Michigan Association of Healthcare Advocates (MAHA) welcomes you to the

70TH ANNUAL MEETING
AND EDUCATIONAL INSTITUTE

June 10-12, 2019
Great Wolf Lodge | Traverse City, Michigan

MAHA Mission: The MAHA Mission is to provide guidance and education to its member hospitals and their communities thus enabling each institution to maintain its highest standards in health care.
Today I am thinking about spring as I write this article for the SPRING edition of the HIGHLIGHTS. Yes, one of the changes this year is two HIGHLIGHTS, a SPRING issue and a FALL issue. Unfortunately, as I look out the window nothing looks like spring.

Things have continued to go well for the MAHA Board this year and we are looking forward to all the changes being made in the year 2019-2020. Thank you for your support in passing the MAHA Bylaw changes at our Fall Conference so that we could move forward. The Board Meetings are now only a day and a half and with the changes made in the committee structure, things are accomplished in a timely manner. My personal thank you to the current board as change is difficult but everyone took on their new responsibilities and it didn’t seem that it was all that new.

In April we have a meeting in which we invite the proposed new members to attend. In this issue of the HIGHLIGHTS, you will find the proposed Elected Officers for 2019-2020. You will see that we have eliminated two elected positions from previous years. The responsibilities of the Legislative Director were added to the Public Relations Advocate (new title for Communication Director) and as we are no longer having a Vendor Show there is no need for a Vendor Coordinator. You will find on the MAHA website home page under HELPFUL INFORMATION “Vendor Recourses” and here is where you can help your MAHA Board. As you are aware of new vendors share that information with us and we will add it to the website information. You can also make the vendor aware that you are doing that and it will be helpful to them also.

As you all know, the Districts are having difficulty getting people to be on the District Boards. Right now I am aware of only three new District Presidents that will be at the MAHA April Board meeting. Your Districts need your support in keeping your members aware of the happenings throughout the state. Thank you to those who have stepped up to take on the responsibility again, but I am sure that they would like to be relieved of that responsibility and have the opportunity to be present at a meeting and hear ideas from others in District Leadership.

The EXCITING HAPPENING in 2019 is that Michigan Association of Healthcare Advocates (MAHA) is celebrating the 70th Anniversary. Did you know that we started out as Michigan Association of Hospital Auxiliaries (MAHA)? I hope that all of you are planning on attending the Celebration at the 70th Annual Meeting and Educational Institute, June 10, 11, and 12 at the Great Wolf Lodge in Traverse City. Jeannette, VP of Education, has planned

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a great schedule of speakers with very timely topics. The District President’s have been in charge of planning the celebration and they have some special things planned for us. I hope you enjoy reading the letters that the MAHA Past President’s have submitted and I am hopeful that we will have several more to share before we all get together in June. I have enjoyed reading our history and putting together some “HIGHLIGHTS” to share. Watch your emails as I have the next several years about ready to send. I have not found how our publication got its name, HIGHLIGHTS, so if someone knows let me know.

I have attempted to keep our FACEBOOK site up to date with information from your MAHA Board and what is shared with me from the Districts. The number of people viewing our site continues to increase but no one is making comments or rarely a “like”. Gets pretty lonely all by myself.

District Meetings are right around the corner and Bobbi and I are looking forward to spending the time with you. I can not believe that this will be my last time to make the visits and perhaps the last opportunity to see many of you. This year is a bit different as we start in April and end in June.

Thank you for giving me the opportunity to be your MAHA President this past year. It has had its ups and downs but mostly ups. What a wonderful group of people you all are. Your hospitals should all be very pleased and proud that they have you volunteering there. You are people who have had to make a lot of changes in your volunteering as so many things have changed within our hospitals. I congratulate each and every one of you and wish only for the best in your futures.

Anne Lorentzen,
MAHA President

PLEASE Like US ON FACEBOOK!
In Facebook, search for Michigan Association of Healthcare Advocates.

Post your information on hospital activities planned or events held; add pictures and share with your auxiliaries, volunteers, hospitals and friends.

Suggestion? Please contact: Bobbi Bruckman, President-Elect at bruckmanbobbi@gmail.com or 989-666-6953
A perfect theme for the last Fall Conference and Vendor Show of the Michigan Association of Healthcare Advocates. We celebrated the 70th event at the Bavarian Inn Lodge and Conference Center in Frankenmuth October 17-19, 2018.

Our last Vendor Show was held and door prizes won by attendees. You can now check out the MAHA webpage as Vendor information was added to assist you in your fund-raising endeavors.

Attendees had very positive comments for the speakers and the programs. We heard Opening Speaker, Holly Hoffman’s presentation “Never Give Up-The Survivor Way” on Wednesday night. Thursday morning, we had updates on MHA from Brian Peters. Chris Mitchell reported on Legislative Issues. Dr. Walker Foland spoke on “Violence in the Emergency Room” and Mindy Fuchs, a Clinical Social Worker presented on “The Benefits of Being a Volunteer”. This was followed by Trooper Troy Meder, Michigan State Police and his presentation on “Drug Recognition Education Program (e.g. Opioids).

Friday, we enjoyed Closing Speaker, Mary Slowikowski “The Journey Forward for MAHA”. This was followed by everyone’s favorite time, the Basket Giveaways. Once again, attendees were generous in donating to the Harvest Gathering, hosted by WCD.

The membership approved Bylaw changes that will help MAHA to embark on a new course as we celebrate our 70th Anniversary at the Annual Meeting in June 2019 at the Great Wolf Lodge in Traverse City. The Bylaw change brings us to a new beginning, as we enter our 71st year we will now host one Annual Meeting each June. “Together” we look forward to ensuring the future of MAHA.

Bobbi Bruckman,
MAHA President-Elect
Be sure to mark your calendars for June 10, 11, 12, 2019 at the Great Wolf Lodge in Traverse City. “Save the Date” and registration information will be going out shortly to the membership so watch your email and check the website for more details on events planned for this celebration. You won’t want to miss it. If you have any questions, please feel free to contact your District President or any MAHA Board Member. We are all looking forward to celebrating with all of you.

In June, 2019, at the Great Wolf Lodge in Traverse City, MAHA will be celebrating the 70th Anniversary of our organization. I have requested that the Past Presidents think about their years on the MAHA Board and share those memories with us. The history of MAHA is on our website (mahaonline.org) and it was written by the then current president and using that information I will be summarizing the information and sharing it with you over the next five or six months.

I recently spoke with Jean Hogan (1999-2000) about her years as a hospital volunteer and how it continued on to being on the MAHA Board and eventually MAHA President. She started volunteering at McLaren Flint when she was at a place in her life that she needed something to be involved in. It was people she met, the friendships she made, and the personal relationships that continued that kept her interested in volunteering and the opportunities to move up in the organization. She said she grew as a person with the knowledge she gained being involved as a volunteer. Jean lives in Flushing, Michigan.

I received a note from Virginia Washington (1994-1995) who lives in Cheboygan, Michigan. She is ninety-five (95) years old and dealing with Parkinson. She said she will not be able to attend the 70th celebration but all the best to everyone. ALL her years with MAHA were happy years.

I sent letters to thirty (30) past presidents and only one came back. If anyone has any information about Dolores Root (1976-1977) please let me know.

I have summarized the history of our organization from 1948 to 1976 so far. I hope that you find it as interesting as I have. It is only the “high spots” but the entire history is available on the website if you want more.

Have a safe rest of our winter and look forward to more on the Celebration of our 70th Anniversary.

Anne Lorentzen,
MAHA President (2018-2019)
Michigan Association of Healthcare Advocates (MAHA) welcomes you to the

70TH ANNUAL MEETING
AND EDUCATIONAL INSTITUTE

June 10-12, 2019
Great Wolf Lodge  |  Traverse City, Michigan
The MAHA 70th Annual Meeting & Educational Institute event is very special because of MAHA’s 70th Anniversary. It is also a special place to celebrate such a significant milestone within our organization. “Building a Future Together” is the theme. We hope you can be committed to help with MAHA’s construction project. We will hear more during the conference about those seventy wonderful years.

The Great Wolf Lodge and Conference Center is very unique in its physical setting. The Conference Center has everything we could imagine. On the other side of the building there is room for families enjoying each other’s company doing any and all there is to experience.

Monday, June 10th, registration will be in the large reception area outside the White Pine Ballroom. East Central District members will be assisting during this registration period. Please remember to bring a basket representing your healthcare organization. The Basket Giveaway is always well received & we do appreciate your efforts to bring them to the event.

The MAHA Opening General Session will be in one of the White Pine Ballrooms. Anne Lorentzen, MAHA President, will welcome us and preside at the business meeting. The slate of officers for 2019-2020 will also be presented during the meeting. Bobby Bruckman, President-Elect, will do the opening prayer & Pledge of Allegiance. Jeannette Smith, VP of Education, will summarize the speakers and their topics being presented. Joyce Nielsen, Conference Coordinator, will give the hotel orientation. All of our speaker sessions & meals will be in the White Pine Ballroom (WPB). Each speaker will have one hour for the presentation and fifteen minutes for questions from the group.

Our opening speaker, Michelle McCann, is from Mississippi and works as Director of Community Education & Volunteer Services at Baptist Medical Center Leake. She serves on numerous committees in the community utilizing volunteers of all ages. Michelle’s topics are well received throughout the United States. Speak Life is a wonderful “block” on which to build. She will continue the construction with you in the White Pine Ballroom. Dinner will be in that same ballroom.

The six District Presidents will host a reception after dinner from in the Hospitality Room. This event was well received at Crystal Mountain and I am sure it will be as wonderful this year.

Tuesday morning, June 11th breakfast is from 7:30-8:30, (WPB).

MHA personnel, Brian Peters, CEO, & Chris Mitchell, Executive Vice President, Advocacy & Public Relations, will present after breakfast with updates. They design building blocks every day in every way. There will be a fifteen-minute break after this presentation. Carrie Kotecki & Joe Humphries will then speak. Carrie Kotechi, MSN, RN, is Director of Emergency Preparedness, Compliance One Group. Joe Humphries is the Business Development Director of Compliance Group. Workplace Violence continues to be a hot topic right now. Surviving a workplace violence incident is a priority in today’s world. Strategies must be employed to reduce anxiety and promote confidence in a challenging setting. You need some tools in your toolbox for survival. Talk about wobbly building blocks. We must work to keep those blocks strong every day in every way. Lunch will be served after their presentation.

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Carol Bridges will be the first speaker after lunch. Carol has spent many years in the healthcare setting, working with others, including volunteers. She has now turned another page in her career & is working with doctors as a Physician Communication Consultant at Henry Ford Health System. Her emphasis and goal for these doctors is better communication with their patients, hence Making Your Voice Heard @ Your Doctor Visit. Can you recognize their building blocks? After Carol is finished there will be a fifteen-minute break.

Robert Toonkel, the second speaker of the afternoon, serves as the Manager of Volunteer Services at Arnot Ogden Medical Center in Elmira, New York, overseeing the recruitment, onboarding, orientation, retention, and recognition of volunteers, as well as working with staff in addressing service opportunities through proper volunteer placement. Impressions are everything, are everywhere, & often a choke point to growing volunteer programs and guest satisfaction. He will share ideas about The Impression That I Get. I hypothesize his building blocks are fun & interesting.

The Past Presidents will meet after Robert is finished.

Most others will have some free time to get settled in their rooms.

The Michigan Health & Hospital Association (MHA) will host a Reception from in the Hospitality Room. The Banquet & Installation of Officers will be next. The evening will end with a Receiving Line of all Past Presidents, the 2018-2019 MAHA Board & the 2019-2020 MAHA Board.

We will meet for breakfast on Wednesday, June 12th, in the WPB. Our closing speaker for the conference, Donna Tyson, from Surfside Beach, S.C. and is known for her creative writing & published books; well respected on the speaker’s circuit; and, within the world of cancer. Donna will present Building on Change using an acrostic of building blocks. Can you visualize how that would look? Donna will also have some of her books for sale before and after her presentation.

Closing remarks will be done by MAHA President Anne Lorentzen, as well as the Basket Giveaway Drawing. Save travels home. Reflect by yourself. Share ideas you heard with others. AND, Build Your Future with your friends and colleagues back home.

Jeannette Smith,  
MAHA VP Education
CAROL BRIDGES, PHYSICIAN COMMUNICATION CONSULTANT

Carol Bridges is a strong and inspirational leader with a talent for motivating employees and volunteers. She is passionate about the patient experience and comes to us with over 30 years of health care experience with Henry Ford Health System. In her current role, she shadowing physicians and advanced practice providers, sharing best practice skills and coaching them towards improved patient communication.

She has an extensive background in Care Experience training as well as utilization of Press Ganey/HCAHPS patient satisfaction data. Her years spent in health care leadership include a strong focus on coaching, mentoring, facilitative training, and project management. She is an International Certified Executive Coach, Certified Senn-Delaney and Crucial Conversations presenter. Carol is a past-President of the Michigan Council of Directors of Volunteer Services.

CARRIE KOTECKI, MSN, RN
DIRECTOR OF EMERGENCY PREPAREDNESS COMPLIANCE ONE GROUP

Carrie Kotecki has taught over a thousand healthcare workers on prevention, tactics, and hands-on drill for workplace violence. She is a retired Director of Emergency Services at Bronson Healthcare Group in Kalamazoo Michigan after 38 years. Carrie trains nationwide on the topics of workplace violence, healthcare leadership & frontline staff training, as well as train the trainer, as well as performs on-site mock surveys as it relates to Emergency Preparedness to: 1) assess the needs of a facility and 2) identify any deficiencies or areas of non-compliance with standards, codes, and laws. In Carrie’s previous position, her responsibilities included 24- hour oversight of a Level One Trauma center with an annual census of 98,000 visits, a 20- bed admission unit, 24/7 Admission Transfer Center, and overall responsibility for the Emergency Preparedness programs for the hospital system. Further responsibilities included: quarterly training/drills for all hospital staff, development of disaster manuals, guidelines to meet Joint Commission Requirements, development of an incident command training program, and development of department specific emergency plans for all units within the hospital. Carrie was also responsible for managing the Contagious Disease Team developed during the Ebola outbreak, developing guidelines, algorithms and annual drills for all areas. Carrie has also worked with the State of Michigan in developing programs and processes specific to healthcare coalitions and deployment of a state provided resource of MI-TESA (portable 100 bed hospital). She continues to be active in the local 5th district hospital coalition for southwest. As a subject matter expert/contracted instructor for the Center of Domestic Preparedness for the past 14 years, Carrie enjoys teaching health care leadership disaster tactics to leaders across the United States. Carrie’s education includes a University of Michigan bachelor’s degree in Nursing, as well as a master’s degree in Nursing Leadership from the American Sentinel University.

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JOE HUMPHRIES, BUSINESS DEVELOPMENT DIRECTOR
COMPLIANCE ONE GROUP

Armed with practical hands on experience in the areas of safety, security and training, Joe Humphries joined with Compliance One Group, a code compliance firm located in Kalamazoo, MI, to lead the firm’s preparedness and safety training division in 2014. In his first position as Project Manager, Joe performed on-site security assessments within facilities to identify areas of risk and vulnerability, and then worked with the facilities’ management to provide viable solutions and programs to mitigate risks. In working closely with his clients, Joe developed an array of industry best practices as a direct reflection of his law enforcement experience. In a new position as Business Development Director, Joe will represent the organization as sales director, as well as will continue to direct the team’s multi-disciplined experts including: current and former law enforcement and fire officials, Homeland Security personnel, and certified Life Safety compliance experts. Joe’s applied knowledge was earned by devoting 25 years to his communities as a police officer, firefighter, medical first responder, and K-9 handler/trainer. As such, he and his team’s adapted approaches to training reflects the “reality based scenario” elements that proves most effective and proactive by placing employees into real life scenarios to draw from past experiences in order to survive catastrophic events should they arise. Joe is retired from the Kalamazoo Department of Public Safety, having served his last 16 years as a supervisor. During the last five years of his tenure, Joe led the Community Policing Division which was comprised of 14 officers working directly with neighborhood groups, downtown businesses and 24 public schools within the city. Joe also has extensive training in incident management, fire ground and hazardous material command, risk management, and Department of Justice training in response to weapons of mass destruction. Joe also enjoys teaching as a training instructor and faculty member at multiple colleges in Michigan, including Kellogg Community College and Washtenaw Community College. As a division of CSM Group, Compliance One Group seeks to find safety, training and security solutions that are cost effective, technically superior and sustainable for a variety of industry applications. Joe’s thirst for excellence propels him to keep ahead of industry developments and standards, while he consults on emergency plan development and implementation, policies and procedures writing and review, and active shooter/workplace violence training throughout the nation. Joe holds a Bachelor of Applied Science in both Criminology and Sociology from Western Michigan University. With a focus on teamwork, it is no surprise that prior to his career in public safety, Joe was a professional baseball player as a member of the Toronto Blue Jays and Los Angeles Dodgers organizations.

DID YOU KNOW?

Did you know you are allowed 30 hours for attending the MAHA Annual Meeting? Just report back to your hospital after you attended the meeting and have your total hours served as a volunteer updated. This meeting is held for your benefit as a volunteer. The information presented is intended to help you become better at the things you do for your hospital. Claim the hours and boost your total volunteer hours.
MICHIELLE MCCANN, DIRECTOR OF COMMUNITY EDUCATION AND VOLUNTEER SERVICES, BAPTIST MEMORIAL HOSPITAL - LEAKE

Michelle is the Director of Community Education and Volunteer Services for Baptist Memorial Hospital – Leake in Carthage, MS. She founded the volunteer program from the ground up and currently has 30 active front desk and wayfinder volunteers that volunteer every day of the week as well as a volunteer program that had 22 student volunteers staffed in the pilot program in 2018. Michelle has worked in the volunteer arena for over 15 years throughout her community. She serves on the SHVL board as Asst. Vice President of Conference Education, President Elect of the MS Hospital Association of Auxiliaries and Volunteer Services. Michelle serves as President of The Main Street Chamber of Leake County and serves on numerous committees. Michelle serves as women’s ministry leader at her church and speaks at numerous women’s events locally and statewide. Michelle has been married to Carl McCann for 32 years, they have 2 grown children Bailey and Hillman, one son in-law Trent and 2 precious grandsons, Mason and Max.

ROB TOONKEL, MANAGER VOLUNTEER SERVICES, ARNOT OGDEN MEDICAL CENTER

Rob Toonkel serves as the Manager of Volunteer Services at Arnot Ogden Medical Center (AOMC), in Elmira, New York, overseeing the recruitment, onboarding, orientation, retention, and recognition of volunteers, as a liaison to the Auxiliary, and working with staff in addressing service opportunities through proper volunteer placement.

Rob weaves a bevy of diverse experiences into his hospital role, including nine years as a hospital volunteer manager, three years working in the U.S. House of Representatives, and eight years as the Director of Communications of a non-profit organization. His 10,000 hours of volunteer service over the last quarter-century includes six years as a healthcare volunteer, five years as an English-as-a-Second-Language teacher, and 500 hours with a suicide prevention hotline and a sexual assault response hotline.

A leader in the field of re-developing orientation to make it more effective and engaging, Rob has led presentations on volunteer education for leaders and volunteers at numerous conferences. His impact has delivered positive results at orientations in hundreds of hospitals across the nation, including AOMC, where he has lifted the four-hour Patient Experience portion to the highest rated segment of general orientation more than fifty consecutive times since assuming the role in April 2016.

A graduate of the University of Michigan with a degree in Business Administration, Rob served as chairman of the AHVRP Annual Conference Planning Committee for the 50th anniversary conference in Chicago in 2018, and was elected to the AHVRP Board for a three-year term, 2019-2021.
Born and raised in Westchester County, N.Y., Rob in 2015 became the youngest of just 45 individuals to complete at least three marathons in each of the 50 states in the U.S. He is the only person to have completed at least 300 marathons and have donated platelets at least 200 times. He lives in Elmira with the longest relationship of his life, a 126-year old Queen Anne Victorian home.

**DONNA TYSON, MOTIVATIONAL SPEAKER**

Donna is a nationally acclaimed motivational speaker known for her ability to touch hearts and inspire people to reach their highest potential. Her unique style has been described as a “a cross between a preacher, a politician and a comedian.” Donna leaves her audiences spell bound as she weaves her stories of empowerment. She draws on her experiences as a former television and radio talk show host, successful business owner, community leader, missionary, cancer survivor, mother and grandmother for her thought provoking life lessons.

Donna travels the country as a motivational speaker while promoting her first children’s book on pride and self-esteem entitled “The Red Bow.” In 2012, Donna sold everything she owned and moved to Haiti for 10 months as a missionary. In the Spring of 2014, she was diagnosed with an aggressive Triple Negative Breast Cancer and has spent the last two years in chemotherapy and healing treatments. She now resides in Surfside Beach, South Carolina, where she hosts Women’s Renewal Retreats and leads bi-weekly Infusion spiritual support group meetings for cancer patients, survivors and caregivers. She was named the 2015 Grand Strand Happening Now Mover & Shaker award winner for going above and beyond the call to make a big difference in her community.
I want to take this opportunity to tell you about Clara Roth (1987-88). Clara started to volunteer at St. Lukes's Hospital, Saginaw, Michigan when she was eighteen years old. She died about five years ago in her late eighties.

I met Clara when I was on the Auxiliary Board of Covenant HealthCare and very new to volunteering. At that time she was the Legislative person on the board and always had a report to give. I attended my first Annual Meeting at the Grand Hotel with Clara and we roomed together that year. Actually we had the opportunity to do this together several times and it was Clara who taught me about the value of MAHA Fall Conferences and Annual Meetings. Clara knew everyone and she introduced me to everyone she knew.

Clara was a dedicated hospital volunteer. She supported her district, East Central District, and MAHA.

The reason I am writing this is because she was ill when we celebrated our 65th Anniversary and I brought her one of the pins we all received at that Fall Conference.

I went to Clara’s funeral with Sarah Knochel, the Director of Volunteers at Covenant HealthCare Saginaw, and Clara was wearing the 65th MAHA Anniversary pin on the lapel of her suit jacket. I had an opportunity to talk with her daughter that day and she told me that that had been Clara’s wish.

Anne Lorentzen,
MAHA President (2018-2019)

Healthcare is one of the most regulated industries in the world. State and federal laws determine when and where hospitals are built, what services are offered, who may perform certain medical procedures, what services can be performed, the cost of services and even how much information can be shared and with whom. In fact, our elected leaders make decisions every day that affect Michigan hospitals and patients.

Thus, it is important that the hospital community have a voice in public policy discussions and work together to ensure that these policies are in the best interest of Michigan hospitals. The Michigan Health & Hospital Association Health Political Action Committee (Health PAC) is the political voice for Michigan hospitals, health systems and their employees.

Please consider contributing to the Health PAC campaign and assist MHA in keeping our issues and concerns on the political radar screen in Lansing and Washington. It is an extremely important tool that has contributed to the success of the MHA’s statewide advocacy efforts throughout the years. Help us continue this strong tradition.

Please set a goal for yourself and make a pledge to support Health PAC when the cards are distributed at your district meetings.

Judith Dawson
MAHA Legislative Director
NORTH CENTRAL DISTRICT (NCD)

Brenda S. Butts, President
McLaren Northern Michigan Cheboygan Campus Guild

The Cheboygan Campus Guild, serving McLaren Northern Michigan, had a very busy 2018! We held seven different fundraisers through which we raised a little over $40,600 for the Cheboygan hospital.

In May, we sponsored a yard sale for the Hospice House of Cheboygan. We raised $1,800 to benefit that facility. We also had our first Books Are Fun/Collective Goods Sale. That is a delightful company!

Our main fundraiser for the year was held in August at the Fernelius Toyota Jeep Chrysler Dodge dealership. The car dealership was transformed into a mini art gallery and glorious buffet featuring tastings from nine local restaurants. Thirty-five artists created art/peace poles for a live auction. It was a fantastic evening! We made $28,600 on that event, the most we have ever made on a single event!

In September, the Books Are Fun/Collective Goods sale was back with their unique merchandise. In addition, several ladies of our guild sponsored a card party for almost fifty players in our area.

November found our hospital hallways lined with over sixty-five vendors for our annual Christmas Shopping Spree of crafts, baked goods, and various items from local companies. The deer hunting widows were out in full force to help us raise over $4,000 for patient assistance for Cheboygan area patients. With this money, we are able to provide gas cards, medicine, and for other patient needs.

To top off our fundraising efforts, our annual Tree of Lights campaign was once again successful in remembering our loved ones who have passed on with monetary donations to the worthy cause of promoting quality health care on the Cheboygan campus.

These fundraisers enabled us to purchase new physical therapy doors, an awning for outside of the surgery center, iPads for patient education, a Mayo Stand, and surgical eye instruments. The hospital is thrilled with these new purchases!

Sharon Grajcar
Paul Oliver Memorial Hospital Auxiliary President

Paul Oliver Memorial Hospital Auxiliary (POMHA) was busy again in 2018.

The Golf Outing in May was again a great success. Crystal Mountain was the location of this event and was very helpful in making this a fun day for everyone.

The Tour of Interesting Places was well attended and showcased 6 delightful homes on Crystal Lake, ranging from a multi-generational cottage to a new contemporary home.

In September we sponsored a new event, the Trip-Up North Triathlon. This was a bike, kayak, run event with an included walk. This event was far reaching with over 100 participants from all over the state and several from neighboring states. Come and join us when we again sponsor this event September 14, 2019. Register online.

At our Annual Meeting at the lovely Watervail Resort on Lower Herring Lake,100 Auxiliary members enjoyed lunch and a fashion show and we presented Paul Oliver Memorial Hospital a check for $48,000.00.

UPPER PENINSULA DISTRICT (UPD)

Aspirus Iron River Volunteer Services

Aspirus Iron River Volunteer Services has continued supporting the hospital in many different ways this past year, but one of the more notable gestures was through a $10,000 donation towards supporting 3D Digital Mammography for Aspirus Iron River Hospital.

Securing this advanced technology is a big deal for our community, and the volunteers were more than happy to be able to support getting this technology here.

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Aspirus Iron River volunteers are planning the upcoming spring UPD annual meeting which will be hosted in Iron River this year. We’re looking forward to having some engaging and interesting panel speakers, as well as great food and great networking.

Volunteers are also in the process of securing a vending machine for our hospital cafeteria which will bring in a bit of profit to continue our mission of supporting our local hospital and community.

Volunteers are also continuing to support our hospital through patient experience projects including our Patient Care Binder given to every inpatient admission, as well as our Transfer Bag process for families leaving our emergency room for tertiary care.

Munson Medical Center – Traverse City

In July 2018, it was determined that our Volunteer Gift Shop & vendor sale proceeds for FY 19 would be used to benefit the Munson Health Care Healthy Futures Program.

This program is a collaborative program that connects expectant and new parents with trustworthy information and local resources, including public health nurses from their own community. MHC works closely with health care providers and regional health departments in providing these services.

Vendor Sale events included Outside the Box shoes, Spencer Douglas Jewelry, Career Uniforms, The Sweet Shop from Cadillac and Sisters of Adornment Jewelry.

The annual Volunteer Recognition Awards Reception was held in October. A lovely brunch was served as the attendees socialized with each other and administration. Munson Medical Center Hour Pins were awarded to volunteers who had given 500 hours, 5,000 hours and one volunteer received a pin for 15,000+ hours. Volunteers that reach 5,000+ hours are honored by their names being permanently added to the Recognition Wall that hangs in a main hallway.

Munson Medical Center volunteers gave over 34,000 hours in FY2018.

War Memorial Hospital

The hospital auxiliary met in December at a special meeting to discuss the possibility of not having our annual Flea Market for 2019. This project has been held for 36 years and has been our biggest fund raiser. All proceeds are returned to the hospital by means of the Wish List. Each department has a chance to submit an item(s) they feel is a very needed item, but funds from the hospital are not always available. With much discussion and concerns of not having enough resources to carry it out for this year, the majority vote was not to hold it this year.

The membership has been having discussions on other fund raiser options. We are open to any from other auxiliaries.

There were two members who received their lifetime membership at our December meeting.

Always glad to report that we have taken in new members as well. It helps to fill needs behind those who leave for the winter to warmer climate.

SOUTH EASTERN DISTRICT (SED)

Henry Ford Wyandotte

Henry Ford Wyandotte was recently honored in the Wyandotte Herald:

“Volunteers recently made a donation that will help to ensure that the hospital remains a safe place for patients and staff.”
Members of the hospital’s Auxiliary purchased two new security vehicles for the hospital’s security team. One vehicle will go into service at the Wyandotte campus and the other at Henry Ford Health Center-Brownstown.

Currently the hospital has 336 active volunteers and 99 Auxiliary members who hold fundraisers throughout the year for patient-related products. Auxiliary activities and fundraising events have raised more than $2.6 million in donations to support the care that Henry Ford Wyandotte Hospital provides to the community.

**EAST CENTRAL DISTRICT (ECD)**

**Ann Rowe, Volunteer President**
**Mid Michigan Medical Center– Clare**

We are ready for Spring.

It has been a quiet winter here at MMHC. Our Christmas luncheon was put on by the volunteer board members, the food was delicious. It is always fun to spend time with other volunteers that we only get to see at these functions.

The volunteers have been able to purchase several items for the hospital. This heart monitor was purchased for the Out Patient Procedure Department. (Pictured with monitor is Kathy from OPPD).

In May we will be having another “Gently Used Purse” sale. This is a very well received fund raiser for the volunteers.

**Jan Mengel, President**
**Memorial Healthcare Auxiliary - Owosso, MI**

Happy Spring!!!

This is a very exciting year here at Memorial Healthcare. Our Auxiliary and our Hospital will both be celebrating our 100th Anniversary!! Our Auxiliary has such a wonderful history and its such an honor to be involved in an organization that has been serving our community for 100 years!

We are busy planning a celebration to mark this remarkable occasion. It will be a lovely event.

Also in the future is our annual Spring Fashion Show and Luncheon to be held on April 9. This is always a wonderful event with fashions provided by our own Four Season’s Gift Shop.

Our fun raising efforts are also in full swing. We have a wonderful organization with wonderful volunteers and I’m looking forward to a wonderful year.

**Cindy Halibicky, President**
**McLaren Flint**

We hope that all the Auxilians are being safe in this winter weather and hopefully spring is right around the corner! Our attendance was a little lower for the General Membership Luncheon held in February due to inclement weather. We are proud of our Auxilians and the time they dedicate to the McLaren Flint. To teach safety at our February luncheon, our Director of Security, Jeffrey Young, did a presentation on active shooter classes. Also canine, “Ike”, and his handler, Officer Dan Webb, did a demonstration on finding explosive material.

Our Director of Volunteers, Penny McCormick, is holding monthly orientations for our new Auxilians. She is skilled at accommodating these volunteers that possess a variety of knowledge and will be placed in the area they are well suited for. As of February 13, 2019, our total membership is 245 with the active number of 130.

The opening of the McLaren Proton Therapy Center has been delayed for many months. We are happy announce that as of the beginning of February, there have been 5 patients taking advantage of this specialized radiation with many more utilizing it in the future.

2019 marks the 100 year anniversary of McLaren Flint! The Flint Auxiliary will plan to celebrate and incorporate this milestone at our luncheons.

**Paulette Mancuso, President**
**SHA Scheureer Hospital**

We had a $5.00 Jewelry and accessory sale in November adding to our dollars raised.

Our up-coming events include Healthercise and our Spring Style Show and Luncheon which is Wednesday, May 8, 2019. We will send you an invitation.

We also presented our C.E.O. Mr. Terry Lerash with a $24,900 check at our Christmas luncheon. Contributing fundraisers were the Annual Golf Outing, and Fall Fashion Show.

**Rebecca Cambridge, President**
**McKenzie Health System**

For over 50 years, the MHS Auxiliary has supported the organization and the community. We are so very fortunate to have many long-time members and recently recognized Patti O’Connor for her eleven years of service in the role of Auxiliary President.

2018 fundraising activities included our 13th annual Golf Scramble in June, Bakeless Bake Sale in September, “Fall

(continued on page 17)
Into The Holiday Spirit” event in November and our annual Jewelry/Gift Shop sale in December. Proceeds from these events will play a substantial part in renovating our hospital dining room.

In September, we received a “Silver Lining” award for our committed group of volunteers. Supporting MHS and our community is at the heart of what we do and it was an honor to be recognized for our work.

Alison Dedrick  
Hurley Hospital - Flint

The Magic of Hurley

The 38th annual Hurley Benefit Ball was held on Saturday, March 2, 2019 at the Holiday Inn Gateway Center. Guests enjoyed a magical evening featuring a cocktail reception, silent auction & abracadabra raffle, sit-down first class dinner, live entertainment and local, world-renowned magician, Nathan Kranzo. The Ball raised over $160,000 which benefits two very important programs, Hurley’s Child Life & Hospital Elder Life Program (HELP). Child Life is supported by volunteer services, while HELP is completely staffed by volunteers. Jordan Brown, Hurley Director of Volunteers and Alison Dedrick, Chairperson of the Volunteer Steering Corps enjoyed themselves at the Ball.

Hurley Volunteer Corps

About 25 Hurley Volunteers got together over a two day period to make costumes for the babies in the NICU. Over 150 costumes were made. Looks like we’ll have some left over for next year!
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MAILING LISTS

Please keep our mailing list current by sending address changes or corrections to your District Vice President of Membership. This will ensure that the publications will be delivered promptly.

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616-638-1658

HIGHLIGHTS

Change is always a good thing – example: effective with this issue of the HIGHLIGHTS we will begin publishing twice a year (Fall and Spring) and will only be available electronically on our website (MAHAonline.org).

DEADLINES FOR ALL FUTURE PUBLICATIONS:
March 15................................. SPRING Issue
September 15............................. FALL Issue

All articles MUST be submitted as a Word document and all photos must be .jpg format.
If you do not have a computer, please check with someone at your hospital for assistance.
All articles must be sent to your District President, so they can submit all articles for their District at one time. Be sure to indicate your Hospital name, and District on your Word document.
MAHA COMMITTEE REPORT ON 2019-2020 NOMINATIONS

The MAHA 2018 Nominations Committee finalized the proposed slate of officers for the 2019-2020 MAHA Board on February 2, 2019. The election of officers will be held at the 70th MAHA Annual Meeting and Education Institute June 10, 11 and 12, 2019 at the Great Wolf Lodge, Traverse City, Michigan.

PROPOSED ELECTED OFFICERS FOR MAHA 2019-2020

Officers as per MAHA Bylaws:
➤ President: Bobbi Bruckman
➤ President-Elect: Jeannette Smith
➤ Counselor: Anne Lorentzen

Proposed Officers for MAHA Board 2019-2020:
➤ VP of Education
➤ Sandra Reardon (ECD)
➤ Previous Offices – ECD Secretary, 3 Years, MAHA Communication Director, 2 years
➤ Current Position – MAHA Vendor Coordinator, 1 year (position eliminated)

Secretary
➤ Judy Dawson (ECD)
➤ Previous Offices – ECD Secretary, 2 years
➤ Current Position – MAHA Legislative Director, 1 year (position eliminated)

Membership Director
➤ Mary (Beth) Greene (ECD)
➤ Previous Offices – ECD Membership Director, 2 years, ECD President-Elect and ECD President
➤ Current Position – MAHA District President, 1 year

Public Relations Advocate
➤ Sheryllynn Russo (ECD)
➤ Previous Offices – ECD Membership Director, 2 years, MAHA Vendor Coordinator, 1 year
➤ Current Position – ECD Treasurer, MAHA Communication Director, 1 year (position eliminated)

Treasurer
➤ Patricia Johnson (SWD)
➤ Current office – MAHA Treasurer

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Conference Coordinator
➤ Joyce Nielsen (SED)
➤ Previous Office – SED Membership Director, several years
➤ Current Office – SED Membership Director, MAHA Conference Coordinator, 1 year

Nomination Committee
➤ President Anne Lorentzen – Acting Chair
➤ President-Elect - Bobbi Bruckman
➤ VP of Education - Jeannette Smith
➤ Vivian Mettler – NCD Counselor
➤ Barb Tenpas – WCD Counselor

As directed by MAHA Bylaws each nominee received a letter requesting written Confirmation of Acceptance of the Nomination. Signed letters have been returned and are on file with the Acting Chair of the Committee of Nominations.

Article XL, Section 7 of the MAHA Bylaws provides that “additional nominations may be made by a petition of five (5) member auxiliaries/volunteer organizations of MAHA, with a written consent of the nominee, submitted to the MAHA Secretary at least fourteen (14) days prior to the Annual Meeting”.

My career started with MAHA in 2004 when I was asked to be the Communications Director which of course I accepted. I believe later it became an appointed position. I was thrilled to become a member of this group with such a great past history.

In 2007 the position of Vice President of Education was offered and along with my duties as Southwest District President, I got through the year completing both responsibilities! Then came President-Elect and traveling began, what great experiences.

The year 2009 was the most exciting as President! The installation at the Grand Hotel was memorable! Just so lovely!

The travels during that year on behalf of MAHA were amazing! U net so many great people through the country that are devoted hospital volunteers and I still hear from some of them.

The friends I have made while on the MAHA Board get together at the MAHA Conferences as well as other times during the year I think it is so important to keep those friends close!

My years attending the MAHA Conferences may be waning but the friends I have made will always be with me!

Mary Lou McFadden
MAHA President 2009-2010
Dear MAHA...

- Came on State Board in 1998 as UPD President
- Served on State Board First Time from 1998-2004
- Served on State Board Second Time from Southeast District of MAHA as SED President Elect, President and Counselor. (2012 - 2015 Served on the MAHA Board for two years while serving as SED President)
- I came on the MAHA Board in 1998 as the UPD President.
- Some of the great leaders I had the privilege of serving with were: Virginia Washington, Hazel Steinmetz, Lynn Hammerstrom, Jean Fuller, Lydia Weeks, Jean Hagan, and Mary Alice Kalmbach.

At that time I was the second MAHA President chosen from the UPD in the history of the organization.

• My first year I served as UPD President.
• The second year I served as MAHA Membership Director. That was a very exciting year as under the direction of the MAHA President I worked directly with Charlie Johnson at MHA to develop a database for the MAHA Membership and it was quite successful.
• The third year I served at VP Education. During that year through the suggestion of my husband, Leonard Beverley, I brought information to the board and stated that we needed an MAHA website. It was a joy that year to also work again with Charlie Johnson at MHA to develop and put online the first ever MAHA website. During this year it was also my privilege to contact and enlist speakers and workshop presenters for the MAHA conferences, and also working two years out to enlist great speakers and workshops with great educational opportunities for our members.
• The fourth year on the MAHA Board I served as President Elect and at the appointment of then MAHA President, Mary Alice Kalmbach, I along with a task-force committee developed the MAHA HAP Handbook.
• The fifth year I served on the MAHA Board, I served as MAHA President. It was a joy to have a great leadership team working with me, all the MAHA Board Members and the District Presidents. During that year, I was able to focus on MHA Health Pac and at that time we raised more than had ever been raised by MAHA for the MHA Health Pac that year.
• During the sixth year I served on the MAHA Board as Counselor. I worked with Jo Ellen Blandford, Joan Garrett and Bob Kinsey.
• During my years of MAHA President Elect and President I was blessed to travel around the state with Mary Alice Kambach and Jo Ellen Blandford visiting all the districts and many MAHA auxiliaries and volunteer groups. I put 62,000 miles on my vehicle during those two years!
• During all my years of serving on the MAHA Board I felt we had the “Dream Team”.
  Some of the great people we worked with at MHA were - Spencer Johnson, David Seaman, Brian Peters, Judy Nichols, Marlene Hulteen and Charlie Johnson.

We worked very hard together to further the future of MAHA for years to come.
We had many great leaders who gave endless hours. I cherish the great time, and the great successes that were achieved.

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Several years later I returned to the SED Board as President Elect, President and Counselor, 2012 - 2016. We worked very hard to grow this district and bring on new hospitals. It was my joy to visit every hospital in the district and visit several who were not members, inviting them to become a part of our great organization. Along, with serving, once again, on the MAHA Board to work with new leadership to continue to move a great organization, into the future.

It was a great honor to serve on the MAHA Board with such great leaders, leaders who lived the passion of MAHA and gave from our hearts.

Marilyn R. Beverley
MAHA President 2002-2003

Dear MAHA...
This is a short synopsis of my years in the MAHA Board. A time I shall always remember. Can it be it is now seventy years? Friendships made – but life goes on and friends made seem to have been released into memories.

Volunteering began in 1969 when I was a charter member in forming a volunteer organization for Berrien General Hospital. 1985-86 the opportunity was presented to be elected President of Southwest District of MAHA.

1986-87 was asked to accept the position of Vice President, Public Relations. This was an exciting time. Always had something to do, letter writing, phone calls to make, flyers for packets, publicity for board members to local newspapers, etc. What a great time. Learned so much from this position that helped me later in life. Things you do not think about at the time.

1988-89 I was honored to accept the position of President-Elect. President Beverly Hartman and I enjoyed New Orleans and the AHA convention. This was to be the 40th anniversary year of MAHA. Tote bags were made-gray with logo in red. They were presented to each person at the Fall Conference. Visited Shanty Creek with President and Conference Coordinator for future conferences…fall of 1990.

In 1989-1990 First Day at the Capitol with MHA/MAHA was exciting. 1,100 volunteers and others marched on the Capitol bringing the message “Time is Running Out”. About the health issues facing citizens of Michigan. A bylaw change was proposed and approved by General membership that “no person shall serve for more than six consecutive years, excluding president-elect, president, counselor”. Auxiliary president and hospital CEO must have a welcoming relationship if auxiliary is to be successful.
The Fourth Gift Ship Seminar held at the Grand Traverse Report in Acme. Remember Rita May Wright and I having a meeting in Laurium. Where it is? Way up in the UP. Driving many miles to tour hospitals and visiting with volunteers was memorable. We left Laurium around 4:00 pm driving along #2 and seeing the Mighty Mac. How beautiful. There was room for me at Rita’s house in Cadillac when traveling from the north and onward to Berrien Springs. Folks always wondered “Where is Berrien Springs”.

I’m hoping this is what you had wanted. As every president knows there is much to relate to others. So many relationships to think about with stories to tell. Each of us could go on.

Thanks so very much for thinking of me. I do not attend meetings anymore but truly love to read about the activities of the organization.

My best wishes to all the presidents – 70 in number. Oh, how times have changed.

Blessings,

Elaine Chaudoir
Past MAHA President (1989-1990)

Dear MAHA...

It is unbelievable that 30 years have passed since I had the privilege of leading the Michigan Association of Hospital Auxiliaries (as it was called at that time) as their President. It was an exciting year for the organization as 1988-1989 was the year we celebrated our 40th anniversary.

That year we were an organization with over 37,000 members representing 147 Auxiliaries from 6 Michigan Districts. As it is today, we worked very closely with the Michigan Hospital Association (as it was also called at that time). The MAHA President represented the volunteers on the MHA Corporate Board. Many of the concerns that face the MAHA today are concerns that faced the volunteers 30 years ago.

As President elect I travelled with the 1987-1988 President, Clara Roth as we visited all of the 6 Districts in the Fall and Spring of that year. Then during 1988-1989 I travelled with the President elect, Elaine Chaudoir. We made many lasting friendships, many of which are maintained today.

In the summer of 1988 I represented our state organization at the American Hospital Association Convention in New Orleans. The SAL ((State Auxiliary Leaders) meeting was also held in conjunction with the convention. The meetings were very interesting….and we also survived a mild hurricane that swept through the area at that time. The 40th Annual Fall Conference was held at the Marriott Hotel in Grand Rapids. The theme of the

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conference was “How to Get It All Together”. Many of the same topics are still concerns of MAHA in 2019... thirty years later.

In January 1989 I attended the AHA Annual Meeting in Washington, D.C. and then in March 1989 we held the first joint MHA and MAHA joint Day at the Capitol in Lansing. The keynote speaker was David Jacobsen, a former hostage in Beruit, Lebanon. Another SAL meeting was held the following March in Chicago. This meeting was followed by a one-day Gift Shop Seminar held in Lansing and sponsored by MAHA.

In the spring of 1989 I also visited all of the 6 Michigan Districts during the Spring Swing-Around. The celebration of MAHA’s 40th year ended at the Grand Hotel on Mackinac Island. The theme of the Annual Meeting was “MAHA: Forty Years of Service. The installation of Elaine Chudoir as the MAHA President for 1989-1990 was the culmination of a wonderful year serving as MAHA President. It truly was my honor to represent our organization as your President. Thank you for this wonderful opportunity.

Congratulations to MAHA (now the Michigan Association of Healthcare Advocates) as they celebrate 70 years of service.

Beverly Dingel-Hartman
MAHA President 1988-1989

Dear MAHA...

How do you explain to people that have never had the privilege of holding the office of President of MAHA, what you garnered from the experience?

Well to answer that question I have to rely on my brain (which is out to lunch most days). You have no idea how hard it is to remember all the fun, goofy stuff you did all those years ago, but I’ll do my best.

My favorite part was the “open door policy” to my room each night after the day meetings. We needed a safe place to “let our hair down”, laugh at silly jokes and share our lives with each other. And boy did we do that. In fact we did it so well, one night the hotel sent a person to our door to tell us to keep the noise down. I was so embarrassed that I went down early the next morning to apologize for making such a ruckus, what I found was the lobby staff laughing their heads off at what the person had told them when he returned from telling us to keep it down. They (the lobby people) said they would never forget the look on his face when he had to tell them who made all the noise. His reply was: “It was a bunch of Gramma’s”. The look of shock on his face sent the staff into hysterics. So instead of being upset about the noise, they thanked me for the best laugh they had had in years.
Traveling with my president elect was also a real hoot. Poor woman could get lost in a shoebox so naturally I drove everywhere and never let her near a map unless I wanted an adventure to parts unknown. I don’t know when I have enjoyed myself more, her sense of humor and mine really mixed well. Our last outing was during my time as Counselor. We went horse-back riding at the Grand Hotel. She likes to ride fast and my horse was sort of pokey. But when she let hers rip, mine decided to rip too! I never bounced so high in the saddle before and laughed so hard. I don’t think I was able to walk straight for a week after.

The friendships that I made during my time on the board have been the most important of my life. I still have lunch once a month with eight of the most special people it has ever been my pleasure to know and I wouldn’t have met them if it had not been for my time at ECD and MAHA.

Serving the volunteers and auxiliaries was a real honor. I learned not to be afraid of standing in front of others to speak, lead and stress importance of standing together. Finding out that I am one among many that share the same goals, convictions and were willing to go that extra mile to do it was a real eye opener. I would never trade my time of service to MAHA for anything. It was one of the greatest adventures I ever had.

Jeanette Havel,
MAHA Past President 2014-2015

Thank you to all who have graciously volunteered!

70th Anniversary Celebration

Michigan Association of Healthcare Advocates
Volunteers Serving Michigan Hospitals
www.mahaonline.org
2019:
- April 17-18, 2019 | MAHA Committee & Board Meeting | Quality Inn Sites, Lansing
- April 30, 2019 ** | SED Installation Meeting Villa Penna | Sterling Heights
- May 8-9, 2019** | UPD Spring Installation Meeting | Aspirus Iron River, Iron River
- May 16, 2019** | WCD Spring Installation Meeting | Ludington
- May 22, 2019** | ECD Spring Installation Meeting | Horizon Center, Saginaw
- May 23, 2019* | MHA Legislative Policy Panel | Lansing
- May 23, 2019** | SWD Spring Installation Meeting | Southern Exposure, Battle Creek
- June 10, 2019** | NCD Spring Installation Meeting | Great Wolf Lodge, Traverse City
- June 10-12, 2019 | MAHA Annual Meeting & Educational Institute | Great Wolfe Lodge, Traverse City
- June 26, 2019** | MHA Board of Trustees 9am to noon | Grand Hotel, Mackinac Island
- June 26-28, 2019 ** | MHA Annual Membership Meeting | Grand Hotel Mackinaw Island
- July 24-25, 2019 | MAHA Committee & Board Meeting | Quality Inn Sites, Lansing
- September 1, 2019** | NCD Fall Meeting | Alpena
- September 17, 2019** | SED Fall Meeting | TBD
- September 11-12, 2019** | UPD Fall Meeting | St Francis, Escanaba
- September 15, 2019 | HIGHLIGHT articles due
- September 23, 2019** | SWD Fall Meeting | Sparrow Hospital, Lansing
- September 25, 2019** | ECD Fall Meeting | Horizon Center, Saginaw
- September , 2019** | WCD Fall Installation Meeting | TBD

2020:
- January 7-8, 2020 | MAHA Committee & Board Meeting | Quality Inn Suites, Lansing
- March , 2020 | SED Spring Workshop Meeting | TBD
- April 15-16, 2020 | MAHA Committee & Board Meeting | Quality Inn Suites, Lansing
- May , 2020** | SED Spring Installation Meeting | TBD
- May , 2020** | NCD Spring Installation Meeting | TBD
- May 6-7, 2020** | UPD Spring Installation Meeting | Aspirus Keewenaw, Calumet/Laurium
- May, 2020** | SWD Spring Installation Meeting | TBD
- May, 2020** | WCD Spring Installation Meeting | TBD
- May, 2020** | ECD Spring Installation Meeting | TBD
- June, 2020 | MAHA Annual Meeting & Educational Institute | TBD
- July, 2020 | MAHA Committee & Board Meeting | Quality Inn Suites, Lansing
- September 9-10, 2020 | UPD Fall Conference | TBD

* Attended by MAHA President
** Attended by MAHA President and MAHA President-Elect

Please notify MAHA so soon as you know of a new meeting date or meeting change so we can keep the calendar accurate and up to date. Email your calendar additions (after clearing the changes with the MAHA President) to Anne Lorentzen, President at amlorentzen5803@charter.net

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2021

- **January, 2021** | MAHA Committee & Board Meeting | Quality Inn Suites, Lansing
- **April, 2021** | MAHA Committee & Board Meeting | Quality Inn Suites, Lansing
- **May 5-6, 2021** | UPD Spring Installation Meeting | War Memorial, Sault Ste. Marie
- **June, 2021** | MAHA Annual Meeting & Educational Institute | TBD
- **July, 2021** | MAHA Committee & Board Meeting | Quality Inn Suites, Lansing
- **September 8-9, 2021** | UPD Fall Conference | UP Health Systems, Marquette
- **September, 2021** | NCD Fall Meeting | Frankfort

* Attended by MAHA President
** Attended by MAHA President and MAHA President-Elect

Please notify MAHA so soon as you know of a new meeting date or meeting change so we can keep the calendar accurate and up to date. Email your calendar additions (after clearing the changes with the MAHA President) to Anne Lorentzen, President at amlorentzen5803@charter.net

**Website Addition**

It is with great pleasure that the MAHA Board introduces a new addition to the Michigan Association of Healthcare Advocates (MAHA) website. This new link is called Vendor Resources and can be found on the homepage (right column) of the MAHA website. Using www.MAHAonline.org in your address line from any browser may access this new resource.

The new online resource offers a listing of active Vendors who currently can offer their services and merchandise at your hospital fundraisers or wholesale merchandise to your Gift Shops. Reach out to them. You will see that we have listed all the contact information, including name, address, phone, email and product line descriptions.

We hope you are excited receiving this information. The listing is current as the last successful Vendor Show in September of 2018. The plan includes growing and editing this information as we collect more reliable listings. Please contact Sandy Reardon at reardonsandy@charter.net if you have new vendor names and contact information from your own local experiences.