I am back from attending a very interesting 2017 MAHA Annual Meeting and Education Institute at the Grand Hotel on Mackinac Island in June.

It was an excellent meeting, with many “first timers” this year. The educational programs were great and received excellent reviews. I look forward to working with the newly installed MAHA Board of Directors and know we will have a very productive year.

As I was sitting at home and trying to think of a title and/or theme for my first letter in the Highlights as President to the MAHA membership, nothing was clicking. My mind was set on all the changes that we face in our hospitals. This includes: membership retention, programs, fundraising and how we help our hospitals and our own communities. It occurred to me that perhaps I could find some insight from reading the President’s letters from past editions of the Highlights. I went back to the oldest copy in my records, which was February 1967. I found an interesting article in the April 1979 Highlights entitled “Bring Your Checkbook”. This article caught my attention because in this day and age we rarely carry our checkbook, but almost always have a credit card. As I started reading the article I realized it was about the Grand Hotel. I found out that back in the “old days”, as my grandchildren would call it, the Grand Hotel did not accept credit cards! They only accepted cash and personal checks! Times have certainly changed.

In other past Highlight’s, I had the pleasure of reading some wonderful letters from past MAHA Presidents and came to realize how much we all have in common. At the beginning of this organization, back in 1948 at the organizational meeting in Grand Rapids, there were eighty women present, representing twenty hospitals. Their goal was to devise a plan on how to be of value to both their hospitals and their communities. They were challenged with what they should call themselves, establishing a planning committee, organizing a nominating committee and where they should hold their business meetings.

Sound familiar? Well, it is now 69 years later and we are still doing these things, plus many, many more. We recently planned a name change, but our membership did not want to change our name so we added a tag line instead to better define who we are. As an organization we still have planning to do. We have nominating committees, we discuss where we should meet and many other items on our agendas. The one thing that does not change, however, is our commitment as volunteers. Whether you consider yourself a volunteer, auxiliary member and/or a guild member, you are extremely important to your hospitals and communities. Our membership has grown exponentially over the last 69 years and it has been extraordinary!
Congratulations to all our current and past members for their service to their hospitals and their communities. Again, we must look at where we as the MAHA family are headed in the future. We are now in a very different era of healthcare. Many things have changed since our inception. We have a very diverse group of hospitals in the six Districts where our members volunteer. There is not a boilerplate on how to handle all our commitments within our own hospitals. The one thing we all have in common as our number 1 priority is our desire to be an organization that serves our volunteers, assists our healthcare facilities and continues to be a positive influence in our communities.

Your MAHA Board of Directors this year is looking into the future and how to plan for all that is changing, not only in the healthcare field, but also in the economy and how that affects our membership. To that end, we are looking into additional educational programs that are subject specific and have come directly from the input of surveys that were completed at the Annual Meeting at the Grand this past June and the Fall Conference last September.

The MAHA Board is forming a focus group under the direction of our President-Elect, Anne Lorentzen. Her group will meet and report back to the MAHA Board at our September meeting of this year. This is a yearlong focus group and your input will be required in the future.

In September, Anne Lorentzen, President-Elect, and I will be attending the fall swing arounds at the six District meetings. We both look forward to attending and hopefully will have time to speak with many of you one on one. If you have any questions please send us an email and we can discuss them at that time.

I would like to take this opportunity to thank Mary Lu Cramer for her service last year as MAHA President. I look forward to her help as Counselor on our board for the coming year. Also, kudos to our entire past and present MAHA Board members and our entire membership for their contributions to the new Highlights format. It is taken on a life of its own over the last year with its new and very vibrant format and has been well received by our membership. A special thanks to Sandy Reardon, our Communications Director, for her work on the Highlights. It is not an easy task.

Please look over the information that is provided for our Fall Conference, “Prisms of Possibilities”, at the Bavarian Inn Lodge in October. All this information is forthcoming via email, this September Highlights issue and also on the MAHA website.

As all of you know, our MAHA Annual Meeting & Educational Institute will be at Crystal Mountain next June. Our membership has spoken and we have changed the venue for June of 2018. More information on this will follow.

See you during the fall swing arounds and the Frankenmuth Fall Conference. Travel safe.

Carol D’Alberto,
MAHA President

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DID YOU KNOW?

Did you know you are allowed 30 hours for attending the MAHA Fall Conference and Annual Meeting? Just report back to your hospital after you attended the meetings and have your total hours served as a volunteer updated. These meetings are held for your benefit as a volunteer. The information presented is intended to help you become better at the things you do for your hospital. Claim the hours and boost your total volunteer hours.
We cordially invite you to the 2017 69th MAHA Fall Conference “Prisms of Possibilities”! We are pleased to return to the Bavarian Inn Lodge • One Covered Bridge Lane, Frankenmuth, Michigan. To register, please refer to the paperwork on the MAHA website, www.mahaonline.org.

Please note: this year the conference is Wednesday through Friday, October 18th-20th. We are returning to an individual Vendor Show beginning Wednesday, October 18th at 11:00 am and will continue until 5 pm, with the vendor drawing at 5:15 pm.

The MAHA “Welcome” begins at 6:00 pm Wednesday followed by dinner at 6:30 pm. Our opening speaker is Ron Culberson, MSW, CSP, CPAE; Ron is an author, speaker and humorist. “Do it Well; Make it Fun”, is the title of his book and his presentation for the evening. It’s about seeking excellence but making the process of life and work more fun. This presentation shows staff and leaders how to create a less stressful work environment where people really want to work. It also helps them understand that excellence combined with fun and humor can improve productivity, create better working relationships, enhance creativity, change the workplace culture, and lead to the delivery of better products and services.

Thursday morning, MHA representative, Chris Mitchell, will present the Legislative update; also, Brian Peters, MHA CEO will present an update on MHA. Following the MHA speakers, we will hear from Marc Augsburger, CEO at Caro Hospital, presenting on small and rural hospitals in America.

We have three workshops in the late morning, which repeat after lunch. Speaker, Megan Miller, will present on “Trends in Volunteerism: How to Change with the Times”. Over the years Megan has seen the change that many experts predicted — that volunteer’s roles would change as would the volunteer’s own expectations and needs. This session will talk about the changing times and how we need to plan for working with the Baby Boomers and the Generation Y volunteers to come... They have completely different expectations and we need to plan accordingly.

Workshop Presenter, Kristyn Ireland, CAVS and AHVRP President-Elect, 2017, is also Manager of Volunteer Services at North Ottawa Community Health System in Grand Haven. Kristyn will present on “Creative Fund-raising”. This should present an entirely new perspective for Volunteers, Guilds and Auxiliaries that fundraise outside of the Gift Shops.

Our 3rd workshop is on “Human Trafficking”. Our speaker is Victor Jurkowski. He has been a Michigan State Police motor carrier officer for 30 years. Victor has a Bachelor’s degree in Criminal Justice from Ferris State University, and a Master’s in Counseling from Central Michigan University. He is also a District Coordinator for the Commercial Vehicle Enforcement Division’s partnership with the Truckers Against Trafficking initiative, and works with the Mid-Michigan Human Task Force.

Thursday evening will include a cash bar at 6:00 pm in the Bavarian Inn Lodge bar, with the evening banquet scheduled at 6:30 pm, including evening entertainment.

Friday, October 20th will conclude our Fall Conference. Our closing keynote speaker will bring information on the “Opioid Addiction”. Dr. Kathy Dollard is a Michigan native who received her bachelor’s degree from Alma College in psychology and Spanish and earned her doctorate degree in clinical psychology from Central Michigan University. Along with being a licensed psychologist, Dr. Dollard is also a Certified Advanced Alcohol and Drug Counselor. This presentation will provide data on the opiate problem in the state of Michigan, how the problem started, and what is being done about it. There will also be information about opiate use and the effect on the brain, helping participants understand why it is so difficult for those affected to stop their addiction. Attention will be given to the impacts on those working with people who have opiate addiction, including first responders, hospital personnel and volunteers.

The District Basket giveaway follows the morning speaker; you must be present to win. Please remember, we will be collecting food and money for the “Harvest Gathering”. We are looking forward to seeing you soon. We sincerely hope that you will learn many things to take back to your hospitals.
MAHA 69TH FALL CONFERENCE AGENDA

WEDNESDAY, OCTOBER 18, 2017
10:00 am-3:30 pm
Registration (Conference Lobby)
11:00 am-5:00 pm
Vendor Show (Conference Hall)
3:00 pm
Rooms Available for Registrants
5:15 pm
Vendor Drawings
6:00 pm
WELCOME
- Pledge of Allegiance
- Prayer
- Conference Orientation
- Hotel Orientation
6:30 pm
DINNER
7:45 pm
OPENING SPEAKER
“Do It Well-Make It Fun”
Ron Culbertson, MSW, CSP, CPAE

THURSDAY, OCTOBER 19, 2017
7:45 am-8:45 am
BREAKFAST
8:00 am-8:45 am
ONE DAY REGISTRATIONS
9:00 am-11:15 am
MAHA UPDATE
- MHA Representative presenting legislative update
- Brian Peters, CEO MHA update
- Marc Augsburger, CEO Caro Hospital presenting on small and rural hospitals
11:15 pm-11:30 pm
BREAK
11:30 am-12:30 pm
WORKSHOPS
1. “Creative Fund-raising”
   Kristyn Ireland, CAVS, Manager, Volunteer Services
2. “Trends in Volunteerism/How to Change with the times”
   Megan Miller
   Director of Office of Philanthropy and Volunteer Services
3. “Human Trafficking across Michigan”
   Victor Jurkowski, MA,
   LPC Michigan State Police

THURSDAY, OCTOBER 19, 2017
12:30 pm-1:30 pm
LUNCH
1:45 pm-2:45 pm
2nd (REPEAT) WORKSHOPS BEGIN
3:00 pm-4:00 pm
NETWORKING SESSION
4:00 pm-5:00 pm
PAST PRESIDENT’S MEETING
4:00 pm-6:00 pm
BREAK FOR MOST
Free Time
6:00 pm
CASH BAR (Hotel Bar)
6:30 pm-7:30 pm
DINNER
8:00 pm
ENTERTAIMENT

FRIDAY, OCTOBER 20, 2017
7:30 am-9:00 am
BREAKFAST
9:15 am-11:30 am
CLOSING SPEAKER
- Dr. Katherine Dollard, Psy.D., L.P.
  Director, Behavioral Health
  MidMichigan Health
  Presenting on “Opioid addiction and impacts to individuals, hospitals and legislation”

MAHA CLOSING REMARKS
DISTRICT BASKETS GIVEAWAY
(must be present to win)
IN THE SPOTLIGHT

HURLEY MEDICAL CENTER – FLINT
East Central District (ECD)

James J. Hurley had a vision for a hospital dedicated to serving the poor and in 1905 donated land and $55,000 to the City of Flint for its construction. The hospital has continued to grow and modernize through the years and recently finished the Paul F. Reinhart Emergency Trauma 1 Center and a new lobby.

Hurley Medical Center was founded in 1908. In 1956, a group of Doctor’s wives saw the need for additional assistance in the hospital and formed an Auxiliary. Over time the group has grown to 300 members, as a combination of Auxiliaries and Volunteers. The Auxiliary was the main force in the beginning, with the addition of a volunteer group added later. The Auxiliary had its own membership with a full board of officers representing that membership at large. The Volunteers had many work area choices.

There is now a Student Volunteer Program (grades 10-12), and a Health Career Volunteer Program (for college students interested in health careers). Other Volunteers work in one of many areas including: NICU, Compassionate Care, On-Call Chaplin, Rehabilitation, Physical Medicine and Radiology. The Patient & Family Partnership Council is another group of volunteers for Hurley Medical Center. Hurley volunteers may work on any and all hospital events.

A transition period is taking place now at Hurley. The Volunteers and Auxiliaries will be combined as one group under the umbrella of the Hurley Foundation Board. A new Volunteer Board will be created and will be called The Steering Committee. The President or Chair of this new committee will also be a representative on the Hurley Foundation Board. Many decisions will be made regarding this newly created and important group at Hurley Medical Center as we head into 2018.

Hurley Medical Center plays a huge part in the Children’s Miracle Network Program. From the beginning, children were a Hurley priority and everyone at Hurley Medical Center has taken steps to make the community healthier, especially the children. This commitment includes Car Seat Checks, Neonatal Intensive Care Unit, Children’s Emergency Department, and the Hurley’s Children’s Center at the Farmer’s Market.

Volunteers are considered the “Heart of Hurley Medical Center”. They are a constant source of courtesy, caring and compassion. MAHA congratulates them on their continued commitment to a healthy community.


Would you like to become friends on the MAHA Facebook page?
Add pictures? Invite others?
Suggestion? Please contact: Anne Lorentzen, President-Elect at amlorentzen5803@charter.net
or 989-297-8808
Three MAHA Hospitals win the MHA 2017 Ludwig Community Benefit Award

Congratulations to DMC Sinai Grace, Spectrum Health Ludington Hospital, and Munson Medical Center-Traverse City, the 2017 Ludwig Community Benefit Award winners for one of their outstanding community health projects. The $3,000 Ludwig award is named after the former president of MHA who championed overall community health, and is awarded to three Michigan hospitals each year.

DMC Sinai-Grace emergency physician, Tollope Sonuyi, founded DLIVE (Detroit Life is Valuable Everyday) in 2014 to stop the cycle of violence among young men who are victims of street trauma. At the time of emergency room treatment for an initial injury, a trained Violence Intervention Specialist conducts a needs assessment of the patient before developing a customized therapeutic plan to address health, mental, and social needs like safety provisions, health insurance, healthcare navigation, education, or substance abuse counseling. The program usually lasts six to twelve months. None of the 30 enrollees since April 2016 has sustained an additional injury or incarceration.

Spectrum Health Ludington Hospital launched a multi-disciplinary approach to fostering healthy lifestyle choices in early childhood by starting FIT Club. FIT Club is integrated into the school curriculum with age appropriate learning modules. FIT club is designed for kindergarten through fifth grade. The program serves 3,837 children in three counties and 14 schools. Success is measured by twice a year fitness assessments including measuring Body Mass Index.

Munson Medical Center, Traverse City is using a Michigan Department of Health and Human Services grant to provide fruits and vegetables to patients with chronic disease, including obesity. Munson Family Practice, a local primary care office that serves mostly lower income patients, refers qualified patients to the program where they receive $100 vouchers to purchase fruits and vegetables from participating farmers’ markets. Classes by registered dieticians and chiefs are also offered. The pilot program included 170 participants. This year Munson hopes to open a second office.
The 68th MAHA Annual Meeting and Educational Institute was held at the Grand Hotel on Mackinac Island, June 13, 14 and 15, 2017. The theme of “Breaking Through to Excellence” is a goal for every hospital volunteer. On our arrival it was a sunny day and the lilacs were in full bloom. Unfortunately, I can’t say that weather held the entire time, but by then the MAHA attendees were too involved in their meetings to notice. There were one hundred and twenty-one attendees, twenty-nine of whom were first timers. The membership approved the new slate of officers and twenty-six Bylaw amendments during the business meeting.

The Tuesday program was opened by Kay Wagner, who gave us information on “Dealing with Difficult Situations with a Smile on Your Face”. After dinner we had the opportunity to attend the six District Receptions and chat with old friends and make new ones.

Wednesday started with David Seaman, MHA, speaking on “Legislative & Hospital Issues Today”, followed by three workshops. Carol Bridges, DVS, presented on diversity, “When I See You with My Heart”… (When I see you with my eyes, I think we are different, when I see you with my heart, I know we are the same). Melissa Murtha, FNP, and Ryan Murtha, PA-C, presented on “Advanced Practice Providers: The Team-Based Approach to High-Level Care”. Sarah Knochel, DVS, presented on “Secrets to Success; Effective Recruitment, Recognition & Retention Strategies”. Tea and cookies were available for the “Tea and Talk Networking Session” hosted by Anne Lorentzen, VP of Education and Bobbi Bruckman, incoming VP of Education. Tea and Talk is the time when attendees have the opportunity to share ideas and discuss topics of interest with each other.

The MAHA Banquet was followed by the Installation of the MAHA Officers for 2017-2018. David Seaman, MHA, assisted by Stacy Dowdy, MHA, presided over the Installation of the new MAHA Board members. The MAHA President’s Reception followed in the Governor’s Suite.

Thursday morning Ms. Cramer announced that given the results of the survey on a name change for the organization the name will remain the same: Michigan Association of Healthcare Advocates. However, the tag line “Volunteers Serving Michigan Hospitals” will accompany the new logo. She presented the new logo to those in attendance. Ms. Cramer announced that the 69th Annual Meeting and Educational Institute will be held at Crystal Mountain, Thompsonville, on June 4, 5, and 6, 2018.

The closing speaker was Kay Frances, motivational speaker, on the topic “Stress Management/Humor”. Given her presentation, everyone left the island with a smile on their face and looking forward to the MAHA Fall Conference in Frankenmuth, October 18, 19 and 20, 2017, where the theme will be “Prisms of Possibility”.

Anne Lorentzen, MAHA President-Elect

The presentations of our speakers can be found on the MAHA website (mahaonline.org).
MAHA Board, 2017-2018. Left to right-back row: Chris Ainslie, Janet Barker, Mary Lu Cramer, Lois Castle, Deb Northrup. Left to right-middle row: Carol Ann Towne, Carol Crane, Shelley Redman, Patti Dawson, Maurine Sneathen. Left to right-front row: Sandy Reardon, Connie Garlitz, Carol D’Alberto, Bobbi Bruckman, Jeannette Smith, Anne Lorentzen

Annual 2017, relaxing with friends

Hard at work

(continued from page 8)
ANNUAL CONFERENCE REVIEW (continued on page 11)

Saluting the Flag

Sharing Ideas

Everyone say...CHEESE!!!

Grand Hotel, Annual 2017

Standing Out in the crowd, Annual First Timers

Interesting Conference

Catching Up With Friends
Time for Relaxation

Not an Empty Seat to Find

Our Opening Speaker

Past Presidents

First Day Excitement

Installation Night

Stress Management with Humor

Happy Volunteers

(continued on page 12)

Michigan Association of Healthcare Advocates | 11
Hospital fundraisers are some of the most impactful campaigns an individual or group can launch. They provide hospitals with the resources necessary to continue providing quality care and the research that leads to cures for some of society’s most devastating illnesses. By starting a hospital crowdfunding campaign, you can take responsibility for a fundraiser that will save and improve many lives. Check out our fundraising ideas to help you get started.

**FACTS ON FUNDING NEEDS**

- The [American Hospital Association (AHA)](https://www.aha.org) recorded 5,686 accredited hospitals in the U.S. in 2013, 2,904 of which were community, not-for-profit hospitals. The total expenses for U.S. hospitals that year, which provides the AHA’s most recent available data, was $782,035,350,000.

- Data released by the [MD Anderson Cancer Center](https://www.mdanderson.org) provides an example of the breakdown of one hospital’s funding. In its totals for 2014, it revealed that 6% of its revenue came from patients or their insurance companies, with the remainder split up between various public and private grants, among other sources. But state appropriated funds went down 23 percent last year, making up just 4.2 percent of the hospital’s funding in 2014. This decrease in public money means that fundraising could take on an even more important role for hospitals in the coming years.

- Rural hospitals, in particular, could benefit from the money raised through an online crowdfunding campaign. The [National Rural Health Organization](https://www.nrha.org) reports that, “Only about 10 percent of physicians practice in rural America despite the fact that nearly one-fourth of the population lives in these areas.” Considering per capita income in these areas is an average of $7,417 less than in urban areas, these hospitals have a special need for help from fundraising volunteers.

**RAISE MONEY AND SPIRITS FOR HOSPITALS TODAY**

Whether you work for a hospital that wants to expand its fundraising operations or are simply a determined member of the community looking to help out, crowdfunding can help you meet your hospital fundraising goals. By combining traditional fundraising techniques with the unique opportunities crowdfunding provides, your campaign can raise more money than you thought possible.

We’ve compiled a list of ideas for hospital fundraisers to set your campaign apart and get people excited to participate.

1. **For fundraisers run by hospitals, seek out community members who are willing to become volunteers**

   Groups or individuals who are active in your local community and want to take part in—or even lead—a fundraising campaign can help you reach a wider pool of potential donors through access to their social networks. Even if some of the people you talk to can’t take an active role in your campaign, ask them to share your page online and publicize it via word of mouth. In crowdfunding, the success of your campaign is in a large part dependent on the number of people who know about it, so a robust social media presence can make a world of difference.

2. **Look for corporations that will match donations to your crowdfunding campaign**

   Companies may agree to match donations within a certain time frame (most commonly a 24-hour window) or up to a certain amount of money. If you secure this type of pledge, be sure to publicize it as much as possible because donation matching is an incredibly powerful incentive for potential donors. In addition, any major gift or corporate sponsorship can act as powerful social proof, indicating to individuals who come across your campaign that a major brand recognizes your campaign as legitimate.

3. **Hold a fun event in-person to complement online efforts and raise awareness of the campaign**

   Some options include raffles, auctions, athletic events, a house party or a musical theme night, such as an ’80s dance party. For raffles and auctions, solicit donated items from local businesses to sell or give away, and with a party or dance, sell admissions tickets or ask for a suggested donation at the door. Athletic events can range anywhere from a 5k run or walk to a golf tournament to a day of field games. The options are endless, so feel free to get creative!
4. Look into more elaborate fundraising event options

Some may require more intricate planning and wider resources than a single person can offer, but either through the hospital itself or a group working on its behalf, a major fundraising event can be a huge win. Consider holding a black-tie dinner, a wine tasting or a cook-off. For a dinner (or “gala” if you’re feeling fancy), charge a set price per table and ask around to see if local restaurants and businesses will donate the wine and dishes. Local chefs may be willing to give their time or offer a discount if you talk to them about your cause. See if any musicians or bands in the area would consider playing for free.

A cook-off gives your family’s amateur chef an opportunity to show off his or her skills by creating a delicious, healthy dish that visitors can sample. At the end of the day, have a panel of judges’ vote on the winning dish and provide a donated prize to the lucky cook! Also, see if businesses are willing to donate gift cards for a humble amount or gift baskets to thank the other participants.

5. Set a record

Check out the Guinness World Record website to see if there’s a record out there that you or a group could break, and collect pledges from your community. Those that require mass participation often work the best as fundraisers because they provide an opportunity for many people to collect pledges individually and thus engage with more donors. If the challenge does not require any grueling physical activity, some of the patients at the hospital may even be able to participate, providing a fun break from the stressful treatment. Publicize your event on your crowdfunding page, and include as much documentation through photos and videos as possible after the fact.

Submitted by: Grace Culhane 2015

SUPPORTING AND SUPERVISING VOLUNTEERS

Providing the right level of support and supervision for volunteers can feel like a bit of a juggle. You don’t want volunteers to feel like they are constantly being watched. But you also don’t want them to feel like they are left to their own devices without support. A volunteer coordinator must provide the appropriate balance of support and supervision, manage expectations and match volunteers to roles.

There are many creative ways to provide the right balance of support and supervision for volunteers while keeping them motivated and engaged.

A volunteer coordinator has a responsibility to support and manage volunteers to achieve the best possible outcome. A key part of their role is to ensure that volunteers are happy in their role and feel safe and respected. Volunteers also have responsibilities to their volunteer coordinator which should be clearly defined in the volunteer’s position description. It’s a two-way street.

Day to day support

Volunteers should be supported as soon as they step in the door. They need to be welcomed into the organization and treated like a staff member by everyone in the organization, including those outside of the immediate department. For a volunteer program to work well, all staff need to understand the dynamics of working with unpaid staff and understand why volunteers donate their time and talents to work for the organization. A good way to get started is to introduce new volunteers to staff members and make sure there is a spare desk or office space for them. Staff should be encouraged to know each volunteer’s name and their role in the organization.

Formal support

Volunteers need to receive formal support to give them direction, guidance and purpose. They are giving up their personal time to help your organization grow and develop and want to know that what they are doing is effective and not a waste of their time. It is important to document what support volunteers receive and how they are incorporated into your organization for succession planning and consistency. It will also make it easier to prove volunteers are working to achieve outcomes and are part of the long-term future of the organization.

Partnership approach

A successful approach to supporting volunteers is by creating a partnership between paid and unpaid staff. In a partnership, volunteers should be treated like an integral part of the organization rather than a resource to be used by the organization. Volunteers should be regularly asked what aspects of their job worked or didn’t work.

Another way a partnership approach can take place is if team leaders are developed with appropriate skills, there are regular volunteer get-togethers and group briefings.
“When you’re finished changing, you’re finished,” the saying goes. This year, volunteers at Mid-Michigan Medical Center-Gratiot embraced a number of changes designed to ensure their service to the organization continues to thrive.

First up, two critical organizations, our long-standing auxiliary group and the Red Cross volunteers, combined forces to come together as one unit, our new Volunteer Services Organization. The transition has increased the number of volunteers serving in multiple volunteer roles across the spectrum. Change always brings challenges, but our volunteers’ dedication to serving Mid-Michigan Medical Center-Gratiot made a successful transition possible.

To celebrate the unification of all our volunteers, we held a well-attended event in June. Over the next several months, we will be working towards establishing a Volunteer Leadership Advisory Council.

A second exciting change is the expansion of the volunteer services program to the new MidMichigan Medical Center-Mt. Pleasant. The first wave of volunteers began their service roles in July.

Nearly 100 dedicated volunteers provided 21,782 hours of service this past year to the Medical Center. The volunteers held over a dozen fundraising events and were able to make a meaningful and significant donation of $49,000 to the Breast Health Program at MidMichigan Medical Center-Gratiot.

We are proud of the commitment to service, and the willingness to adapt shown by the members of our new Volunteer Services Organization this year. We look forward
in the year ahead to continuing our support for both MidMichigan Medical Center-Gratiot and MidMichigan Medical Center-Mt. Pleasant.

MIDMICHIGAN MEDICAL CENTER-Midland
Paula Nilles, President

The 2016-2017 year wrapped up as a great success for the Volunteer Operating Board of MidMichigan Medical Center-Midland. We were able to donate $10,000 of matching funds to help raise monies for the new UroNav Center on the MidMichigan Campus. We are excited to announce that the new equipment is now up and running and located at the Riecker Surgical Center. This is used in the diagnosis and treatment of male prostate issues. It is one of three centers in the state for this purpose, with the other two centers located in southern Michigan.

As we spent time in preparation for the 2017-2018 year, we were also asked to support a Volunteers’ joint project with the MidMichigan-Midland fund development staff in the upcoming Harvest Gathering during October, 2017. This joint effort plans to raise monies to be used to purchase gift certificates from local grocery stores for fresh food items. These items will be donated to the local Food Pantry for their use.

With growth comes relocation; the Volunteers of MidMichigan Medical Center-Midland are happy to have their own space with a dedicated computer station, storage and meeting area for use by volunteers. This new area was given to us by the hospital. Also new to the volunteers is a storage room for the Gift Shop. This is where additional stock for the shop will be stored. Sad to say, the new stock room and stock was badly damaged in the June, 2017 flood in Midland. However, repairs have been underway. We are looking forward to a great year ahead.

ST. JOSEPH HEALTH SYSTEM-Tawas City
Dawn Knapp, Volunteer Coordinator

The St. Joseph Health System volunteers in Tawas City have been busy travelling and recruiting this spring season. They had four attendees at the ECD Spring Conference hosted by Hurley Medical Center. Volunteer Coordinator, Dawn Knapp, along with first time attendees, Mary Cross, Jenny Compton and Jennifer Fritz were able to enjoy the program and time shared with other health system volunteers.

The next event took the volunteers to the lovely Mackinac Island to stay at the Grand Hotel. Former MAHA President, Jeannette Havel, along with Grace Gallagher, and first time attendees Virginia Cymbal, Jennifer Fritz, Vicky Winslow and Chris Zimmel were present for the MAHA 68th Annual Meeting. The volunteers enjoyed the conference immensely and came back revitalized with ideas and new friends.

Lastly, the St. Joseph Health System volunteers hosted a “Coffee Talk” at the local Tim Hortons as a recruiting event that garnered five new volunteers for the season. The volunteers partnered with Tim Hortons to set aside time to treat prospective volunteers with coffee and a snack and discuss what opportunities are available for volunteering at St. Joseph.

Left to right: Jennifer Fritz, Mary Cross (standing) and Jenny Compton.

Left to right: Grace Gallagher, first time attendees, Vicky Winslow, Virginia Cymbal and Jennifer Fritz. Not pictured are Jeannette Havel and Chris Zimmel.

(continued on page 16)
ASCENSION-GENESYS-Grand Blanc
Karen VanCura, Director-Volunteer Services

The Genesys Volunteers were celebrated at the annual volunteer appreciation luncheon on June 13. One hundred and seventy volunteers attended the Wizard of Oz themed party. They won prizes for flying their monkeys the farthest, stacking the most apples and tossing the most rings on lollipops. Some took a ‘faux’ hot air balloon ride over Emerald Genesys. They learned about the hospital’s patient experience goals, the importance of improving patient experience and the volunteer’s role on that journey. A donation check of $75,000 was handed to the hospital and the volunteers were celebrated for donating 1.5 million service hours and over $5.7 million dollars to Genesys in the past 20 years.

The Genesys Volunteer Board of Directors is changing effective July 1, 2017. They will now be known as the Genesys Volunteer Alliance and will focus their efforts on patient experience, aligning themselves with the hospital patient experience committee and goals. With over 450 volunteers, we think the volunteers can and do continue to make a great impact on the experiences of the patients and guests served by Genesys, and the Alliance will provide leadership in those efforts. The Alliance will continue to oversee fundraising efforts as well.

MEMORIAL HEALTHCARE-Owosso
Janice Andersen, Auxiliary President

Summer is finally here. Our Auxiliary has had a wonderful start to the New Year and now will have time off during the summer to enjoy and make memories. Fundraising events, however, will continue throughout the summer to ensure that we achieve our $30,000 commitment towards the hospital’s Emergency Department renovations. The Auxiliary committed to raising $150,000 towards it over a five-year period.

Memorial Healthcare recently introduced a new MRU unit to its services. This system delivers uncompromised imaging capability for the most advanced and demanding exams. In addition, Memorial added a second CT scanner to its diagnostic imaging service line.

We are very fortunate that Memorial Healthcare partners with the Central Michigan University (CMU) College of Medicine and third year medical students who utilize the memorial staff and facilities, as well as those of several physicians in private practice, fulfilling their Comprehensive Community Clerkship. The Auxiliary continues to provide significant volunteer hours in the area of Surgical Lounge, Physical Therapy, Long Term Care Unit, Oncology and Radiation Departments, Information Desk, transport and gift shop for some of the major areas.

ASCENSION-ST. MARY’S-Saginaw
Rachel Rosas, DVS

Our hospital gift shop, Happy Hearts Boutique, has implemented a computerized cash register system and is currently finishing up inputting inventory into the system. This will enable our volunteers to quickly scan items when ringing, as well as allow our gift shop manager to monitor inventory and improve our buying processes.

Our thrift shop, Timeless Treasures, held a summer warehouse sale where we helped our hospital clear out items being stored, such as office and waiting room furniture, as well as raise funds to support our hospital. The sale made $500 and also increased our daily revenue in the shop, as people who stopped by the warehouse sale also took the time to peruse our thrift shop.

The Volunteer Alliance supported the hospital’s annual “Bee Healthy Run/Walk” with a donation of popcorn to give away to those attending the event.

We are looking forward to a quiet summer followed by a productive fall when we plan to start working on our 3rd Annual “Cabin Fever Basket Raffle” taking place February 2018. For this event hospital departments contribute a basket to be raffled off. The public can purchase tickets to try to win the basket of their choice. The basket receiving the most entries wins a breakfast or pizza party for the department that contributed it. Last year our proceeds doubled from the first year, so we are hopeful that trend will continue. Proceeds from this event will be used to support Center of HOPE, our hospital’s community center located behind our main hospital.

HURLEY MEDICAL CENTER-Flint
Regenia Jeffries, Auxiliary President

May 16, 2017 the following new Auxiliary officers were installed:

President..................................................Regenia Jeffries
Vice-President..............................................Pending
Secretary..................................................Lucille Shamly
Hurley Auxiliary hosted a “Christmas in July Party”, Tuesday, July 18. At this party, Auxiliary volunteers made Super Hero costumes for the NICU babies for Halloween and for Christmas stockings in December.

The Auxiliary also hosted an Employee Vendor Sale on Friday, July 28th. This sale was an opportunity for employees to showcase their homemade goods or merchandise.

MCLAREN FLINT
Judy Dawson, President

The Election of Officers Luncheon in June was highlighted by introducing our slate of officers for 2017-2018 and by performing an entertaining skit called “Stuck.” The skit was about a group of people stuck in an elevator. The audience had speaking parts and we all enjoyed the performance.

Our June uniform sale was very successful and several other vendor sales took place during the spring/summer, including the May Bazaar that our Annie’s group organizes. They made many handmade items and included a bake sale.

Two of our Board members organized a Euchre Tournament with proceeds going to the Hospitality House. Several Auxilians competed with hospital employees at Trivia Night in May. Some of our volunteers worked at the McLaren Golf Classic in August.

Seven Board members attended the Spring ECD conference and four attended the Spring MAHA conference on Mackinac Island.

We look forward to hosting the Fall ECD meeting in September.

NORTH CENTRAL DISTRICT
Patti Dawson, President-North Central District (NCD)

MIDMICHIGAN MEDICAL CENTER-Alpena
Amanda Timm, Manager of Volunteer Services
Anne Heraghty, Administrative Assistant

Auxiliary Volunteers were recognized in May with a lovely meal and award pins for hours given in 2016 and overall years of service at the annual banquet. Auxiliary Board members presented Karmon Bjella, President, MidMichigan Medical Center–Alpena, with a $25,000 check toward their pledge to the Medical Center’s Emergency Department.

Also that night, two scholarships were given to area students pursuing careers in a Human Medicine field.

Fundraising efforts continue to produce impressive results. The Auxiliary hosted its first Baubles and Bags fundraiser in April with great response, and their semi-annual Books are Fun fundraiser took place in June. Spring Fling and Fish Bowl sales did very well in The Gift Corner gift shop. The group is looking forward to their ever-popular Christmas Sale in October and Nut Sales in November. Monthly Used Book sales are ongoing.

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OTSEGO MEMORIAL HOSPITAL-Gaylord
Patti Dawson, President
Jerry Moran, Counselor

The Auxiliary has been very busy these last few months. In April, we honored all Auxilians at the Volunteer Luncheon. A Mother's Day bake sale in May saw lots of goodies made by our Auxilians and was very profitable for us.

Cherry Pink: The May 19th “Shake Your Groove Thing” was very entertaining. Guests enjoyed dressing in their 70’s clothing and were impressed with the appetizers served by Otsego Club in the Sitzmark. Quite a few were delighted by that classic 70’s cocktail, the tequila sunrise. Dinner was served in the Main Dining Room and Claudia received many compliments on the food, especially the coconut, pineapple rice and the Watergate Cake with Cover-up Frosting. The entertainment was very well received and it was really cool to have Larry Reichert back as DJ. The committee had a wrap-up meeting planned and will have “numbers” to report soon.

The installation of our 2017-2018 officers was held in June with a lovely luncheon and scholarship awards program. Our gift shop continues to do very well, with new merchandise arriving daily.

Otsego Memorial Hospital (OMH) has started site work in preparation for the construction involved in the renovation and expansion of the Emergency Department, Surgical Services, and Ambulatory Care department, a $15 million project announced in fall 2016. To fund the project, the OMH Foundation launched the Building the Future of Local Healthcare Capital Campaign in September 2016 to raise $4 million. The OMH Auxiliary is contributing to the project with annual pledges. The Auxiliary’s many fundraisers, plus the proceeds from the OMH Gift Shop, all go toward their Foundation pledge.

MUNSON HEALTHCARE CHARLEVOIX HOSPITAL
Vivian Mettler, Guild President

This spring and summer have been very busy times for the Volunteers of Munson Healthcare Charlevoix.

A Geranium sale was our first project. We start taking orders in March from Hospital employees and the general public. The flowers are delivered the week before Memorial Day. This year we sold 800 plants with a profit of about $2,000.

Our next fundraiser was a 2-day Linen sale. This is a favorite of our employees and friends of the hospital. Our sales were over $8,000. Our faithful employees were responsible for $6,414 of those sales. Our employees are very supportive of the efforts put forth by our guild and volunteer programs.

The current phase of remodeling at the hospital is near completion. We have a great new look in many areas. Earlier this year our CEO, Lyn Jenks, retired. She will be greatly missed. In May, a new CEO joined our hospital. We are pleased to have Joanne Schroeder join our hospital family.
Joanne comes to Charlevoix from South Haven, Michigan. We have another Linen sale and a Book sale on our schedule for the fall and winter projects.

**MUNSON MEDICAL CENTER- Traverse City**

Cathi Castelino

Munson Medical Center, Traverse City, Volunteer Services was host to the North Central District for their Spring Luncheon and Installation of Officers. The luncheon was held at the Traverse City Golf and Country Club and was attended by over 35 members from the NCD and MAHA officers.

The guest speaker was Karen Schmidt, Board Chair and acting Executive Director of the Botanical Gardens at the Historic Barns Park on the grounds of the former State Hospital in Traverse City. She gave a brief history of the Traverse City State Hospital, explained how the site for the Gardens was chosen and gave a PowerPoint presentation showing photos of the before and after restoration of the many buildings on the grounds. The Botanical Gardens have over 300 volunteers that help with numerous gardening projects and fundraising for the organization.

Starting this September, the MMC main parking lot will be closed for about 1 year to build a new parking structure. This will nearly double the parking capacity and pave the way for the new Family Birth & Children Center, which is the next step in our master facilities plan. Valet parking will be provided for our patients and visitors. Employees will park in three remote lots with shuttle service from the most distant lot, during the construction of the new parking structure.

**SOUTHEAST DISTRICT**

Carol Ann Towne, President-Southeast District (SED)

**ST. JOHN RIVER DISTRICT HOSPITAL-East China**

Carol Ann Towne, Auxiliary Director

Volunteers have been very busy with their “patients first” emphasis. Patients are often transferred from the Emergency Room, Cath Lab and ICU to another hospital. The Auxiliary assembled bags containing a bottle of water; granola bar; directions to the other hospital, including parking locations; a notebook and pen and tissues. The Auxiliary also operates a Comfort Cart with items that are furnished at no cost to the patients. The Cart has puzzle books; pencils; lip balm; playing cards; prayer cards; stress balls (the most popular item) and other items. Our Chaplin is a volunteer and has increased his department so that patients now receive a daily visit. The Spirituality volunteers provide prayer cards; rosaries; copies of church bulletins and have excellent listening skills. We are beginning our fidget lap blanket project and are always looking for more ideas to help our patients feel more comfortable.

The Auxiliary presented the hospital with a $12,000 check as the second of a 3-year commitment to provide new televisions to all of the patients. The Auxiliary is also sponsoring a $1,000 grant for associates to attend certification seminars.

**HENRY FORD MACOMB HOSPITAL**

Charter Twp. Of Clinton

Bev Hartman, Hospital Liaison

Volunteers have been busy helping to staff the Gift Shop and Coffee Bar, in addition to helping out in several patient care areas of the hospital. We had to say goodbye to the Medical Career students as they graduated from Dakota High School and moved on to their college careers. This is truly an awesome program.

We have also had several fundraisers that have helped us to increase our donation to the hospital. In addition to outside vendors, we held a lobby sale, which featured deep discounts on slow selling merchandise. Creative marketing is something we always try to implement.

**PROMEDICA MONROE REGIONAL HOSPITAL**

Jean Castiglione, Auxiliary Co-President

Our Auxiliary will host the Southeast District’s September membership meeting. Guest speaker, Judge Frank Arnold, Monroe County Probate Court, will present “Scams! What to Look Out For and How to Protect Yourself.” Our Board attended the SED Annual Meeting in May at Fox Hills Golf & Banquet Center in Plymouth. Three $1,000 scholarships were awarded to 3 Monroe County Community College nursing students at our recent volunteer recognition dinner. Our Auxiliary Gift Shop had a successful sidewalk sale in the hospital lobby at the end of June – out with the old, featuring fantastic deals, while making way for new fall/winter/Christmas merchandise delivered in July.

**HENRY FORD WYANDOTTE HOSPITAL**

Joyce Nielsen, President

Seasons Hospice Group held an open house on Tuesday, July 17, 2019, from 5:00 p.m. until 7:00 p.m. on the fifth floor. The Auxiliary had been asked to volunteer at this function by greeting visitors and directing them to the open house. We looked forward to helping with this event.

The Security Department has made a first-time request to the Auxiliary for the purchase of a used police car to supplement the one that they now have. It will be used in the community, as we are a first responder in the event of a crisis. The new car will also be used for visitors and patients who need rides and for taking volunteers to their vehicles after dark.

Plans are underway for our 60th Anniversary of the Auxiliary next April. The committee has started assembling ideas and suggestions and is hard at work to make this a successful event.

Our fundraisers continue to run smoothly.

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PROVIDENCE-PROVIDENCE PARK HOSPITAL-Novi
Carole Pavelich, Auxiliary President

Our Auxiliary continues to sew fleece blankets and the Southfield Volunteers have joined in. This project is a partnership with Kohl’s and their employees. Kohl’s monetary donation covers the cost of the materials. The recipients are mostly elderly patients, and the soft blankets make their hospital stay more comfortable.

The Beanie Baby project has turned into a community endeavor. People are knitting and crocheting little blankets for the Beanies to be swaddled in before they are delivered. A little note is attached to the blanket. Originally the Beanies were given to young patients, but they became so popular that nurses, chaplains and spiritual care workers started distributing them throughout the hospital. As this project has evolved, more than 500 Beanie Babies have been donated.

ST. JOSEPH MERCY-OAKLAND
BG Gupta, President

St. Joseph Mercy-Oakland Volunteers held their Annual Meeting on June 14, 2017 at the prestigious Iroquois Club. The agenda consisted of the installation of new Officers and honors were bestowed on several amazing volunteers with Outstanding Service Awards and Honorary Awards. We all enjoyed this wonderful event.

ST. JOSEPH MERCY-CHESLEA
Nola Klink, President Elect

St. Joseph Mercy-Chelsea Volunteers celebrated with an awards banquet this past May 7th. Over 100 Volunteers attended. Twenty-three “hours” pins were awarded to deserving Volunteers for their service.

In June we held a Uniform sale at the hospital with a nice profit of $7,000. Also in June, 2 members of our Auxiliary, Fred Wild and Nola Klink, attended the MAHA conference on Mackinac Island. What a great experience of learning, meeting other district members and listening to interesting speakers. We went away with lots of great ideas and renewed excitement. Not to mention very full tummies!

The hospital is growing and developing at an exciting rate.

We are beginning the construction of a 7th operating room this summer, with plans for an 8th in the near future.

Currently we are constructing and renewing our Behavior Health Unit. The “Michigan Medicine” (U of M) hospital has entered a letter of intent to merge with St. Joseph Chelsea/Trinity Health System. This would be the one and only such merge with both U of M and St. Joseph under one entity in all of Michigan. We are excitedly waiting the final decision.

MCLAREN PORT HURON HOSPITAL
Lavenia Billings, Auxiliary President

Lots of thing going on at McLaren Port Huron. Construction is well under way. When tearing down the old Margaret Jenks Unit a time capsule was found. Inside the time capsule was a copy of the 1915 charter ordinance of the city of Port Huron, a list of city officials from 1917, a Times Herald newspaper dated June 16, 1921 and paperwork for a $60,000 bond resolution that paid for the Margaret Jenks Unit. McLaren Port Huron is also going to place a time capsule upon completion of the new wing. A beam was placed in the hospital for all to sign, which was the last beam being placed during the construction of the new wing of the hospital.

The Betty Kearns Little Black Dress event on March 3 was very successful and a check of $25,500 will be placed in
the Betty Kearns Cancer Fund. This generous gift will help reduce stress on patients and family’s allowing them to focus on what’s most important - healing.

The Auxiliary Flower sale was a great fundraiser. Thanks to all the volunteers who work the sales, also many THANKs to those who supported this sale.

The Ice Cream Social for the employees was held on June 21 and they all loved it. The Auxiliary appreciates all the employees at McLaren Port Huron.

The next fundraiser is Books R Fun in October.

On a sadder note, the Auxiliary lost two members recently, Catherine “Katy” Locke who worked at 55 Plus and our past president, Sue Barbe, who worked in ERC. All will miss them. Sue Barbe’s family has generously given donations to the McLaren Port Huron Auxiliary.

ST. JOHN MACOMB-OAKLAND HOSPITALS
Sallie Hock, Auxiliary President

There are many things going on at St. John Macomb-Oakland Hospitals. The biggest project is the addition of three floors to our shortest tower at the Macomb Campus, which will allow us to offer a larger number of private rooms to our patients. In addition, the wait time for Emergency Room patients who are added to its in-house patient list will be greatly reduced. Also, we are adding a “Kindred” operation at our Oakland Campus in order to offer a facility for patients who do not necessarily have to remain in a standard hospital setting, but are too ill to return to their own residence, most of whom would be on ventilators. Renovations to allow for this function at our Madison Heights Campus will soon be underway.

We plan to have a mum sale in September and a poinsettia sale in December at our Macomb Campus. On October 23, the Auxiliary is sponsoring a Holiday Fair to include Hospital Associates at this Campus. The Auxiliary will have a table of items, most of which will be handmade, in addition to slightly used purses. In 2016-2017, our fundraising activities raised almost $9,000 for our hospital and we hope we will do even better during the 2017-2018 fiscal year.

DMC HURON VALLEY-SINAI HOSPITAL
Holly B. Gerdom, Volunteer Services Coordinator

On Friday, May 19, we hosted our Annual Volunteer Appreciation Luncheon at Edgewood Country Club where we honored our volunteers for their commitment to our hospital, our community and our patients. We were humbled by their dedication, donating more than 15,000 hours of time from 2016-2017 to DMC Huron Valley-Sinai Hospital. At the luncheon, Bev Wynn was awarded DMC Huron Valley-Sinai Hospital 2017 Volunteer of The Year.

Bev has volunteered at DMC Huron Valley-Sinai Hospital for more than 20 years, spending most of her time in the finance department. Bev is described by the finance department as a great asset to their team. Bev assists with completing various analyses, coordinating the running and printing of reports, and keeping the department organized. Perhaps the most valuable contribution Bev brings to the department is her positive attitude. We congratulate our 2017 Volunteer of The Year, Bev Wynn.

We also honored other volunteers for service hours from 500 up to 9,000 hours. We are incredibly grateful for our volunteers and happy to put on this celebration as a small token of our gratitude.

Bev Wynn, recipient of DMC Huron Valley-Sinai Hospital 2017 Volunteer of The Year award.

Volunteer of the Year and her Department
Left to right, Paula Schang: Director of Revenue Integrity,
Bev Wynn: Volunteer of the Year, Bill Lantzy: CFO,
Jack Barry: Senior Financial Analyst

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PROVIDENCE HOSPITAL & MEDICAL CENTER OUR LADY OF PROVIDENCE
Southfield
Jim Hynes, President

We have had a successful fundraising year. As a result we contributed greatly to the Cancer Center renovation, a new Simulation Lab and various other hospital needs.

In April, the OLPL luncheon with our Novi Providence League partners featured the installation of the 2017-18 officers. On May 8, we held a teen volunteer meeting during which we awarded four scholarships and over a dozen participation awards. This is an annual event for OLPL.

The annual OLPL flower day was held on May 25, celebrating the founding of our organization and including distribution of flowers by our volunteers to that day’s patient population.

Several volunteers attended the St. John Providence Foundation Southfield Friends Ball Gala, as well as a golf outing.

Overall, we have had a very successful 2016-17 calendar and look forward to the new fiscal year.

SOUTHWEST DISTRICT
Connie Garlitz, President-Southwest District (SWD)

HENRY FORD ALLEGIANCE HEALTH-Jackson
Cheryl Simonetti, President/Volunteer Secretary

The Governor’s Service Award goes to Volunteers of Henry Ford Allegiance Health. Governor Rick Snyder has recognized Volunteers of Henry Ford Allegiance Health with the 2017 Outstanding Volunteer Organization Award. Snyder announced all 49 winners of the 2017 Governor’s Service Awards this week. The winners are individuals, businesses and nonprofit organizations that were selected for their commitment to volunteerism, service or philanthropy.

“These individuals and organizations are role models for other people to follow. The impact they have on other people’s lives is incredible,” Snyder said. “They show us how to overcome obstacles and do good things for other people. They demonstrate tremendous spirit and we are thrilled to recognize them.”

Volunteers of Henry Ford Allegiance Health have been supporting health and wellness in Jackson for 100 years. In 2016, 467 volunteers served a total of 48,932 hours and donated over $123,000 to the Henry Ford Allegiance Health Foundation to ensure the very best patient care.

“What I love is the people,” said Sigrid Howard, a volunteer of over 30 years at the hospital gift shop. “You just have to be friendly to people. Volunteering makes you feel good, and that’s what it’s all about.”

Henry Ford Allegiance Health Foundation President Chad Noble said, “It is always gratifying when our ‘behind the scenes’ team members receive the recognition they so richly deserve. Our health system would not be the same without the selfless volunteers who give of their time, talents and energy. These volunteers help to make Henry Ford Allegiance Health a warmer, more welcoming place for our patients, and they are greatly appreciated.”

The Governor’s Service Awards winners will be honored during a special ceremony hosted by the Michigan Community Service Commission on Monday, August 21, at the Detroit Opera House.

SPARROW CLINTON HOSPITAL-St Johns
Shelley Redman, Fundraiser Chair

The Auxiliary has been busy planning and holding fundraisers for the spring and into the fall.

A casino bus trip took place St. Patrick’s Day. In May, we held our annual spring flower sale. The Country Garden and Floral Shop in St. Johns provided plants. Although the weather didn’t cooperate, the community came out to support the fundraiser.
The installation of new Board members was also held in May. New officers are: Kim Kellogg and Brianna Hardaker, Co-Presidents; Roxanne Wilkins, President-Elect; Diane Zuker, Recording Secretary; Darice Duckworth, Treasurer; Shelley Gunther, Corresponding Secretary; Shelley Redman, Fundraiser Chair; Gay Baker, Historian. Shelley Redman was named Auxilian of the Year.

June brought the Taste of Michigan Wine and Beer Tasting event at Andy T’s Nursery and Garden Center. Ticket purchase included a wine glass, unlimited wine and beer tastings, lots of appetizers donated by local businesses, and the chance to win several door prizes.

Three members of the Auxiliary, Kim Kellogg, Roxanne Wilkins and Shelley Redman, attended the MAHA 68th Annual Meeting at Mackinac Island, June 13-15, where Shelley was installed as MAHA Membership Director.

Plans for this year’s Purse Bingo are in the works for November 11th. This event is a major fundraiser for the Auxiliary, with tickets always selling out quickly. Anyone interested in tickets should contact Karen Gillespie, karengillespie6379@gmail.com or Kay Devereaux, lonnykay@gmail.com.

Other upcoming events include a Veterans’ Day casino trip, a linen sale, and a 3-day trip to Chicago.

In September 2013, the Auxiliary made a $100,000 5-year pledge to support the building of a new emergency department at Sparrow Clinton Hospital. This September, the final payment will be made, one year early. The Auxiliary has worked very hard to raise the funds and is very proud to have met their goal.

BRONSON BATTLE CREEK HOSPITAL
Gino Ughetti, President

We have some exciting things happening at the hospital in the next few months. Due to our fundraising efforts, the volunteers have raised funds for the building of a helipad at our hospital. Ground breaking for this new feature should be held in the next few months.

We are also working on implementing some new areas of volunteering in the hospital, which should help improve our services even more, and give our patients an even better hospital experience.

A great fundraiser was held featuring a bus trip to see the Detroit Tigers vs. the Los Angeles Dodgers in August.

Additional fundraisers are planned for the coming year, including our very popular Purse Bingo and Books are Fun – just to name a few.

We’re looking forward to a great rest of the year here at Bronson Battle Creek.

HILLSDALE HOSPITAL-Hillsdale
Sally Eckhardt, Auxiliary President

Hillsdale Hospital’s Auxiliary Spring dinner was held at Olivia’s Chop House. Induction of the new Board members and Volunteer awards, including “Volunteer of the Year”, were presented to our members. Our Gift Shop volunteers were recognized as having a phenomenal year. Together, they have made our Hospital Gift Shop one of the best places in town to buy that unique and special item.

Our fundraisers continue to exceed our expectations and help us contribute to the “Project Refresh” campaign for our Medical-Surgical Unit.

The Bronson Battle Creek Volunteers were recently chosen as the recipients of “Winner Wednesday.” This honor was given for the volunteers “deep commitment to exceptional care experiences.” It’s a huge honor and we are very proud of all of our volunteers at BBC!

Hillsdale Hospital’s Auxiliary President, Sally Eckhardt (left), presented Judy Gabrielle, Director of Development, their first $20,000 check toward their $60,000 Medical/Surgical Unit renovation pledge during their Spring Dinner meeting. The Auxiliary was instrumental in pledging the lead gift for this much needed project.

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WEST CENTRAL DISTRICT

Maurine Sneathen, President-West Central District (WCD)

SPECTRUM HEALTH BLODGETT HOSPITAL
Grand Rapids
Mary Wachter, Auxiliary President

We have 225 members in the seven guilds who sponsor and volunteer for events benefitting Spectrum Blodgett Hospital. We raise funds by partnering with vendors and restaurants, hosting fashion shows, bridge parties and volunteering at the Window Shop Gift Shop and the Garden View Café. In just the last 12 months, our guilds have contributed over $101,450.

Spectrum Blodgett Hospital is currently converting the fifth floor to accommodate a new Long Term Acute Care (LTAC) unit. The guilds, through their contributions, look forward to playing a role in this project.

Guild members were invited to a beautiful luncheon this past March. It was to celebrate 100 years that Spectrum Blodgett Hospital has been on this site and to thank the guilds for their many years of generous support.

SPECTRUM HEALTH, BUTTERWORTH HOSPITAL
Grand Rapids
Pam Daugavietis, Chair-Board Communications

In late June, the Butterworth family suffered a heartbreaking loss with the death of Barbie Unger, 65, from accidental injuries. As a staff member for 24 years, Barbie worked alongside many Butterworth Auxilians serving more than coffee and snacks to patients and their families, staff and visitors. In addition to her ready smile, Barbie gave everyone she met a huge helping of cheerfulness and kindness, grace, dignity and, yes, even humor when appropriate. She was a friend to all who knew her and worked with her in the Fireside Grille, and even to strangers in need of a friendly greeting. Barbie will be missed, remembered and admired always, not only for what she did, but especially for who she was; a kind and caring individual who made an enormous difference at Butterworth. Her passing is a bittersweet reminder of how and why we truly are The Butterworth Family. When one of us passes or is suffering, we all suffer. Even in grief, we are grateful to have Barbie’s example of kindness and cheerfulness to continue to inspire us all—staff, volunteers, patients, family and visitors—to better cope with life’s sorrows and challenges. Thank you, Barbie. Your legacy will live in our hearts, minds and actions forever as we continue to serve at Butterworth.

UPPER PENINSULA DISTRICT

Chris Ainslie, President—Upper Peninsula District (UPD)

WAR MEMORIAL HOSPITAL—Sault Ste. Marie
Joyce Henderson, Auxiliary President

War Memorial Hospital held its 35th annual Flea Market on June 4th and had another successful event netting an estimated $16,000. The auxiliary/volunteers prepare for this event two weeks in advance with the receipt of donations. All monies received are given back to the hospital.

Five members of War Memorial’s Auxiliary attended the Annual Meeting on Mackinac Island in June.

Two of our members have taken positions on the UP District Board and one is a state officer.

UP HEALTH SYSTEM Portage-Hancock
Barb Worrall, Auxiliary President

The Portage Health Auxiliary (UPHS-Portage) recently awarded $20,877 in grants to non-profit organizations in our 4-county area who fulfill our mission to improve the health and well-being of youth and the elderly. The grants ranged from a sink installation in a senior center to playground equipment. They included art scholarships, autism materials, several races/fun runs, and books and furnishings for a respite care room. We also supported our local high school organization, which introduces medical careers to students. Ten-$1,000 scholarships have been awarded to area students studying in the medical field. The checks were presented at the annual volunteer recognition dinner provided by UPHS-Portage. Our second granting period of the year will take place in September. Portage sent one member to the MAHA Annual Meeting.
ASPIRUS IRON RIVER HOSPITAL
Abby Miller, DVS

Aspirus Iron River Volunteer Services has been keeping busy so far in 2017. The hospital started the Aspirus Iron River Clinic construction project. It will be a 24,000 square foot, two-story clinic overlooking Ice Lake on the hospital campus. It will house all primary and specialty care, as well as full rehabilitation services.

The volunteers have granted funds to be used for the artwork in all of the patient exam rooms. There will be a community photo contest for some of the artwork.

The volunteers have also been busy filling the patient/family experience travel bags for those leaving our facility during an emergency transfer to a tertiary care center. Volunteers assembled 800 transfer bags that included travel instructions to their destination, as well as items such as granola bars, water bottles, lip balm, and tissues. They have also assembled the Patient Care Binders that provide the take home information, which includes the diagnosis information, medications and after-hours care.

The hospital has been gearing up for their Annual Aspiring Women in the Outdoors event, which is part of a women’s outreach program that the volunteers are co-funding.

Iron River sent 4 members to the MAHA Annual Meeting in June.

SCHOOLCRAFT MEMORIAL HOSPITAL-Manistique
Phyllis Burge

Our recent speaker was our Rehab Department speech pathologist, who presented ideas for sewing projects for use with patients with dementia, autism, etc. They are in need of expression for their anxiety, so weighted blankets and fidget aprons provide them with an outlet for their hands to keep busy and comfort them. Our sewing committee will explore this possibility.

Scholarships were given to two graduates who will pursue medical careers. Gifts were given to the hospital, which included a donation to the Healing Garden. Four of our volunteers attended the spring UPD meeting in Ishpeming. Additional summer fundraisers will include a Brown Bag Auction and a Community Flower Show and Tea.

UP HEALTH SYSTEM BELL HOSPITAL-Ishpeming
Deb Bussone, Auxiliary President

The MAHA/UPD Spring Conference was held at UPHS Bell in May. Dr. James Surrell spoke about his book, “SOS (Stop Only Sugar) Diet” and Ishpeming High School Coach, Jeff Olson, provided a very powerful insight on depression and suicide through a talk and film “Do It For Daniel”, which tells the story of his son’s struggles and tragically, his suicide.

Bell Auxiliary gave four $1,000 scholarships to four deserving seniors and two, second year college students going into medical fields. A donation of $25,000 was given toward the building of the new Trillium House in Marquette. Trillium House provides housing for the terminally ill without caregivers.

We also provided several thousand dollars to schools and other organizations committed to enriching the lives of our youth.

Two members of Bell’s Auxiliary attended the Annual Meeting on Mackinac Island. Both of these members were First Timers. Twenty-six percent of the UP attendees were First Timers.

ASPIRUS IRONWOOD HOSPITAL
Chris Ainslie, Auxiliary Secretary

Ironwood Auxiliary spent time gearing up for the installation of our Auxiliary President, Carol D’Alberto, as MAHA President. We sent 7 members to the Annual Meeting at the Grand, which contributed to the record breaking UP attendance.

The Auxiliary Gift Shop is going strong and is now located at the new clinic/hospital entrance with more volunteers learning the new POS system. Employees and visitors alike are enjoying our Starbucks coffees and expanded inventory.

We gave five $1,000 scholarships to our Aspirus family. Any AIH employee and their children, any Auxiliary member and their families, and any junior volunteer can apply. They need not be entering into a medical field. This is our way to say thank you to those who support our programs. The funds come from profits from Auxiliary vending machines and not from fundraising events.

Our old clinic is now down and expanded parking will soon make things easier for all. We have had a very successful style show luncheon with Crock-n-Rocker and used the new clinic space as our venue.

We continue our newborn swaddle gifts, Tree of Love celebrations, File of Life giveaway, Comfort Kits, and have expanded our activities with Travel bags for patients and a Nurses Locker to include needed clothing for patients.
LEGISLATIVE UPDATE

A BRIEF UPDATE ON STATE LEGISLATIVE ACTION
Carol Crane, Legislative Advocacy Director

Governor Snyder signed the FY 2018 budget in July. This budget fully protects the state funding necessary to continue the Healthy Michigan Plan, as well as $163 million in graduate medical education and enhanced payments for obstetrics and small or rural hospitals.

Debate and discussion on amending Michigan’s No-Fault Auto Insurance is expected to be one of the main topics the state Congress will take up again this month.

In the news from the Federal Government, a Senate GOP effort to repeal portions of the Affordable Care Act (ACA) failed to garner the support needed for passage. Expect the ACA and efforts to either repeal it or replace it to be ongoing, as players from all sides continue to debate this hotly contested Bill.

HEALTHCARE ADVOCACY DAY
TUESDAY, OCTOBER 3, 2017
Stacy Dowdy – Director, Health PAC & Grassroots Advocacy

Registration brochures were mailed in August concerning Healthcare Advocacy Day to be held on Tuesday, October 3, 2017 at the Lansing Radisson Hotel in Downtown Lansing from 8:00 a.m. to 1:00 p.m. It is very important that we start planning now to send representatives to this event.

Please send back your registration form immediately and recruit other auxiliary members and/or volunteers from your hospital and/or facility to attend this very worthwhile informative event. We look forward to your attendance!

For more information about Healthcare Advocacy Day, please contact Stacy Dowdy at (517) 703-8648 or by email at sdowdy@mha.org.

REGISTRATION CUT-OFF IS SEPTEMBER 15, 2017!!
REGISTER TODAY!!

Do you have a celebration, a positive story or an update to share? Please submit all your events to

Highlights Editor: Sandy Reardon at reardonsandy@charter.net.
WOULD YOU CONSIDER HELPING?

In January, MAHA will be selecting a new Board for 2018-2019. MAHA cannot do what it does without volunteers willing to help us out. What does it entail? You will join other Board members in July, September, January, and April for two and a half days of meetings in the Lansing area, plus two conferences in October and June at various locations. Your expenses of hotel room, mileage, and meals are covered by MAHA. Please have a chat with a current Board member. Yes we work, but we also have a good time.

What do the jobs entail? Take a look at the job positions of the new Board members that follow and consider serving. If you might be interested, please call Mary Lu Cramer at 248-714-5774 or email her at maryluccramer@gmail.com. The only requirement is that you are a volunteer, auxilian and/or guild member at a hospital that is a member of MAHA. Give it a try.

MAHA BOARD OF DIRECTORS, 2017-2018

MAHA PRESIDENT
Carol D’Alberto (UPD)
N9469 East Shore Rd.
Marenisco, MI 49947
Home: 906-842-3525
Cell: 906-362-5387
Carol.D’Alberto@Aspirus.org
Aspirus Ironwood Hospital & Clinic

• Serves as the chief executive officer of the Michigan Association of Healthcare Advocates and serves for one (1) year.

• Presides at all meetings of the MAHA Board, the Executive Committee, the Fall Conference, and Annual Meeting. Works at Healthcare Advocacy Day (if requested by MHA), and other MAHA sponsored meetings.

• Serves chair of the Executive Committee and a member of the Education, Goals & Objectives, Legislative, Financial Review, Nominating, Vendor, Finance & Budget, Public Relations, Bylaws Committees and “Ex-officio” on the District Presidents, Past MAHA Presidents, Membership and Conference Committees.

• Works with the committees to plan and execute all MAHA sponsored meetings approved by the board.

• Visits each of the districts in the fall and spring and is responsible for bringing an educational message. Discusses Health Pac and collects donations for it during the spring swing-around. Shall also be available for counseling.

• Approves all vouchers before payment. Is authorized to sign checks. Provides for Annual Meeting reimbursement within ten days.

• Serves as a member of any MHA committee upon request.

• Signs all contracts with the President Elect.

PRESIDENT ELECT
Anne Lorentzen (ECD)
6061 Poinsettia Dr.
Saginaw, MI 48603
Home: 989-792-6002
Cell: 989-297-8808
amlorentzen5803@charter.net
Covenant Healthcare Saginaw

• Acts as the liaison from the MAHA to the districts. Chairs the Council of the District Presidents.

• Serves as a member of the Executive, Education, Goals & Objectives, Legislative, Financial Review (chair), Nominating, District Presidents (Chair), Vendor, Finance & Budget, Public Relations, Bylaws Committees and “Ex-officio” on the Past MAHA Presidents, Membership and Conference Committees.

• Visits each district twice a year with the MAHA President.

• Prepares and revises as necessary a calendar of events of National, State, District and MHA Board of Trustee activities and emails same to all MAHA Board Members either monthly or as changes occur. Provides calendar to the Communications Director for publication in each issue of Highlights and posts it on the MAHA website.

• Works with the Treasurer, Vice President of Education, President and Counselor to review and audit the books four (4) times a year during Board of Directors’ Meetings: July, September, January and April.

• Reviews and forwards all materials to the Webmaster.

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MAHA BOARD OF DIRECTORS  (continued on page 29)

VICE PRESIDENT
Bobbi Bruckman (ECD)
2400 East Cronk Rd.
Owosso, MI 48867
Cell: 989-666-6953
bobbi1@frontier.com
Memorial Healthcare

- Serves as chair of the Education Committee and as a member of the Executive, Goals & Objectives, Legislative, Financial Review, Finance & Budget, Conference and Bylaws Committees.
- Establishes all MAHA educational programs and entertainment, except for Healthcare Advocacy Day. Calls and presides at Education Committee meetings. Includes newly nominated Vice President of Education in planning Fall Conference.
- Keeps in mind Highlights deadlines for formulating educational programs. Writes preview articles about educational conferences for Highlights. Submits copy to Communications Director by stated deadline.
- Writes summary report about Fall Conference for publication in next issue of Highlights.
- Contacts workshop presenters. Obtains equipment needs for Conference Coordinator, obtains and prepares for publication biographical information, giving a copy to Communication Director who will duplicate for inclusion in folders and copy for President Elect for moderator’s use. Prepares certificates of recognition and purchases token gift of thanks for speakers and workshop presenters (if funds permit).
- Works with the Treasurer and President Elect, President and Counselor to review and audit the books four (4) times a year during Board of Directors’ meetings: July, September, January and April.
- Formulates and sends speaker evaluation forms for the Fall Conference and Annual Meeting to Communications Director.

SECRETARY
Lois Castle (NCD)
10603 S. Dalzell Rd.
Traverse City, MI 49684
Cell: 517-881-2590
lcvett77@aol.com
Munson Medical Center

- Chairs the Bylaws and Policy Committee and is a member of the Education, Goals & Objectives, Legislative, Conference Committees.

TREASURER
Deborah Northrop (UPD)
4371 East Mills Rd.
Pickford, MI 49774
Home: 906-647-2510
Cell: 906-440-9330
ddnorthrop@yahoo.com
War Memorial

- Chairs Budget and Finance Committee and serves as a member of the Executive, Education, Goals & Objectives, Legislative, Conference and Bylaws Committees.
- Handles all monies and maintains a record of all financial receipts and disbursements including

• Records all business at board and executive committee meetings; presents a copy of the minutes of any business meeting to the President, President Elect and Vice President of Education for review within ten (10) days following the meeting dates after all board reports have been received. (See addendum #43)
• Coordinates all motions in a motion book to be kept in the permanent files.
• Prepares the Annual Report for publication that consists of the following and instructs the district presidents and committee chairs to report on progress made in their committees and districts.
  - Title page with the MAHA Mission Statement
  - President’s Report of their year
  - The Financial Summary for the year (income and expenditures)
  - MAHA District Map
  - Hospitals by District
  - Annual Hours and Dollar Report
  - MAHA Board of Directors with current pictures
  - Chairman’s summary of committee activities for the year for each MAHA Committee
  - Summary of the District President’s year in their District
• Requests board members to review their job descriptions at the end of term and prior to leaving office.
• Acts as custodian of the electronic permanent file. The Secretary will keep in the Secretary’s Board Manual copies of the minutes of the current year and those of the previous two (2) years. Minutes of all other years will be kept on file/thumb drive.
opening a new bank account as required. Authorized check signers shall be Treasurer, President and President Elect.

• Prepares and submits monthly financial statements to MHA Financial Officer and MAHA Executive Committee. Copies are distributed at meetings or included in minutes.

• Prepares annual report covering the fiscal year.

• Submits the books for review to President Elect, Vice President of Education and President four (4) times a year in conjunction with the Board of Directors meetings: July, September, January and April.

COUNSELOR
Mary Lu Cramer (SED)
1300 Oak Hollow Dr.
Milford, MI 48380
Home: 248-714-5774
Cell: 219-384-0461
marylucramer@gmail.com
DMC Huron Valley Sinai Hospital

• Acts in an advisory capacity to the President and the board as the immediate Past President.

• Chairs the Nominations Committee, the Goals and Objectives Committee, and the Council of Past MAHA Presidents and serves as a member of the Executive, Education, Legislative, Bylaws and Finance & Budget Committees.

• Invites current MAHA President to attend the Council of Past Presidents Meeting at the Fall Conference.

• Recommend two (2) members to the Committee on Nominations (from districts not already represented on the committee).

CONFERENCE COORDINATOR
Janet Barker (ECD)
5289 Concordia Dr.
Grand Blanc, MI 48439
Home: 810-715-0395
Cell: 810-730-8664
j56barker@gmail.com
Genesys Regional Medical Center

• Verifies meal count with hotel and membership chairperson for verification of contract numbers.

• Approves accuracy of billable items and forwards invoice for all physical arrangements to MAHA President for payment approval.

• Writes thank you notes within one (1) week following meeting.

• Visits the chosen hotel site no later than three (3) months prior to the event to finalize arrangements, preferably with the new conference Coordinator when appropriate.

LEGISLATIVE DIRECTOR
Carol Crane (ECD)
849 Beach Buggy Lane
Linden, MI 48451
Home: 810-735-6618
Cell: 810-423-6517
mamoose01@yahoo.com
McLaren-Flint

• Sends letter of introduction before leaving office to hotel personnel with whom new Conference Coordinator will be working.

• Submits article for each issue of Highlights.

• Visits each District either in spring or fall at the request of the MAHA Executive Board.

• Sends monthly legislative updates to all District Legislative Representatives and all MAHA Board Members.

• Participates during registration at MAHA Fall Conference and Annual Meeting with an information table for attendees. Includes information from MHA and any pertinent legislative materials from AHA.

MEMBERSHIP DIRECTOR
Shelley Redman (SWD)
1011 Randy Lane
St. Johns, MI 48879
Cell: 517-331-0665
shelleyredman54@gmail.com
Sparrow-Clinton

• Chairs Membership Committee and serves on the Education, Goals & Objectives, Legislative, Vendor, Public Relations, Conference and Bylaws Committee.

• Acts as the registrar, assisted by the District Presidents, for all MAHA sponsored conferences except Healthcare Advocacy Day. Makes available a receipt of registration fee and prepaid meals for any auxiliary/volunteer group so requesting. Identifies voting delegates.

• Keeps an up-to-date master list of auxiliaries/volunteer groups and their health care facilities which must be members of MHA.

• Reports changes and/or additions in membership list to the MAHA Board.

• Provides the MAHA distribution list by July to MHA and the current MAHA board members. Prepares new lists for current year’s distribution lists, deleting previous lists from computer and updating as necessary.

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MAHA BOARD OF DIRECTORS

- MAHA Board of Directors
- MAHA Committee members and appointees
- District Boards
- Auxiliary/Volunteer Presidents, Presidents Elect, or Vice Presidents, Gift Shop Chairperson, Newsletter Chairperson, Legislative
- Director of Volunteer Services or person to whom auxiliary/volunteers report (paid hospital personnel only)
- MHA Representative to MAHA
- Others as deemed appropriate

• Distributes to District Presidents at Fall Conference the membership letter, excel form and deadlines for the Hours and Dollars Report. Emails this information to all district membership chairs the beginning of October for distribution to the local auxiliary/volunteer membership directors.
• Maintains the MAHA e-mail account.

COMMUNICATIONS DIRECTOR
Sandra Reardon (ECD)
2769 N. Waskevich Lane
Midland, MI 48642
Home: 989-835-5543
Cell: 989-430-9667
reardonsandy@charter.net
MidMichigan Medical Center-Midland

• Chairs Public Relations Committee; serves on the Education, Goals & Objectives, Legislative, Vendor and Bylaws Committees.
• Edits and produces three issues of HIGHLIGHTS and other issues as directed by the President.
• Prepares and submits for printing, emailing to the President Elect for submission to the website all fliers, registration forms, programs and invitations for all MAHA sponsored meetings, working with the Vice President of Education, President Elect and the Conference Coordinator.
• Coordinates the following distributions:
  - All issues of Highlights
  - Publications for all MAHA sponsored meetings
• Supplies an electronic copy of each issue of Highlights to the Membership Director for distribution to the general membership and to the President Elect for the website. (See addendum #24)
• Receives conference evaluations sheets from the Vice President of Education and Conference Coordinators and makes copies for distribution at the Annual Meeting and Fall Conference.

VENDOR COORDINATOR
Sherylynn Russo (ECD)
4002 W. Frances Rd.
Clio, MI 48420
Cell: 810-339-7724
russosheryl@yahoo.com
Genesys Regional Medical Center

• Chairs Vendor Committee and serves on the Education, Goals & Objectives, Legislative, Public Relations, Bylaws and Conference Committees.
• Recruits gift shop vendors and vendors who feature fund raising programs. Maintains file of vendor information.
• Develops contract for use with vendors and advertisers. Collects fee charged to vendors.
• Prepares vendor conference booklet for distribution to program attendees.
• Provides vendor information and advertisers to the Communication Coordinator.
• Prepares conference booklet with input from Conference Coordinator, Communications Director and Vice President of Education.

DISTRICT PRESIDENTS

POSITION DESCRIPTION FOR DISTRICT PRESIDENTS

• Presides at all District Meetings, clearing all dates with the MAHA President in advance.
• Serves on the Education, Council of District Presidents, Goals & Objectives, Legislative, Membership and Bylaws Committees.
• Attends orientation at the April MAHA board meeting prior to year as District President.
• Assists the Membership Director at registration for all MAHA sponsored meetings except Healthcare Advocacy Day.
• Encourages auxiliaries/volunteer groups to submit news to the District President for publication in the Highlights

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<table>
<thead>
<tr>
<th><strong>MAHA CALENDAR</strong></th>
<th>The following dates are for your calendar Information current as of September 1, 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2017</strong></td>
<td></td>
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<tr>
<td><strong>MAHA Committee &amp; Board Meeting Quality Inn Suites, Lansing</strong></td>
<td></td>
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<tr>
<td>September 6-7, 2017*</td>
<td>UPD Fall Meeting Ironwood</td>
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<tr>
<td>September 8, 2017</td>
<td>NCD Fall Meeting TBD</td>
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<tr>
<td>September 12-14, 2017*</td>
<td>MAHA Committee &amp; Board Meeting Quality Inn Suites, Lansing</td>
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<tr>
<td>September 19, 2017*</td>
<td>WCD Fall Meeting Branson, South Haven</td>
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<tr>
<td>September 20, 2017*</td>
<td>SED Fall Meeting TBD Monroe</td>
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<td>September 21, 2017*</td>
<td>SWD Fall Meeting Schuler's, Marshall</td>
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<td>September 27, 2017*</td>
<td>ECD Fall Meeting Horizon Center, Saginaw</td>
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<td>October 3, 2017**</td>
<td>MHA Healthcare Advocacy Day Radisson Lansing Hotel 8am – 1 pm EST</td>
</tr>
<tr>
<td>October 18-20, 2017</td>
<td>MAHA Fall Conference Bavarian Inn Lodge, Frankenmuth</td>
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<tr>
<td><strong>2018</strong></td>
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</tr>
<tr>
<td><strong>MAHA Committee &amp; Board Meeting Quality Inn Suites, Lansing</strong></td>
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<tr>
<td>January 30-February 1, 2018</td>
<td>AHA/SAL Conference Washington, DC</td>
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<tr>
<td>March 21, 2018</td>
<td>NCD Spring Installation Meeting West Shore Manistee</td>
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<td>April 3-5, 2018</td>
<td>SWD Spring Installation Meeting</td>
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<tr>
<td>April 8-10, 2018</td>
<td>UPD Spring Installation Meeting TBD</td>
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<td>May 9-10, 2018*</td>
<td>May, 2018*</td>
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<tr>
<td>May 10, 2018*</td>
<td>June 4-6, 2018*</td>
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<td>May 15, 2018*</td>
<td>May 16, 2018*</td>
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<td>May 23, 2018*</td>
<td>May 24, 2018*</td>
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<tr>
<td>June 4-6, 2018</td>
<td>MAHA Annual Meeting &amp; Educational Institute Crystal Mountain, Thompsonville</td>
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<tr>
<td>September , 2018*</td>
<td>September , 2018*</td>
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<tr>
<td>September, 2018*</td>
<td>WCD Fall Meeting Spectrum Zeeland Hospital</td>
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<tr>
<td>September 12-13, 2018*</td>
<td>UPD Fall Meeting TBD</td>
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<tr>
<td>September 20, 2018*</td>
<td>SED Fall Meeting TBD</td>
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<tr>
<td>September 26, 2018*</td>
<td>ECD Fall Meeting Horizon Center, Saginaw</td>
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<tr>
<td>September , 2018*</td>
<td>SWD Fall Meeting TBD</td>
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<tr>
<td><strong>For more dates go to the MAHA website: <a href="http://www.mahaonline.org">www.mahaonline.org</a></strong></td>
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<tr>
<td><strong>Please notify the MAHA President or President-Elect as soon as you know of a new meeting date or meeting change so we can keep the calendar accurate and up to date. Thank You!</strong></td>
<td></td>
</tr>
</tbody>
</table>

**DISTRICT PRESIDENTS (continued from page 30)**

**EAST CENTRAL DISTRICT**

**Jeanette Smith**
2537 Lyons Rd. 
Owosso, MI 48867
Home: 989-743-5519
Cell: 989-798-1830
kindercompany@gmail.com
Memorial Healthcare

**NORTH CENTRAL DISTRICT**

**Patti Dawson**
5770 Bent Tree Dr.
Gaylord, MI 49735
Home: 989-939-8323
patriciadawson187@gmail.com
Ostego Hospital

**SOUTHEAST DISTRICT**

**Carol Ann Towne**
5970 River Rd.
East China, MI 48054
Cell: 810-335-3293
caroltowne44@gmail.com
St. John River District Hospital

**SOUTHWEST DISTRICT**

**Connie Garlitz**
3000 Leon Ave.
Lansing, MI 48906
Cell: 517-930-0469
cmbrg20@att.net
Sparrow-Lansing

**WEST CENTRAL DISTRICT**

**Maurine Sneathen**
1804 Southampton SE
Grand Rapids, MI 49508
Home: 616-247-8526
Cell: 616-240-3511
mesneathen@comcast.net
Spectrum Health Blodgett

**UPPER PENINSULA DISTRICT**

**Chris Ainslie**
302 Leonard St.
Ironwood, MI 49938
Home: 906-932-0014
Cell: 262-498-8223
greenkneesdesign@gmail.com
Aspirus Ironwood Hospital and Clinic
YOU CAN HELP.

Wednesday through Friday, October 18th - 20th
WE WILL BE COLLECTING FOOD AND MONEY FOR THE "HARVEST GATHERING"
at the 69th 2017 MAHA Fall Conference
“Prisms of Possibilities”

THANK YOU!!!
Without your contributions we would not be a publication. Thank you for the content submitted.