



MICHIGAN ASSOCIATION OF HEALTHCARE ADVOCATES

# Highlights

Volume 58, Number 3



Mary Lou McFadden  
*MAHA President*

## Official Call to the 61st Annual Meeting and Educational Institute of MAHA

The Board of Directors of the Michigan Association of Healthcare Advocates does hereby issue to all members of the official call to the Annual Meeting and Educational Institute to convene at Mackinac Island, Michigan on Tuesday, June 8, 2010 at 4:00 p.m. in the Theatre of the Grand Hotel. Agenda items will include the election of officers, receipt of new business and other matters pertaining to the MAHA.

Mary Lou McFadden  
President

## President's Message

The MAHA is so excited about going into the year 2010. This is a new decade and to celebrate this we are in the process of preparing a Strategic Plan for the organization. The plan will cover many areas of the work being done by MAHA and the work that needs to be done. With the help of Brian Peters from MHA, who will help facilitate this very worthwhile project, we will be preparing a rough draft of a plan that will without a doubt take us a couple years to complete. We are so thrilled with the prospect of looking at our organization as it is now and projecting what we will look like in the future and what we "want" to be in the future. This is a very daunting endeavor and we hope that you as members will bear with us while we take this "giant step" for our organization.

In February, I was privileged to be seated in the gallery in the Capitol Building in Lansing to witness Governor Granholm's State of the State Message. This was truly a wonderful experience.

The end of April I will be traveling to Washington DC to attend the American Hospital Association Annual Meeting. This will be a very informative meeting which I am sure will bring Health Care Reform to the forefront. During this conference I am hoping to make visits to the Capitol to meet with Senators and Representatives from our great State.

We hope everyone was able to attend *Health Care Advocacy Day* which was held in Lansing on March 24. It was very informative.

MAHA will again be supporting the Health Pac Campaign and we will have

donation cards available at Spring Swing Around. Please give serious thought to contributing to this very worthy cause to protect access to quality health care throughout the State of Michigan. You will hear more about this during our visits to each district.

Spring is just around the corner and we are all looking forward to seeing the green grass and the flowers that will welcome Spring. With Spring comes our Spring Swing Around and District Installations. Catherine Crimmins, MAHA President-elect and I will be visiting all of your districts by the end of May. In June we hope to see all of you on Mackinac Island to say Hello and to witness the Installation of the new MAHA Board. I know you will want to give them your congratulations and good wishes for the year 2010-2011.

In closing I would just like to say what a wonderful group of volunteers I have had a chance to work with this past year. The MAHA Board has always been there for me and has given me their support. You as part of the volunteer force have always given your all to your healthcare institutions and your volunteer/auxiliary boards. I know you will continue your good work for many years to come.

Thank you once again for the privilege of serving as your MAHA President and for being such great volunteers. I am very proud of all of you and I cherish your friendship!

Mary Lou McFadden  
MAHA President

# Highlights

## MAHA Looking Ahead 2010-2012

The following dates are for your calendar — Information current as of 1/31/10

April 14, 2010	<b>MAHA Committee Meetings</b>	Lansing
April 15, 2010	<b>MAHA Committee Meetings</b>	Lansing
April 16, 2010	<b>MAHA Board Meeting</b>	Lansing
April 18-24, 2010	National Volunteer Week	
April 25-28, 2010***	AHA/SAL Annual Meeting(MM)	Hilton, Washington DC
May 6, 2010***	UPD Spring Meeting/Installation	Munising
May 12, 2010***	WCD Spring Meeting/Installation	Ionia
May 13, 2010***	SWD Spring Meeting/Installation	St. Joseph
May 18, 2010***	SED Spring Meeting/Installation	Southfield
May 19, 2010***	ECD Spring Meeting/Installation	Saginaw
May 26, 2010***	NCD Spring Meeting/Installation	Mackinaw City
June 8-10, 2010	MAHA Annual Meeting	Grand Hotel
June 23, 2010***	MHA Annual Meeting	Grand Hotel
July 1, 2010	<b>Deadline for Highlights (September issue)</b>	
July 13-14, 2010	<b>MAHA Board Retreat</b>	Dewitt
July 15, 2010	<b>MAHA Board Meeting</b>	Lansing
Sept. 8, 2010***	WCD Fall Meeting	Carson City
Sept. 13, 2010	<b>MAHA Committee Meetings</b>	Lansing
Sept. 14, 2010	<b>MAHA Board Meeting</b>	Lansing
Sept. 15, 2010***	MHA Board Meeting	Lansing
Sept. 21, 2010***	NCD Fall Meeting	Frankfort
Sept. 22, 2010***	ECD Fall Meeting	Saginaw
Sept 30-Oct 3,2010++	AHVRP Annual Conference (BB)	St. Louis, MO
October 19-21, 2010	MAHA Fall Conference (SWD Host)	Mt. Pleasant
Nov. 10, 2010***	MHA Board Meeting	Lansing
Jan. 11-12, 2011	<b>MAHA Committee Meetings</b>	Lansing
Jan. 13, 2011	<b>MAHA Board Meeting</b>	Lansing
Jan. 13, 2011	MAHA Committee on Nominations	Lansing
Feb. 9, 2011***	MHA Board Meeting	Lansing
April 10-13, 2011***	AHA/SAL Annual Meeting (CC?)	Hilton, Washington DC
April 20, 2011***	MHA Board Meeting	Lansing
May 5, 2011***	UPD Spring Meeting/Installation	Escanaba
May 17, 2011***	SED Spring Meeting/Installation	tba
May 18, 2011***	ECD Spring Meeting/Installation	Saginaw
Sept. 14, 2011***	WCD Fall Meeting	Shelby Mercy Health Partners
Sept. 22, 2011***	UPD Fall Meeting	Sault Ste. Marie
Sept. 28, 2011***	ECD Fall Meeting	Saginaw
October 18-20, 2011	MAHA Fall Conference (SED Host)	Mt. Pleasant
May 3, 2012***	UPD Spring Meeting/Installation	Marquette
May 15, 2012***	SED Spring Meeting/Installation	tba
May 16, 2012***	ECD Spring Meeting/Installation	Saginaw
Sept 13, 2012***	WCD Fall Meeting Spectrum	Butterworth
Sept. 26, 2012***	ECD Meeting	Saginaw
Sept. 27, 2012***	UPD Fall Meeting	Ishpeming

\*\*\* Attended by MAHA President and/or MAHA President Elect (and/or VP Ed)

++ Attended by MAHA President Elect

Prepared by: Cathy Crimmins, President Elect 2009-2010, crcrimmins@charter.net

**Please notify the MAHA President & President Elect as soon as you know of a new meeting date or meeting change so we can keep the calendar accurate and up to date. Thank You!**

## Report of the MAHA Committee on Nominations

The MAHA Committee on Nominations presents the following candidates for the proposed Slate of Officers for the year 2010 – 2011 for election at the Annual Meeting, June 8, 2010:

- |                                 |                   |     |
|---------------------------------|-------------------|-----|
| • Vice President Education      | Sharon Flewelling | NCD |
| • Secretary                     | Pam Starkweather  | ECD |
| • Treasurer                     | Jeanette Havel    | ECD |
| • Conference Coordinator        | Alma Bershas      | SED |
| • Legislative Advocacy Director | Pat Sampsel       | SWD |
| • Membership Director           | Marilyn Ashdown   | SWD |
| • Communications Director       | Jeanette Linck    | WCD |

Automatically succeeding to office:

- |                   |                   |     |
|-------------------|-------------------|-----|
| • President       | Cathy Crimmins    | UPD |
| • President Elect | Betty Bierman     | WCD |
| • Counselor       | Mary Lou McFadden | SWD |

As directed by MAHA Bylaws, each nominee received a letter requesting written confirmation of acceptance of the nomination. Signed letters have been returned and are on file with the Chairman of the Committee on Nominations.

Article X (10), Section 7 of the MAHA Bylaws provides that “additional nominations may be made by a petition of five (5) member auxiliaries/ volunteer organizations of MAHA, with a written consent of the nominee, submitted to the secretary at least fourteen (14) days prior to the Annual Meeting.”

### MEMBERS OF THE COMMITTEE ON NOMINATIONS:

- |                         |     |
|-------------------------|-----|
| • Vicki Chatland, Chair | ECD |
| • Mary Lou McFadden     | SWD |
| • Cathy Crimmins        | UPD |
| • Shirley Harris        | WCD |
| • Joan Garrett          | SED |



### IN THIS ISSUE

President’s Message.....	1
Calendar of Events.....	2
Report of the MAHA Committee on Nominations.....	3
Important Phone Numbers.....	3
Grand Hotel Information .....	4
MAHA 61st Annual Meeting and Educational Institute.....	5
Meeting Agenda .....	5
Meeting Speakers .....	6-7
Legislative Update.....	7
Around the State .....	8-18
2009 MAHA Annual Report .....	19
MAHA 5-Year Report.....	19

### IMPORTANT NUMBERS

- Mary Lou McFadden**, President  
 Home.....(517) 787-2717  
 Cell.....(517) 581-0035
- Cathy Crimmins**, President Elect  
 Home.....(906) 228-8752  
 Cell.....(906) 869-2555
- MHA Headquarters**...(517) 323-3443
- Lansing Quality Suites**.....(517) 886-0600
- Grand Hotel**.....(906) 847-3331
- Soaring Eagle Hotel** ..(989) 775-5313



[www.mahaonline.org](http://www.mahaonline.org)

# Highlights

## MAHA 61st Annual Meeting and Educational Institute Grand Hotel Information

The Michigan Association of Healthcare Advocates Annual Meeting will be held Tuesday, June 8, through Thursday, June 10, 2010, at the Grand Hotel on Mackinac Island.

Invitations, including registration, reservation and tax exempt forms were mailed to you in March. If you need any additional forms, you will find them on our website, [www.mahonline.org](http://www.mahonline.org). When registering with the hotel, please enclose both your tax-exempt form and check along with the hotel registration form. **If you are submitting a tax exempt form, the check must be drawn on the tax-exempt organization ... no personal checks. When checking out, if you are using tax-exempt status, payment must be made with a check from the tax-exempt organization — no personal checks, cash or credit card will be accepted.** You will receive written confirmation from the Grand Hotel, along with ferry schedules and luggage tags. However, if you submit an email address on your reservation, you will only receive an e-confirmation. This means you do not receive



luggage tags, boat schedules and coupons, etc. However, you can get the luggage tags at the boat docks and go online (<http://www.arnold-line.com>) for the boat schedules. Discounted ferry tickets will be available at your Spring District Meetings. It is anticipated that the round trip ferry rate to the island will be approximately \$22.00. The taxi from the Dock to the Grand Hotel is \$5.00. If any members are in need of a handicap taxi, you should make a reservation with Mackinac Island Carriage Tours in advance. The number for advance carriage tours is 906 847 3323. You will need to provide a name, number of people, where you are going, the ferry time you will arrive and what ferry line. Tipping is appreciated for this service.

In keeping with the current economic situation the Grand Hotel has generously agreed to keep your daily room rate the same as it was last year. Your daily room rate includes a five-course dinner on Tuesday, full breakfast, the Grand Buffet Luncheon and the MAHA Banquet on Wednesday, and a full breakfast on Thursday morning. Casual resort wear is appropriate

throughout the day at Grand Hotel; however, after 6:00 p.m. jackets and ties for men and dresses or dressy pant outfits for the ladies is the appropriate attire.

MAHA registration will be from 1:00 to 3:45 p.m. in the Terrace Room, which is off the Main Lobby. **Check-in time for the hotel is after 4:00 p.m.** The hotel will arrange to have your luggage delivered to your room. The MAHA opening Session begins at 4:00 p.m. in the Theatre.

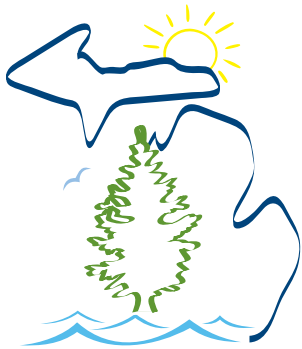
The MAHA Board welcomes all “First Time” attendees, as well as “Returning Friends” from around the state. A wonderful conference is being planned so please plan on attending. I am looking forward to seeing you in June at the Grand Hotel.

**Alma Bershas**  
Conference Coordinator



## MAHA 61st Annual Meeting and Educational Institute

It's time to invite you to MAHA's **Annual Meeting and Educational Institute** at the Grand Hotel, on Mackinac Island, June 8-10, 2010. This year we will be celebrating our state of Michigan by having all of our speakers from Michigan.



**MICHIGAN MY MICHIGAN**

**Beacons.** District receptions will follow dinner. The reception rooms will be announced at our opening session.

On Wednesday morning, after the MHA Legislative update, we will hear **Dr. Gary Dubisky**. After lunch, we will have three different workshops for you to attend. They will be repeated one time.

**Dr. Paul Raphaelian**, a retinalogist from Muskegon, will speak on the **Aging Eyes**. **Dr. Gary Dubisky** will speak on **Alzheimers**. Last, but not least, **Susan Blair, R.D.** will speak on **Nutrition, A to Z**. After the workshops we will have a skit put on by the MAHA board. We are fortunate to have **Jeanette Havel** and **Carolyn McDonald**, two of our board members orchestrating this informative, funny, impossible skit titled **The Good, The Bad, and The Ugly Board Meeting**. We hope you all take advantage of this opportunity to see your board in action.

There will be time to relax before the evening's festivities — the reception and banquet.

Thursday morning we will hear **Frida Waara** from Marquette. Frida has skied to the North Pole and in November will ski to the South Pole. She will leave us feeling we can do the impossible.

What we do as a volunteer is so important to our healthcare facilities. Also, don't forget "You can't be a beacon if your light doesn't shine"!

We hope you that you will be able to join us.

The registration will take place in the Terrace room as we did last year. We will open our conference with our business meeting, After the business meeting **Dianna Stampfler**, who works to promote Michigan, will speak on **Michigan's Ghostly**

**Michigan's Ghostly**

## AGENDA

### TUESDAY JUNE 8

- 1:00-3:45 p.m.  
**Registration & Book Sale**  
Hospitality in Terrace Room
- 4:00 p.m.  
Rooms available for registrants
- 4:00-5:00 p.m.  
**MAHA Annual Meeting**  
*Welcome*  
MaryLou McFadden  
MAHA President  
*Opening Prayer*  
Pledge of Allegiance  
Cathy Crimmins  
MAHA President Elect  
*Business Meeting*  
*Election of Officers*  
*Conference Orientation*  
Betty Bierman  
MAHA VP Education  
*Hotel Orientation*  
Alma Bershas  
Conference Coordinator
- 5:15- 6:00 p.m.  
**Opening Speaker**  
**Ghostly Beacons**  
Diana Stampfler
- 6:30-8:30 p.m.  
**Dinner**
- 8:30-9:30 p.m.  
**District Receptions**  
Everyone Welcome!

### WEDNESDAY JUNE 9

- 6:30-7:30 a.m.  
**Early Morning Walkers**
- 7:30-8:30 a.m.  
**Breakfast**
- 9:00-10:00 a.m.  
**MHA Political Issues**  
David Finkbeiner
- 10:00-10:15 a.m.  
**Break**

- 10:15-11:15 a.m.  
**The Three Most Common Movement Disorders: Parkinson Disease, Essential Tremor, and Restless Leg Syndrome**  
Dr. Gary Dubisky
  - 11:30 a.m.  
**Grand Luncheon**
  - 1:00-2:00 p.m.  
Choose One  
**Alzheimers**  
Dr. Gary Dubisky  
Gaston Neurological, NC  
**The Aging Eye**  
Dr. Paul Raphaelian  
Associated Retinal Consultants  
Muskegon  
**Eating Right**  
Susan Blair R.D.  
St. Joseph Health System,  
Tawas
  - 2:00-2:15 p.m.  
**Break**
  - 2:15-3:15 p.m.  
**Workshops repeated**
  - 3:30 – 4:30 p.m.  
**Skit**  
**The Good, The Bad, & The Ugly Board Meeting**
  - 4:30 – 6:30 p.m.  
**Free Time**
  - 6:00-7:00 p.m.  
**Reception**
  - 7:00-9:00 p.m.  
**Banquet**  
**Installation of Officers**  
**President's Reception**  
Immediately following in Room 246
- ### THURSDAY JUNE 10
- 7:30-9:00am  
**Breakfast**
  - 9:15-11:00am  
**Closing Session**  
**MAHA Remarks**  
**Closing Speaker**  
Frida Waara  
Marquette

# Highlights

## MAHA 61st Annual Meeting and Educational Institute Speakers

### OPENING SPEAKER



**DIANNA STAMPFLER** is a professional marketer, promoter and public speaker, with a degree in communications and English from Western Michigan University. During her career, she has been a radio news broadcaster, newspaper reporter, journalism advisor, freelance writer, publicist and public relations consultant. In August, 2004, she launched Promote Michigan, putting her passion for life to work by marketing the people, places and products of her home state. She is a contributing editor to Michigan Blue Magazine, based in Grand Rapids. Dianna serves as Executive Director of the Kent County Lodging Association. She has been dubbed a cheerleader for Michigan, possessing an impressive knowledge base about the unique attributes of the state as well as an extensive networking system that keeps her well connected in multiple circles.

### CONFERENCE SPEAKER



**DAVID FINKBEINER** is the Senior Vice President of Advocacy at the Michigan Health and Hospital Association. In his position, David is in day to day contact with legislators, state and federal officials and leaders of other associations with interest in health policy issues. David joined the MHA advocacy team in early 2000. Prior to the MHA, David worked in both administrative and clinical positions in Michigan hospitals. He has served on numerous advisory boards for health insurance companies, advocacy groups, educational institutions, community agencies and state departments. David holds a Masters degree in Social Work from the University of Michigan and a Bachelor's Degree in Social Science from Michigan State University. He is a Diplomat with the American Board of Examiners in Clinical Social Work and a member of the American College of Healthcare Executives.

### DID YOU KNOW?

Did you know that you are allowed to claim 30 hours for attending the **MAHA Annual Meeting** and also for attending the **MAHA Fall Conference**? Just report back to your hospital after you've attended the meeting(s) and have your total hours served as a volunteer updated. These meetings are held for your benefit as a volunteer. The information presented is intended to help you become better at the things you do for the hospital. So claim those hours and boost your total volunteer hours.

### CONFERENCE SPEAKER



**DR. GARY L. DUBISKY, JR.**, received his undergraduate degree from the University of Michigan and his medical degree from Michigan State University – College of Osteopathic Medicine. He completed his residency training in neurology at St. John's Health System in Detroit, Michigan. After completing residency, Dr. Dubisky started his own private practice in Ludington, Michigan where he served the community until 2007. He then relocated to the Charlotte, NC, area and joined a group practice, Gaston Neurological. Dr. Dubisky is an Assistant Professor of Neurology at Lincoln Memorial University — DeBusk College of Osteopathic Medicine in Harrogate, TN. He resides with his wife and two boys in Gastonia, North Carolina.

### CONFERENCE SPEAKER



**DR. PAUL RAPHAELIAN** received his medical training and completed his ophthalmology residency at Rush University Medical School in Chicago, Illinois. He did his retina-vitreous fellowship at the University of California. He is an assistant professor of Ophthalmology at Michigan State University. He is involved in medical student and resident training at the Grand Rapids office. He also has an office in Muskegon. His interests include diabetic retinopathy and other retinal vascular diseases, age-related macular degeneration, and macular holes and pucker. He currently sits on the Board of Directors of the Vision Research Foundation.

## MAHA 61st Annual Meeting and Educational Institute Speakers

### CONFERENCE SPEAKER



**SUSAN BLAIR, RD, CDE** received her Bachelors Degree in the Science of Dietetics from Central MI University with a double minor in Food Science and Food Service Administration.

Susan (has been) actively credentialed as a Certified Diabetes Educator for

the past 8 years. Her professional experience spans over 33 years and includes clinical nutrition for medical centers, rural health centers, dialysis units, home care and hospice programs, food service management, community education and guest lecturer. Susan presents her common sense approach to nutrition with abundant wit and wisdom.

### CLOSING SPEAKER — FRIDA WAARA



**FRIDA WAARA** went to the top of the world in April, 2001. She went with 11 other women to document the first all female unsupported ski expedition to the Geographic North Pole.

She gives her time as the Chairperson for the Marquette General Hospital's 6

million dollar "Acceleration the Future" Campaign. She also serves as a governor appointed board member on the Michigan Iron Industry Advisory Board. In November of 2010 she will go to the Geographic South Pole. Frida will travel to Antarctica as part of the National Science Foundation's writer/artist in residence program for a documentary titled "Condition One."

## Legislative Update

The old adage, "*Nothing is as cold as yesterday's news*" holds especially true when keeping MAHA members informed. This is due to the very fluid nature of events at state and national levels. There is no crystal ball to consult, but here are some helpful tools.

Visit our website to keep abreast of current events at [www.mahaonline.org](http://www.mahaonline.org) to keep abreast of current events. There is a weekly *Monday Morning Report* that covers important issues in legislation. Review the *Action Alerts* inviting volunteers to reach out to legislators. Each district has a legislative chairperson who can also help you with questions on these topics.

MAHA website hosts a *Legislative Directory* with current information on how and who to contact at state and national government. All you need is a zip code to locate your local representatives. It is especially helpful in "putting a face" on the names we read about in newspapers everyday.



Representatives want and need to hear from you.

Compliments are appreciated by members of government. They hear complaints, so why not the good news, too? If you are pleased with their efforts, send them a note. Elected officials need to hear about personal concerns and how health care impacts your life. I have often received letters from legislators thanking me for my input on issues.

### What a difference a day makes.

A few months ago there was a shift in national office. In January 2010, a Special Election allowed Scott Brown (R-MA) to finish the term of the late Senator Edward Kennedy (D-MA.) Brown's victory altered the balance in the U.S. Senate. The

minority party is now able to filibuster on a topic, if they so choose.

Filibuster is a tactic (unreasonably long speech) used by politicians to derail legislative progress. It should not be taken lightly. There is a movement underfoot to amend the "Rules" governing filibuster so it does not disrupt lawmakers trying to do their jobs. Debate and discussion of health care reform are needed on the Senate floor. However, the "politics of opposition" wastes precious time, taxpayers' money and human lives.

**National Health Care reform** efforts may come to a standstill. Success depends on sincere bi-partisan collaboration. All Americans deserve to have health care reform taken seriously and not taken hostage by opponents with hidden agendas.

Please remember: **Advocacy is giving voice to your values.**

**Karen Keesecker, MAHA  
Legislative Advocacy Director**

# Highlights



## EAST CENTRAL DISTRICT

### *Bay Regional Medical Center – Bay City*

Our 52nd Charity Ball was a huge success, the decorations took your breath away. They were a combination of the whimsical, with a huge Santa climbing down from the ceiling in the center of the room to the elegant centerpieces on the tables. Only extremely talented people could pull this off and our artistic committee did that! Over \$39,000.00 was raised from this wonderful Ball — great job, Charity Ball committee! Plans are in the works for our Charity Auction. Our theme is **M\*A\*S\*H\*** and we are looking forward to a great event. It may be hard to top last years “**Caribbean Paradise**” profit of over \$90,000, but we are going to try! A pre-event MASH movie was shown in our newly renovated State Theater in downtown Bay City. Guests were invited to dress in their favorite MASH characters and prizes were awarded for the best original costume. We had a very successful linen sale in January, our first ever and our employees loved it. An Auxiliary committee is busy working with BRMC staff to update some of our patient waiting rooms. The gold buying sale was again successful and it was agreed that this sale would be repeated in November. Committees are busy planning and scheduling for our upcoming lobby sales; we are excited to be working with new vendors that we “discovered” at the MAHA Fall Conference. One sale that we will not be changing, because of employee and visitor demand, is our ever-famous popcorn sale.

### *Caro Community Hospital – Caro Covenant Health Care – Saginaw*

Our Auxiliary has recently experienced some unique “firsts”. As noted in the January issue, our annual fundraiser, “Tree of Love and Remembrance” for the first time underwent changes. These changes for the most part were successful and we plan to build on that success. As this is being written, another “first” a DVD of our Auxiliary is being edited. The DVD highlights not only the areas that have benefited from the funds we have raised, but also the many volunteer opportunities available. It is anticipated the DVD will not only be shown to new staff — many of whom are unaware of the scope of activities covered by the Auxiliary — but also new volunteers, employees, and perhaps to outside organizations as well. Plans are underway for the annual “Spring Fling” fundraiser scheduled to take place May 6, 2010 featuring the sale of beautiful hanging flower baskets.

### *Genesys Regional Medical Center – Grand Blanc*

Genesys Volunteers had a good fall and spring with our fund raisers, a new mission statement and a new pledge of \$732,500. At our December Christmas Luncheon we gave \$105,000.00 finishing the last installment of the former pledge. ***Inpatient Rehab Center Renovation, New Technology Equipment and a Laboratory CDC Analyzer are the new pledge.*** Genesys Volunteers continue to have fund raisers; Book Sales, Shoe Sales, Fudgie Wudgie, Fine Jewelry, Acorn Gift Shop and The Evergreen Flower Cart. The Genesys Regional Medical Center has updated their Mission Statement and Our Mission Story. Volunteers are being trained in Patient Experience and Living Our Values! The following expected behaviors have been established for everyone at Genesys: 1. Dedication — affirming the hope and joys of our ministry. 2. Creativity-Courageous innovation 3. Reverence-Respect and compassion for the dignity and diversity of life 4. Wisdom-Integrating

excellence and stewardship 5. Integrity-Inspiring trust through personal leadership 6. Service to the Poor-Generosity of spirit, especially for persons most in need.

### *Gratiot Medical Center – Alma*

In December we held our annual Lights of Love event. On the evening of the lighting of the tree, many people came out in the bad weather to enjoy the evening. Our used book sale was in January, it was a successful sale, over \$960.00 profit. February 5th we had Fudgie Wudgie, this is very good fudge. We had a Handbag Sale in March, a good time to buy a new purse for Spring. We had Election of Officers at our March 18th meeting.

### *Harbor Beach Community Hospital – Harbor Beach*

### *Health Source Saginaw Hospital – Saginaw*

The year 2009 proved to be a busy and challenging year for Healthsource Saginaw, Inc. This is specifically related to the building and renovation project. HealthSource was successful in relocating all Departments and Services to newly renovated areas. Things began in earnest in early March when the dedication took place along with an Open House. Physical and Occupational Therapy, and Medical Rehabilitation Center patients were moved in late March; 4 South patients were relocated to Great Lakes Neighborhood. In mid April internal renovation of the existing building began. All of the events required additional resources and patience from every person at HealthSource Saginaw. These events and projects were only a portion of the numerous other happenings throughout the year with final construction to begin the first of the year 2010.

### *Hills And Dales General Hospital – Cass City*

Since our last newsletter we’ve had a jewelry sale and a book sale with positive results. In December we sponsored a cookie walk along with our raffle. In February we had our uniform sale and

sponsored a bake sale. We purchased two recliners for our second floor. Hours for 2009 were approximately 6000 hours.

### *Hurley Medical Center – Flint*

The Hurley Medical Center is planning a groundbreaking ceremony in March or April for their Emergency Department renovation project. The ceremony will include major donors, government officials, public officials, hospital staff and media. The Hurley Auxiliary has pledged \$500,000 for the Emergency Department expansion and will be one of the major donors recognized at the ceremony. The Auxiliary Festival of Events was held from October - December. We had 6 vendors, a Lobby Shop Holiday Open House, Auxiliary Bake Sale and Popcorn Wagon. The total gross was a little over \$10,000. The Lobby Shop has continued to experience an increase in their sales. In December we had three \$3,000 days and three \$4,000 days of sales.

### *Huron Medical Center – Bad Axe*

We finished the year with a flourish of activities that were each a tremendous success due to our dedicated volunteers. Since October, we have hosted two \$6 jewelry sales, a book and bake sale, a uniform sale, and a bridge tournament. However, one of our newest and most profitable endeavors was our holiday cheese ball sale. All of these proceeds will go towards our new Oncology Room. But it is our Gift Shop, The Well Wisher, that continues to bring joy to our facility and to all who visit us there. The open houses and continuous flow of new items that greet us bring joy to our employees and all who visit us there.

### *Lapeer Regional Medical Center – Lapeer*

On November 23-24 the LRMC auxiliary hosted a Book/Gift Fair to help employees and visitors find those perfect last minute holiday gifts. The LRMC gift shop carried a wide selection of gift ideas at great prices this holiday season from beautiful handcrafted Santas and angels to assorted ornaments. The auxiliary also hosted the Annual Germack Nut Sale on December 9th. This

fundraiser is always successful and features a wide assortment of nuts and candies. LRMC Volunteers celebrated the holidays with a Bash! Over 42 volunteers attended the luncheon which featured some outstanding caroling from students at Lapeer East High School, and a few rounds of Christmas Bingo. Volunteers also adopted three families in our community providing gifts to support their individual needs. Volunteers at LRMC demonstrate the true meaning of giving each and every day of the year!

### *Marlette Regional Hospital – Marlette*

The Marlette Regional Hospital opened its newly renovated Cardiopulmonary Department with state-of-the-art technology. The MRH patients are very pleased with all of the improvements. The Auxiliary sponsored a \$5 Masquerade Sale that was exceptionally successful this year. Besides the beauty within the homes, those attending the Christmas Home Tour were treated to some lovely nighttime light displays. The Gold Buy Back Sale reaped a nice reward; and required very little work on the part of the Auxiliary. The Auxiliary has recently purchased a Sleep Chair for anyone desiring to spend the night with their loved one and an Infusion Chair for the Specialties Clinic.

### *Mclaren Regional Medical Center*

December was a busy month for our Auxiliary. Our Annual Awards luncheon was held December 2nd at the IMA Brookwood Conference Center. A total of 36,390 volunteer hours of service was recognized. One of our volunteers worked at a cookie/gift fund raiser at the Great Lakes Cancer Institute. They raised enough funds to purchase 55 gas/grocery cards and 50 cases of nutritional supplements for patients in need. Another of our volunteers has been placed on the Institutional Research Board (IRB) which is a sub-committee of MRMC's Medical Staff. The IRB is required to follow Federal regulations and must have a community/public

## A Reminder to All Auxiliary Officers

Please help us keep our mailing list current by sending any address changes or corrections to your District Vice President of Membership (see list below) and also the MAHA Membership Director, Pam Starkweather at [davepam@tir.com](mailto:davepam@tir.com). Your swift action will help to keep the list up to date and ensure the publications will be delivered promptly.

### **ECD Sheryll Mithen**

1625 Binder Road  
National City, MI 48748  
989-469-4112  
[Mithen@chartermi.net](mailto:Mithen@chartermi.net)

### **NCD Pat Luomala**

8778 Glovers Lake Road  
Bear Lake, MI 49684  
231-864-2300  
[plumala@centurytell.net](mailto:plumala@centurytell.net)

### **SED Alma Bershas**

115 Willow Court  
Chelsea, MI 48118  
734-433-9783  
[eaab@sbcglobal.net](mailto:eaab@sbcglobal.net)

### **SWD Sharon Weaver**

PO Box 167  
Caledonia, MI 49316  
616-891-1263  
[sharo-weaver@charter.net](mailto:sharo-weaver@charter.net)

### **UPD Shirley White**

52161 I Road  
Bark River, MI 49807  
906-786-4762

### **WCD Sally Ouweneel**

7071 South Harbor Drive  
Pentwater, MI 49449  
231-869-9256  
[sandmi@chartermi.net](mailto:sandmi@chartermi.net)

# Highlights

member (our volunteer) at all meetings. This Board's focus is Human Subject Protection as it relates to issues in clinical trials and research studies. Our Auxiliary is honored to be a part of this. Our lobby sales continue to be successful in spite of the current economy. We have an apparel sale and \$6.00 jewelry sale in February and March. We are in the preliminary planning stage for the ECD Fall Meeting.

## *Mckenzie Memorial Hospital – Sandusky Memorial Health Care – Owosso*

As we begin a new year our "first-time" Germack Nuts Fund Raiser was held in early February. Plans are underway for our 3rd 5K walk/run event scheduled for April 24, 2010. The proceeds raised will help with cancer screening for the *uninsured* and *underinsured* within the Memorial Healthcare service area. At the end of December our Auxiliary fulfilled its obligation to raise \$40,000 toward the purchase of HD surgical equipment. We are now in the process of looking at other "wants and needs" for Memorial Healthcare. In January, some of our Auxilians participated in the 2nd Memorial Healthcare Foundations pres-

entation of "Uncle Phil's Diner"; a fun filled event. We anxiously await the return of our snow birds and the first signs of spring as well as looking forward to seeing many new and old friends at the next ECD conference.

## *MidMichigan Medical Center – Clare MidMichigan Medical Center – Gladwin*

On December 7th we held our 24th annual Love Light Trees ceremony. The funds raised will be used to purchase an electrocardiogram (EKG) machine. In January one of our services was discontinued but other service opportunities opened for our volunteers. In March we presented a check to the Medical Center. April is a busy month for us as we assist Medical Center staff with Tot Tours which 250 area school students attend. We will also work at the Medical Center's Community Health Fair, youth health fairs at the area junior highs, and host a uniform sale. In May we will have our annual meeting with installation of new officers.

## *MidMichigan Medical Center – Midland*

The Maria M. Mencia Cancer with Caregiver Support Network established as a private, nonprofit organization will celebrate its first year of service in the Medical Center in June. Based at our Infusion Center, 18 specially-trained coach volunteers stay in touch with more than 80 patients and their care givers to provide emotional and logistical support and resources. In December, employees involved in our volunteer sponsored Holiday Craft and Bake sale earned nearly \$6,000 selling their wares. In March our volunteers once again sponsored and staffed the Beaugard Bear Health Adventure, a mini-health fair for 4, 5, and 6 year-olds in our community. Courtesy Van volunteer drivers served 7,000 passengers in 2009, and they are making twice-a week runs to the local recycle center supporting the Go Greener foam-cup recycling program. The Medical Center will recognize volunteers' contributions with the Annual Appreciation luncheon this month, which will include the installation of our Operating Board

officers for 2010-11.

## *Scheurer Health Care Network – Pigeon St. Joseph Health System – Tawas City*

Our Governing Council Workshop was a wonderful success. We wanted to organize every aspect of our fundraising ventures. We broke down our committee into small and large jobs so that we could involve as many volunteers as possible. We also established a policy for handling financial gift requests. For our 2010 Raffle Prizes we will be offering as first prize a John Deere X324 all wheel steer lawn tractor with accessories. The value of the package is just over \$9,000. Our second prize will be a Ducane Affinity LP Gas Grill valued at over \$530. Our \$300 third prize is a child size John Deere Gator. Our raffle enabled us to donate an additional \$40,000 to St Joseph Health System for the purchase of an \$11,000 Fax Press to support electronic medical records. The balance of the funding will be used to purchase \$29,000 worth of laboratory equipment. One of the main criteria the SJHS Governing Council used when choosing these items was that the money should be used where it will benefit the most people.

## *St. Mary's Of Michigan Hospital – Saginaw*

### **NORTH CENTRAL DISTRICT**

#### *Alpena Regional Medical Center – Alpena*

The Alpena Regional Medical Center Auxiliary enjoyed an extremely successful Christmas Tree Ball in December. This dinner/auction is one of the highlights of our year. At our December general membership meeting, we gave a check to the hospital for \$20,000 to go toward our pledge. Other events have been Employer/Employee Dinner hosted at our hospital, an Employee/Volunteer Craft Show, our monthly Used Book Sale, and a Red Cross Blood Drive. Our Auxiliary Angel pin sold out before Christmas. Our annual Koeze nut sale was a sellout and we put on a week-long Christmas Sale in our Gift Shop. With January at an end, we look forward to

**Michigan Association of  
Healthcare Advocates**

***Highlights Subscription***

**Rates - \$5.00 per year**

**Please make your check  
payable to MAHA and send  
it to:**

**Pam Starkweather  
2599 Krouse Road  
Owosso, MI 48867**

...

**You can e-mail Pam at:  
davepams@tir.com**

our spring fundraisers. We have scheduled our Used Book Sale, a Fudgie Wudgie Sale, and a Gold Jewelry Sale. We look forward to seeing our friends at the NCD Spring meeting in Cheboygan.

### *Charlevoix Area Hospital – Charlevoix*

The Charlevoix Area Hospital Guild made the following commitments for 2009. We increased our scholarship monies to \$10,000. This is for graduating seniors from Charlevoix, East Jordan and Boyne City, also to current staff of CAH for Degree completion and certification as well as continuing education. All the funds have been distributed. We purchased one neo-natal sleep apnea unit for the OB-GYN department. It has been installed. We purchased one blanket warmer unit for the Med-Surg Department. It has been installed. Our total monies to the hospital this year from our fundraisers and gift shop sales was \$20,292.52. Our guild members will continue to help Charlevoix Area Hospital in all ways possible, supporting worthwhile projects making Charlevoix a better place to live for generations to come.

### *Cheboygan Memorial Hospital – Cheboygan*

Our Celebrations Committee is hard at work planning fund raising parties starting in May and ending in November. We are trying some smaller parties this year. We do have a large one planned for June. Hopefully, it will work out well and it can become an annual celebration. It will be called A Taste of Up North. We are having it at a large restaurant. Various restaurants have agreed to participate and will have samples of a couple of their favorite menu items. We will also have a silent auction. We are also planning another exciting fundraiser in August. It is a Chair-ity auction. Various artists and talented people will design, decorate and/or accessorize a unique chair. Hopefully, we can learn and improve from our first experiences and make it an annual event. We are busy planning the NCD installation to be held in May in Mackinac

City. It is our turn to host it and we are hoping for a large crowd of auxiliarians.

### *Mercy Hospital – Cadillac*

The Lights of Love took on a new format this year. The program of remembering was well received. The annual Christmas Bake Sale was once again a success.

We are in the process of obtaining co-chairs for all of our service areas and forming committees when necessary to further our organizational goals. Our next few months are shaping up to be busy as we are busy planning a Candy Sale in February, with made in Michigan candy, our annual Spring Tea in April, and a Garage Sale in May.

### *Mercy Hospital – Grayling*

### *Munson Medical Center – Traverse City*

### *Northern Michigan Regional Hospital – Petoskey*

### *Otsego Memorial Hospital – Gaylord*

I am very proud of all of our volunteers and really appreciate the help and encouragement that I have received as the new President of our auxiliary. We have had a very successful year with many changes and great fundraisers. Our gift shop has had a good year despite the bad economy. Our ladies work hard to keep the shop well stocked and the customers happy. We have finished off the year with some really great fundraisers. There was a caramel apple sale in October, Wreath and Penny War in the month of November, and our “Cookie Walk” bake sale was also a great success in December. Many folks were remembered and honored thru the “Lights of Love” in December. We had a Chocó-mania bake sale in February and look forward to our “Cherry Pink dinner dance that will be held in May.

### *Paul Oliver Memorial Hospital – Frankfort*

### *West Branch Regional Memorial Center – West Branch*

The WBRMC Auxiliary has been very busy on fundraisers. In November we had a profitable jewelry sale by DJ Max jewelry Sale. December was a Fudgie Wudgie Candy Sale, January was “Get

Gold Cash” buying, and in the next 6 months we have a Purse Sale, Shoe Sale, Uniform Sale, Silver Jewelry Sale and Germack Nut Sale and our Gift Shop is going great. Some of these funds have been donated to the hospital towards the Cardiac Stress Test with Treadmill.

### *West Shore Medical Center – Manistee*

Manistee’s WSMC Auxiliary hosted a very well attended annual Sleighbell Craft Bazaar and Raffle the first Saturday in December, 2009. We extend a very heartfelt Thank you to our lady in-charge, Chairperson Kathleen Berish and to her co-chairs Gerri Maier, handling vendors and booths, Susan Peterson, handling raffle ticket sales and Clarice Wittlieb handling the bake sale. Over 125 returning and new vendors were present. The monies raised from this event, over \$9,000, will be applied to our current pledge, the funding of a new ambulance. Do mark your calendars and “Come and Join Us”, December 4th, for our 2010 Bazaar. Our Bits of Cheer Shop has had a very successful year and was able to donate approximately \$18,000 to the Auxiliary treasury. We thank Kathleen Jeffreys and her workers for making this an attractive and enjoyable place to shop. We are excited to welcome several new people onto our roster in these last few months and know they will stand with our membership, offering up a hand to assist where ever necessary, helping to improve our citizens’ and visitors’ time while at West Shore Medical Center.

## **SOUTH EAST DISTRICT**

### *Henry Ford Cottage Hospital – Grosse Pointe Farms*

### *Beaumont Hospitals – Grosse Pointe/Royal Oak*

### *Botsford Hospital – Farmington Hills*

### *Chelsea Community Hospital – Chelsea*

### *Crittenton Hospital Medical Center – Rochester*

The Crittenton Hospital Medical Center Auxiliary spent a busy fall raising money for the hospital. A book sale started us off with participation at

# Highlights

Parisian's Charity Day soon to follow. For the second year, we sponsored an employee wreath decorating contest. 32 departments participated in the event which included voting for the most popular wreath and a silent auction sale. Our annual \$6 sale was held right before Christmas, offering a chance for stocking stuffers. New officers have been selected for the coming year with installation at the annual May meeting. We monthly accept around 20 new auxiliaries to share their time and talent throughout the hospital.

*Detroit Receiving Hospital/ University Health Center – Detroit*

*Garden City Hospital – Garden City*

*Henry Ford Macomb Hospital – Clinton Township*

*Henry Ford Cottage Hospital – Grosse Pointe*

The year-long series of events celebrating our hospital's 90 years of service to the community has now ended and our 2010 schedule starts with our January Annual Meeting, election of officers, and presentation of our monetary gift to the Hospital. A Valentine's Day Bake Sale & 50-50 Raffle, and an Easter Bake and Plant Sale are on our spring agenda. The Auxiliary presents three student scholarship awards at our General Meeting in May.

*Henry Ford Macomb Hospital – Warren Campus–Warren*

Following a very busy Fall which included several fundraisers and a very successful Tree of Love, the volunteers are looking forward to more exciting events as spring arrives. A Neighbors Caring for Neighbors program was instituted and is now assisting many "neighbors" without health insurance. Many new volunteers have been recruited to assist with the program. We also have seen an increase in our volunteer ranks in many other departments in our hospital. We are truly grateful. We will celebrate National Volunteer Week with a special event at the Gem Theatre in downtown Detroit.

*Henry Ford Wyandotte Hospital – Wyandotte*

Henry Ford Wyandotte Hospital auxiliary has just completed an updated revision of our policies and procedures. We are now working on a handbook for all new auxiliary volunteers as well as a service manual for all active volunteers. This has been a long process but with the help of our DVS Carol Bridges and volunteer Services Secretary Tina Strait, we accomplished this task that has been needed for a few years. The committee did an outstanding job and put in a lot of long hours. We have also completed one of the three years that we committed to purchase a digital mammography machine for our center for health services Women's Center. Having the machine in the downriver area has made a great difference to the women who need to have these mammographies. The proceeds from our gift shop funded this worthwhile fundraiser. As we continue to meet our goals and expand our ideas for the auxiliary; we look forward to another good year with the help and cooperation of all the volunteers. We are looking forward to the Mackinac meeting in June and the October meeting in Mount Pleasant.

*Huron Valley Sinai Hospital – Commerce Township*

*St. Joseph Mercy Hospital – Port Huron*

Our Mercy Auxiliary Volunteer Organization (MAVO) was busy at the end of the year with various fundraisers such as Anna's Uniform Sale and Imagine Nation Book Sale. MAVO was especially proud of our campaign "Lights of Love" with the sale of Christmas bells to honor or in memory of a loved one during the holiday season. The bells were displayed on our beautiful Christmas tree in the hospital cafeteria with the name of the loved one attached to the bell. MAVO also delivered Christmas Poinsettias to all inpatients on Christmas Eve, and we welcome the new year with new challenges. Happy New Year to all!

*Mercy Memorial Hospital Systems – Monroe*

Mercy Memorial Hospital Guild has planned some great fundraisers for the first part of 2010. In February, we had Mainstreet Uniform. In March, HCI \$6.00 Jewelry was here. In April, the Guild has their annual Easter Basket and Bake Sale along with Buckeye Candy and Germack Nuts. May brings Books Are Fun and \$5.00 Masquerade will be here in June. Also planned but not scheduled as yet will be a Linen Sale, Attic Treasure Sale, and a Spring Card Party.

*Mt. Clemens Regional Medical Center – Mt. Clemens*

Mt. Clemens Regional Medical Center held a homemade Christmas fundraiser in December with jams, jellies, and pickles along with Granny Smith apples covered with caramel and chocolate! December also brought our Wreath Contest, Tree of Peace and "Books are Fun". On Christmas morning we gave our patients lovely jars of hand lotion along with greeting cards made just for them by local school children. After the holiday, volunteers and staff donated used cards for mentally/physically handicapped students to make new cards and gift tags. In January we held a first-time event; we had a great linen sale and sold almost \$9000 worth of bedding! Our bi-annual 33 hour shoe sale, presented by Michele's shoes of Clinton Twp is a major event and we expect to sell \$11,000 worth of shoes. Our vendors always express an interest in other hospitals, so please feel free to call us and we will be happy to share what we can about any of them. We are looking forward to a bright new year with lots of fresh ideas and volunteers!!

*Oakwood Annapolis Avenue – Wayne*

*Oakwood Heritage Hospital – Taylor*

*Oakwood Hospital And Medical Center – Dearborn*

*Oakwood Southshore Medical Center Hospital – Trenton*

*Port Huron Hospital – Port Huron*

## *Providence Hospital And Medical Center – Southfield*

Our Lady of Providence League has been busy with numerous activities. In December we celebrated the holiday with a luncheon at Schoolcraft College. There we made a contribution of \$60,000 to Providence Hospital Southfield toward our \$750,000 pledge. Also in December OLPL cut the ribbon on our new gift shop. Participating was the Mayor of Southfield along with other dignitaries. Lastly, volunteers participated in the hospital's 100 year Birthday Bash...a mega party at the Westin with over 2500 attendees.

## *Providence Park Hospital – Novi*

2010 is a year to celebrate the 100 year Anniversary of the Providence Hospital. The first Providence Hospital opened in Detroit in 1910. To celebrate a "Birthday Bash" was held at the Weston-Southfield Hotel on January 15, 2010. The event which was most enjoyable was attended by many of our volunteers as well as associates and professional staff. Well over 1000 were in attendance. More activities will continue throughout the year to commemorate the 100 years. Additionally our annual Holiday Luncheon was held on December 10, 2009 at Schoolcraft College and was attended by both the PPL of Providence Park Hospital and our sister league of OLPL from Providence Hospital Southfield. It was a wonderful event enjoyed by all. Also, Donna Kjellstrom was awarded the "Thanks for Giving" Award for Providence Park Hospital recognizing her many years of outstanding service to the Hospital and the Community.

## *Sinai Grace Hospital, Dmc – Detroit*

Sinai-Grace Hospital celebrated their Grand Opening of the new Outpatient Pharmacy on Monday, February 1, 2010. Sinai-Grace Board Chair, Rhea Heil, lead a special ribbon cutting ceremony. Sinai-Grace Hospital Affair of the Heart Event will be Saturday, August 7, 2010 at the Oakland Hills Country Club. Liberty Mutual Invitational benefiting

Sinai-Grace Hospital will be, Monday, August 9, 2010 at the Oakland Hills country Club. Heil Symposium in 2010 (date and location to be determined).

## *St. John Hospital And Medical Center – Detroit*

## *St. John Macomb - Oakland Hospital – Warren Center*

Our hospital auxiliary has been very busy during the past few months. The auxiliary sponsored our annual tree lighting campaign which generated community dollars for updating our public areas as well as the nursing stations of the hospital. Our volunteers visited all the hospital patients on December 19 and presented each of them with a small box of candy and extended best wishes. The auxiliary sponsored an evening of milk and cookies with Santa. Over 100 children and many adult community members attended the event. Our coffee shop will continue to be staffed by volunteers, but the day to day operations will be taken over by the hospital vendors. We have a new gift shop manager, Linda Trevillian, and we look forward to her expertise and help in making our gift shop one of the best. Our new manager of volunteer services is Jeanne Soncrant. We know that under her leadership we will continue to prosper as an active auxiliary. Patty Gorney is our lead and will handle the daily operations of the volunteer office. Our volunteer awards ceremony will take place on April 30th.

## *St. John River District Hospital – East China*

## *St. Joseph Mercy Hospital – Oakland*

## *St. Joseph Mercy Saline Hospital – Saline*

## *University Of Michigan Health Systems – Ann Arbor*

## **SOUTHWEST DISTRICT**

### *Allegiance Health – Jackson*

The Volunteers of Allegiance Health have had several very successful sales late summer to Christmas. Our two day uniform sale with Libra had over \$16,000 total sales, over \$3000 profit. In

## **MAHA Highlights**

### **Deadline dates for future**

#### **issues:**

*July 1, 2010 –  
September 2010 issue  
November 1, 2010 –  
January 2011 issue  
February 1, 2011 –  
April, 2011 issue*

Thank you to everyone who sent articles for this April issue of *Highlights*. You may send your articles for the September issue of *Highlights* to the address listed below. Electronic submission is preferable and encouraged. Perhaps if you do not have a computer, your DVS or hospital might let you use theirs. Please remember to keep your article to 100 words or less. You may submit your news early and not have to worry about missing the deadline

I have the honor of serving you as Communications Director for the coming year. Please e-mail your next article (100 words or less) to

**Jeanette Linck**  
**jlinck@msn.com**  
**PO Box 159**  
**Ravenna, Michigan 49451**

by July 1st for the September issue.

September we had a 3 day sale with Masquerade which resulted in total sales over \$14,000. Our leather sale with Carline Leathers sold \$15,000 of leather jackets, handbags and small leather goods in 2 days. We had our always popular book sale with Books Unlimited. The 3 day event sold \$17,000. We finished the year with Jewelry Plus. For the first time this included a gold buy back and helped us achieve \$5,000 in profit. Our Lights of Love event in December earned over \$17,000 which

# Highlights

## MAHA District Presidents

*Please send a copy of your District Newsletter to the MAHA President, President Elect, Resource Chairperson, and Communications Director. Also, remember to send a copy to each of the other District Presidents.*

will go toward construction of a new Cancer Center.

### **Battle Creek Health System – Battle Creek**

December found the BCHS Auxiliary busy beginning with the Annual “Trees of Love” ceremony held in December. We were delightfully entertained with Gospel music and Christmas Carols from the Sojourner Truth Children’s Choir.

Special event at the festivities was the lighting of the live tree in the Unity Garden. On December 4 the drawing for the Holiday Raffle was held with \$900.00 in prizes awarded to lucky winners. Just in time for last minute shopping we held a \$5.00 jewelry sale on December 21 and 22. We also sold Auxiliary Cookbooks. All of these fundraisers have been very successful. We held a Bunco party in February and were excited to announce the opening of our Thrift Shop in March. In March we held a fashion show and High Tea to recruit new members. Spring brings our annual card party and quilt raffle.

### **Bixby Medical Center – Adrian**

The volunteers of Bixby Medical Center completed a very successful 2009. Our very popular \$5 Jewelry sale, fall Book Fair and the annual Employee Tea are behind us and we are gearing-up for a busy 2010. Our “Little Shop” gift

shop ended the year with increased sales during a time of economic down swing. We are grateful to our many hospital employees who support our gift shop and fundraisers throughout the year. Our 2010 fundraisers have been scheduled and include \$5 Jewelry sale, book fair, uniform sale and our Mother’s Day plant sale. These fundraisers have allowed us to meet our commitment in 2009 in which the auxiliary pledged to donate \$40,000 towards Charity Care. We have provided the first \$20,000 and will donate the remainder at the end of 2010. We are excited and looking forward to a great year.

### **Borgess Medical Center – Kalamazoo Clinton Memorial Hospital – St. Johns**

The Clinton Memorial Hospital Auxiliary held a successful Snowflake Wonderland Sale in December. Eight Vendors participated in the one-day sale. A raffle was held for a pair of 14” resin snowmen and a lighted silver wire train. Two members decorated a Christmas Tree with items from our Gift Shop for the Chamber of Commerce Festival of Trees. We are currently planning A Snow Day at the Emerald. Outdoor activities include cross-country skiing, snow shoeing, sledding and hiking on the golf course. Inside the clubhouse will be card and table games along with wine tasting and cash bar. At 6:00 p.m. there will be chili cook off. We have 11 businesses donating an entry fee of \$25 to bring in their chili. Hamburger/hot dinner will be served followed by a local band. A fun time was had by all last year and we hope to do the same this year.

### **Community Health Center Of Branch County – Coldwater**

The CHC Volunteers have been very fortunate to use the brand new conference room for the meetings and luncheon at the Community Care and Conference Center. It is very spacious and beautifully decorated. Annual Education classes are also held there. Every Volunteer is required to have at least one annual

education class to volunteer in the hospital. Many fundraisers are planned for the next few months. One of the largest is the Used Book sale. We collect used books and puzzles all year and have the sale in the spring. The raffle held in the fall was a big success also. We sold raffle tickets and raffled off cash prizes. Spring is also a busy time with the ice Cream Social to say “thank you” to the employees who support our fundraisers. Many attend Advocacy Day in Lansing and the hospital enhancement Program, which is the art project from the Branch county area schools. Many new pieces of Children’s art will be displayed in the hospital for patients and the community to enjoy.

### **Community Hospital – Watervliet**

What a busy December!! We had a wonderful craft sale, a gift shop “Midnight Madness” sale, a lovely Christmas luncheon, a beautiful tree lighting ceremony and a yummy bake sale. We raised almost \$400.00 in gift cards and donations for the Berrien County Department of Human Service for gifts for teens in foster care. We’re also expanding our areas of service. The addition of some new volunteers has enabled us to fill a request for more volunteers at the Specialty clinic. The latest fundraisers were the Candy and Flower Sale on Valentine’s Day and the purse sale in March.

### **Eaton Rapids Medical Center – Eaton Rapids**

2009 ended quickly following a busy fall season. The second annual Fall Gala was held in October at the English Inn of Eaton Rapids. The Silent Auction at the event brought the largest sum yet for a fundraiser. Holiday sales were up this year giving a much needed boost to the gift shop. The “Tree of Love” Ornament fundraiser saw a moderate increase as well. ERMHC hosted the Southwest District fall board meeting on December 1. Following the meeting, new CEO Tim Johnson gave the board members a full tour of the facility including the new emergency wing.

Auxiliary members are looking forward to spring and all of the events.

## *Hayes Green Beach Memorial Hospital – Charlotte*

### *Herrick Medical Center – Tecumseh*

Another year is upon us and we are in full swing, getting our fund raisers lined up, and it looks like we will have a full few months as we are trying a few new vendors. We had a great Holiday Bake sale; with many items and it went over great. We have some dedicated Volunteers that went above and beyond to furnish all the great items. Our Gift shop is having the after Christmas sale getting ready for Inventory. We gave babies born in December a T Shirt, and the Mothers, a carry bag with the same logo on it as the shirts. They were real cute. Of course we are still giving spoons to all new born babies. Parents enjoy this also as it is a nice keepsake for the baby. It is now nearing time to find Officers for the coming year so the nominating committee is busy doing this. The new Officers will be elected in March and will be sworn in at our Volunteer Luncheon in May. We will have a great group to lead our Auxiliary the next two years. We wish all Auxiliaries a great new year. Quote for today: “The only way to have a friend is to be one.”

## *Hillsdale Community Health Center – Hillsdale*

### *Ingham Regional Medical Center – Lansing*

2009 was a busy year for the Ingham Volunteers. Our adult volunteers worked over 76,000 hours, MSU students 28,000, teens 4,000. We had several Fundraisers and netted over \$19,000.00. With our Peppermint Boutique Gift Shop having a banner year, we were able to contribute \$93,000.00 to the Hospital Foundation. We elected new officers for 2010. They are Betty Patterson, President and Lynwood Counselor as President Elect. Also elected June Morse as Secretary, Mike Budden as Treasurer, Sharon Conti as Legislative Chair and Peggy Denike & Kay Walters as Fundraising Co-Chairs.

## *Lakeland Hospital – Niles*

### *Lakeland Specialty Hospital – Berrien Center*

### *Lakeland Hospital – St. Joseph*

Our coffee shop is doing well. We have a new manager and she is introducing some new items on the menu that are well received. Our reputation in the coffee shop is one that brings people from the community in just to have lunch. Our gift shop enjoyed an excellent holiday season. Associates were given gift cards to the gift shop and business was brisk. We have an excellent gift shop crew, who scout out many items not sold in local stores. Proceeds are used to pay on our pledge of \$500,000. for respite rooms in the new wing, for the staff. It is paid at the rate of \$100,000. per year, for 5 years. We are ready to merge our three auxiliaries into one. Installation of new officers will be held at the April Volunteer lunch and meeting. Many hours and lots of hard work went into this process. Now we are looking forward to all working together on one board. Our Tree of Life lighting ceremony was held in December. We will be donating the proceeds of \$4000 to the Oncology Department. Our candy sale before Christmas again was very well received. Each year we distribute miniature poinsettia plants to all who are patients during the Christmas holidays. Each year we give a gift basket to parents of the first New Years baby born. The Lakeland Auxiliary welcomes Dr. Hamel as our new CEO.

### *Bronson Lakeview Hospital – Paw Paw*

The members of the Fund Raising Committee are very busy making the final arrangements for two of our major programs, the Spring Luncheon and the Fall Craft Bazaar. New events to us last fall were the donated used book/media sale and the Books are Fun Sale. What a great collection of used DVD's, VHS, adult and children's books and games we had to offer at the used book/media sale; and the Books are Fun Sale was full of new books and gifts just in time for the holidays. The Auxiliary was so

pleased with the results that we repeated these in February. Although our working volunteer enrollment is shrinking, we are pushing on with renewed enthusiasm. These extra responsibilities are falling on willing shoulders as we anticipate another successful year.

### *Oaklawn Hospital – Marshall*

The new year saw our Auxiliary with a new slate of officers. Long time co-president Ruth Albaugh is taking a well deserved rest. She has been replaced by Darlene Neidlinger. Ruth will be our consultant and advisor so her smile will be seen at our meeting as usual. Our newest fund raising project is selling popcorn. This will be done twice each week from the cafeteria. The helpful folks from Battle Creek Health System are our resource people. We hope this is successful money making project for us. Each February the Auxiliary holds a Bakeless Bake Sale which generates several thousand dollars and is our easiest project. Again this year the Auxiliary will host a Bunco Party. This is a really fun-filled evening with lots of laughter as we raise money for continuing projects. This promises to be another busy year for our Oaklawn Auxiliary.

### *Pennock Hospital – Hastings*

The end of 2009 brought another successful Penn-Nook Gift Shop Christmas Extravaganza sale! Even though we expected sales to be down, they were flat. The presentation was beautiful and festive and a great time was had by shoppers and volunteers alike. Our Sewing Committee had experienced “resurgence” with ten new volunteers and hundreds of festive and new items being made monthly. We are currently gearing up for our annual second grade tours program which is being revised and enhanced. And of course, 2009 hours are being tallied in order that we may recognize all of our 200+ dedicated volunteers at the spring recognition luncheon.

# Highlights

## *Sparrow Health System – Lansing And St. Lawrence Campus*

**What Is Magnet?** Magnet is the credentialing awarded by the American Nurses Credentialing Center (ANCC) that recognizes and acknowledges attributes of nursing services. This award is based on nursing services such as Autonomy of practice, Empowered decision-making, Outcome-focused care, Professional development and Pride in the nursing profession. It was a very happy day when word came that Sparrow had received the Magnet status. The Sparrow Women's Board of Managers donated \$5000 to help with the Magnet Conference and toward nursing certification scholarships. **Jan Mace, Candy Parker and Karol Lynch**, members of the Women's Board, served on the Magnet Committee to help Sparrow achieve our Magnet status. The week of January 25th the Michigan Quality Council reviewers were at Sparrow for a site visit to confirm our Baldrige application. A group of 100 plus volunteers also met with the reviewers.

## *Sturgis Hospital – Sturgis*

## *Three Rivers Health – Three Rivers*

## **UPPER PENINSULA DISTRICT**

### *Aspirus Keweenaw Memorial Medical Center – Laurium*

On December 2, 2009 the hospital administration honored our auxiliary members with a delicious holiday luncheon. We were very successful with our Quilt Raffle, bake, books, and uniform sales in 2009. The Tree of Love was very moving as usual. Our hospital departments are finalizing their requests to the auxiliary for extra patient care items that are so necessary but aren't in the normal budget. We try to fill every one that we can. The auxiliary membership is now working on plans for the UP district Fall Meeting on September 23, held here in the Laurium/Calumet area. We hope many of you will come and join us in the beautiful Keweenaw.

### *Bell Hospital – Ishpeming*

## *Grand View Health System Inc. – Ironwood*

### *Mackinac Straits Hospital – St. Ignace*

Mackinac Straits Health System volunteers were busy during the fall and winter with Koeze Nut sale, "Books are Fun", "Lights of Love" fundraiser, and the MSHS Auxiliary membership drive. Auxiliary members who have been honored in January with a luncheon tea party. February was our first fundraiser of the year, a "Books are fun" book sale. The new Mackinac Straits Health System is scheduled to open April 16, 2010. Everyone is getting ready for the move. The Long Term Care section is scheduled to be opened in December 2010. Our next Highlights issue we'll be in the new facility. We are looking forward to it.

### *Marquette General Health Care System – Marquette*

We had a very successful 2009. Volunteers continue to enhance and expand services at Marquette General Hospital. We now have volunteers assisting in outpatient surgery along with 39 other areas. Our own Cathy Crimmins will be taking the helm of MAHA as president in June. Cathy has been a dedicated volunteer with the Gift Shop for many years and we are so proud of her as she takes the lead in our state organization. In February we had a successful "Denim and Diamonds" Dance. We had a live band, dance instruction and a drawing for diamond jewelry. This great fundraiser was a lot of fun. We also had a very successful candy sale, Devon's Delight – famous for their sweet cream Mackinaw Fudge, came just in time for Valentine's Day. They brought taffy, jams and jellies, brittles and lots of fudge!!

### *Munising Memorial Hospital – Munising*

Our Pecan Sales and Lights of Love fund raisers went very well again this year. It has been a busy year and we are looking forward to the future, as the MMH Auxiliary is hosting the UP District Meeting on May 6, 2010.

Please watch for future information regarding the District Meeting. This year is our Auxiliary's 100th Anniversary. The Munising Memorial Hospital will be joining in our celebration of this event. We held our Sixth Annual Bakeless Bake Sale during the month of February 2010.

### *Northstar Health System – Iron River* *O.S.F. St. Francis Hospital – Escanaba*

We are busily planning events and projects for 2010. Our Calendar Raffle continues to wow winners when they receive \$100, \$50 (2), or \$25 (4) prizes each month. Our Lights of Love Christmas remembrance tree was beautiful and showed us a profit of \$4500.00. We are now in the process of providing an additional Patient Life Device and another Ultrasound Bladder Scanner for the hospital. Other upcoming purchases are an additional 64 slice CT Scanner and upgrading of doors in our Dialysis Center for easier access. The Blessing and Dedication of our new Emergency Department is also something we have all enjoyed. New volunteers continue to join our ranks and help us throughout the hospital so we are looking forward to a great year.

### *Portage Health System – Hancock*

Our winter activities began with the Lights of Love program which generated a large crowd to participate in the event. All profits from this program go toward scholarships for students in our four-county area who are in their second year of college pursuing a career in health care. We will be able to grant four one-thousand dollar scholarships this year. These will be awarded at our Volunteer Dinner this month (April). We also were involved with the Salvation Army as bell ringers and supporters, visited patients at the hospital and provided each with fruit trays. We held a Books-Are-Fun sale in March and will have another in May as well as a Karen's Uniform sale. We will again hold a Geranium and Bake Sale before Memorial Day which always proves to be lucrative. Our hospital gift shop "The Guided

Rose” continues to be the “specialty boutique” in this area and our sales have continued to climb, even in this bleak economy. We salute all of our volunteers who so graciously give their time to this effort.

### *Schoolcraft Memorial Hospital – Manistique*

Last fall we held a successful uniform sale and a book sale in December. At our Love Lite Tree ceremony, on Dec. 7th, we sang Christmas carols around the tree in front of the hospital, enjoyed an inspiring performance of hand signing to Christmas carols by two Manistique high school students, and then had cookies and cocoa. With the help of our community, \$1,515.00 was raised during the 2009 campaign. In January, we held our luncheon business meeting. We plan to donate monies this year to the Northwoods Airlifeline program, Schoolcraft County C.A.R.E. Search and Rescue, our hospital departments/ staff “wish lists”, scholarships for four students going into college healthcare programs, and to Beacon House in Marquette. Beacon House is a much appreciated facility for patients and families to overnight economically, and is available to everyone.

### *War Memorial Hospital – Sault Ste. Marie*

The War Memorial Auxiliary had a successful fall fundraising season, the Koeze Nut sale, Jewelry sale and Book sales were very popular. At our December luncheon Gift Shop Managers presented the Auxiliary with a check for \$21,000. The Needlework Committee kept busy making Christmas stockings for the December newborns. The new arrivals often have their first pictures taken in the stocking. Contributions to the “First Baby of the Year” included an afghan and booties, a special baby quilt and matching bib. These contributions are greatly appreciated by families in the community. Our February luncheon continued the state theme of “Hats off to Volunteers” as speaker Debra McPherson, Lake State School of Recreation Studies Chairperson, shared

her vintage hat collection and lectured on “Hats and History”.

## **WEST CENTRAL DISTRICT**

### *Carson City Hospital – Carson City Holland Hospital – Holland*

The Lights of Love Campaign that began mid-November concluded January 31. This year the greater Holland Community contributed more than \$17,000 toward our project. At our early fall meeting the Lights of Love Committee chose to designate the funds raised for support of the Holland Community Health Center. The Centers serves as the only source of medical care for many of Holland’s most vulnerable citizens. We are looking forward to spring weather and new activities.

### *Sparrow Ionia Hospital – Ionia*

It is with great anticipation that we report that our hospital is undergoing a rejuvenation! For some time it seems that not only our Advocates but the hospital as a whole was experiencing a state of limbo. As of the first of the year, Ionia County Memorial Hospital became Sparrow Ionia Hospital. There are many changes seen forthcoming and the future looks bright. The Advocates, our volunteer organization, is also going through a state of reorganization. For several years the group seemed to be floundering. A new slate of officers, composed of mostly “new blood,” has been installed and everything is looking “up.” Many old programs are being revisited and many new procedures are being proposed. Of course, we are all excited about hosting the WCD May meeting. Plans are being finalized and it promises to be an interesting and informational event. We are looking forward to renewing old friendships and becoming better acquainted with all of you who are new to the district.

### *Mecosta County Medical Center – Big Rapids*

### *Memorial Medical Center Of West Michigan – Ludington*

The Volunteers of Memorial Medical Center are led by a Director of Volunteer

Services and a Volunteer Services Board. We focus our efforts on seven key areas:

1. Volunteer recruitment, retention, and recognition. There are currently 111 active volunteers who work in virtually all areas of the hospital. In 2009 they gave a record of 18,304 hours of service, a 6.5% increase over 2008.
2. Monthly vendor sales which in 2009 raised over \$10,000. The first quarter of 2010 will feature Miche Bags, Gold Standard Jewelry, and Nye Uniform sales.
3. Special Projects. Our main project continues to be our 5 year \$100,000 pledge to the new Women’s Imaging Center. We will continue with our Festival of Tables event on June 27 and in late summer, our first Great Everything Sale.
4. Legislative Advocacy
5. Publicity
6. Gift Shop Operations
7. Community Relations and Education

### *Mercy Health Partners – Hackley Campus*

Great start to 2010!! In January, we had a scrubs uniform sale which was very successful. In February we will have our first Fudgie Wudgie candy sale. We have heard good things about this vendor. Spring is quickly coming upon us and we are excited about the other fundraisers we have planned. In August the Volunteer Executive Council will host the employee Appreciation Social, thanking them for their support. The Volunteer Executive Council, Lobbyside Diner and Free Bed donated



[www.mahaonline.org](http://www.mahaonline.org)

# Highlights

\$72,000 to the Hackley campus in 2009. We have 283 volunteers at the Hackley campus who donated 30,600 hours. We thank them so much for their dedication. Several volunteers went to Health Care Advocacy Day at the Capitol in March. This was very interesting. Lobbyside Diner had its annual jewelry sale April 6th in the Hackley Auditorium. We hope all will have a great and successful 2010-2011.

## *Mercy Health Partners – Lakeshore–Shelby Campus*

### *Mercy Health Partners – Mercy Campus*

We have had a busy spring with fundraisers by Fudgie Wudgie in February, Scrubs Plus in March and a Jewelry sale in April. Our by-laws are being revised, and while this is a big task, they should be finished by summer. The Board is also working on a survey for our membership. We hope to gain information that will help our group plan for the future and better meet the needs of our members. The survey will go out with the new membership form in the early spring. Our gift shop holds a flower sale in May and we end the fiscal year with our popular May luncheon.

## *North Ottawa Community Hospital – Grand Haven*

We are featuring our hospital gift shop in this issue. Our gift shop is the

biggest supporter of our auxiliary in terms of donations. We have a calendar posted on the door that lists the sales of the day/month. Each day a different item is on sale and this brings people into the shop. We carry beautiful fresh flowers, gifts, cards, notions, stuffed animals and limited clothing. As are all hospital gift shops, it's the people behind the scenes that make it all work and we are delighted with our crew. In addition, we have various fundraisers throughout the year. We are happy to announce that one of our own, Betty Bierman will be installed as the MAHA President Elect at the June Annual Meeting. Betty works the shop on Tuesday mornings. Gail Riley will also be installed as the MAHA ByLaws/Resource Chair.

## *Sheridan Community Hospital – Sheridan*

### *South Haven Community Hospital – South Haven*

Before we said goodbye to our many "Snowbirds" who migrated to warmer climates, we sponsored a one day Employee/Volunteer Appreciation Day Open House and Sale in our Coffee/Gift Shop which was a huge success. Our third and final two-day Books Are Fun Sale for 2009 and a Holiday Bake Sale more than exceeded expectations. A much appreciated benefit that SHCH offers employees and volunteers is free flu shots every fall. Auxiliary "early birds" will be assisting on 3 different days and locations with SHCH annual "Heart to Heart" screening. As in previous years we are co-operating with the VanBuren County Intermediate School District nursing program whereby the students attend once weekly over a 4 week period. They work with a preceptor for evaluation and complete a journal about their experience. The students feel that this gives them an idea in what direction their studies should go.

## *Spectrum Health–Blodgett Hospital – Grand Rapids*

### *Spectrum Health–Butterworth Hospital – Grand Rapids*

Members of Butterworth's 10 guilds continue to fill the calendar year-round

with a variety of friend- and fund-raisers. The popular Tupperware sales, Discovery Toy sales, nut, popcorn and book sales, apple and fudge sales and gold jewelry sales are all scheduled throughout 2010. February 2010 brought the popular Winter Night Out in downtown Grand Rapids. A golf outing is scheduled for June, and the once-a-year Holiday Bazaar will be held again in December 2010. Guild members serve daily in Butterworth's Gift Shop and Fireside Grille, as well as sell baby photos to new parents and families. Last year, their combined efforts brought in \$250,000, to support programs and services at Spectrum Health and Helen DeVos Children's Hospital. A heartfelt thank-you to all Butterworth guild members for making such a significant difference in the lives of others and in our community!

## *Spectrum Health–United Memorial United Campus – Greenville*

### *Spectrum Health–United Memorial–Kelsey Campus – Lakeview*

## *Zeeland Community Hospital – Zeeland*

The Service League purchased two patient-transfer chairs for the Med-Surg. Floor; as well as a Portable Defibrillator, to put in the cafeteria. We have a variety of fundraisers planned for this year. We are looking into a flower sale, on hospital grounds around Mother's Day — possibly hanging baskets and potted plants. Nye Uniform put on a sale last year, which was well attended. We plan another one this year, again in June. They made it very convenient for the hospital staff to try on things. We plan on having attendees at Healthcare Advocacy Day, in March. Our Volunteer Appreciation event will be held the whole month of April. There will be different treats all week, topped off by a 50% coupon, to our gift shop, mailed to each volunteer in a thank-you card.

## Editor's Note

Thanks to all who contributed to this January issue. Your articles are what make the *Highlights* fun to read!!

Please email your next article (100 words or less) to Jeanette Linck, jlinck@msn.com or mail to

Jeanette Linck  
jlinck@msn.com  
PO Box 159  
Ravenna, Michigan 49451

by July 1st for the September issue.

## MAHA 2009 Annual Report

DISTRICTS	ECD	NCD	SED	SWD	UPD	WCD	TOTAL
Number Hospitals/Facilities	20	11	26	21	12	16	106
Number Reporting	17	11	21	20	11	16	96
Number of Beds	4,036	1,324	7,474	3,276	811	2,449	19,370
Number Auxilians/Volunteers	4,839	2,512	8,990	6,445	1,696	4,994	29,476
Auxiliary Auxilian/volunteer Hours	514,141	254,086	929,583	715,600	123,845	234,986	2,772,241
Auxilians/Volunteers on District Board	11	7	18	19	6	12	73
Total Number of District Hours	802	342	2,111	1,189	328	723	5,495
Auxilians/Volunteers on MAHA State Board	6	2	2	6	4	4	24
Total Number of MAHA State Hours	2,961	380	510	1,956	1,397	420	7,624
Auxiliary/Volunteer Presidents on Facility Board	6	2	6	7	1	3	25
With Voting Privilege	4	1	6	3	0	1	15
Money donated to hospitals/facilities in \$'s	\$1,371,979.67	\$457,708.00	\$1,568,226.67	\$1,401,025.00	\$400,940.00	\$910,930.00	\$6,110,809.34
Other monies donated in \$ (scholarships, etc)	\$61,700.47	\$27,200.00	\$94,600.00	\$64,961.00	\$11,500.00	\$20,449.00	\$280,410.47

### Pam Starkweather, MAHA Membership Director

Special thanks to the District Membership Vice Presidents for their efforts in collecting the data and preparing these report:  
 ECD – Sheryll Mithen; NCD - Pat Luomala; SED - Alma Bershas; SWD - Sharon Weaver;  
 UPD - Shirley White; WCD - Sally Ouweneel

## MAHA 5-Year Report

YEAR	2005	2006	2007	2008	2009
Number Hospitals/Facilities	115	112	112	109	106
Number Reporting	113	111	107	108	96
Number of Beds	22,733	22,051	20,512	21,216	19,370
Number Auxilians/Volunteers	30,024	31,307	27,737	27,984	29,476
Auxiliary Auxilian/volunteer Hours	3,126,839	3,122,039	2,822,517	2,923,423	2,772,241
Auxilians/Volunteers on District Board	64	71	65	69	73
Total Number of District Hours	8,608	8,276	8,782	8,864	5,495
Auxilians/Volunteers on MAHA State Board	20	18	17	17	24
Total Number of MAHA State Hours	6,835	5,442	6,307	5,570	7,624
Auxiliary/Volunteer Presidents on Facility Board	22	22	31	26	25
With Voting Privilege	11	11	16	16	15
Money donated to hospitals/facilities in \$'s	\$9,619,633.89	\$8,615,813.00	\$6,931,533.00	\$6,965,219.00	\$6,110,809.34
Other monies donated in \$ (scholarships, etc)	\$337,638.74	\$323,081.00	\$339,907.00	\$313,577.00	\$280,410.47

### Pam Starkweather, MAHA Membership Director

*If we had no winter,  
the spring would not be so pleasant;  
if we did not sometimes taste of adversity,  
prosperity would not be so welcome.*

-Anne Bradstreet



**MAHA**

MICHIGAN ASSOCIATION OF HEALTHCARE ADVOCATES

Pam Starkweather  
2599 Krouse Road  
Owosso, MI 48867