We're more than just a community hospital. We are part of the Bronson Healthcare system. And that means we can offer our patients and their families a broad network of award-winning care.

Bronson Battle Creek Hospital depends on help from over 400 volunteers who donate almost 50,000 hours a year in many areas of the hospital. Volunteers also participate in fundraising for Bronson Battle Creek healthcare programs and services contributing $100,000 annually.

Our Major Project Funds raised in the 2015 – 2016 Fiscal Year are designated for state-of-the-art bladder scanners for the BBC hospital campus and to support the Bronson Health Foundation purchase of a new Neonatal Intensive Care Ambulance. Nearly 1,000 children are transported every year to Bronson Children’s Hospital. A specialized ambulance is necessary to transport infants and children. Last year 35 percent of the pediatric transports came from Calhoun County; 41 percent of NICU patients came from our county. Newborn and pediatric patients from around our region are transported to Bronson Children’s Hospital, as well as to Ann Arbor or other special transport locations.
Bronson Battle Creek Hospital Volunteers – a Snapshot

In 2014, 1,059 volunteers contributed nearly 90,000 hours for the benefit of our patients in the Bronson System. BBC is Dark Green in the graphs below.

2014 Volunteer Count

Percentage of Volunteers by Entity

Percentage of Volunteer Hours by Entity

Percentage of Male/Female Volunteers

Percentage of Volunteers in each Age Group

BAH – Bronson At Home

BBC – Bronson Battle Creek

BBC SAS – BBC Sexual Assault Services

BLH – Bronson Lakeview Hospital

BMH – Bronson Methodist Hospital

BC – Bronson Commons
BBC Patient and Family Advisory Council

The role of Patient and Family Advisory Council is to promote and support family centered values.

Members are patients, family members, BBC Volunteers and staff volunteers who advise on Bronson Battle Creek’s policies, procedures and practices. They are partners in care who feedback and input are crucial to improving the overall patient and family experience for all.

The group meets monthly and has additional opportunities to participate based on interests, such as hospital committees, rounding and process improvement activities. We consider diversity in culture, gender, parenting, and hospital experiences when choosing members.
Bronson Battle Creek Volunteers Board of Directors

2015 – 2016 BBC Volunteer President Annette Zalner

The BBC Volunteers are committed to the continuing education of its members. The BBC Volunteer Board of Directors consists of an executive board and all service and event chairs for a total of about 40 members. Monthly board meetings are held. We are proud to have succession planning in place. Each President commits to at least 3 years of service – President Elect, President and Counselor. We are proud of our volunteer leadership, and their engagement and commitment to Bronson.

BBC Volunteer Presidents (Since the time the Leila and Community Hospital Auxiliaries merged)
1997-99 Terry Reed 2006-07 Rick Harris
1999-00 Helen VanNocker 2007-08 Ronald Warner
2000-01 Geri Outman 2008-09 Joy Webster
2001-02 Arden Hetletvedt 2009-10 Ginny Mahrle-Cook
2002-03 Mae Titus 2010-11 Sue Lewis
2004-05 SueAnne Warner 2011-12 Ruth Hetletvedt
2005-06 Mary Lightbody 2012-13 Beverly Sprick
2006-07 Donna Taylor 2013-14 Linda Feld
2015-16 Joy Webster

Bronson Battle Creek Volunteers Serve MAHA
Current SWD Treasurer:
David Gawlak

Southwest District Past Presidents:
Barbara Egland
Barbara Moran
Terry Reed
Mae Titus
SueAnne Warner

Southwest District and MAHA Past Board Members:
Barbara Egland, Arden Hetletvedt, Sue Lewis, Ginny Mahrle-Cook, Barbara Moran, Mae Titus, SueAnne Warner & many more…..
Trees Of Love – Upcoming in December
2015 MHA Harvest Food Gathering

This year marks the 25th Anniversary of the Michigan Harvest Gathering. BBC gathered 2,208 pounds of food and $225 in donations. Each $10 donation provides one meal for 60 people. Food from the drive was donated directly to the Food Bank of South Central Michigan, which serves eight counties including Calhoun and Kalamazoo. The pet food went to the local animal shelter. The cans spelled out the words “Grocery List Plus 1.”
Cancer Care Center Survivors’ Celebration 2015

More than 250 people attended the event. The Cancer Care Center partnered with the American Cancer Society and the Calhoun County Cancer Control Coalition to provide food and a cooking demonstration, massages, chair yoga, band stretching exercises, music therapy, door prizes and more. We have two BBC Volunteer services in our Cancer Care Center of which we are very proud! You can see one of our volunteers in her uniform in the background!
Michigan Association of Healthcare Advocates 2015 Fall Conference

The event was held at Crystal Mountain. What a great conference. We were able to meet and talk with many volunteers from other Michigan hospitals. The workshops gave us information on Pet Therapy, Basics of Alzheimer’s, Utilizing Technology to enhance volunteer programs and others. We were also given an update on political issues affecting hospitals. The two days were well spent.

Left to right are Linda Feld, Mike Lawrence, Joy Webster and Ginny Mahrle-Cook. (Attendees not pictured include Annette Zalner, Audrey Adkins and Marlene Pardoe)
2015 BBC Volunteer Recognition Luncheon

The annual luncheon was held in October at the Battle Creek Country Club with nearly 180 volunteers in attendance. After the welcome provided by Mark Crawford, VP and entertainment provided by Michael Schaeffer the accordionist, the highlight of the luncheon was watching Jim McKernan, COO, run between the tables distributing service pins and hugs.
BBC Volunteers Celebrate Veterans Day 2015

Bronson produced an internal system video of all our veterans and distributed Veteran Memorial coins to each so that they know that we deeply appreciate the sacrifices they have made in their lives to keep our country free.
We honor this year and always our employees, practitioners and volunteers who served in the Military!

Arden Hetletvedt
Carey McGliesh
Dave Gawlak
Jack Budrow
Jack Schils
Jim Noble
Ken Robins

Linda Timmons
Mike Timmons
Rick Latty
Ronald Warner
Scott Perry
Tom Lightbody
**BBC Volunteer Scholarships**

The Scholarship Committee received around 20 applications for the Bronson Battle Creek and the Mary Lightbody scholarships. All of the applicants were very deserving. We wished that it were possible to give each one a scholarship, but we could only choose three for the BBC Volunteers scholarship and one for the Mary Lightbody Scholarship.

![Image of scholarship recipients]

It was a joy to meet these young people and their parents at the Installation of Officers. We had a good time getting to know them!

**2015 BBC Volunteers Installation of Officers**

![Image of Installation of Officers]
Fall Book Fair

Popcorn Poppers
BBC Gift Shop

Outpatient Information Desk and Transport
National Volunteer Week 2015
Hospital Week 2015 President’s Award Recipients – BBC Volunteers!

Cancer Care Center Service Chair Receives her Award from Frank Sardone, President & CEO, Bronson Healthcare Group

BBC Volunteer Past President and Bronson Battle Creek IT Employee of 35 Years Receives his Award.
BBC Volunteer Services at a Glance

- The Cancer Care Center – Outpatient Oncology
- The Cancer Care Center – Radiation Oncology
- Comfort Cart
- Endoscopy
- Gift Shop
- Green Door Resale Store
- Inpatient Reception Desk & Transport
- Magazine delivery
- Marketing/public relations
- Office/resource volunteers
- Outpatient Information Desk & Transport
- Popcorn
- Radiology (Outpatient Center)

Volunteer Guilds

- Crocheting and Knitting
- Nursery
- Quilting
- Sewing
- Tray Favors and Cards

Special Fundraising Events

- Book Fairs
- Bus Trips
- Golf Classic
- Jewelry Sales
- Purse Bingo
- Trees of Love
- And more!
Bronson Battle Creek Volunteers have a Long History of Dedication to the Health of its Community

The Battle Creek Health System Auxiliary was formed in May of 1997 – a coming together of two hospital auxiliaries – Leila Hospital and Community Hospital.

The Community Hospital Auxiliary began in 1940 with a Sewing guild, which met weekly to mend and sew surgical garments, gowns, layettes and other linens. In 1947 a “Gift Counter” was open for business. Additional services were added over the years with a Ways and Means guild established to provide funds to purchase much needed hospital equipment.

The Leila Auxiliary began in 1939 with the immediate purpose of a building goodwill for Leila, as it was most unusual for a Catholic order to run a hospital and do sewing. During the war years, they made tray cloths, altar cloths, bed slippers, jackets, binders, diapers and layettes, as well as mending sheets, curtains, and doctors’ operating coats. Auxilians also helped soldiers stationed at Ft. Custer. Services evolved to cover most areas of the hospital over the years.
The Battle Creek Health System Auxiliary became known as the Bronson Battle Creek Volunteers soon after BCHS partnered with Bronson in July of 2011. We are proud of our hospital and our system and continue to work hard to serve our Bronson patients, families and fellow team members.