

# Highlights

## MAHA Fall Conference Agenda

### TUESDAY, OCTOBER 15, 2013

12 - 5 p.m.

Vendor Time

12 - 3:30 p.m.

MAHA Conference Registration  
Hotel Registration  
Harvest Gathering

4 p.m.

Hotel Rooms Available

5 p.m.

Vendor drawings  
(Must be present to win)

6 p.m.

#### WELCOME

Alma Bershas, President

*Opening Prayer/Pledge*

Jeanette Havel, President Elect

*Conference Orientation*

Nancy Viele, VP Education

*Hotel Orientation*

Marilyn Ashdown, Conf. Coord.

6:30 p.m.

#### DINNER

7:30 p.m.

#### OPENING SPEAKER

*"Life is not a Duress Rehearsal"*

Leslie Charles

### WEDNESDAY, OCTOBER 16, 2013

7:30 - 9:00 a.m.

Breakfast

8:00 - 8:45 a.m.

One-day registrations

9:15 - 10:00 a.m.

#### MHA UPDATE

David Finkbeiner  
Stacy Dowdy

10 - 11 a.m.

#### MORNING SPEAKER

*"Elder Abuse"*

Sharon Greenhoe

11:30 a.m. - 12:45 p.m.

Lunch

1 - 2 p.m.

#### WORKSHOPS

1. *"The Face and the Future of Your Hospital Gift Shop" (Part 1)*

Anne Obarski

2. *"Steps to Success for Your Volunteer Organization"*

Julie Stratos

3. *"Slightly Irregular: Putting Life's Imperfections into Perspective"*

Leslie Charles

4. *"Basic Computer Skills"*

Lary Holland

2 - 2:15 p.m.

Break

2:15 - 3:15 p.m.

#### WORKSHOPS REPEATED

1. *"The Face and the Future of Your Hospital Gift Shop" (Part two)*

Anne Obarski

2. *"Steps to Success for Your Volunteer Organization"*

Julie Stratos

3. *"Slightly Irregular: Putting Life's Imperfections into Perspective"*

Leslie Charles

4. *"Advanced Computer Applications"*

Lary Holland

3:15 - 3:30 p.m.

Break

3:30 - 4:30 p.m.

#### NETWORKING SESSION

*"The Effects of changing from Non-profit to For Profit Hospitals on Volunteer/Auxiliary programs"*

M. Beverly, M. Cramer, Cathy Crimmins, and B. Bruckman,  
Moderated by Sheryll Mithen

4:30 - 5:15 p.m.

Council of MAHA Past Presidents

6 p.m.

Cash Bar

6:30 p.m.

#### DINNER

*"Volunteer of the Year Awards"*

Entertainment by Flint Arrowhead  
Barbershop Chorus

### THURSDAY, OCTOBER 17, 2013

7:30 - 9:00 a.m.

Breakfast

9:15 - 10:15 a.m.

#### CLOSING SPEAKER

10:15 - 11:15 a.m.

#### MAHA CLOSING REMARKS

District Basket Giveaway

\*Speakers could be changed due to circumstances beyond our control.

#### DID YOU KNOW?

Did you know you are allowed 30 hours for attending the MAHA Fall Conference and the MAHA Annual Meeting? Just report back to your hospital after you attended the meeting(s) and have your total hours served as a volunteer updated. These meetings are held for your benefit as a volunteer. The information presented is intended to help you become better at the things you do for your hospital. Claim the hours and boost your total volunteer hours.