

SOUTHEAST DISTRICT—MICHIGAN ASSOCIATION OF HEALTHCARE ADVOCATES  
(SED-MAHA)

SEPTEMBER 2017

VOLUME 52

Issue 1

## A MESSAGE FROM YOUR PRESIDENT - CAROL ANN TOWNE



*Carol Ann Towne*

It is my honor to announce two new SED member hospitals: **St. Joseph Mercy Ann Arbor Hospital and St. Joseph Mercy Livingston Hospital.** Ms. Darlene Wilson is the Manager of Volunteer Services for both locations. Her office is in Ypsilanti. Please introduce yourself and welcome Ms. Wilson and the volunteers to our District.

Thank you to the eleven SED hospital volunteer groups who submitted articles and photos for publication in the Fall MAHA Highlights. Your enthusiasm and program narratives will provide ideas, direction and inspiration to other volunteers throughout the State.

Please join us at ProMedica Monroe Regional Hospital on Wednesday, September 20th for the SED Fall Legislative Membership Meeting. Our keynote speaker is Judge Frank Arnold, Monroe County Probate Court. His topic is "Scams! What to Look Out For and How to Protect Yourself." Learn how to keep your personal information and money safe. The meeting begins at 9:30am with a Continental Breakfast. The program will include Congressional and Michigan Legislative updates with a question and answer time, a 50/50 raffle and luncheon. Thank you to ProMedica Monroe Regional Hospital and Auxiliary for hosting our District's meeting. Please contact me if you need more information, directions or a registration form.

The MAHA Fall Conference is being held at the Bavarian Inn Lodge in Frankenmuth on October 18, 19, and 20, 2017. The theme is "Prisms of Possibilities."

You are requested to bring non-perishable and canned goods for

the Harvest Gathering. Items collected at the Conference will be donated to the Frankenmuth Food Pantry for distribution. Please also bring a basket of goodies for the basket give-away on October 20th. **Note: Room reservations need to be made prior to September 18th to ensure receiving the conference rate.** If you have a special need, please reserve early.



The Resource Handbook for Volunteers (RHV) is an update of the Handbook for Auxiliary Presidents (HAP). It is an excellent resource and reference publication that answers, "How do I..."; "When do I..."; "Why do I have to..." , etc. The RHV is available for download and printing at [mahaonline.org](http://mahaonline.org) under "Helpful Information."

See you on Wednesday, September 20, 2017. Please contact me at [caroltowne44@gmail.com](mailto:caroltowne44@gmail.com) or 810-335-3293 if I can answer any questions or be of further help.

*Carol Ann*

*Volunteers  
are invaluable  
partners*



**MARK  
YOUR  
CALENDAR**

**SED FALL  
LEGISLATIVE  
MEMBER-  
SHIP  
MEETING**

**WEDNESDAY  
SEPT. 20th**

**PROMEDICA  
MONROE  
REGIONAL  
HOSPITAL  
  
MONROE**

**REGISTRATION  
FORMS  
WERE  
MAILED  
UNDER  
SEPARATE  
COVER**

## HELP US KEEP YOU CONNECTED TO SED AND MAHA...

PLEASE BE SURE TO INFORM THE **SOUTHEAST DISTRICT MEMBERSHIP CHAIR** OF ANY CHANGES TO YOUR OFFICERS DURING THE YEAR.

**Please notify: PAM DEMEULENAERE at**  
**pamdemeul@gmail.com**

IT WOULD ALSO HELP WITH COMMUNICATIONS IF THE DISTRICT HAD AT  
LEAST ONE E-MAIL ADDRESS FROM EVERY VOLUNTEER GROUP.

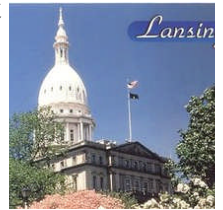


## NEWS FROM OUR SED LEGISLATIVE CHAIR - Lavenia Dean Billings

On July 14th, Gov. Rick Snyder approved the fiscal year (FY) 2018 budget. It protects the state funding necessary to continue the **Healthy Michigan Plan** as well as \$163 million in graduate medical education and enhanced payments for obstetrics and small or rural hospitals.

A Senate GOP effort to repeal portions of the **Affordable Care Act (ACA)** failed to garner the support needed for passage in a vote that extended into the early morning hours of Friday, July 28th. Brian Peters, Michigan Health and Hospital Association (MHA) CEO, stated "We want to strengthen the health and well being of Michigan residents so our advocacy efforts have focused on looking at ways we can work with our elected officials to protect healthcare coverage and access to high-quality, affordable care."

Michigan's Auto No-fault System is expected to be a hotly debated subject once Congress returns.



*Watch for the  
New logo  
from MAHA*

## Michigan Association of Healthcare Advocates

Providing service to its member hospitals and communities enabling each institution to maintain the highest standards in health care and upholding the time honored tradition of service.

### Meet our Fall Meeting Guest Speaker.....

Judge Frank Arnold has served as a Monroe County Probate Court Judge since 2010 and has owned a general law practice firm for 20 years until taking the bench. His Court holds exclusive jurisdiction for all probate estate cases which includes guardianships, wills, trusts and mental health cases. Additionally, he serves as a Family Court Judge overseeing divorce, custody disputes, adoption, juvenile delinquency, personal protection orders and child abuse cases. He is actively involved in local boards and agencies involving the needs of the elderly, the disabled and children. He frequently gives lectures and presentations on topics concerning family, child and elder law.



## Welcome to SED



St. Joseph Mercy  
Ann Arbor Hospital  
5301 E. Huron River Dr.  
Ann Arbor, MI 48106

St. Joseph Mercy  
Livingston Hospital  
620 Byron Road  
Howell, MI 48843



The Southeast District (SED) Board is pleased to welcome St. Joseph Mercy Ann Arbor Hospital and St. Joseph Mercy Livingston Hospital to our Membership. We look forward to their participation in our District activities.

The Manager of Volunteer Services for both hospitals is:

Ms. Darlene Wilson Phone: 734-712-4164

Email: [Darlene.Wilson@stjoeshealth.org](mailto:Darlene.Wilson@stjoeshealth.org)

Office: 5301 McAuley Dr. Ypsilanti, MI 48197



# What's Happening Around the District..

*Did we hear from your Hospital?*

**Henry Ford Hospital (Detroit)** Volunteer Services has begun to work with their new Brigitte Harris Cancer Pavilion. They are starting to create new programs for cancer patients that will allow them to access supportive services. The programs will reach across the system and open up more opportunities to both our veteran volunteers and the new ones coming into the system. They look forward to this continued partnership.

**Henry Ford Macomb Hospital** has seven fund raisers planned prior to the end of the year. Two of the sales are new vendors for them: Dave's Sweet Tooth Toffee Sale and His Hand Jewelry sale. The others include Outside the Box Shoes, \$5 Jewelry, Bauble and Bags, Linen Sheet and Books R Fun Sales. The female volunteers are anticipating another fun night at "Knock Your Socks Off" fundraiser to support the hospital's surgical expansion.

**Henry Ford Wyandotte Auxiliary** recently purchased two reconditioned police cars for the security departments at Wyandotte and Brownstown locations. Both are first responders in the community and the cars will help greatly in meeting their needs. **Carol Bridges**, their DVS, has been promoted and moving to Henry Ford Main-Detroit. She will be missed for the support and guidance that has helped them maintain the Auxiliary through her leadership qualities. They will welcome **Hannan Deep** as the new DVS and look forward to working with her.

**Lake Huron Medical Center** Auxiliary is looking for ways to increase their number of volunteers as well as ways to socialize. Brainstorming has begun using information received at the MAHA Annual Meeting. The volunteers and hospital liaison work together as a good team that never stops trying to best serve the hospital. Under the new management of Prime Health Care, the hospital has a new director and many new doctors and new equipment.

**McLaren Port Huron Auxiliary** recently awarded 8 scholarships totaling \$9000. They hosted an ice cream social to thank the employees for all they do during the year. They also had a picnic to thank the volunteers for their service during the past year. They recently had a knife sale and look forward to a Books R Fun and a Coughlin Jewelry sale coming up this fall. Unfortunately some Auxiliary members and Volunteers have passed recently and the members are praying in support of the families.

**ProMedica Monroe Regional Hospital** members recently enjoyed a fun evening outside of their usual hospital setting with dinner and a painting party. Future fund raisers include a Baubles and Bags sale, a scrubs sale and a book sale. The Auxiliary Gift Shop had a successful sidewalk and used fixture sale in the hospital lobby...out with the old with fantastic deals while making way for new fall/winter/Christmas merchandise. The Auxiliary is delighted to host the SED Fall Legislative Membership Meeting. Welcome!!!

**Providence Park Hospital and Medical Center League** has been busy tying love knot fleece blankets and creating Beanie Babies. They hosted their second annual Golf Outing at Kensington Metro Park and now look forward to their first Fall Harvest Market in September. For fun they are planning another casino trip to Firekeepers. Both Providence Park League and Our Lady of Providence League are sponsoring a promotion for donations of school supplies.

**St. John Macomb-Oakland** Hospital is adding three floors to one of their towers. Construction is scheduled to begin in late November. It will add 60 additional private rooms to thus reduce the current wait time for patients both in the Emergency Room and Surgical Recovery. They are looking forward to a Hospital Fair at which the Auxiliary will have a table to sell handmade items and slightly used purses. In October they will have a mum sale along with other monthly sales by a variety of vendors.

**St. John River District Hospital Auxiliary** is excited about their upcoming SipDip Paint fundraising event on Thursday, September 21st from 6-8pm. To stencil your name or initial, please call 810-329-8961 and give them the correct spelling by September 14th. Visit [siddippaint.com](http://siddippaint.com) to see more about the event. The Auxiliary will also be hosting Collective Goods on October 2, and 3, 2017.

**St. Joseph Mercy Chelsea** is adding a 7th OR for surgery in addition to doing a Behavioral Health remodel. They are in the process of due diligence with Michigan Medicine (U of M) for a potential merger. The gift shop continues to do block buster sales due in part to the great volunteer staff. They are looking forward to their volunteer bake sale coming up in November.

**St. Joseph Mercy Oakland** held their Annual Meeting in June at which time they installed their new officers and presented several Service and Honorary Awards to several amazing volunteers. Their Hospitality Cart is welcomed by their patients. It provides many comfort items such as blankets, bears, chapstick, eye glass wipes and other comfort items. These items are free to the patients. They have begun a new service in the 3 South Cardiac Intervention Unit. The college students especially love to visit these patients who have had minimally invasive heart procedures such as stent replacements.

**Just a reminder !!!**

**SED Fall Legislative  
Membership Meeting  
Registration deadline  
Is  
September 12, 2017**



IF UNDELIVERABLE, RETURN TO:  
Beverly Hartman  
SED Communications Chair  
35638 Kensington Ave.  
Sterling Heights, MI 48312-3739

VISIT [mahaonline.org](http://mahaonline.org)  
for more MAHA state news and district news from all of the  
Six Michigan Districts.

**SOUTHEAST DISTRICT FALL  
LEGISLATIVE MEMBERSHIP MEETING  
WEDNESDAY, SEPTEMBER 20, 2017  
at  
ProMedica Monroe Regional Hospital  
718 N. Macomb Street  
Meeting Room A - 4th floor  
Monroe, MI**

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**MAHA FALL CONFERENCE  
WEDNESDAY-FRIDAY  
OCTOBER 18-20, 2017  
BAVARIAN INN LODGE  
FRANKENMUTH, MI**



LET US KNOW WHAT YOUR AUXILIARY IS  
DOING IN THE NEXT ISSUE OF THE  
SOUTHEAST DISTRICT DIGEST....

The next **SED Digest** deadline is  
**FEBRUARY 10, 2018**

Please email your information  
(100 words or less)  
to: [bhartma1@sbcglobal.net](mailto:bhartma1@sbcglobal.net)

Or mail to:

Bev Hartman  
SED Communications Chair  
35638 Kensington Ave.  
Sterling Hts., MI 48312-3739



# MEET YOUR 2017-2018 SED EXECUTIVE BOARD

**PRESIDENT: CAROL ANN TOWNE** is a volunteer at St. John River District. As our President she is the chief executive officer of SED-MAHA and will preside at all meetings of the District. She also represents our District at all meetings of the Michigan Association of Healthcare Advocates (MAHA) and reports on SED activities to the State Board. Her contact information is: caroltowne44@gmail.com

**PRESIDENT ELECT/LEGISLATIVE DIRECTOR: LAVENIA (DEAN) BILLINGS** volunteers her time at McLaren Port Huron. As our President Elect she will prepare to assume the responsibilities of SED President in 2018. As Legislative Director she supports the requests of the Michigan Health & Hospital Association (MHA) and the MAHA leadership regarding resolutions, letters and public relations programs affecting hospitals and volunteers. She communicates their requests to our District members. She can be contacted at: ladean1947@gmail.com

**VICE PRESIDENT:** This office is currently VACANT. The SED Vice President's responsibility is to be Chair of the Program Committee and work with the Hospitality Chair to plan the Educational Programs for the SED Fall Leadership Meeting, Spring Workshop and Annual Meeting.

**RECORDING SECRETARY: BARBARA BRENNAN** is a volunteer at DMC Huron Valley Sinai. It will be Barbara's responsibility to keep an accurate record of all actions taken at each of the SED General Membership and Executive Board meetings. She is the keeper of the SED permanent records. Her contact information is: barbmich1457@aol.com

**CORRESPONDING / FINANCIAL SECRETARY: MARGARET RICE-NIZZA** is a volunteer at St. John River District. It is her responsibility to mail notices for the Membership meetings and Financial statements to the President/Leaders & DVS of each member organization as well as to the MAHA leadership as appropriate. She sends out correspondence, as necessary, at the request of the SED Board or President. Her contact information is: rice7207@comcast.net

**TREASURER: SUZANNE GALLAS** volunteers her time at McLaren Macomb. As Treasurer of SED, it is Suzanne's responsibility to keep an accurate and detailed list of all of SED's assets, liabilities, receipts and disbursements. She is authorized to pay all bills as approved by the President. She is also chair of the Budget Committee. She can be contacted at: suzanneclint@juno.com

**COUNSELOR:** This position will remain vacant for this year. The Counselor is the immediate past president and provides counsel and direction to the president as requested. She chairs the Nominating Committee.

**PARLIAMENTARIAN: PAMELA JACKSON-WALTERS** is a volunteer at Henry Ford Hospital, Detroit. She serves on the Board of Directors, the Executive Committee and the Policy and Bylaws Committee. She advises the President and Board on points of parliamentary procedure. Her contact information is: pamjackwalt@gmail.com

**COMMUNICATIONS: BEVERLY HARTMAN** volunteers at Henry Ford Macomb Hospital. It is her responsibility to serve as editor of the SED Digest. They are mailed to the President/Leaders and DVS of each member organization. The Digest is also sent out by email and posted on the MAHA website: [www.mahaonline.org](http://www.mahaonline.org) She can be contacted at: bhartma1@sbcglobal.net

**HOSPITALITY: EILEEN MOORE** volunteers at McLaren Port Huron and serves as the SED Hospitality Chair. It is her responsibility for securing locations and making arrangements for the luncheons at all Membership Meetings. She works closely with the Registration and Program Chairs. She can be emailed at: eileen.moore@comcast.net

**MEMBERSHIP / OUTREACH: PAM DEMEULENAERE** is a volunteer at St. John River District Hospital. She requests information from member organizations and compiles it for the MAHA and SED Annual Reports. She also maintains the SED gmail account and keeps an up-to-date roster of local officers and reports changes to MAHA and necessary SED officers and chairs. Please email her of any roster changes at: pamdemeul@gmail.com

**POLICY & BYLAWS:** This position is currently vacant. It would be their responsibility to review and update the SED Policies and Bylaws annually. They would also have the SED Board Manual reprinted as necessary.

**REGISTRATION: JOYCE NIELSEN** volunteers at Henry Ford Wyandotte. As SED Registration Chair she will receive reservations and prepare name tags for the membership meetings. She also maintains an attendance book and works closely with the Hospitality and Program Chairs. Her contact information is: jnielsen1126@comcast.net

**NOMINATING COMMITTEE: SUZANNE GALLAS**, was appointed as Nominating Chair in the absence of a Counselor. Members include:

**LAVENIA (DEAN) BILLINGS** McLaren Port Huron

**JOYCE NIELSEN** Henry Ford Wyandotte

**MARY LU CRAMER** DMC Huron Valley Sinai

**CAROLE PAVELICH** Providence/Providence Park

Email: marylucramer@gmail.com

Email: clpavelich@att.net



**Directions to  
ProMedica Monroe Regional Hospital  
718 North Macomb Street  
Meeting Room A - 4th floor  
For the  
SED Fall Legislative Membership Meeting  
Wednesday, September 20, 2017  
9:30 am**

**Use your GPS for the best directions from your location**

**OR.....**

**Follow the attached directions from Google Maps**

**Take I-94 West out of the Detroit area**

**Take Exit 194 to merge onto I-275 South**

**Take Exit 2 for US-24/Telegraph Road**

**Turn Right onto US-24 S/Telegraph Road**

**Keep left to continue on M-125 S/N Monroe Street**

**Turn left onto Lemerand St. (It dead ends on Macomb St.)**

**The Hospital parking lot is across Macomb St.**

**There are 2 entrances to the Hospital and  
Auxiliary members will be there to greet and  
assist you.**

