

Highlights

MAHA 66th Fall Conference Agenda • "Volunteers ... at the Heart of Change"

MONDAY, OCTOBER 13

- 10 a.m. - 5 p.m.
Vendor Time
- 9 a.m. - 3:30 p.m.
MAHA Conference Registration
Hotel Registration
- 4 p.m.
Hotel Rooms Available
- 4 p.m.
Vendor drawings
(Must be present to win)
- 6 p.m.
WELCOME
Jeanette Havel, President

Opening Prayer/Pledge
Nancy Viele, President Elect

Conference Orientation
Mary Lu Cramer, VP Education

Hotel Orientation
Pat Sampsel, Conference Coordinator
- 6:30 p.m.
DINNER
- 7:30 p.m.
OPENING SPEAKER
"Surviving Change"
Kathleen Osta

DID YOU KNOW?

Did you know you are allowed 30 hours for attending the MAHA Fall Conference and the MAHA Annual Meeting? Just report back to your hospital after you attended the meeting(s) and have your total hours served as a volunteer updated. These meetings are held for your benefit as a volunteer. The information presented is intended to help you become better at the things you do for your hospital. Claim the hours and boost your total volunteer hours.

TUESDAY, OCTOBER 14

- 7:30 - 9 a.m.
Breakfast
- 8 - 8:45 a.m.
One-day registrations
- 9:15 - 10 a.m.
MHA LEGISLATIVE UPDATE
Laura Appel
- 10 - 11 a.m.
MORNING SPEAKER
"Saying the 'D' Word! Moving Beyond Our Fears in Response to Death, Grief & Loss"
Sue Omdahl
- 11:30 a.m. - 12:45 p.m.
Lunch
- 1 - 2 p.m.
WORKSHOPS
1. *"Indispensable: Best Practices for Hospital Gift Shops"*
Miriam Works
2. *"Thriving During Non-Stop Changes"*
Kathleen Osta
3. *"Volunteer Retention"*
Karen Van Cura
4. *"Hip & Knee Pain: Current Treatments & Options"*
Sonia Nesbitt

- 2 - 2:15 p.m.
Break

- 2:15 - 3:15 p.m.

WORKSHOPS REPEATED

1. *"Indispensable: Best Practices for Hospital Gift Shops"*
Miriam Works
2. *"Thriving During Non-Stop Changes"*
Kathleen Osta

3. *"Volunteer Retention"*
Karen Van Cura
4. *"Hip & Knee Pain: Current Treatments & Options"*
Sonia Nesbitt

- 3:15 - 3:30 p.m.
Break

- 3:30 - 4:30 p.m.

NETWORKING SESSION

An informal opportunity to discuss your hospital's volunteer/Auxiliary issues with each other.

Hosted By Nancy Viele, and President-Elect Mary Lu Cramer, VP Education

- 4:30 - 5:30 p.m.

Council of MAHA Past Presidents

- 6 p.m.

Cash Bar

- 6:30 p.m.

DINNER (Rooms ABC)

Attendees: You are invited to wear something the color red.

"Volunteer of the Year Awards"

Entertainment: Benzie Chorale

WEDNESDAY, OCTOBER 15

- 7:30 - 9 a.m.

Breakfast

- 9:15 - 10:15 a.m.

CLOSING SPEAKER

"The Evelyn Smallbladder Show"

Denise Gutenschwager

- 10:15 - 11:15 a.m.

MAHA CLOSING REMARKS

District Basket Giveaway

*Speakers could be changed due to circumstances beyond our control.