate of the Munson Healthcare System since the 1990’s and already has a strong working relationship with system leadership and the other system hospitals.

MUNSON MEDICAL CENTER - Traverse City
Theresa Stachnik, Director of Volunteer Services

Munson Medical Center Volunteers have filled shifts in the newly opened Cowell Cancer Center that opened April 2016. The Concierge Service Volunteers greet patients and visitors and assist in escorting them to their appointments or treatments throughout the facility.

The Biederman Radiation Oncology Suite, Infusion Suite and Oncology Services/Physician Suites have a Volunteer support staff that greet patients, provide clerical duties, run errands and other tasks as needed. All totaled, there are 27 new volunteers that have been welcomed into the organization to show the CFCC patients that everything matters.

MUNSON HEALTHCARE CADILLAC HOSPITAL

Many changes have taken place since Mercy Hospital Cadillac became Munson Healthcare Cadillac and there will be many more. Our Volunteer group is no longer self-governing and no longer operating its own checkbook. We are now considered a department of the hospital and are subject to all the regulations and policies of the hospital. This negates our organizational structure as a Board of Directors. After we explore our options through “due diligence,” we hope to redefine what our group will do in the future. Questions we hope to answer include whether it will be best to work as an Advisory Board, Committee, or a Council. The organization’s structure is currently being re-evaluated.

In the meantime, we still provide retail sales (which must be processed through the Gift Shop). Our largest fundraiser, “The Fourth Annual Power of the Purse” will still take place.

We hope at the close of our fiscal year to donate funds to the Patients Need Fund and the Physicians’ Recruitment Fund. All monies raised will go directly to the Munson Healthcare Cadillac Foundation.

(continued on page 25)
Our volunteers are dedicated and committed to the patients they serve at our hospital and we look forward to continuing with this commitment and service in the future.

MUNSON HEALTHCARE CHARLEVOIS HOSPITAL
Vivian Mettler, Guild President

For nearly a century, our hospital has lived up to the promise of our mission to provide superior quality care and promote community health. Our staff and volunteers deliver a special brand of caring and personal attention to our patients and their families. Since becoming part of Munson Healthcare this past December, people have asked us what has changed. And our answer is that we are still the same hometown hospital with the caring, compassionate staff and volunteers they have come to expect over the years, but now we have the benefit of offering many more specialties right here, close to home.

Whether it is primary care or specialty care, we are here for our community. New doctors, new specialties, new programs, and an expanding staff; we are growing! And one of the things that we are most proud of is the recent creation of the “Wellness Workshop.” Our storefront is located on the main street of Charlevoix, offering free and low-cost educational, healthy eating and fitness classes and health screenings for all ages. In the few short weeks that it has been open, we have seen an explosion of interest, from both the community and visitors. We are excited about expanding with the additional programs.

Our Guild has been busy. We are working hard and celebrating! On July 11th, we had a luncheon celebrating the final payment of our $50,000 pledge to the hospital’s Foundation. Money is raised to help pay for the Sarah Foster Chemotherapy-Infusion Center. And we are not stopping there. Our next project will be contributing to the brand new surgical suite and laboratory expansion, providing an additional 500 outpatient surgeries a year!

An August linen sale and October book sale will kick off this special fundraising project. We are very proud of our record of service to Munson Healthcare Charlevoix Hospital and the time and money the Gift Shop has been able to contribute. In addition to our geranium sales, employee and birthday discounts and special events, our Guild’s hardworking volunteers take great pride in our popular Gift Shop. Visitors are constantly telling us that they have been told, “You’ve just GOT to stop at their Gift Shop!” and we just smile!

(continued from page 24)
A BRIEF UPDATE ON STATE LEGISLATIVE ACTION
Carol Crane, Legislative Advocacy Director

As of June 30, the MHA Health Political Action Committee (Health PAC) campaign has exceeded its goal for the fourth year, with more than $384,000 in contributions being the highest amount the MHA and its members have ever raised to support state and federal healthcare champions. Despite achieving this high-water mark and exceeding the annual goal for the fourth consecutive year, the campaign continues and all member facilities are urged to meet their individual hospital goals. These funds assist in the effort to thwart threats to healthcare and will promote initiatives that benefit the hospitals and their patients.

It is excellent news that the final fiscal year 2017 State Budget, awaiting Governor Snyder’s signature, is a win for healthcare funding in Michigan. The FY 2017 budget fully protects Medicaid provider reimbursement rates, $163 million in graduate medical education (GME) funding, the $11 million obstetrics stabilization fund, and the $35 million small or rural access pool.

Please look for details and additional information in the August Legislative letter that will be sent to each District President and District Legislative Advocacy Director for distribution to your member hospitals.

Fundraising Vendor Days

- Chic and sassy jewelry
- Purses, wallets and crossbody bags
- Bling belts, scarves and more

Baubles & Bags does all the work and pays you 25 - 30% of our total sales! You don’t have to lift a finger!

“Easiest fundraiser we ever had”
“Very professional”
“Beautiful Displays”

Last year our fundraisers generated over $40,000 for Michigan hospital auxiliaries!

For more information contact:
Jeanie Scharf, jeaniemather@msn.com
248-330-3155
Jim Mather, jimmather@hotmail.com
248-770-4894
MAHA Board of Directors, 2016-2017

Have you considered joining the MAHA Board of Directors?
Below are the biographies of our current Board members. As you can see their backgrounds are varied. But, they share the common desire to help Michigan hospital volunteers by being part of the team that provides education and networking opportunities for our membership. They also have fun, travel across the state, make new friends, and in some cases learn new skills. If this sounds like something you might be interested in, please email Nancy Viele at nviele522@gmail.com. The deadline for applying is November 15, 2016. Applications are on the website at mahaonline.org. Or, if something a little closer to home might work better for you, please contact your District President. If no one steps forward, nothing gets done.

MARY LU CRAMER, President
DMC Huron Valley Sinai Hospital
marylucramer@gmail.com
Mary Lu Cramer has served as Membership Director, Treasurer, Vice President of Education, and President-Elect prior to becoming President of MAHA. She also previously served on the Southeastern District (SED) Board.

She started her hospital volunteer career at DMC Huron Valley-Sinai Hospital (HVSH) in 2008, following her retirement. She works in the ICU unit and Surgical Family Waiting Room, and previously in the Gift Shop. She also served three years on the Volunteer Auxiliary Board as Assistant Treasurer and President-Elect before its governance transition. She co-chaired the volunteer transition committee, which designed a framework for transitioning the auxiliary activities after the merger with Vanguard (for profit hospital) to a volunteer only environment.

Mary Lu worked for 24 years in the financial services industry lending money to businesses of all sizes, after 10 years as a stay-at-home mom while pursuing an accounting degree at Walsh College. She and her husband, Mel, enjoy traveling (on cruise ships), time with their six children and eleven grandchildren, ages three to fifteen, and visiting and assisting Mary Lu’s 90-year-old mom in suburban Chicago. She is an HGTV addict.

CAROL D’ALBERTO, President-Elect
Aspirus Grand View Hospital
carol.d’alberto@aspirus.org
Carol D’Alberto began volunteering in the emergency room at Northwest Community Hospital in Arlington Hts., IL when her four boys were young. That turned into a full time job in the ER. She also served on their auxiliary board as membership chair and secretary. She was a volunteer Cub Scout mom to her boys and also pitched in as a Girl Scout leader – without any daughters.

Carol returned to college and finished her education in psychology and marketing. She was a member of the Business and Professional Women in Arlington Heights and served as its President for two years. Carol has been a Rotarian for 32 years. She continues her membership with the Ironwood/Hurley Rotarian group.

Following her move to the U.P., Carol received the Lake Gogebic Chamber of the Year award for her contributions to that community. She has been active in the Lake Gogebic Fireflies Auxiliary for over 19 years, 5 years as President. She serves with Bob on the Lake Gogebic Improvement Association and is the recruiter for the Camp Michigamme, summer camp at her church.

Carol now volunteers at Aspirus Grand View Hospital in Ironwood, MI. She is a Life member of the AGV Auxiliary and has served on the board as Vice-President. She is now President. She also serves as President-Elect of the MAHA Board. Carol is a very proud grandma of 10 and dotes on her 4 boys and their families.

ANNE LORENTZEN, Vice President ED
Covenant Healthcare, Saginaw
amlorentzen5803@charter.net
Ten years ago I retired and started to volunteer at Covenant HealthCare, Saginaw in the Cooper Surgical Family waiting room. A couple years later, the Auxiliary needed a secretary and I offered to take the position. The Auxiliary and Volunteers decided to merge at the hospital and I was the first Chairman of the new organization, and then Counselor.

I worked as a Registered Nurse for fifty-one years, all in nontraditional nursing activities. They include, Military, rural public health, residential school nurse, Visiting Nurse Associations and case management for catastrophic injuries. My career as a Volunteer has included Secretary,

(continued on page 28)
President-Elect, President and Advisor for ECD, as well as Secretary and now Vice President of Education for MAHA.

I live in Saginaw with 3cats@home and traveling is my recreation.

If you enjoy being with people, nothing is better than your hospital volunteer friends. I would suggest that you become involved in your hospital organization, move on to the District and make your way to the State Board. It will be an exciting time for you.

LAVENIA (DEAN) BILLINGS, Secretary
McLaren Port Huron
ladean1947@gmail.com

Lavenia Dean Billings was born in Fulton, KY and raised in Michigan. Lavenia married in 1965 and raised 2 children. She worked at Target for 10 years as an assistant manager, and subsequently at Office Max for 10 years as a store manager. Lavenia started volunteering at McLaren-Port Huron in 2014 as membership chairman and now volunteers in the Skylight Café. She became President of the Auxiliary 2016. She is currently serving on the SED Board and MAHA Boards.

DEBORAH NORTROP, Treasurer
War Memorial, Sault Ste. Marie
ddnorthrop@yahoo.com

Deborah Northrop first felt the call to service as a young child. She feels that each and everyone’s gifts and talents have a purpose. Volunteering has provided her with the opportunity to remind others that they are important and loved.

Deborah has obtained a diploma in Religious Education, an A.A. as a Personal Computer Specialist and a Bachelor’s degree in Individualized Studies, with a focus in Human Resource Management and Communication.

Deborah resides in the beautiful eastern Upper Peninsula with her husband, Timothy. They live just this side of the bird sanctuary. Deborah adores her role as grandma!

NANCY VIELE, Counselor
Hurley Medical Center Flint
nviele522@gmail.com

Nancy Viele attended Martin Luther College in New Ulm, Minnesota and Michigan State University. She was employed at Hurley Medical Center as the Nursing Department’s Secretary to the Director. Following her retirement from Hurley, she joined their Auxiliary in 1996. On that Board she held the positions of Counselor, President, President-Elect, Newsletter co-Editor and Treasurer.

Ms. Viele joined the East Central District of the Michigan Association of Healthcare Advocates (MAHA) and was elected to the positions of President, President-Elect, Counselor and Membership Director.

Nancy served on the Michigan Association of Healthcare Advocates’ Board in the positions of East Central District President, Secretary, Vice President of Education, President-Elect and President. She currently serves as the Michigan Association of Healthcare Advocates’ Counselor.

Nancy also volunteers at the Ruth Mott Foundation home as a grounds docent and at the Flint Humane Society.

BOBBI BRUCKMAN, Conference Coordinator
Memorial Healthcare, Owosso
bbobbi1@yahoo.com

Bobbi Bruckman will serve as the Conference Coordinator for the Michigan Association of Healthcare Advocates (MAHA) for 2016/2017. She has previously served as MAHA Secretary and Bylaws Chair. In addition, she has served as President of the East Central District (ECD) and on the Memorial Healthcare Auxiliary Board as President, Advisor/Counselor, President-Elect and Vice-President of Fund-raising. She served on the Board of Directors of Memorial Healthcare Foundation for two years.

Bobbi has volunteered at Memorial Healthcare since 1998 where she began as a volunteer in the Cancer Center as well as substitute in the Pharmacy and the surgical lounge. Ms. Bruckman currently volunteers in the Foundation office. She has served as Chair of the Cancer Survivor Day celebration/volunteer gifts; co-chaired the 5K run/walk event. She has had the opportunity to co-chair the Foundation Dinner/Dance Gala fund-raiser and has worked

(continued on page 29)
on the Foundation “Go Green-Go Blue” fall fund raiser and the “Art Bra” event as Chair of the decorating committee.

Bobbi and her husband Ed are members of St. Paul Catholic Church where she also volunteers with the food ministry for funeral dinners. They enjoy traveling, volunteering throughout the community, at the Saginaw Co. Fair and Santa’s Village. Most importantly, they enjoy spending as much time as possible with their children and grandchildren.

CAROL CRANE, Legislative Advocacy Director
McLaren-Flint
mamoose01@yahoo.com

Earlier this year Carol began volunteering at McLaren-Flint’s Special Things Gift Shop, something she very much enjoys. Prior to that, Carol was a volunteer in the Gift Shop at Genesys Regional Medical Center and a part of their Volunteer Organization’s Board of Directors for four years.

She recently completed her year as the MAHA’s East Central District President. She has now transitioned to the position of MAHA Legislative/Advocacy Director and looks forward to serving in that capacity during the coming year.

Carol is a widow with three children, their spouses and six grandsons, all of whom she adores. Her church is very important to her and her friends at church are definitely a part of her extended family! Carol’s life is very full and she feels very blessed!

Margaret Ohryn has always known work as a hospital employee. Margaret has a BSN degree from Madonna University. She has worked in various specialty areas in the hospital such as Intensive Care Unit (ICU), Coronary Care Unit (CCU), Post Anesthesia Recovery Room (PACU), and the Operating Room (OR). She went on to complete a Masters in the Science of Anesthesia from the University of Detroit Mercy (U of D-Mercy) and earned her certification as a Certified Registered Nurse Anesthetist (CRNA). She enjoyed teaching as a clinical and didactic instructor for nurse anesthesia students for many years.

After finishing her Master’s in Business Administration at U of D-Mercy, she became involved in her professional organization, Michigan Association of Nurse Anesthetists (MANA) and she held several leadership roles. Margie has also worked on several nonprofits boards; Michigan Lupus Foundation, H.O.P.E., and Michigan Chapter of PACAN.

Margaret is married to Dennis and they have 3 grown children. Her one and only grandchild is her pride and joy. She enjoys gardening, water sports, and traveling. She is an avid reader and enjoys her semi-retired status. In the position of Membership Director on the MAHA Board, Margaret is engaged with volunteers throughout the state.

SANDY REARDON, Communications Director
MidMichigan Medical Center–Midland
reardonsandy@charter.net

In 2004 Sandy Reardon became a volunteer in The Gift Shop at MidMichigan in Midland. This opportunity arose as she was on her way to collect her mother’s Power of Attorney paperwork. It was in the hospital parking lot that her life changed.

Since that brief encounter, she has worked as a buyer, display team member and cashier. In 2010, Sandy began an additional service in the Midland Fitness Center as a customer service advocate. In 2012, Sandy accepted the President-Elect role on the Volunteer Operating Board, beginning her Presidency in 2013.

In addition to Sandy’s volunteer service, she has been actively involved doing missionary work in Eagle Butte, South Dakota and the Dominican Republic for several years through her Episcopal church.

Sandy will soon be fulfilling her second elected term as the Larkin Charter Township Clerk, which began in November 2012. She splits her time between this part-time role and all of her many hospital volunteer responsibilities. She enjoys water sports, traveling and sharing time with family and friends.

Sandy has joined the MAHA Board as the Public Relations/Communications Director.

(continued on page 28)
MAHA Board of Directors, 2016-2017

(continued from page 29)

JANET BARKER, Vendor Coordinator
Genesys Regional Medical Center - j56barker@gmail.com

Janet Barker is currently the MAHA Vendor Coordinator and has served as ECD President, Genesys Volunteer Organization President, President-Elect, Communications Director and Secretary.

She is active in her church as Family Promise Co-Chair, Lector and as an active Outreach Committee member. She is also on the Board of Directors for Crossover Outreach Ministry. A former teacher of students with severe and multiple disabilities, she works to stress respect and opportunities for all people. Janet and her husband, Lance, enjoy traveling, home improvement projects and being with their children and grandchildren.

PAM STARKWEATHER, ECD President
Memorial Healthcare – Owosso
pstarkeather@memorialhealthcare.org

Pam Starkweather retired in 2000 and joined the Memorial Healthcare Auxiliary. She began volunteering in the Four Seasons Gift Shop. As an Auxiliary member, she has held several offices.

She has been Policy and Bylaws Chair, President-Elect, President, Counselor, and currently is the Co-Chair of the Gift Shop. She served on the MAHA Board as Public Relations Director, Membership Director, ECD District President and Secretary. Pam has three children, and four grandchildren. She works part-time at JC Penneys as a fine jewelry expert. Her passion is walking. She has many half-marathons (13.1 miles) under her belt.

MARLENE SEBASTIAN, SWD President
Eaton Rapids Medical Center
msebastian@springcom.com

Marlene Sebastian lives in in the country in Springport Township with her husband of 46 years, Tom. They have two children and 4 grandchildren. Marlene keeps busy with her duties as SWD president and serving in her church. She enjoys her grandchildren, antiques, quilting, sewing, counted cross-stitch and Bible study. This is her 3rd term as district president. She has also served as Auxiliary President, President-Elect, Board Chair and Secretary to the Eaton Rapids Medical Center Auxiliary. She is a retired registered nurse who specialized in oncology.

CONNIE ULRICH, SEC President
Henry Ford, Macomb
clulrich@wideopenwest.com

Connie began volunteering with her husband, Victor, at Crittenton Hospital in Rochester in 2005. She continued through 2014, working in the Community Health department. Connie served as the auxiliary Treasurer, President-Elect and President of the auxiliary. In 2014, Connie joined the Henry Ford Macomb Auxiliary. Her duties there as SED president-elect, hospitality chair and legislative chair for the SED board keep her busy.

Connie’s career was in banking, where she worked for 32 years for the Federal Reserve Bank of Chicago, Detroit branch. She holds an Associate's Degree in Computer Science and a Bachelor’s Degree in General Studies. Connie retired from the bank in 2004 and then traveled to Alaska with her husband, for the trip of a lifetime.

Connie’s hobbies are scrapbooking, card making and reading and she is active in the senior group of her church in Rochester. She and her husband of thirty-three years attend weekly services and bible study classes at their church. Her theme for the year is Volunteers Serve with Joy and Pride!

VIVIAN METTLER, NCD President
Munson Healthcare, Charlevoix
4cats06@sbcglobal.net

Vivian Mettler worked for Pontiac General in the Admitting Department and as a Switchboard Operator for 10 years before marrying and raising 3 children. Vivian and her husband moved to Charlevoix in 1988 when her husband retired from General Motors. Vivian started volunteering at Munson Healthcare Charlevoix Hospital in 2003 in the Gift Shop. In 2011 she became manager and buyer for the Gift Shop, a job she still currently enjoys. Vivian is now in her second term as President of NCD.

MAURINE SNEATHEN, WCD President
Spectrum Health Blodgett
mesneathen@comcast.net

Maurine Sneathen’s home is in Grand Rapids where she lives with her husband, Jim, and raised their two sons. They have three grandsons and a granddaughter … two in East Lansing and two in Chicago. (continued on page 31)
MAHA Board of Directors, 2016-2017

(continued from page 30)

Whenever possible she attends their water polo games, concerts, and swim meets. She travels often in one direction or the other for these activities.

Maurine began volunteering at Blodgett Hospital in 2001 when she joined the Guild. Her guild members volunteer in the hospital gift shop on a weekly basis. During 16 years of service she has been Guild president for five years and on the Volunteer Board for nine years, first as vice-president and then as president, serving for two years. She was also honored to serve as a Board member on the Spectrum Foundation Board and on the Helen DeVos Children’s Foundation Board as a representative of all the volunteers within her hospital.

Maurine’s other passion is gardening. When not enjoying family get-togethers or volunteering, she is in her gardens, weeding, planting, and enjoying each new sprout and bloom! In 2002, she completed the Master Gardener Program in Kent County, and continues to take gardening classes, go to gardening conferences and volunteer with other gardeners.

ROBERT (BOB) D’ALBERTO,
UPD President
Aspirus Grand View Hospital
firemann45.bd@gmail.com

Bob D’Alberto first began a career as a computer programmer. During that time he also served on the Buffalo Grove, Illinois Volunteer Fire Department and soon realized this was his true calling. Bob was a graduate of the first paramedic class in the State of Illinois and has an Associate’s Degree in Fire Science. He went on to spend 26 years in the Arlington Heights, Illinois Fire Department.

Upon retirement, Bob and Carol retired to Lake Gogebic in the Upper Peninsula and built a home there. Bob joined the Lake Gogebic Volunteer Fire Department Auxiliary and has worked with them for over 15 years. He also participates in many other community organizations. He and Carol serve on the Lake Gogebic Improvement Association.

Bob is a member of the Ironwood Kiwanis and serves on his church board. He is a Lifetime member of the Aspirus Grand View Auxiliary. He now serves on the MAHA Board as the U.P. District President.

Bob and Carol are the proud grandparents of 10 grandchildren … 5 girls and 5 boys along with four sons and three daughters-in-law.

MAHA Calendar

The following dates are for your calendar — Information current as of September 1, 2016

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<tr>
<td>September 14-15, 2016**</td>
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<td>UPD Fall Meeting</td>
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<td>September 20, 2016**</td>
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<td>SED Fall Meeting</td>
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<td>September 22, 2016**</td>
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<td>September 28, 2016**</td>
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<td>ECD Fall Meeting</td>
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<td>October 10-12th, 2016</td>
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<tr>
<td>May, 2017**</td>
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<td>NCD Installation Meeting</td>
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<td>May 10-11, 2017**</td>
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<td>UPD Spring Meeting/Installation</td>
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<td>May 16, 2017**</td>
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<td>SED Spring Meeting/Installation</td>
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<td>May, 24, 2017**</td>
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<td>ECD Spring Meeting/Installation</td>
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<td>June 13-15, 2017</td>
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<td>MAHA Annual Meeting &amp; Educational Institute</td>
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For more dates go to the MAHA website: www.mahaonline.org

* Attended by MAHA President
** Attended by MAHA President and MAHA President Elect (and/or VP Ed)
*** Attended by MAHA President, MAHA President Elect and MAHA Vice President of Education

Please notify the MAHA President or President-Elect as soon as you know of a new meeting date or meeting change so we can keep the calendar accurate and up to date. Thank You!