

Michigan Association of Healthcare Advocates (MAHA) and
Michigan Hospital Gift Shop Managers Association (MHGSMA)

68th Fall Conference | *"Everyone Can Be a Superstar"* | **October 9 – 12, 2016**

SUNDAY, OCTOBER 9, 2016

3:00 p.m.
Registration – (MHGSMA)
Hotel Rooms Available – (MHGSMA)
5:00 p.m.
Opening Meeting – (MHGSMA)
6:00 p.m.
DINNER – (MHGSMA only+) (Cash Bar)
7:00 p.m.
Hospitality Hour – (MHGSMA)

MONDAY, OCTOBER 10, 2016

7:45 a.m.
BREAKFAST – (MHGSMA only+)
9:00 a.m.
WORKSHOP – *What's Hot and PPP* – (MHGSMA)
10:00 a.m. – 3:30 p.m.
Conference Registration – (MAHA)
11:00 a.m. – 5:00 p.m.
Vendor Time – (MHGSMA/MAHA)
12:00 p.m.
LUNCH – (MHGSMA only+)
3:00 p.m.
Hotel Rooms Available – (MAHA)
5:15 p.m.
Vendor drawings – MHGSMA/MAHA
(Must be present to win)
6:00 p.m.
WELCOME
• Mary Lu Cramer, MAHA President
• Lynda Waldron, MHGSMA President
Pledge of Allegiance
• Tim Schultz, MHGSMA Vice President
Prayer
• Carol D'Alberto, MAHA President Elect
Conference Orientation
• Anne Lorentzen, MAHA VP Education
Hotel Orientation
• Bobbi Bruckman, MAHA Conference Coordinator
6:30 p.m.
DINNER – (MAHA/MHGSMA) (Cash Bar)
7:45 p.m.
OPENING SPEAKER – "Life Beyond the Rainbow"
Ken Culp, III, Ph.D.

TUESDAY, OCTOBER 11, 2016

7:45 – 8:45 a.m.
BREAKFAST – MAHA/MHGSMA
8:00 – 8:45 a.m.
One-day Registrations – (MAHA)
9:00 – 10:00 a.m.
MHA UPDATE – (MAHA/MHGSMA)
10:15 – 11:15 a.m.
WORKSHOPS
1. *"Getting Extraordinary Results from Ordinary People"*
Tom Shay, CSP
2. *"Multiple Sclerosis – Neurological Care"*
Dr. Rany Aburashed
3. *"Making the Connection – Two Organizations One Goal"*
Lynette Freeman
11:30 a.m. – 1:00 p.m.
LUNCH – (MAHA only++)
1:15 – 2:15 p.m.
WORKSHOPS REPEATED
1. *"Masters of Legendary Service"*
Tom Shay, CSP
2. *"Multiple Sclerosis – Neurological Care"*
Dr. Rany Aburashed
3. *"Making the Connection – Two Organizations One Goal"*
Lynette Freeman
2:15 – 2:30 p.m.
Break
2:30 – 4:00 p.m.
NETWORKING SESSION (MAHA)
4:00 – 5:00 p.m.
Council of MAHA Past Presidents
6:00 p.m.
Cash Bar
6:30 p.m.
DINNER (MAHA only++)

WEDNESDAY, OCTOBER 12, 2016

7:30 – 9:00 a.m.
BREAKFAST – (MAHA only++)
9:15 – 10:15 a.m.
CLOSING SPEAKER
"The Work Lady" – Jan McInnis
10:15 – 11:15 a.m.
MAHA CLOSING REMARKS
District Basket Giveaway

+MAHA members, this meal may be purchased at an extra charge when sending in your registration.
++MHGSMA members, this meal may be purchased at an extra charge when sending in your registration.
#Speakers could be changed due to circumstances beyond our control.